

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 981972-EI Date Docketed: 12/28/1998 Title: Petition by Florida Power Corporation to revise Rate Schedule SC-1, Service Charges for Retail Electric Service, by creating a subsection entitled "Payment Through a Third Party Vendor."  
 Company: Florida Power Corporation

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_  
 ("(") indicates DPR)

ADR	AFA	APP	CAF	CHU	(EAG)	GCL	LEG	RAR	RRR	WAW
___	X	___	___	___	X	___	X	___	___	___

Section 2 - DPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A4(b)

Staff Assignments

DPR Staff E Draper  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Staff Counsel T Collins  
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OCRs ( ) \_\_\_\_\_  
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

0

	Due Dates	
	Previous	Current
1. Staff Recommendation	NONE	01/07/1999
2. Agenda - Regular	NONE	01/19/1999
3. Tariff Order	NONE	02/28/1999
4. Close Docket or Revise CASR	NONE	03/30/1999
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: 01/06/1999

Initials: DPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JH	JC		
X							

- Prehearing Officer

Commissioners					ADR
GR	DS	CL	JH	JC	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: [Signature]  
 Date: 01/06/1999

*n*

Case Assignment and Scheduling Record

Section 1 - Division of Records and Records Management (RAR) Completes

Docket No. 981972-E1 Date Docketed: 12/28/1998 Title: Petition by Florida Power Corporation to revise Rate Schedule SC-1. Service Charges of its tariff for Retail Electric Service, by creating a subsection entitled "Payment Through a Third Party Vendor."  
 Company: Florida Power Corporation

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: ADM AFA APP CAF CMU (EAG) GCL LEG RAR RRR MAM  
 ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module A4(b)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

Staff Assignments

OPR Staff \_\_\_\_\_  
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Staff Counsel \_\_\_\_\_  
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OCRs ( ) \_\_\_\_\_  
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	Due Dates	
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Recommended assignments for hearing and/or deciding this case:  
 Full Commission \_\_\_\_\_ Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with RAR: \_\_\_\_\_

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hing. Exam.	Staff
ALL	JN	DS	CL	GR	JC		

- Prehearing Officer

Commissioners					ADM
JN	DS	CL	GR	JC	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: \_\_\_\_\_  
 Date:   /  /

981972-E1

FOR YOUR INFORMATION

To: FLORIDA Public Service Commission  
Company: Division of Consumer Affairs  
Fax number: 1-800-511-0809  
Business phone:

From: GENE CHALLANLIN  
Fax number: 352-368-2709  
Home phone: SAME  
Business phone:

Date & Time: 12-28-98  
Pages sent: 2  
Re:

RECEIVED AND REPORTING

98 DEC 30 AM 10:20

RECEIVED FPSC

See Attached  
LETTER + COMMENT.

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG   1
- LEG   1
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC \_\_\_\_\_
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_



1-800-342-3552

FAX - 1-800-511-0809

12-28-98

November 13, 1998

\*\*\*\*\*ECRLOT\*\*R-028

Deen Challench  
5950 SE 41st Ct  
Ocala FL 34480-7714

I DON'T SEE HOW THIS IS A LEGAL  
AND JUSTIFIABLE CHANGE.  
THE CREDIT CARD COMPANIES (VISA, MASTERCARD,  
DISCOVER) WON'T ALLOW MERCHANTS TO  
CHANGE CUSTOMERS ABOVE THE PURCHASE  
PRICE FOR PURCHASING WHEN USING  
THEIR CREDIT CARD.

THIS PRACTICE IF ALLOWED COULD  
BE A HARASSHIP TO PEOPLE WHO ARE  
ON A FIXED INCOME.

*Gene Challench*

Dear Jean Challench,

As a customer who has used a credit card to pay your electric bill in the past, we know you're interested in convenient ways to pay your bills. That's why we are pleased to announce that beginning November 23, 1998, all credit card payments for your electric bill will be processed by Telepay. Telepay will accept MasterCard, Visa, Discover, and American Express credit cards, as well as checks, to pay your electric bill by phone. The system will be available 24 hours a day, 7 days a week to accept payments.

The process is simple. Call toll free 1-800-374-4293. Be sure to have your Florida Power bill and credit card or check with you. The following information will be requested to process your payment:

**Credit Card Payments**

- ✓ Florida Power 10 digit account number
- ✓ Amount of the bill you are paying
- ✓ Credit card number
- ✓ Expiration date of the credit card
- ✓ Zip code of credit card mailing address

**Check-by-Phone Payments**

- ✓ Florida Power 10 digit account number
- ✓ Amount of the bill you are paying
- ✓ Checking account number
- ✓ Check number

Telepay will charge a fee for each transaction. This fee will be added to your credit card or check statement:

☛ Credit card transaction	\$4.95 or 3% (whichever is greater)
☛ Check-by-Phone transaction	\$1.95

Special introductory offer - Now through January 25, 1999 Florida Power Corporation will pay the full \$4.95 or 3% fee for credit card transactions, and the \$1.95 fee for check-by-phone transactions. From January 26, 1999 through February 26, 1999 we will pay up to \$1.95 towards the credit card or check payment fee. As of February 27, 1999 Florida Power will no longer pay any portion of the fee.

We are happy to be working with Telepay to serve you better and offer more convenient ways to pay your bill. Thank you for your business. If you have any questions please contact your local Florida Power customer service office.

Florida Power Corporation