



January 29, 1999

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0870

Dear Ms. Bayo:

RE: Adoption of Numeric Conservation Goals by Gulf Power Company
Docket No. 971006-EG

Enclosed are an original and fifteen copies of the following to be filed in the above docket.

1. Petition for Approval of Numeric Conservation Goals by Gulf Power Company. *01230-99*
2. Testimony and exhibits of Margaret D. Neyman. *01230-99*
3. Testimony and exhibits of Michael J. McCarthy. *01230-99*
4. A 3.5 inch double sided, high density diskette containing the Petition in WordPerfect for Windows 6.1 format as prepared on a Windows NT based computer.

ACK _____
 AFA _____
 APP _____
 CAF _____
 CMU _____
 CTR _____
 EAG 1 _____
 LEG 1 _____
 LIN 5 _____
 OPC _____
 RCH _____
 SEC 1 _____
 WAS _____
 OTH _____

Sincerely,

Susan D. Ritenour

Susan D. Ritenour
Assistant Secretary and Assistant Treasurer

Enclosures

cc: Beggs & Lane
Jeffrey A. Stone, Esquire

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Adoption of numeric Conservation
Goals by Gulf Power Company)
_____)

Docket No. 971006-EG

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing has been furnished this 29th day of January 1999 by U.S. Mail or hand delivery to the following:

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ORIGINAL

BEFORE THE FLORIDA PUBLIC SERVICE
COMMISSION

DOCKET NO. 971006-EG

GULF POWER COMPANY

DIRECT TESTIMONY AND EXHIBITS OF
MARGARET D. NEYMAN

FEBRUARY 1, 1999

DOCUMENT NUMBER-DATE

01231 FEB-1 99

FILED BY/REPORTING

1 Gulf Power Company

2 Before the Florida Public Service Commission
3 Prepared Direct Testimony of
4 Margaret D. Neyman
5 Docket 971006-EG
6 February 1, 1999

7 Q. Will you please state your name, business address,
8 employer and position?

9 A. My name is Margaret D. Neyman and my business address
10 is One Energy Place, Pensacola, Florida, 32520. I am
11 employed by Gulf Power Company as the Marketing
12 Services Manager.

13 Q. Please summarize your educational background and
14 professional experience.

15 A. I attended Auburn University and graduated with a
16 Bachelor of Science degree in Industrial Engineering
17 in 1980. I began my career in the electric utility
18 industry at Gulf Power Company in 1981 and have held
19 various positions within the company in Corporate
20 Planning, Customer Service, Appliance Sales and
21 Marketing. In my present position, I am responsible
22 for Energy Conservation Cost Recovery (ECCR) filings,
23 pricing, economic evaluations, market research,
24 forecasting and marketing services activities.
25

1 Q. Have you previously testified before this Commission?

2 A. Yes, I have testified for Gulf Power Company in ECCR
3 dockets.

4

5 Q. What is the purpose of your testimony?

6 A. The purpose of my testimony is to propose seasonal
7 peak demand and annual energy conservation goals for
8 Gulf Power for the period 2000 through 2009 and to
9 discuss the Company's experience under the current
10 conservation goals.

11

12 Q. Have you prepared an exhibit in support of your
13 testimony?

14 A. Yes, I have.

15 Council: We ask that Ms. Neyman's exhibit consisting
16 of 3 schedules be marked for
17 identification as:

18 Exhibit No. _____ (MDN-1)

19

20 Q. What goal levels are appropriate and reasonably
21 achievable for Gulf Power Company for seasonal peak
22 demand and annual energy conservation for the 2000 -
23 2009 period?

24 A. The Company's proposed seasonal peak demand and annual
25 energy conservation goals for Gulf Power for the

1 period 2000 through 2009 are contained in the spread
2 sheets and graphs in Schedule 1 of my exhibit (MDN-1).
3 These goals, based upon Gulf's most recent planning
4 process, are the total cost-effective winter and
5 summer peak kW demand reductions and the annual kWh
6 savings which are reasonably achievable through
7 implementation of demand side programs in Gulf Power's
8 service area for the residential and
9 commercial/industrial classes. The basis for the
10 goals is the maximum KW and kWh associated with all
11 measures that passed both the rate impact measure and
12 participant's test.

