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- 1 (The following has been transcribed from tapes provided by the Florida Public Service
- 2 Commission Staff.)
- 3 MS. SHELFER: Hello. Can you hear me? Can
- 4 you hear me? (Pause)
- 5 Thank you for coming. It's quite a turnout.
- 6 Appreciate it.
- 7 UNIDENTIFIED SPEAKER: Can't hear you back
- 8 here. Turn it up.
- 9 MS. SHELFER: Is this better?
- 10 UNIDENTIFIED SPEAKER: That's better.
- 11 MS. SHELFER: Okay. I'll just try to talk
- 12 loud.
- Can you hear me?
- 14 THE AUDIENCE: Yes.
- MS. SHELFER: I want to thank you all for
- 16 coming out. We're going to do some introductions.
- 17 I'm Ann Shelfer with the Public Service
- 18 Commission. Normally we have mikes that everybody can
- 19 introduce themselves. But we have Charlie Beck with
- 20 the Office of Public Counsel, June McKinney, she's
- 21 Staff counsel, Levent Ileri and Michael Barrett.
- We really didn't have an agenda prepared
- 23 today because --
- 24 THE AUDIENCE: Can't hear you.
- 25 (Simultaneous conversation.)

- 1 MS. SHELFER: We're just going to start it
- 2 out with --
- THE AUDIENCE: That's better.
- 4 MS. SHELFER: And I'm a public speaker
- 5 either so you'll have to bear with me.
- 6 We're going to start it out with letting one
- 7 of Mr. Stan Washer come up and do a presentation. On
- 8 what actually the area code proposal is, and then
- 9 we'll move on and let Frank do a presentation, I
- 10 think, and that will take care of some of your
- 11 concerns so we'll let Mr. Washer come up.
- MR. WASHER: I may end putting this down and
- 13 just walking up and down the aisles. I like to walk
- 14 up and down aisles so we'll just see what's
- 15 appropriate.
- 16 If somebody cannot hear me, just raise your
- 17 hand and I'll know we need to do something.
- 18 All right. Tell you what, let me just walk
- 19 over that way.
- While he's doing that, let me go ahead and
- 21 tell you a little bit about who I am and why I'm here.
- 22 Lockheed Martin IMS is the administrator of
- 23 the North American Numbering Plan. We were given this
- 24 responsibility by the FCC in late 1997. In early 1998
- 25 we assumed the responsibility for area code planning

- 1 in the North American Numbering Plan. It takes care
- of Canada, the under United States and the Carribean
- 3 countries.
- 4 As part of our responsibility we determine
- 5 when an area code such as 941 is about to exhaust and
- 6 without being some time in the next two or three
- 7 years. And once that has been brought to our
- 8 attention, in reviewing data, we make that
- 9 determination. We go out to (unintelligible) all
- 10 charges. We convene a meeting of the
- 11 telecommunications industry to come and discuss these
- 12 various relief alternatives and then by process of
- 13 consensus we eliminate relief alternatives, and then
- 14 make a recommendation to the state commission.
- 15 Lockheed Martin is a neutral third-party
- 16 administrator, and as such we have no vote on any of
- 17 the relief alternatives there that are presented,
- 18 discussed or ultimately recommended to the Commission.
- 19 But we do operate in accordance with the industry
- 20 guidelines to facilitate these meetings to ensure all
- 21 members get an opportunity to express their opinions
- 22 in the resulting recommendation.
- 23 I'd like to also welcome you here today. We
- 24 hope that a couple folks do talk about the situation.
- 25 There are a lot of concerns to be eliminated. It

- doesn't mean that you will still have a opportunity to
- 2 stop and ask questions.
- 3 Some of the relief alternatives that we'll
- 4 consider will be an area code split.
- 5 You may recall just a year and a half or so
- 6 ago the 813 area covered all of this; then 941 split
- 7 away from the rest of the 813 so that was a split.
- 8 You had a boundary, and the people on one side
- 9 retained the old area code, and the people on the
- 10 other side get a new area code. An area code split.
- 11 An area code overlay is another relief
- 12 alternative. You look at the serving area -- (person
- 13 coughs in microphone) -- area code 941 that we're
- 14 looking at today. With an overlay, you put a new area
- 15 code on top of that same serving area so that the
- 16 geographic area -- in this case Southwest Florida --
- 17 you have two area codes assigned to the same area.
- 18 But there are a couple of things about that. The best
- 19 thing is that people do not have to change their
- 20 existing 10-digit telephone number, but there's a
- 21 downside to it in that, according to FCC guidelines
- 22 for implementing the overlay, all local calling, both
- 23 within and between the two area codes that serve the
- 24 geographic area, have to be dialed with ten digits. A
- 25 10-digit local call is associated with the overlay.

