State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: Ma	rch 11, 1999
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TO: Division of Records and Reporting

FROM: Division of Legal Services (Vaccaro)

RE: Docket No. 990080-WS - Complaint and request for hearing by Linda J. McKenna and

54 petitioners regarding unfair rates and charges of Shangri-La by the Lake Utilities,

Inc. in Lake County.

Please file the attached letter dated February 25, 1999, in the docket file for the above-referenced docket.

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cc: Division of Water and Wastewater (Golden, Rieger)

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ACK ____

DOCUMENT NUMBER-DATE

AFORWED

Shangri La by the Lake Homeowner's Association c/o Linda McKenna, Secretdin 4 9 01 AH 199 134 Shanghai Island Road Leesburg FL 34788 BUNING TRADICAL MAIL ROOM

February 25, 1999

Tim Vaccaro, Esq.
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd
Tallabassee FL 32399-0850

Re: Complaint Docket No. 990080-WS

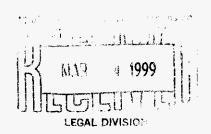
Petitioners v. Shangri La by the Lake Utilities, Inc.

Lake County, Florida

Dear Mr. Vaccaro:

Thank you for your letter of February 22, 1999. Pursuant to your request, the following is a list of customers who have advised me they received bills for water and sewer PRIOR to the installation of meters:

Walter Barlow, 106 China Lane Martha Bishop, 108 China Lane Harold Rogers, 110 China Lane Robert Dickens, 116 Burma Island Rd Vince Hannon, 119 Burma Island Rd Virgil McCullough, 121 Burma Island Rd Robert Hopf, 122 Burma Island Rd Joseph Grasley, 126 Burma Island Rd Vernie Huntwork, 127 Burma Island rd Gary Wright, 129 Burma Island Rd John DeWitt, 130 Shanghai Island rd H. D. McKenna, 134 Shangai Island Rd Herbert Todd, 143 Shanghai Island Rd Gerald Koepplinger, 147 Shanghai Island Rd Jim Morgan, 150 Formosa Island Rd Ailsa Smith, 152 Formosa Island Rd Evelyn Brewer, 155 Formosa Island Rd Gordon Gleason, 185 Singapore Island Rd Geraldine Lafaber, 195 Singapore Island Rd Jay Chapman, 196 Singapore Island Rd Shirley Nash, 197 Singapore Island Rd Leo Rockwell, 201 Singapore Island Rd Ray Bloomfield, 205 Bangkok Island Lane George Shepit, 206 Bangkok Island Lane Joan Weire, 217 Bangkok Island Lane John Seper, 218 Bangkok Island Lane Charles Herring, 221 Malaysia Island Rd Tom Ehlers, 224 Malaysia Island Rd Tom Hogan, 225 Malaysia Island Rd



Tim Vaccaro, Esq. February 25, 1999 Page 2

> Betty Gotham, 226 Malaysia Island Rd Milford Folz, 227 Malaysia Island Rd Kenneth Oexner, 228 Malaysia Island Rd Mary Deleo Barlow, 229 Malaysia Island Rd Louise Clifford, 230 Malaysia Island Rd John Hayes, 233 Malaysia Island Rd Ben Cleveland, 235 Malaysia Island Rd Bill Gray, 239 Taipei Island Lane Don Richmeyer, 240 Taipei Island Lane Ermine Umphrey, 242 Taipei Island Lane David Dunn, 245 Taipei Island Lane Gerhard Schute, 246 Taipei Island Lane Walter Hudson, 247 Taipei Island Lane Stan Broda, 248 Taipei Island Lane Joseph Taylor, 249 Taipei Island Lane Norma Groll, 250 Taipei Island Lane Otto Rudolph, 252 Taipei Island Lane Ruth Bartman, 254 Taipei Island Lane

There were nine others who were billed prior to installation of a meter, however, these have now been excused from paying water and sewer by virtue of their leases and received credit for amounts paid.

In addition, there were others who were not sure of the date of installation of the meters as many were installed around the week of January 1 and some residents were away for the holidays.

We will request our attorney to provide you with pertinent court documents which may arise in the course of the civil litigation being prepared in this matter.

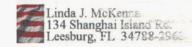
Again, thank you for your attention to our concerns.

Sincerely.

Sende GNUScer-Linda J. McKenna

Association Secretary

cc: Bill Lowe, Asst. Director
Jack Schreve, Esq., Consumer Advocate
George Shepit, Comm. Chairman







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