13
14 Q. Please provide an overview of the process used to
15 determine the proposed goal levels.

16 A. Our projections were based upon an assessment of the
17 market segments and major end-use categories listed in
18 Rule 25-17.0021. In addition, Gulf evaluated measures
19 contained in the Company's approved ECCR programs and
20 other measures where sufficient information was
21 available. A complete description of the process
22 employed by Gulf is contained in the testimony of
23 Michael J. McCarthy filed in this docket.

24
25

1 Q. Have there been any of changes in Gulf's integrated
2 planning processes since the last conservation goals
3 setting process?

4 A. No. Gulf continues to conduct integrated resource
5 planning that is in compliance with the National
6 Energy Policy Act of 1992 (EP Act). The Company
7 conducts a planning and selection process that
8 evaluates the full range of alternatives, including
9 energy conservation and efficiency, cogeneration,
10 renewable energy resources, power purchases and new
11 generating capacity, in order to provide adequate and
12 reliable service to its electric customers at the
13 lowest cost. Gulf's resource planning process was
14 extensively discussed in the rebuttal testimonies of
15 Charles D. Long and William F. Pope filed in Docket
16 930550-EG and is also documented in Gulf's annual Ten-
17 Year Site Plan filings.

18
19 Q. Please discuss Gulf Power's pricing related measures
20 that were evaluated as part of this goal setting
21 process.

22 A. The proposed goals continue to reflect Gulf Power's
23 emphasis on pricing as a means to achieve economic
24 efficiency. Gulf has tested and is implementing
25 flexible pricing arrangements and structures that

1 better reflect the marginal costs associated with
2 providing electric service. Flexible pricing based on
3 marginal cost principles sends customers a more
4 correct price signal. The customer is guided by this
5 price signal in making purchase decisions, including
6 demand side measures, that more appropriately reflect
7 the scarcity of resources used in producing and
8 supplying electric energy. Use of appropriate pricing
9 allows the customer the opportunity to determine how
10 to best respond. The Company's Real Time Pricing (RTP)
11 program and its Residential Advanced Energy Management
12 (AEM) program are two examples of flexible pricing
13 initiatives that were evaluated as part of this goal
14 setting process. Both programs encourage conservation
15 and efficiency in the use of electricity and together
16 represent the cornerstone of Gulf Power's proposed
17 goals.

18
19 Q. Please discuss in detail Gulf Power's Real Time
20 Pricing program and its specific contribution to
21 achieving the conservation goals proposed.

22 A. Gulf Power's Real Time Pricing (RTP) pilot was approved
23 by the Commission on February 7, 1995 and concluded on
24 December 31, 1998. This pricing arrangement is
25 characterized by hourly energy prices transmitted a day

1 ahead of their applicability to participating customers
2 in the commercial and industrial market segments. The
3 RTP pilot program had five stated objectives:
4 conservation, economic efficiency, gain information about
5 customer response, value based pricing and customer
6 satisfaction. Preliminary pilot results indicate that
7 RTP has accomplished all of the pilot objectives. In
8 fact, in the case of conservation, RTP exceeded our
9 initial expectations for peak load reductions for the
10 targeted customers. RTP has proven to produce
11 significant cost-effective reductions in the growth of
12 peak demand on the Company's system. Specifically, RTP
13 contributes 20 of the 46 MW of the summer peak demand
14 reduction goal shown on Schedule 1 of my exhibit. Once
15 analysis is complete on the RTP pilot results, Gulf
16 intends to petition the Commission for permanency of the
17 RTP program.

18
19 Q. The Commission originally established numeric goals,
20 pursuant to Rule 25-17.0021, by Order No. PSC-94-1313-
21 FOF-EG issued October 25, 1994. How do the proposed
22 goals for the period 2000-2009 compare with the
23 current goals established by Order No. PSC-94-1313-
24 FOF-EG?

