

ORIGINAL

BLUMENFELD & COHEN
SUMNER SQUARE
1615 M STREET, N.W. SUITE 700
WASHINGTON, D. C. 20036

202 955-6300

FACSIMILE 202 955-6460

<http://www.technologylaw.com>
February 24, 1999

99 FEB - 1 11 05
4 EMBARCADERO CENTER
SUITE 1170
SAN FRANCISCO, CA 94111
415 394-7500
FACSIMILE 415 394-7505

Blanca Bayo
Director, Records & Reporting
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: ACI Corp., Docket No. 981069-TI

Dear Ms. Bayo:

On behalf of ACI Corp. ("ACI Corp."), a certified telecommunications carrier in Florida in the above-referenced docket, I am writing to clarify any potential confusion between ACI Corp. and another carrier named "ACI Communications, Inc." ACI Corp. has recently learned of this other carrier's existence through reading trade reports that it has been the subject of "slamming" and "cramming" complaints. Given the similarity in names, ACI Corp. would like to assure the Commission that ACI Corp. is not affiliated, in any manner, with ACI Communications Inc.

ACI Corp. has learned that "ACT" is actually a fairly common acronym used by communications companies. An Internet search for "ACI Communications" identified several communications companies that use "ACT" as a trade name, including, *inter alia*,

- Acclaimed Communications, Inc., La Grange, Kentucky;
- Advertising Communications International, Inc., Cambridge, Massachusetts;
- Align Communications, Inc., New York, New York;
- Allied Communications, Inc., New York, New York;
- AlterNet Communications, Inc., Raleigh, North Carolina;
- Amber Communications, Inc., Reno, Nevada;
- AmeriLodge Communications, Inc., Irvine, California;
- Ameritech Communications, Inc., Rosemont, Illinois;
- Applied Communications, Inc., Omaha, Nebraska; and
- Atlantic Communications, Inc., Newport News, Virginia.

None of these companies is related to ACI Corp. or its parent company, Rhythms NetConnections, Inc.

DOCUMENT NUMBER - DATE

82611 MAR - 1 99

ACK _____
 AEA 1
 AFR _____
 CLE _____
 CML 1
 CND _____
 CND _____
 CND _____
 CND _____
 CND _____
 CND _____
 CND _____

February 24, 1999

Page 2

ACI Corp. appreciates the work that both the FCC and this Commission continues to do with respect to recording customer complaints about slamming and cramming, and in penalizing the offenders. As you know, the FCC issues a Telephone Consumer Complaint Scorecard (the "Scorecard") identifying carriers against whom complaints have been issued. You have probably received a copy of the Scorecard for the year just past, issued in December, but ACI Corp. attaches a copy in any event. While ACI Communications, Inc. is identified in the FCC's Scorecard as being the subject of "slamming" complaints, ACI Corp. has consistently and scrupulously observed federal and state regulations regarding "slamming." To date ACI Corp. has not received any "slamming" or "cramming" complaints and will continue to strictly comply with any and all such regulations as it builds out its service in Florida.

ACI Corp. is very proud of its record of zero tolerance for cramming and slamming. We bring this source of potential confusion to your attention so that ACI Corp.'s provision of service can proceed without undue concern on this Commission's part. If you have questions on this matter please do not hesitate to give me a call.

Very truly yours,

A handwritten signature in cursive script that reads "Colin Alberts".

Colin Alberts

Enclosures