- 1 With an area code split, on the other hand,
- 2 approximately 50% of the people in an ideal situation
- 3 would get to keep their full 10-digit telephone
- 4 number, 941, seven digits. Approximately 50% would
- 5 have the new area code assigned to their 7-digit
- 6 number. New area code plus your 7-digit number in the
- 7 case of a split.
- 8 Other relief alternatives may be some
- 9 variations of overlays, some variations of split. In
- 10 a boundary we allow them to take an existing area code
- 11 down and just shift it a few miles away to pull in
- 12 another population to revive relief to an area that is
- 13 about to exhaust. That's considered to be a
- 14 short-term solution and I'm not aware, frankly, it's
- 15 being implemented anywhere within the North American
- 16 Numbering calls.
- 17 So basically, that leaves us two types of
- 18 alternatives: The area code split that most of you
- 19 all are familiar with, and the area code overlay where
- 20 the new area code comes down on top of the same
- 21 geographic area served by the existing 941 area.
- These alternatives were discussed by the
- 23 industry. Recommendations were made to split the
- 24 current 941 area code according to -- or along a
- 25 boundary of the LATA, local access and transport area

- 1 boundary, which happens to be the boundary separating
- 2 the services of GTE and Sprint. There's some
- 3 discussion about the fact that it was not a straight
- 4 line there. Some information indicated that there was
- 5 (unintelligible) going south to Fort Meade.
- 6 Obviously, that assumption may not have been correct.
- 7 And the boundary, however, in the recommendation was
- 8 that the Manatee, Sarasota and most of Polk County
- 9 would state 941; the area to the south, Hardee,
- 10 Okeechobee, Highlands, DeSoto and all the other
- 11 counties to the south would be new areas.
- 12 The only thing I think -- the only point of
- 13 contention that I'm aware of at this point is what is
- 14 (unintelligible) to you today. That's why we're here
- 15 today, and at this point, at least, we haven't heard
- 16 anybody argue (unintelligible) out here going -- I'm
- 17 sorry, north or south. Rather people arguing that it
- 18 stay with Polk County.
- 19 So we'll have that for you, to answer any
- 20 questions that you have. I think there's another
- 21 speaker after me. But basically, the industry did
- 22 meet this past summer; came up with a recommendation
- 23 for (unintelligible) which can now maintain 7-digit
- 24 number dialing within your area code, and the
- 25 Commission is holding these meetings today to get

- 1 input from folks like you about the industry
- 2 recommendation.
- 3 So I'll be here to answer questions in a few
- 4 minutes.
- 5 MS. SHELFER: For those of you who are
- 6 unable to attend the Bartow hearing this morning,
- 7 Sprint had a proposal that I think may help most of
- 8 your concerns. And Mr. Rehwinkel here, he's counsel
- 9 for Sprint, is going to tell you the proposal that
- 10 they offered at this morning's hearing. Following
- 11 that, Commissioner Bell wants to address the public
- 12 too.
- MR. REHWINKEL: Thank you, and. Again, my
- 14 name is Charles Rehwinkel. I'm regulatory Public
- 15 Counsel for Sprint in Tallahassee and I came down to
- 16 talk to you today, as well as the folks in Bartow.
- 17 And we did hear from some of your neighbors in Bartow.
- 18 As you've heard, what you've got in the
- 19 green sheet shows a line that is all in green. I just
- 20 wanted to show you -- it doesn't show up too well --
- 21 but the peak area is Sprint; used to be known as
- 22 United down here. And the green area is GTE. And as
- 23 you were just told, the line that the industry
- 24 representative proposed did follow the company lines.
- We thought that would be okay. It turned

