

STATE OF FLORIDA

Commissioners:
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E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

March 18, 1999

Martin S. Friedman, Esquire
Rose, Sundstrom & Bentley
2548 Blairstone Pines Drive
Tallahassee, Florida 32301

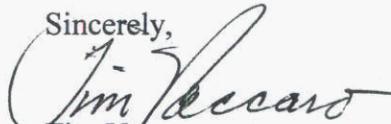
RE: Docket No. 990080-WS - Complaint and request for hearing by Linda J. McKenna and 54 petitioners regarding unfair rates and charges of Shangri-La by the Lake Utilities, Inc. in Lake County.

Dear Mr. Friedman:

Enclosed please find a copy of a letter from Ms. Linda J. McKenna regarding the above-referenced docket. This letter contains a list of customers who have apparently been billed for water and wastewater service by Shangri-La by the Lake Utilities, Inc. (Shangri-La) prior to meter installation.

By Order No. PSC-96-0062-FOF-WS, issued on January 12, 1996 in Docket No. 940653-WS, the Commission approved rates for Shangri-La. On page 10 of that Order, the Commission stated that "the utility shall only assess the new rates to customers who are currently metered." Therefore, Shangri-La should not be billing customers for service provided prior to the installation of their meters.

I would appreciate it if you would look into this matter and contact me at your earliest convenience. Thank you for your cooperation.

Sincerely,

Tim Vaccaro
Senior Attorney

TV/dr
cc: Ms. Linda J. McKenna
Division of Water and Wastewater (Williams, Bethea, Golden, Rieger)
Division of Records and Reporting

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DOCUMENT NUMBER - DATE

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Shangri La by the Lake Homeowner's Association
c/o Linda McKenna, Secretary
134 Shanghai Island Road
Leesburg FL 34788

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ADMINISTRATOR'S
MAIL ROOM

February 25, 1999

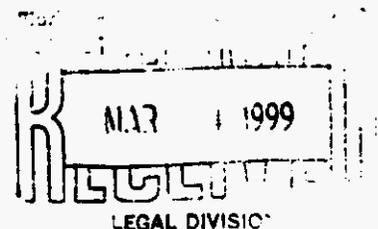
Tim Vaccaro, Esq.
Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

Re: Complaint Docket No. 990080-WS
Petitioners v. Shangri La by the Lake Utilities, Inc.
Lake County, Florida

Dear Mr. Vaccaro:

Thank you for your letter of February 22, 1999. Pursuant to your request, the following is a list of customers who have advised me they received bills for water and sewer PRIOR to the installation of meters:

Walter Barlow, 106 China Lane
Martha Bishop, 108 China Lane
Harold Rogers, 110 China Lane
Robert Dickens, 116 Burma Island Rd
Vince Hannon, 119 Burma Island Rd
Virgil McCullough, 121 Burma Island Rd
Robert Hopf, 122 Burma Island Rd
Joseph Grasley, 126 Burma Island Rd
Vernie Huntwork, 127 Burma Island rd
Gary Wright, 129 Burma Island Rd
John DeWitt, 130 Shanghai Island rd
H. D. McKenna, 134 Shangai Island Rd
Herbert Todd, 143 Shanghai Island Rd
Gerald Koeplinger, 147 Shanghai Island Rd
Jim Morgan, 150 Formosa Island Rd
Ailsa Smith, 152 Formosa Island Rd
Evelyn Brewer, 153 Formosa Island Rd
Gordon Gleason, 185 Singapore Island Rd
Geraldine Lafaber, 195 Singapore Island Rd
Jay Chapman, 196 Singapore Island Rd
Shirley Nash, 197 Singapore Island Rd
Leo Rockwell, 201 Singapore Island Rd
Ray Bloomfield, 205 Bangkok Island Lane
George Shepit, 206 Bangkok Island Lane
Joan Weire, 217 Bangkok Island Lane
John Seper, 218 Bangkok Island Lane
Charles Herring, 221 Malaysia Island Rd
Tom Ehlers, 224 Malaysia Island Rd
Tom Hogan, 225 Malaysia Island Rd



Tim Vaccaro, Esq.
February 25, 1999
Page 2

Betty Gotham, 226 Malaysia Island Rd
Milford Folz, 227 Malaysia Island Rd
Kenneth Oexner, 228 Malaysia Island Rd
Mary Deleo Barlow, 229 Malaysia Island Rd
Louise Clifford, 230 Malaysia Island Rd
John Hayes, 233 Malaysia Island Rd
Ben Cleveland, 235 Malaysia Island Rd
Bill Gray, 239 Taipei Island Lane
Don Richmeyer, 240 Taipei Island Lane
Ermine Umphrey, 242 Taipei Island Lane
David Dunn, 245 Taipei Island Lane
Gerhard Schute, 246 Taipei Island Lane
Walter Hudson, 247 Taipei Island Lane
Stan Broda, 248 Taipei Island Lane
Joseph Taylor, 249 Taipei Island Lane
Norma Groll, 250 Taipei Island Lane
Otto Rudolph, 252 Taipei Island Lane
Ruth Bartman, 254 Taipei Island Lane

There were nine others who were billed prior to installation of a meter, however, these have now been excused from paying water and sewer by virtue of their leases and received credit for amounts paid.

In addition, there were others who were not sure of the date of installation of the meters as many were installed around the week of January 1 and some residents were away for the holidays.

We will request our attorney to provide you with pertinent court documents which may arise in the course of the civil litigation being prepared in this matter.

Again, thank you for your attention to our concerns.

Sincerely,



Linda J. McKenna
Association Secretary

cc: Bill Lowe, Asst. Director
Jack Schreve, Esq., Consumer Advocate
George Shepit, Comm. Chairman