25 A. Schedule 2 of my exhibit (MDN-1) contains a comparison

1 of current goals versus the proposed goals for the
2 years 2000 through 2004. On a cumulative basis the
3 proposed goals are in total slightly higher than the
4 goals established by Order No. PSC-94-1313-FOF-EG for
5 the years 2000 through 2004. For example, for the
6 year 2004 the current total summer peak demand goal is
7 154,000 KW, the current total winter peak demand goal
8 is 152,000 KW and the current total annual energy
9 reduction goal is 65,000 MWH. This compares with
10 proposed goals of 158,830 KW summer peak demand
11 reduction, 165,299 KW winter peak reduction and 78,904
12 MWH annual energy reduction.

13
14 Q. Would you describe the progress Gulf has made toward
15 achieving the goals set by Order No. PSC-94-1313-FOF-
16 EG for 1994 through 2003?

17 A. Schedule 3 of my Exhibit (MDN-1) provides a summary of
18 Gulf Power Company's progress toward goal achievement.
19 In 1998 Gulf's achievement in the Residential sector
20 did not meet the goals for winter peak demand
21 reduction, summer peak demand reduction and annual
22 energy reduction. However, the Commercial/Industrial
23 sector has exceeded approved goals for winter peak
24 demand reduction, summer peak demand reduction and
25 annual energy reduction. Gulf's underachievement of

1 the residential goals is primarily due to the delayed
2 startup of the Advanced Energy Management program
3 (AEM). This program will provide the customer with a
4 means of conveniently and automatically controlling
5 their energy purchases in response to prices that vary
6 during the day and by season in relation to the
7 Company's marginal costs. Several factors have
8 contributed to delay in AEM implementation: the
9 initial program delay pending a final order in Docket
10 No. 941172-EG, an extensive contract negotiation
11 process in order to ensure the best possible
12 technology at the best price, the inability of
13 suppliers to provide some components on the
14 established schedule, and failures of electronic
15 components during testing. These delays have occurred
16 despite Gulf's best efforts.

17 Currently, prototype units are being extensively
18 field-tested. Most of the problems encountered during
19 field testing thus far have been resolved. Assuming
20 successful field testing, Gulf anticipates the
21 installation of production units will begin March
22 1999.

23
24
25

1 Q. How will these delays affect the goals in the long
2 term?
3 A. Gulf's near term residential conservation goals have
4 been adversely impacted as a result of the delays in
5 implementing AEM, but the process has produced the
6 most cost-effective solution that is currently
7 available. Despite the unpreventable delays that have
8 occurred, Gulf remains confident that AEM will be a
9 success in the marketplace. As I stated previously,
10 AEM is one of two pricing initiatives that make up the
11 cornerstone of Gulf's conservation goals. Gulf is
12 modifying the AEM schedule for market implementation
13 as a result of the delays, and plans to increase the
14 number of units deployed during the years 1999 to 2004
15 to still accomplish the basic program objective of
16 achieving a total of approximately 80 megawatts of
17 peak demand reduction by year-end 2004.

18
19 Q. Does this conclude your testimony?

20 A. Yes, it does.
21
22
23
24
25

AFFIDAVIT

STATE OF FLORIDA)
)
COUNTY OF ESCAMBIA)

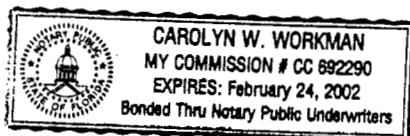
Docket No. 971006-EG

Before me the undersigned authority, personally appeared Margaret D. Neyman, who being first duly sworn, deposes and says that she is the Marketing Services Manager of Gulf Power Company, a Maine Corporation, that the foregoing is true and correct to the best of her knowledge, information and belief. She is personally known to me.

Margaret D. Neyman
Margaret D. Neyman
Marketing Services Manager

Sworn to and subscribed before me this 28th day of January, 1999.

