

STATE OF FLORIDA

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DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 9, 1999

Mr. Albert C. Ash
4912 Dory Drive
New Port Richey, FL 34652

990000
980242

Dear Mr. Ash:

During a phone conversation with you around March 9, 1999, you addressed concerns about your meter having been broken and under water. You also stated that the meter could not be read and that you had been billed estimated usage of 5,000 gallons for some months. You stated that your average usage is 3,000 gallons per month.

We requested billed water usage for the most recent 12-month to include the meter reading through the date the new meter was replaced by the utility, Lindrick Service Corporation. The utility submitted billed usage for 15-months prior to the new meter installation (see attached). Based on this information you were billed for 42,000 gallons of water for the 15-month time frame. The average billed usage is 2,800 gallons which is in line with the 3,000 gallons average you mentioned. Therefore, it appears that your billed usage was not overstated.

If you have any additional questions, please call me at (850) 413-6962 or Min Chu at (850) 413-6968.

Sincerely,
Paulette Dewberry
Paulette Dewberry
Professional Accountant Specialist

Attachment
PD:tys(ash2.ltr)
cc: Division of Records and Reporting
Division of Water and Wastewater (Hill, Willis, Rendell, Chu, Monroe)

- ACK _____
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- LIN _____
- OPC _____
- RCH _____
- SEC _____
- WAS _____
- OTH _____

DOCUMENT NUMBER - DATE
04495 APR-7 99
FPSC-RECORDS/REPORTING

LINDRICK SERVICE CORPORATION

POST OFFICE BOX 1176
NEW PORT RICHEY, FLORIDA 34656-1176
(813) 849-2266

March 31, 1999

DOCKET No. 980242-SU

Florida Public Service Commission
Capital Circle Office center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Attention: Paulette Dewberry

Re: Albert C. Ash
4912 Dory Drive

Dear Ms. Dewberry:

Attached is the readings and usages for the above mentioned address. We have included a 15-month period to show his usages and the ones that were estimated.

The majority of times (with water in box) water comes from sprinklers or rain filling the box. We watch these areas for a couple of months. If this water continues to stay, we send our serviceman to repair a leak or replace the meter.

In looking at our estimates on the period involved, we estimated one month with 0 consumption and then 2 months of 5,000 gallons each for a total of 10,000 gallons.

In calculating the cost/figures for estimated and adjusted billing, this is what we have:

Actual Billing (Estimated)		Possible Adjusted Billing	
0	\$15.41	3,000	\$28.55
5,000	37.31	3,000	28.55
<u>5,000</u>	<u>37.31</u>	<u>4,000</u>	<u>32.93</u>
10,000	\$90.03	10,000	\$90.03

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Regardless of which way is used, the amount of money/cost would be the **SAME** for the 3-month period.

Should you need any other information, please give our office a call.

Sincerely,

A handwritten signature in cursive script that reads "Helen L. McNeil". The signature is written in black ink and is positioned above the typed name.

Helen L. McNeil
Utilities Manager

Attachment

Albert Ash
 4912 Dory Drive
 80151501

METER READING DATES	PRESENT	PREVIOUS	USAGE	REMARKS FROM READER
12-19-97 to 1-19-98	696	694	2,000 *	
1-19-98 to 2-19-98	696	696	0	
2-19-98 to 3-21-98	699	696	3,000	
3-21-98 to 4-20-98	704	699	5,000 Est.	
4-20-98 to 5-21-98	705	704	1,000 Est.	
5-21-98 to 6-19-98	710	705	5,000	
6-19-98 to 7-21-98	713	710	3,000	
7-21-98 to 8-20-98	716	713	3,000	
8-20-98 to 9-21-98	718	716	2,000	
9-21-98 to 10-28-98	721	718	3,000	
10-28-98 to 11-19-98	725	721	4,000	Lens cracked
11-19-98 to 12-21-98	725	725	0	water in box
12-21-98 to 1-20-99	730	725	5,000 Est.	water in box
1-20-99 to 2-18-99	735	730	5,000 Est.	water in box
2-18-99 to 3-1-99	736	735	1,000)	(new meter on 3-1-99)
3-1-99 to 3-19-99	1	0	1,000)	Total 2,000 for month

736 - 694 = 42,000 total for 15 months

Total Usage = 42,000 gallons (does not include new meter usage)