- 1 out we were wrong about that. (Laughter) And we're
- 2 willing to admit that.
- 3 When we had the earlier scheduled hearing in
- 4 Fort Myers, on the way down I stopped in Tampa to
- 5 change planes and saw an article in the paper there
- 6 expressing concern that some of your representatives
- 7 expressed about this issue. And about the same time,
- 8 Public Counsel, represented by Mr. Beck, who works for
- 9 Jack Shreve, the Public Counsel, and Ann Shelfer, of
- 10 the Public Service Commission Staff, approached us and
- 11 said, you know, is this something you can work with
- 12 with the customers on? Also today Commissioner Bell
- 13 and Representative Putnam also spoke about the issue.
- 14 Well, in this instance the company has heard what
- 15 you've said. We've listened and we agree that the
- 16 proposal that we initially put forward was insensitive
- 17 to your concerns about 10-digit calling up to our
- 18 county seat, as well as the identity that the area
- 19 code gives you with the rest of Polk County.
- 20 We met with the engineers and the folks that
- 21 do the numbers for the company, and we agreed that it
- 22 would be reasonable to make the area code split along
- 23 the bottom of the Fort Meade exchange boundary across,
- 24 so that will keep Fort Meade inside Polk County with
- 25 respect to your area code and your dialing. And

- 1 that's what we're here to agree to today.
- We're sorry that it's taken until now for
- 3 the word to get out. We were talking as early as, I
- 4 guess last month, and the initial meetings were put
- 5 off by the death of Governor Chiles. We hate we put
- 6 you through another month of worrying about this
- 7 particular issue.
- By the way, I'm aware from what was said up
- 9 in Bartow that you have other concerns. And we're
- 10 prepared to listen on that as well. We understand
- 11 that you have some serious problems that you can to
- 12 talk to us about, and we hope that you will talk to us
- 13 about them and we hope that you will find that we are
- 14 willing to listen to you about that.
- 15 But to return to the area code issue, one
- 16 thing that we have to do, we would have to do it in
- 17 conjunction with General Telephone, I believe, and the
- 18 Public Service Commission, and that is go to somewhere
- in the federal government -- we think it's the FCC, it
- 20 may be the Department of Justice, but somebody up
- 21 there, we need to tell them that we need to move that
- 22 LATA line that you heard reference to. We need to
- 23 move that down to put the Fort Meade exchange up into
- 24 the -- put it on the north side of the line. That's
- 25 what we need to do. We think that will help the

- 1 situation and make it possible.
- 2 Sprint -- I did a little research before I
- 3 came down here and I may be wrong with this, but I
- 4 believe in whatever name we have been operating under
- 5 has served Fort Meade since the mid '20s, when Baron
- 6 Cody (phonetic) bought the exchange from the original
- 7 owner.
- 8 We've had our ups and downs over the years.
- 9 We understand that some folks feel like we're in the
- 10 down cycle now. We know we have had some problems.
- 11 We've taken those problems to the very highest levels
- 12 of management -- I'm talking about the president of
- 13 the company. He's aware of some of the problems we
- 14 have had and he's given his commitment that they'll
- 15 remedy those issues now.
- I don't know if everything that we sit down
- 17 and talk to you about will make you happy. We want to
- 18 do that. We want to let you know we're happy to serve
- 19 Fort Meade. Fort Meade's been an important city in
- 20 the aggregate and phosphate industry for many years in
- 21 Florida, and we don't want to ignore that. We don't
- 22 want to ignore our customers.
- But with that, that's all I have to say.
- 24 I'd be happy to answer any questions that's
- 25 appropriate, to Ann, or if you want to hear

- 1 presentations, we can come back, that's fine.
- 2 Whatever she wants. Okay. Thank you.
- 3 - - -
- 4 COMMISSIONER MELONY BELL
- 5 appeared as a witness and testified as follows:
- 6 DIRECT STATEMENT
- 7 COMMISSIONER BELL: Hi. I'm Melony Bell,
- 8 Fort Meade Commissioner. For the record I'll state my
- 9 address is 412 North Nanier here in Fort Meade.
- I was there this morning and spoke on behalf
- 11 of the city and I would just like to thank several
- 12 people that are here today, most of all I'd like to
- 13 thank the Public Service Commission for their prompt
- 14 attention on this. As soon as we started calling,
- 15 they started sending out meetings for us. With Mike
- 16 Stubbs'(ph) help we were allowed to set up the
- 17 meetings. I'd like to thank Sprint for listening to
- 18 us this morning. It was a good decision on your part.
- 19 Also, all of the League of Cities here in
- 20 Polk County, they all signed resolutions for us to
- 21 take a stand on behalf of Fort Meade. Also, Polk
- 22 County Commission also did that. And we have one
- 23 Commissioner here in the audience, which is Bruce
- 24 Parker, if you'd stand. He's here representing the
- 25 Polk County Commission on our behalf. (Applause)