Carolyn W. Workman
Notary Public, State of Florida at Large



Florida Public Service Commission
Docket No. 970006-EG
Gulf Power Company
Witness: Margaret D. Neyman
Exhibit No. ____ (MDN-1)

INDEX

Schedule Number	Title	Pages
1	Residential, Commercial and Industrial Goals	1 - 6
2	Comparison of Current Goals and Proposed Goals	7
3	Comparison of Achieved kW and kWh Reductions	8

GULF POWER COMPANY
Total Residential, Commercial and Industrial Goals
New and Existing Structures

<u>Year</u>	<u>Annual Summer kW</u>		<u>Annual Winter kW</u>		<u>Annual kWh Savings (000)</u>		
	<u>Meter</u>	<u>Generator</u>	<u>Meter</u>	<u>Generator</u>	<u>Customer</u>	<u>Generation</u>	<u>Cumulative Generation</u>
2000	(52,822)	(68,399)	(47,988)	(62,140)	(17,476)	(18,822)	(18,822)
2001	(69,879)	(90,487)	(67,404)	(87,282)	(33,373)	(35,943)	(54,765)
2002	(90,055)	(116,612)	(90,477)	(117,158)	(51,989)	(55,992)	(110,757)
2003	(107,400)	(139,072)	(110,271)	(142,790)	(68,287)	(73,545)	(184,302)
2004	(122,658)	(158,830)	(127,654)	(165,299)	(82,899)	(89,283)	(273,585)
2005	(135,830)	(175,886)	(142,627)	(184,688)	(95,825)	(103,204)	(376,788)
2006	(146,026)	(189,089)	(154,133)	(199,586)	(106,233)	(114,413)	(491,202)
2007	(156,223)	(202,293)	(165,639)	(214,485)	(116,644)	(125,626)	(616,827)
2008	(163,444)	(211,643)	(173,677)	(224,894)	(124,538)	(134,127)	(750,954)
2009	(170,665)	(220,994)	(181,716)	(235,304)	(132,433)	(142,631)	(893,585)

**GULF POWER COMPANY
Residential Goals
New and Existing Structures**

<u>Year</u>	<u>Annual Summer kW</u>		<u>Annual Winter kW</u>		<u>Annual kWh Savings (000)</u>		
	<u>Meter</u>	<u>Generator</u>	<u>Meter</u>	<u>Generator</u>	<u>Customer</u>	<u>Generation</u>	<u>Cumulative Generation</u>
2000	(17,245)	(22,331)	(20,086)	(26,009)	(15,524)	(16,719)	(16,719)
2001	(33,278)	(43,092)	(38,619)	(50,008)	(29,499)	(31,770)	(48,489)
2002	(52,432)	(67,894)	(60,811)	(78,744)	(46,196)	(49,753)	(98,242)
2003	(68,755)	(89,031)	(79,724)	(103,234)	(60,574)	(65,238)	(163,480)
2004	(82,991)	(107,465)	(96,226)	(124,603)	(73,263)	(78,904)	(242,384)
2005	(95,140)	(123,197)	(110,318)	(142,850)	(84,263)	(90,751)	(333,135)
2006	(104,313)	(135,075)	(120,941)	(156,606)	(92,743)	(99,885)	(433,020)
2007	(113,486)	(146,953)	(131,564)	(170,363)	(101,224)	(109,018)	(542,038)
2008	(119,683)	(154,977)	(138,720)	(179,628)	(107,184)	(115,437)	(657,475)
2009	(125,880)	(163,002)	(145,875)	(188,894)	(113,144)	(121,857)	(779,332)

