

STATE OF FLORIDA

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DIVISION OF WATER & WASTEWATER  
CHARLES H. HILL  
DIRECTOR  
(850) 413-6900

Public Service Commission

April 9, 1999

Mr. William E. Webb, Sr.  
4952 Galleon Court  
New Port Richey, FL 34652

980242

Dear Mr. Webb:

We have received a response from the utility, Lindrick Service Corporation, addressing you being billed for your tenant's service (see attached letter). According to the information received, you were billed in error and you will not be billed for tenant service in the future.

If you have any additional questions, please call me at (850) 413-6962 or Min Chu at (850) 413-6968.

Sincerely,

Paulette Dewberry  
Professional Accountant Specialist

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC \_\_\_\_\_
- WAS \_\_\_\_\_
- OTH \_\_\_\_\_

Attachment  
PD:tys(wmwebb.ltr)  
cc: Division of Records and Reporting  
Division of Water and Wastewater (Hill, Willis, Rendell, Chu, Monroe)  
Division of Legal Services (Jaeger)

DOCUMENT NUMBER-DATE

04496 APR-7 99

FPSC-RECORDS/REPORTING

# LINDRICK SERVICE CORPORATION

POST OFFICE BOX 1176  
NEW PORT RICHEY, FLORIDA 34656-1176  
(813) 849-2266

March 31, 1999

*Docket No. 980242-54*

Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**RECEIVED**  
APR - 2 1999  
Florida Public Service Commission  
Division of Water and Wastewater

Attention: Paulette Dewberry

Re: William E. Webb, Sr./Eileen Templeton

Dear Ms. Dewberry:

In doing our research we have found that an over zealous part-time worker sent the notice.

She had checked with other personnel who owned property in another subdivision on what the procedure was on tenants. That person told her that owners were responsible for tenant's bills. With that in mind she went ahead and sent out the notice.

Since we have found the worker was wrong in doing so, it will be stopped.

Should you have any further questions or comments, please let us know.

Sincerely,



Helen L. McNeil  
Utilities Manager