



# The London Telecom Group™

March 17 1999

Division of Records and Reporting  
2540 Shumard Oak Boulevard  
Tallahassee, Florida  
32399-0850

To Whom It May Concern:

I am writing to confirm with your organization that The London Telecom Group Inc. ("London Telecom"), and by extension all of its subsidiaries, has initiated a task force to assess all that is required to become Year 2000 Ready ("Y2K Ready"). This task force is currently sitting and reports on a regular basis. We fully expect to have an interim report by the fourth quarter of this year, with any conversion of non-compliant systems identified to commence at that time. It is our goal to be fully compliant by mid 1999

To date we have:

- Segmented The London Telecom Group Inc. by company, and then departments within each company thereby making a list of all areas to investigate. These have in turn been assessed and prioritized.
- Taken an inventory to determine the areas within each company/department and listed all components, i.e. all voice and data hardware and software applications that may be affected. The inventory is 100% complete.
- All suppliers have been contacted and have been issued a survey to be completed and returned confirming their Year 2000 status.
- 80% of computer hardware and software has been identified and tested to determine replacement or upgrading.
- 80% of owned facilities for network access have been graded.
- Testing of Billing and Order Entry are currently underway.
- The need for a contingency plan to deal with any problems that may arise following year 2000 has been addressed.

We are confident that any requirement to become Y2K Ready will be received with relative ease. London Telecom, of course, is a certified reseller and, as a consequence, is heavily reliant on underlying carriers. Part of the mandate of the task force is to ensure that all of our suppliers, from operating systems to switching facilities to underlying carriers, are in fact compliant. Since all of our suppliers are reputable

DOCUMENT NUMBER - DATE

03861 MAR 25 99

FPSC-RECORDS/REPORTING

companies, Microsoft and the like, we are therefore confident, almost certain, that any compliance considerations will be routine. We do not anticipate any problems.

Should you have any questions, please do not hesitate to contact Laurie Chasse, the Chairperson for the task force, at (905) 337-6000 extension 2311.

Respectfully yours,

A handwritten signature in cursive script, appearing to read "Robert M. Belliveau".

Robert M. Belliveau  
Senior Vice President  
External Affairs