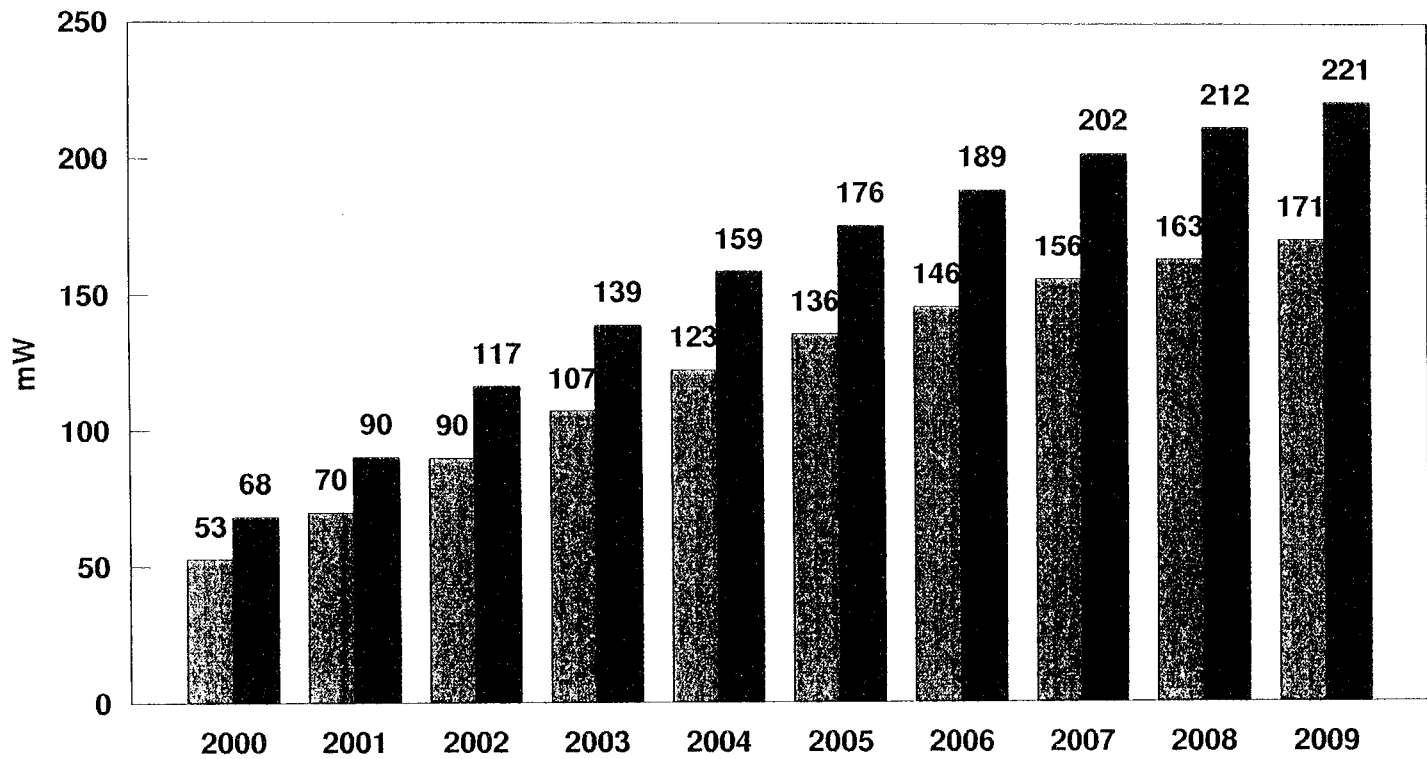
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GULF POWER COMPANY
Commercial and Industrial Goals
New and Existing Structures

<u>Year</u>	<u>Annual Summer kW</u>		<u>Annual Winter kW</u>		<u>Annual kWh Savings (000)</u>		
	<u>Meter</u>	<u>Generator</u>	<u>Meter</u>	<u>Generator</u>	<u>Customer</u>	<u>Generation</u>	<u>Cumulative Generation</u>
2000	(35,577)	(46,069)	(27,902)	(36,130)	(1,953)	(2,103)	(2,103)
2001	(36,601)	(47,395)	(28,785)	(37,274)	(3,874)	(4,172)	(6,276)
2002	(37,623)	(48,718)	(29,666)	(38,415)	(5,793)	(6,239)	(12,515)
2003	(38,645)	(50,041)	(30,547)	(39,555)	(7,713)	(8,307)	(20,822)
2004	(39,667)	(51,365)	(31,428)	(40,696)	(9,636)	(10,378)	(31,200)
2005	(40,690)	(52,689)	(32,310)	(41,838)	(11,562)	(12,452)	(43,653)
2006	(41,713)	(54,014)	(33,192)	(42,980)	(13,490)	(14,529)	(58,181)
2007	(42,737)	(55,340)	(34,074)	(44,123)	(15,420)	(16,608)	(74,789)
2008	(43,761)	(56,666)	(34,957)	(45,266)	(17,353)	(18,690)	(93,479)
2009	(44,785)	(57,993)	(35,841)	(46,410)	(19,289)	(20,774)	(114,253)