- I also have a petition here that I would
- 2 like to give the Public Service Commission, and also
- 3 Sprint. I'd like for you to look at it. We have had
- 4 over 500 signatures, and this is great for a
- 5 grassroots; how we got it started within two months.
- 6 I'd like to present this to you and just thanking
- 7 everybody for coming out again.
- 8 MS. SHELFER: What we'd like to do now is
- 9 Mr. Beck will call the names. Come forward, state
- 10 your name, spell your last name and give your address
- 11 for the record. Also, if you do not wish to speak,
- 12 there is a sheet within this form that you should have
- 13 gotten that you can write what you have to say and
- 14 mail it to the Commission and it will also be read and
- 15 considered before we make our decision.
- Mr. Beck.
- 17 MR. BECK: Mr. Parker, do you wish to make
- 18 any comments?
- 19 MR. PARKER: Thank you very much for letting
- 20 me be a part of your meeting, and I'm thankful and
- 21 appreciate the Public Service Commission's fast
- 22 response.
- 23 The Polk County Board of Commissioners
- 24 passed a resolution and basically said this:
- 25 Fort Meade is an integral part of this county and we

- 1 don't want to disconnect it in any way so we want to
- 2 keep the area code the way it is.
- Now, understanding, sometimes industry makes
- 4 recommendations looking at maps, and they have
- 5 guidelines, of course, they have to go by and I
- 6 understand that. But Fort Meade sits ten miles from
- 7 the county seat of this county. Now, we're a county
- 8 the size of Delaware; that's the size of Polk County.
- 9 So sometimes it's a little misleading. The state of
- 10 Rhode Island has 1,400 square miles; Polk County has
- 11 2,045 square miles. So we're a little bit different
- 12 than some of the other regions in the country.
- I would suggest to industry, and I do this
- 14 as respectfully as I possibly can, that it might be a
- 15 good idea sometime to have a public meeting before we
- 16 draw the line. And that might help us to get a little
- 17 input so that we wouldn't have to wring these folks
- 18 out.
- Now, the reason I say that is because as a
- 20 County Commissioner I get the complaints a lot of the
- 21 times, and I'm still getting them: Why does
- 22 Fort Meade still have to go through these kinds of
- 23 problems all the time? Why do they have to do that?
- 24 Basically what I'm saying, if we can make
- 25 the process a little bit better from an industry

- 1 standpoint for these folks, I think we definitely
- 2 should try to do that.
- 3 My presence here today is to let you know
- 4 that the Board of County Commissioners have considered
- 5 this to be an important problem. This is not a sublot
- 6 (ph); this is not technology is travelling so fast we
- 7 can't keep up with it. This is not "this is the
- 8 information age and everything changes." What we're
- 9 saying is please keep Fort Meade in the 941 area code.
- 10 Thank you very much. (Applause)
- 11 MR. BECK: Thank you, everyone, for coming
- 12 out this afternoon. It's a very forceful showing of
- 13 everybody coming out.
- 14 I'm going to call everybody who checked the
- 15 mark -- the box on the form, if you want to come up.
- 16 If you've changed your mind just tell me. After I've
- 17 called everybody who checked the box to speak, we'll
- 18 let anybody else speak who may wish to.
- 19 First witness is Delno Orr.
- 20 - -
- 21 DELNO D. ORR
- 22 appeared as a witness and testified as follows:
- 23 DIRECT STATEMENT
- MR. ORE: My name is Delno Orr, and I live
- 25 down to the city of Avon Park. I'm president of the

- 1 homeowners association down there. And I would like
- 2 to thank the Commission for having their meeting here
- 3 in our city, giving us a chance to participate. And I
- 4 think this is a happy time, as far as I'm concerned,
- 5 to see the communication industry operating like they
- 6 are. So many places say things are operating the
- 7 other way. We're really happy to see the
- 8 communication industry stepping forward and doing
- 9 their part here. And as Commissioner Bell said, we
- 10 forwarded our petitions to your office in Tallahassee
- 11 with 138 signatures asking you not to separate
- 12 Fort Meade. And this has, I guess, reached a
- 13 consensus the way it is now.
- 14 But we're just happy that you've come down
- 15 and giving us a chance to participate in the meeting.
- 16 And we hope that you will consider a layered system
- 17 rather than continually dissecting for new area codes.
- 18 Thank you. (Applause)
- 19 MR. BECK: Arwyn Maker.
- 20 - -
- 21 ARWYN MAKER
- 22 appeared as a witness and testified as follows:
- 23 DIRECT STATEMENT
- MR. MAKER: I am here today representing the
- 25 Oakview Lakes Homeowners Association. We're a

