

ORIGINAL



March 17, 1999

VIA FACSIMILE (850) 413-6585 and  
VIA FIRST CLASS U.S. MAIL

Mr. Ray Kennedy  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

REC'D  
MAR 22 1999  
MAIL ROOM  
MAR 22 11 00 AM '99

Re: Y2K Preparation and Readiness

Dear Mr. Kennedy:

VarTec Telecom, Inc. ("VarTec") is in receipt of the correspondence from the Florida Public Service Commission ("Commission") dated March 5, 1999, which requested information on the Company's preparations for the upcoming Year 2000 ("Y2K") and related potential computer application systems problems. The Company appreciates the concern for Florida consumers that is exhibited by the Commission's desire to study this issue.

VarTec provides competitive and quality services on a consistent basis for its customers throughout the United States. The Company has determined that its switching technology, billing system, and payroll and accounting systems require Y2K compliance. Based on representations made by the Company's software vendors, VarTec believes that its accounting and payroll systems are Y2K compliant. The necessary hardware and software upgrades for the Company's billing system have been ordered, received and are currently being implemented and tested to ensure Y2K compliance on or before June 30, 1999. Software upgrades for the Company's switching technology have been ordered, and some have been received. All upgrades will be implemented and tested to ensure Y2K compliance on or before June 30, 1999.

ACK \_\_\_\_\_ VarTec believes that some of its vendors/suppliers may not be in compliance yet. VarTec  
AFA \_\_\_\_\_ is working with these businesses to ensure that all of their applicable systems will be in compliance  
APP \_\_\_\_\_ on or before June 30, 1999.

CAF \_\_\_\_\_  
CMU Trubelhorn VarTec is aware of the Y2K issue and is monitoring the Company's internal progress as well  
CTR \_\_\_\_\_ as the progress of its vendors/suppliers. The Company certifies that it is VarTec's intent to be more  
EAG \_\_\_\_\_ than adequately equipped to provide service to its customers without interruption (related to the Y2K  
LEG C. Keating issue) into and beyond the Y2K.

LIN \_\_\_\_\_ VarTec sincerely appreciates your attention to this matter. Acknowledgment and date of  
OPC \_\_\_\_\_ receipt of this filing are respectfully requested. Please date and file stamp the extra copy of this letter

RCH \_\_\_\_\_  
SEC 1

WAS \_\_\_\_\_  
OTH 2 Melinda Butler

DOCUMENT NUMBER-DATE  
03706 MAR 22 99  
FPSC-RECORDS/REPORTING

VarTec Telecom, Inc.  
3200 W. Pleasant Run Road  
Lancaster, Texas 75140  
(972) 230-7200  
(972) 230-7200 Fax

(attached) and return it in the pre-addressed, postage prepaid envelope provided. Please direct any future questions or inquiries regarding this correspondence to the undersigned at telephone number (972) 230-7330 or at the Company's principal address.

Respectfully submitted,

A handwritten signature in black ink that reads "Jennifer Goldston". The signature is written in a cursive, flowing style.

Jennifer Goldston  
Regulatory Analyst and  
Y2K Committee Member

cc: Y2K Coordinator

**\*NOTICE: THIS "YEAR 2000 STATEMENT" IS, AND IS INTENDED TO BE, DESIGNATED A "YEAR 2000 READINESS DISCLOSURE" SUBJECT TO THE YEAR 2000 INFORMATION AND READINESS DISCLOSURE ACT, P.L. 105-271 (OCT. 19, 1998). THE INFORMATION IN THIS DISCLOSURE IS FOR INFORMATIONAL PURPOSES ONLY AND IS SUBJECT TO CHANGE WITHOUT NOTICE. VARTEC ASSUMES NO RESPONSIBILITY FOR ANY ERRORS OR OMISSIONS IN THIS DISCLOSURE. THIS DISCLOSURE DOES NOT CONSTITUTE A WARRANTY, EITHER EXPRESS OR IMPLIED, NOR DOES IT EXTEND THE TERMS OF ANY OTHER WARRANTY OR OTHER BINDING LEGAL OBLIGATION OR COMMITMENT BY VARTEC REGARDING ITS PRODUCTS, SERVICES OR TESTING OF SAME.**

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