

CERTIFICATION OF  
PUBLIC SERVICE COMMISSION ADMINISTRATIVE RULES  
FILED WITH THE  
DEPARTMENT OF STATE

I do hereby certify:

(1) That all statutory rulemaking requirements of Chapter 120, F.S., have been complied with; and

(2) There is no administrative determination under subsection 120.56(2), F.S., pending on any rule covered by this certification; and

(3) All rules covered by this certification are filed within the prescribed time limitations of paragraph 120.54(3)(e), F.S. They are filed not less than 28 days after the notice required by paragraph 120.54(3)(a), F.S., and;

(a) Are filed not more than 90 days after the notice;  
or

ACK \_\_\_\_\_  (b) Are filed not more than 90 days after the notice  
AFA \_\_\_\_\_ not including days an administrative determination was pending;

APP \_\_\_\_\_  
CAF \_\_\_\_\_ or

CMU \_\_\_\_\_  (c) Are filed more than 90 days after the notice, but  
CTR \_\_\_\_\_ not less than 21 days nor more than 45 days from the date of  
EAG \_\_\_\_\_ publication of the notice of change; or  
LEG \_\_\_\_\_

LIN \_\_\_\_\_  
OPC \_\_\_\_\_  (d) Are filed more than 90 days after the notice;  
RCH \_\_\_\_\_ not less than 14 nor more than 45 days after the adjournment of  
SEC \_\_\_\_\_

WAS \_\_\_\_\_  
OTH \_\_\_\_\_

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the final public hearing on the rule; or

✓/ (e) Are filed more than 90 days after the notice, but within 21 days after the date of receipt of all material authorized to be submitted at the hearing; or

✓/ (f) Are filed more than 90 days after the notice, but within 21 days after the date the transcript was received by this agency; or

✓/ (g) Are filed not more than 90 days after the notice, not including days the adoption of the rule was postponed following notification from the Joint Administrative Procedures Committee that an objection to the rule was being considered; or

✓/ (h) Are filed more than 90 days after the notice, but within 21 days after a good faith written proposal for a lower cost regulatory alternative to a proposed rule is submitted which substantially accomplishes the objectives of the law being implemented; or

✓/ (i) Are filed more than 90 days after the notice, but within 21 days after a regulatory alternative is offered by the small business ombudsman.

Attached are the original and two copies of each rule covered by this certification. The rules are hereby adopted by the undersigned agency by and upon their filing with the Department of State.

Rule No.

25-6.093

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TALLAHASSEE, FLORIDA

Under the provision of subparagraph 120.54(3)(e)6., F.S.,  
the rules take effect 20 days from the date filed with the  
Department of State or a later date as set out below:

Effective: \_\_\_\_\_  
(month) (day) (year)

Blanca S. Bayo  
BLANCA S. BAYO, Director  
Division of Records & Reporting

\_\_\_\_\_  
Number of Pages Certified

(S E A L)

CTM

1 25-6.093 Information to Customers.

2 (1) Each utility shall, upon request of any customer, give  
3 such information and assistance as is reasonable, in order that  
4 the customer may secure safe and efficient service. Upon  
5 request, the utility shall provide any customer information as to  
6 the method of reading meters and the derivation of billing  
7 therefrom, the billing cycle and approximate date of monthly  
8 meter reading.

9 (2) Upon request of any customer, the utility is required  
10 to provide to the customer a copy and ~~for~~ explanation of the  
11 utility's rates and provisions applicable to the type or types of  
12 service furnished or to be furnished such customer, and to assist  
13 the customer in obtaining the rate schedule which is most  
14 advantageous to the customer's requirements.

15 (3) (a) By bill insert or other appropriate means of  
16 communication, the utility shall give to each of its customers a  
17 summary of major rate schedules which are available to the class  
18 of which that customer is a member, and

19 (b) the utility shall provide the information contained in  
20 paragraph (a) to all its customers:

21 1. Not later than ~~sixty~~ sixty (60) days after the commencement  
22 of service, and

23 2. Not less frequently than once each year, and

24 3. Not later than ~~sixty~~ sixty (60) days after the utility has  
25 received approval of its new rate schedule applicable to each

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~~struck-through~~ type are deletions from existing law.

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1 customer.

2 (c) In this subsection, "rate schedule" shall mean customer  
3 charge, energy charge, and demand charge, as set forth in Rule  
4 25-6.100, F.A.C.

5 (d) By bill insert, or as a message on the customer bill,  
6 on a quarterly basis using the utility's normal billing cycle,  
7 each utility shall provide its customers the sources of  
8 generation for the most recent 12-month period available prior  
9 to the billing cycle. The sources of generation shall be stated  
10 by fuel type for utility generation and as "purchased power" for  
11 off-system purchases. The sources of generation are to be set  
12 forth as kilowatt-hour percentages of the total utility  
13 generation and purchased power.

14 (4) Upon request of any customer, but not more frequently  
15 than once each calendar year, the utility shall transmit a  
16 concise statement of the actual consumption of electric energy by  
17 that customer for each billing period during the previous twelve  
18 (12) months.

19 Specific Authority: 366.05(1), 350.127(2), F.S.

20 Law Implemented: 366.03, 366.041(1), 366.04(2)(f), 366.04(6),  
21 366.05(1), 366.05(3), 366.06(1), F.S.

22 History: Amended 7/29/69, 11/26/80, 6/28/82, 10/15/84, formerly  
23 25-6.93, \_\_\_\_\_.

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Rule 25-6.09330.425  
Docket No. 981101-EU

#### SUMMARY OF RULE

This rule describes the information required to be given to customers. The amendment identifies an additional information requirement to be provided by quarterly bill inserts.

#### SUMMARY OF HEARINGS ON THE RULE

A public hearing was conducted by the full Commission on February 16, 1999. The Commission considered changes that were supported by written comments filed by Florida Power Corporation and the Legal Environmental Assistance Foundation and voted to approve those changes.

#### FACTS AND CIRCUMSTANCES JUSTIFYING THE RULE

Customers have expressed increased concerns with the environmental impact of certain types of fuels that utilities have been using to produce electric power. The inclusion of specific information in customers' bills will increase customer awareness of electric generation fuel and power needs.

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