3

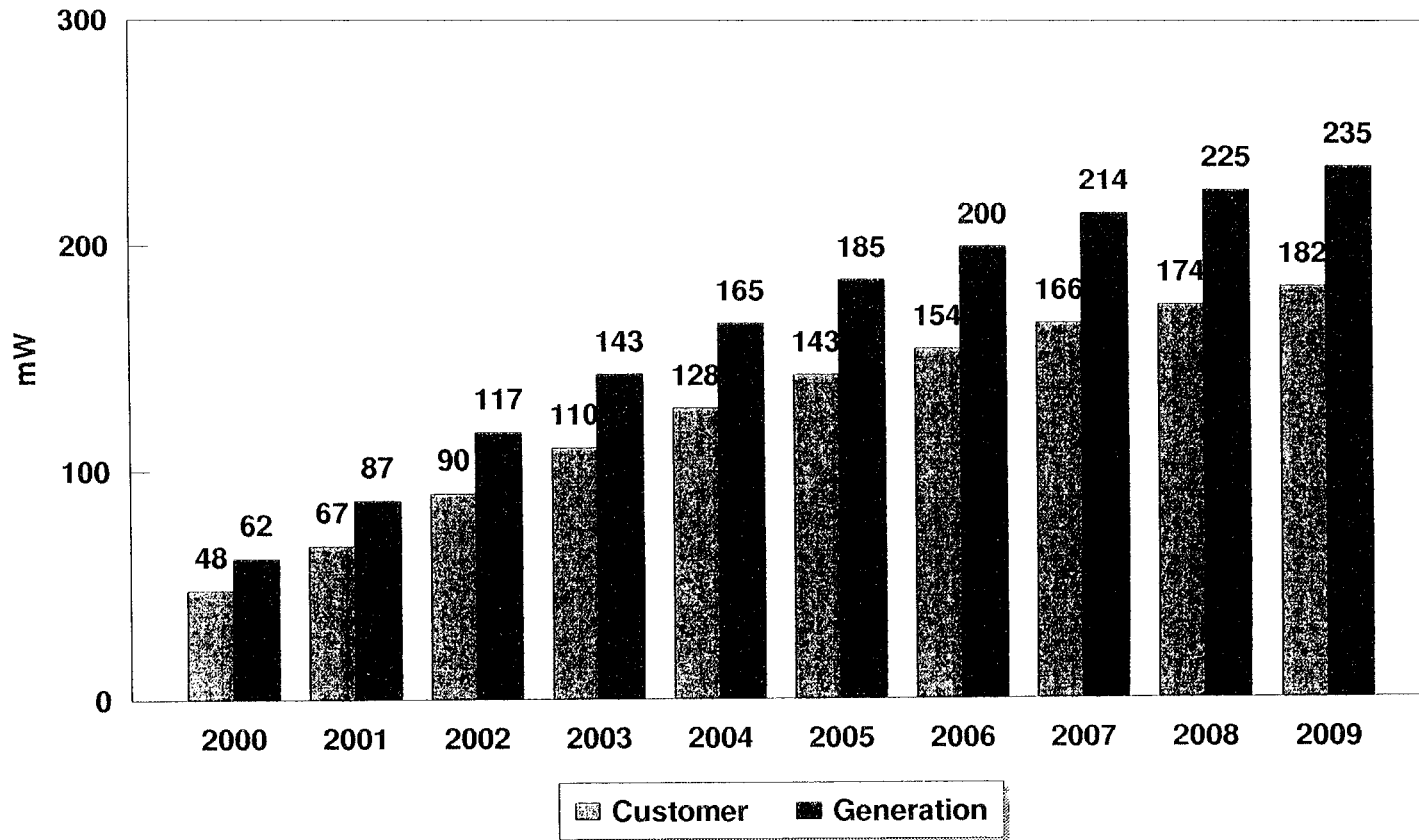
**Gulf Power Company
Total All Markets: Summer Demand Savings**



