

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date April 7, 1999

Docket No. 990460-TC

1. Division Name/Staff Name Communications/Kennedy
2. OPR CMU
3. OCR Legal

4. Suggested Docket Title Request for waiver from Rule 25-24.515(16)(a) requiring directories to be maintained at pay telephone stations and Rule 25-24.515(16)(b) requiring a notice must appear on the placard if local directory assistance is being provided at no charge.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

PhoneTel Technologies, Inc.	

2. Interested Persons and their representatives (if any)

6. Check one:
 Documentation is attached.
 Documentation will be provided with recommendation.

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PSC/RAR 10 (Revised 01/96)

DOCUMENT NUMBER-DATE

~~04505~~ APR -7 99

PRD-RECORDS-REPORTING



02 April 1999

Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Sir or Madam:

Enclosed please find an original and fifteen (15) copies of PhoneTel Technologies, Inc. request for a waiver from Rules 16(a) and (b) of the Florida Rules for Pay Telephone Service (25-24.515) which became effective on February 1, 1999.

We are enclosing a second copy of this letter which we would appreciate your date stamping and returning to us in the enclosed prepaid envelope.

Thanking you in advance for your assistance in this matter, I remain

Sincerely,

Lin Harvey
Director - Regulatory Affairs

Lh
Enclosures

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99 APR -7 AM 8:06
RECORDS AND
REPORTING

APR 6 1999

CMU

April 2, 1999



Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

Dear Sir or Madam

PhoneTel Technologies, Inc. ("PhoneTel" or the "Company") hereby respectfully requests a waiver from Rules 16(a) and (b) of the Florida Rules for Pay Telephone Service (25-24 515) which became effective on February 1, 1999

Rule 16 (a) states

"Where there is a single pay telephone station, a directory shall be maintained at each station. Where there are two or more pay telephone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each pay telephone station. For purposes of this rule, the term "directory" shall mean both a current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the pay telephone station. Company must comply with this subsection by June 30, 1999, or six months after the effective date of this rule, whichever is longer."

Rule 16 (b) further states

"Pay telephone stations that provide local directory assistance at no charge are exempt from the provisions in (16) (a). A notice must appear on the placard if local directory assistance at no charge is being provided."

PhoneTel has historically charged \$0.35 for the provision of local directory assistance which is appropriately identified on the Company's placards. The Company diligently attempts to maintain telephone directories at each location as required pursuant to Rule 16 (a)

The Company is currently in the process of reprogramming each and every one of its pay telephones in the State of Florida so that local directory assistance will be provided to the consumer at no charge. The Company has ordered and is in the process of replacing each pay telephone placard to notify the consumer that local directory assistance is provided at no charge. During this transition period, it is the intention of the Company to continue to provide telephone directories in accordance with the aforementioned rule

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Although the Company intends to maintain the telephone directories at each location during this transition period, it is reasonably possible that a currently existing directory could be lost or destroyed. PhoneTel hereby requests a waiver of Rule 16 (a) to the extent that any of the currently existing directories are lost or destroyed prior to the placement of the revised placard notifying the consumer that directory assistance is provided at no charge at the particular pay telephone location. Furthermore, the Company requests a waiver of Rule 16 (b) to allow the Company to immediately reprogram its pay telephones to provide local directory assistance at no charge without being in violation of the notice provision contained in said rule until such time as the revised placards have been inserted on each pay telephone. The Company anticipates that all of the revised placards will be inserted on its pay telephones in the State of Florida on or before June 30, 1999.

Thank you in advance for your consideration of this waiver request. In the event you have any questions regarding this matter please do not hesitate to contact me at (216) 875-4296.

Very truly yours,



Lin Harvey
Director of Regulatory Affairs

Tlm/mys