



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: February 9, 1999
TO: Mary Bane, Deputy Executive Director, Technical Division
FROM: Toni J. McCoy, Regulatory Analyst, Division of Communications
SUBJECT: Docket No. 990109-TC, Recommendation Revisions

Please see the revised recommendation pages 6 and 7 attached. The column listing the item numbers 7 through 20 has been renumbered. Item No. 7 should have been listed twice, because this recommendation cites violations using the 1997 criteria, and the 1998 criteria. Item No. 20 has been deleted because there were no violations for this item.

The corrections to this recommendation will be announced at the Agenda Conference.

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cc: Chairman Garcia
Commissioner Johnson
Commissioner Deason
Commissioner Clark
Commissioner Jacobs
Will Cox, Legal

Handwritten notes: Garcia, 2/9/99, These revisions should not result in item being defended, MTT

DOCUMENT NUMBER-DATE

01719 FEB-99

FPSC-RECORDS/REPORTING

Item No.	Number of Violations	Violation
6	592	Current directory in good condition was not available Rule 25-24.515 (11), Florida Administrative Code
7	39	Extended Area Service and Local Calls did not work properly (PATS evaluation criteria for item 7 in 1997) Rule 25-24.620(2)(e), Florida Administrative Code
7	97	Bracket to hold a current directory was not available (PATS evaluation criteria changed for item 7 in 1998) Rule 25-24.515 (11), Florida Administrative Code
8	14	Wiring was not properly terminated or was in poor condition Rule 25-24.515 (10), Florida Administrative Code
9	403	Address of pay phone location was not displayed Rule 25-24.515 (5), Florida Administrative Code
10	167	Enclosure was not adequately clean or free of trash Rule 25-24.515 (12), Florida Administrative Code
11	74	Enclosure was not adequate or free of trash Rule 25-24.515 (12), Florida Administrative Code
12	21	Glass was chipped or broken Rule 25-24.515 (12), Florida Administrative Code
13	57	Insufficient light to read instructions at night Rule 25-24.515 (1), Florida Administrative Code

Item No.	Number of Violations	Violation
14	3	Certificated name of provider was not displayed Rule 25-24.515 (5), Florida Administrative Code
15	63	Name of IXC was not correctly displayed Rule 25-24.515 (6), Florida Administrative Code
16	15	Clear and accurate dialing instructions were not displayed Rule 25-24.515 (5), Florida Administrative Code
17	2	Statement of services not available was not displayed Rule 25-24.515 (5), Florida Administrative Code
18	52	Automatic coin return function did not operate properly Rule 25-24.515 (2), Florida Administrative Code
19	194	Incoming calls could not be received or bell did not ring loud enough Rule 25-24.515 (8), Florida Administrative Code
21	6	Direct coin service to local Directory Assistance did not work Rule 25-24.515(4), Florida Administrative Code
22	47	Access to all locally available interexchange carriers was not available Rule 25-24.515 (6), Florida Administrative Code
23	25	Direct, coin free access to the universal telephone number "911" or service to local operator did not work Rule 25-24.515(3), Florida Administrative Code