- 1 retirement community of over 250 residents.
- We have previously mailed in a petition with
- 3 many of our residents' names, and also we made
- 4 numerous telephone calls to your Commission as we are
- 5 quite concerned about this proposal to isolate
- 6 Fort Meade from the rest of the county by placing us
- 7 in a different area code.
- While we are aware of the continuous needs
- 9 of new area codes, we feel that being separated from
- 10 our county will impose new hardships on our people.
- 11 The confusion within the callers even within
- 12 our county would be great as they would assume that we
- 13 are part of the same area code. Each of us do
- 14 business in Bartow and Lakeland and other cities that
- 15 are within our present calling area. This is
- 16 necessary as some services, as you know, are not
- 17 available locally.
- 18 We, as seniors, especially need the services
- 19 of doctors, specialists, pharmacists, labs and so
- 20 forth, which are located primarily in the other cities
- 21 in Polk County. Therefore, it is vital that we have
- 22 telephone service and it be accessible to those
- 23 services and without confusion and toll charges. They
- 24 also need to be able to reach us in a like manner.
- 25 For many years the citizens of Fort Meade

- 1 have only been able to call within their own city
- 2 without paying long distance charges. With the
- 3 additional charge which was added to our telephone
- 4 bill, we are now able to call Bartow and Lakeland. We
- 5 believe that placing us in a different area code will
- 6 result in more charges. We ask that you please move
- 7 the local access and transport area line south to
- 8 include Fort Meade and keep us in the Polk County area
- 9 code.
- 10 We also thank you for coming to Fort Meade
- 11 and giving us the opportunity to voice our opinion.
- 12 (Applause)
- MR. BECK: Jimmy Barfield.
- 14 UNIDENTIFIED SPEAKER: I resigned. She just
- 15 too your nose and twitched it. (Laughter and
- 16 applause)
- 17 MR. BECK: Mike Steden.
- 18 - -
- 19 MIKE STEDEN
- 20 appeared as a witness and testified as follows:
- 21 DIRECT STATEMENT
- MR. STEDEN: As I said this morning, when I
- 23 moved to Fort Meade in '83, the only place you could
- 24 call was Fort Meade. And when I called Avon Park,
- 25 they said your phone bill will be only \$3.65. I said

- 1 heck, it should be free. Every place I call is long
- 2 distance.
- 3 And let me say that the Public Service
- 4 Commission was very understanding back then. There
- 5 was -- all of you remember there was a ballot. And we
- 6 lost on the ballot because enough people didn't send
- 7 them in. So we repealed it. And then we got extended
- 8 area service to Bartow. And then in '95 we formed an
- 9 Ad Hoc Committee with members of the community and
- 10 again we prevailed with Charlie's boss, Jack Shreve,
- 11 who was very, very helpful and got extended area
- 12 service to Lakeland.
- 13 I'd like to thank Charlie. I'd like to
- 14 thank June. I'd like to thank all of you. The simple
- 15 fact was they weren't aware we existed, unfortunately,
- 16 but this great showing, and all of the letters that
- 17 you wrote, there's 20 times as many people as they
- 18 were in Lakeland. And, of course, the other thing is
- 19 remember: They go to public hearing in Fort Myers and
- 20 nobody came.
- 21 So, it's not an issue a lot of places. But
- 22 thanks to all of you -- and let me tell you that the
- 23 Public Service Commission is very responsive. As soon
- 24 as June knew there was a problem, as soon as
- 25 Charlie -- there were multiple letters. And I