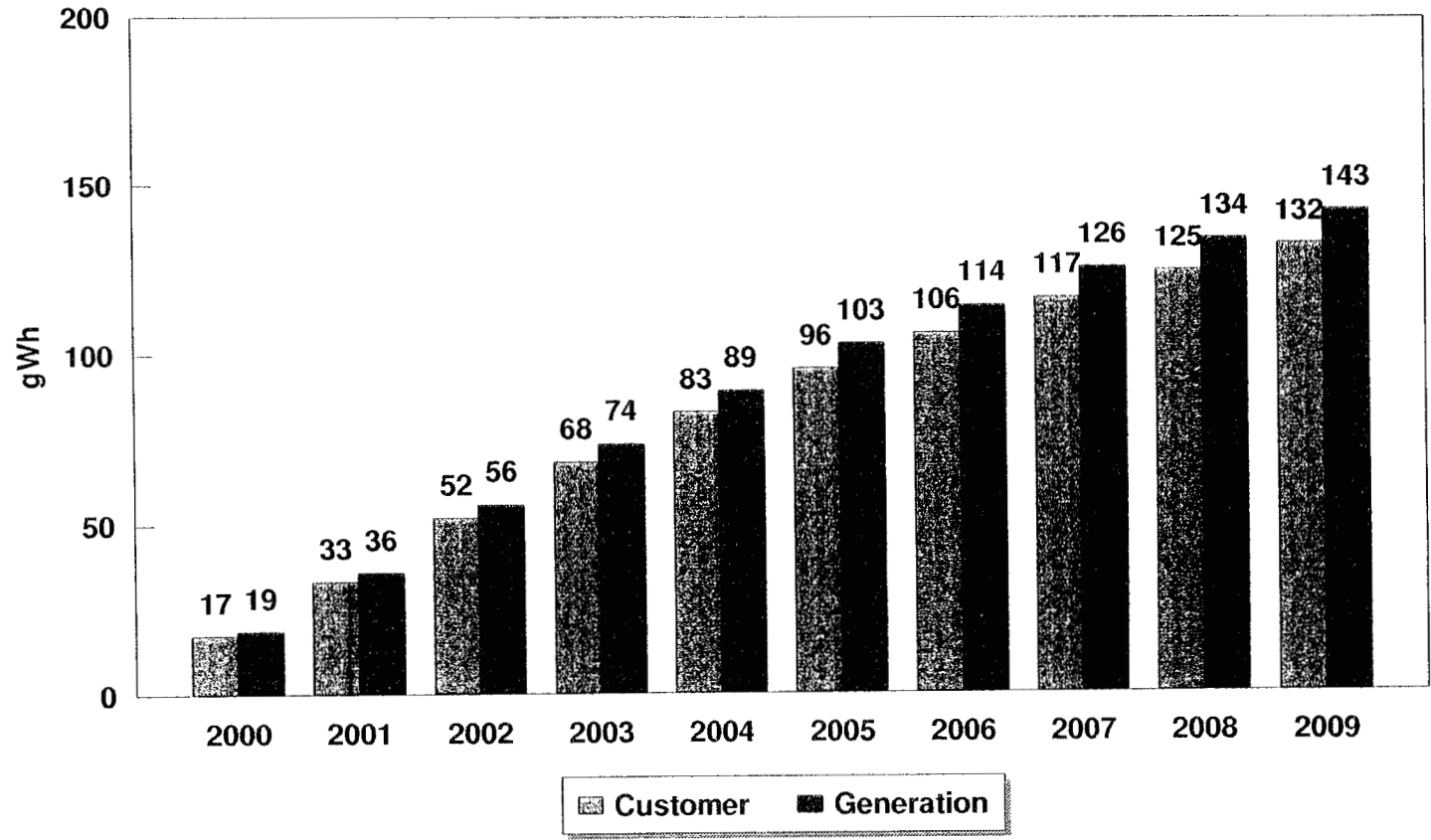
Customer
 Generation

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Gulf Power Company Total All Markets: Winter Demand Savings



