

ORIGINAL

The Florida Public Service Commission announces a Rule Development Workshop to be held concerning proposed amendments to Rule 25-4.110, F.A.C., Customer Billing for Local Exchange Telecommunications Companies (Cramming and Truth in Billing), to which all interested persons are invited.

DATE AND TIME: February 4, 1999, 10:00 a.m.

PLACE: Broward County Government Center
Room 422
115 S. Andrews Avenue
Ft. Lauderdale, Florida

DATE AND TIME: February 4, 1999, 6:00 p.m.

PLACE: Radisson Mart Plaza
Brass Foyer
711 NW 72nd Avenue
Miami, Florida

DATE AND TIME: February 11, 1999, 12:00 p.m.

ACK PLACE: Prime F. Osborn III Convention Center
AFA _____ Room 101
APP _____
CAF _____ 1000 Water Street
CMU _____ Jacksonville, Florida

CTR _____
DATE AND TIME: February 15, 1999, 6:00 p.m.

EAG _____
LEG PLACE: Commission Hearing Room 148
LIN _____ The Betty Easley Conference Center
OPC _____
RCH _____ 4075 Esplanade Way
SEC 1 Tallahassee, Florida

WAS _____
OTH _____
PURPOSE: The purpose of the rule amendments is to eliminate the practice of adding charges to a telephone bill for products or services that the customer did not knowingly authorize (also

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known as "cramming") and to require complete and accurate disclosure of services and charges on a customer's telecommunications bill (also known as "truth in billing"). The effect of the proposed amendments will result in customer bills that contain only authorized charges and that descriptions and charges for services are accurate and in a form understandable to the customer. Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at 850-413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).