- 1 appreciate everybody cooperating in this. Thank you
- 2 very much. (Applause)
- 3 MR. BECK: Alvin Mitchell.
- 4 UNIDENTIFIED SPEAKER: I decline to speak.
- 5 MR. BECK: Altman.
- 6 UNIDENTIFIED SPEAKER: I believe my question
- 7 has been answered.
- 8 MR. BECK: Linda Michaels.
- 9 - -
- 10 LINDA MICHAELS
- 11 appeared as a witness and testified as follows:
- 12 DIRECT STATEMENT
- MS. MICHAELS: I just wanted to let you know
- 14 that from this end, this is from the kids of the
- 15 households, On-Line America and Internet and stuff,
- 16 and they are -- what they would have to pay a long
- 17 distance fee for the different -- if they got
- 18 different lines -- (Simultaneous conversation.)
- MR. BECK: Come up here so everybody can
- 20 hear you.
- MS. MICHAELS: I apologize.
- My name is Linda Michaels, and I live at 115
- 23 North Orange in Fort Meade, Florida.
- 24 I'm just letting you know -- I just brought
- 25 some signed vouchers in for my daughter's school and

- 1 everything. They are on On-Line America which they
- 2 have to pay a long distance fee if it's changed
- 3 because it goes through Lakeland. And that's what
- 4 this is all about for her. And I think they are very
- 5 upset with having to pay a long distance fee to go on
- 6 line. When you're On-Line America, you don't have to
- 7 pay but a certain amount, like \$25 a month. And you
- 8 can stay on it all day long. But if we had to go to
- 9 long distance for Lakeland or anything like that, she
- 10 couldn't stay on the line. There was no way.
- 11 So the question has been answered. I'm very
- 12 pleased with the opportunity to speak and give you my
- 13 vouchers. I think there's about 75 there, from
- 14 schools; kids. They were very upset with this
- 15 situation too, so --. (Applause)
- MR. BECK: Floyd Anderson. (No audible
- 17 response.) Is there anybody else who would like to
- 18 speak?
- 19 Come up and give your name.
- 20 - -
- 21 COMMISSIONER BETTY BOWERS JOHNSON
- 22 appeared as a witness and testified as follows:
- 23 DIRECT STATEMENT
- 24 COMMISSIONER JOHNSON: My name is -- first
- of all I'd like to say I am standing up. (Laughter)

- 1 I used to get that when I first approached an
- 2 audience.
- Anyway, my name is Betty Bowers Johnson. I
- 4 am a city commissioner. And I do represent all of
- 5 these people out here and others.
- 6 We do want to say once again to all of you
- 7 thank you so very much. When I came here Jed didn't
- 8 want me to say anything too much because he thinks I
- 9 might do some shopping. But I do want to say to you
- 10 thank you for considering us. We're tired of being
- 11 referred to as "down there," and now you see they want
- 12 to push us out, so we want you to let us stay within
- 13 the rest of the county and keep our community intact
- 14 and in contact with all the rest of the communities in
- 15 Polk County. We don't want to go to Hardee. And
- 16 thank you for sure for not putting us in Highlands.
- 17 (Laughter)
- 18 I do that because I know him. We have had
- 19 some long talks and run-ins before about our telephone
- 20 system here in the Fort Meade. Now, if you people
- 21 just want some -- from all of those taxes you have a
- 22 bill with the (unintelligible) -- (Applause and
- 23 laughter)
- MR. BECK: Is there anybody else that would
- 25 like to speak? We'll move on.

1	MS. SHELFER: I did want to clarify one
2	thing. Even if you have not been moved in, nothing
3	would have changed on your calling scape. You still
4	would have been able to call Lakeland toll free. The
5	amount of numbers that you may have dialed may have
6	changed but the rate that you pay would not have.
7	Based on what, the information that Sprint
8	has provided where they are willing to include
9	Fort Meade in the 941 area code, does that appear to
10	resolve most of the concerns?
11	THE AUDIENCE: Yes. (Applause)
12	MS. SHELFER: I know there are some more
13	Sprint representatives here. If you want to identify
14	yourself, if you wish to speak with them. Also we
15	have technical Staff, Mr. Levent Ileri is our area
16	code expert. Michael Barret beside him is technical
17	support. Ms. McKinney is our legal staff. So if
18	there's anything, any questions we can answer, please
19	let us know. And thank you very much for coming.
20	(Applause)
21	(Tape ends here.)
22	
23	
24	
25	

STATE OF FLORIDA) CERTIFICATE OF REPORTER COUNTY OF LEON I, JOY KELLY, CSR, RPR, Chief, Bureau of Reporting, Official Commission Reporter, Do hereby certify that I stenographically transcribed the said proceedings from tape recordings delivered to me by Commission Staff. DATED this 6th day of April, 1999. RPR Chief, Bureau of Reporting Official Commission Reporter (850) 413-6732