Gulf Power Company Total All Markets: Annual gWh Savings



Gulf Power Company

Comparison of Current Goals and Proposed Goals

	Residential Summer Peak KW Reduction		
	Current	Proposed	Difference
2000	103,000	22,331	(80,669)
2001	118,000	43,092	(74,908)
2002	122,000	67,894	(54,106)
2003	126,000	89,031	(36,969)
2004	130,000	107,465	(22,535)

	Residential Winter Peak KW Reduction		
	Current	Proposed	Difference
2000	125,000	26,009	(98,991)
2001	129,000	50,008	(78,992)
2002	133,000	78,744	(54,256)
2003	137,000	103,234	(33,766)
2004	141,000	124,603	(16,397)

	Residential Annual MWH Reduction		
	Current	Proposed	Difference
2000	44,000	16,719	(27,281)
2001	48,000	31,770	(16,230)
2002	52,000	49,753	(2,247)
2003	54,000	65,238	11,238
2004	56,000	78,904	22,904

	Com/Ind Summer Peak KW Reduction		
	Current	Proposed	Difference
2000	17,000	46,069	29,069
2001	19,000	47,395	28,395
2002	20,000	48,718	28,718
2003	22,000	50,041	28,041
2004	24,000	51,365	27,365

	Comm/Ind Winter Peak KW Reduction		
	Current	Proposed	Difference
2000	11,000	36,130	25,130
2001	11,000	37,274	26,274
2002	11,000	38,415	27,415
2003	11,000	39,555	28,555
2004	11,000	40,696	29,696

	Comm/Ind Annual MWH Reduction		
	Current	Proposed	Difference
2000	2,000		(2,000)
2001	5,000		(5,000)
2002	7,000		(7,000)
2003	8,000		(8,000)
2004	9,000		(9,000)

	Total Summer Peak KW Reduction		
	Current	Proposed	Difference
2000	120,000	68,400	(51,600)
2001	137,000	90,487	(46,513)
2002	142,000	116,612	(25,388)
2003	148,000	139,072	(8,928)
2004	154,000	158,830	4,830

	Total Winter Peak KW Reduction		
	Current	Proposed	Difference
2000	136,000	62,139	(73,861)
2001	140,000	87,282	(52,718)
2002	144,000	117,159	(26,841)
2003	148,000	142,789	(5,211)
2004	152,000	165,299	13,299

	Total Annual MWH Reduction		
	Current	Proposed	Difference
2000	46,000	16,719	(29,281)
2001	53,000	31,770	(21,230)
2002	59,000	49,753	(9,247)
2003	62,000	65,238	3,238
2004	65,000	78,904	13,904

7

Comparison of Achieved kW and kWh Reductions With Public Service Commission Established Goals (1)

Utility: GULF POWER COMPANY

Residential

	Winter Peak mW Reduction			Summer Peak mW Reduction			gWh Energy Reduction		
	Total Achieved	Com. Appr. Goal	% Variance	Total Achieved	Com. Appr. Goal	% Variance	Total Achieved	Com. Appr. Goal	% Variance
1995	0.98	0	N/A	0.78	1	-22%	0.71	1	-29.00%
1996	2.34	0	N/A	1.59	2	-21%	1.65	2	-17.50%
1997	3.15	59	-95%	2.07	37	-94%	2.25	12	-81.25%
1998	3.57	117	-97%	2.23	72	-97%	2.81	29	-90.31%
1999									
2000									
2001									
2002									
2003									
2004									

Commercial/Industrial

	Winter Peak mW Reduction			Summer Peak mW Reduction			gWh Energy Reduction		
	Total Achieved	Com. Appr. Goal	% Variance	Total Achieved	Com. Appr. Goal	% Variance	Total Achieved	Com. Appr. Goal	% Variance
1995	0.87	10	-91%	10.00	13	-23%	0.00	-----	N/A
1996	1.75	10	-83%	25.07	13	93%	3.33	-----	N/A
1997	3.40	10	-66%	28.65	13	120%	7.25	-----	N/A
1998	17.98	10	80%	33.14	13	155%	21.76	-----	N/A
1999									
2000									
2001									
2002									
2003									
2004									

(1) These results are tentative. The 1998 final report will be filed March 1, 1999.