



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: April 9, 1999
TO: Division of Records and Reporting
FROM: Johnny Butts, Division of Water and Wastewater
RE: Docket No. 981825-SU- Application by Tradewinds Utilities, Inc. for approval of a new class of service for wastewater-only flat rates in Marion County.

The attached correspondences should be included in the official docket file:

- 1. Tina Teegarden's complaint over the approved wastewater-only flat rates dated March 18, 1999.
2. Tradewind's letter of responses dated February 12, 1999.
3. A letter from the utility's president Charles DeMenzes to Troy Rendell.
4. Protest letter from Thomas Chiota to the Commissioners, dated March 18, 1999.
5. Protest letter from Loretta Cole, dated March 18, 1999.
6. Four letters from the Assistant Director of Water and Wastewater, Bill Lowe, to the following individuals:

Tina Teegarden
Mr. & Mrs. Terry Cole
Mr. George A. Stelogeannis
Mr. Charles Ruse, Jr.

ACK
AFA
APP
CAF
CMU
CTR
EAG
LEG
LIN
OPC
RCH
SEC
WAS
OTH

7. A letter to Ms. Peggy Kidd, of the Marion County Board of County Commissioners confirming reservation of the auditorium on April 28, 1999 for a customer meeting.

Done 4/15/99

DOCUMENT NUMBER-DATE

04623 APR-99

FPSC-RECORDS/REPORTING

WS 350
3/31/99



Solar Meadows
THOROUGHBREDS
Tina N. Teegarden
P.O. Box 5429
Ocala, FL 34478
(352) 351-1550

18 March, 1999

RECEIVED
MAR 19 09 05Z
1999

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0856

Re: Tradewinds Utilities

Dear Florida Public Service Commission,

I strenuously object to being forced to hook up to this utility service, especially at the outrageous rate I will be assessed. This will dramatically raise the rent at my quadruplex to an unreasonable level, effectively forcing me out of business and severely devaluing my property.

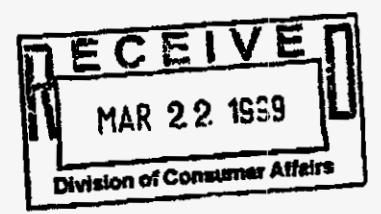
I request a full hearing on this matter as the rates are exorbitant and the hookup is unwarranted.

Thank you for you time.

Sincerely,

Tina N. Teegarden

CC: Loretta Cole
Theresa Reth



Tradewinds Utilities, Inc.
P.O. Box 5220
Ocala, FL 34478
352-622-4949

February 12, 1999

Mr. Troy Rendell
Public Utilities Supervisor
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED

FEB 17 1999

Florida Public Service Commission
Division of Water and Wastewater

ADMINISTRATION
MAIL ROOM

FEB 17 8 38 AM '99

RECEIVED

RE: Docket No. 981825-SU

Mr. Rendell,

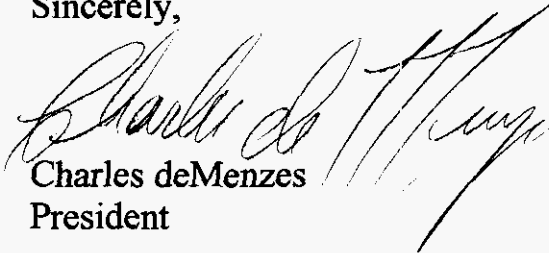
Per the requests received on communication dated February 8th and 10th please find the enclosed information:

1. 1998 Annual PSC Report and 1998 Audited Financial Statement as required by the State Revolving Fund.
2. Copy of the accepted contractor bid as advertised. The contractor is not a related party.
3. Copy of the Newberry Bank Loan and disbursement schedule. A copy of the State Revolving Loan Fund agreement.
4. The operation and maintenance expense has increased initially mainly due to electrical usage at the wastewater plant and the water plant. The first month of full operation, (January 1999) shows an increase of approximately \$300 for wastewater and \$200 for water with only six (6) accounts being hooked up in the month of December 1998. Chemical increase at this point is not known. Management expense has not been determined or charged as of this time.
5. So far, only one (1) account has requested and is receiving service since January 1999. This account is receiving both water and wastewater service. The current projection is that until October 1999 we may not have any new accounts from this subdivision at which time we will have to use legal means to force compliance. We obviously do not wish to take legal steps and are trying to induce the remaining clients to hook up as

diplomatically as possible. We have an expected customer base of approximately twenty five (25) units remaining to be hooked up of which five (5) are 1" meters and twenty (20) will be 2" meters.

6. A breakdown of operational expense is attached
7. At this point, until all direct expenses including debt service for the first year is analyzed, management fees will be withheld and determined at a later date.
8. The question of the meter charge was previously answered via a letter from the contractor stating what he was charging according to his accepted bid as required by the State Revolving Fund. The contractors bid includes the installation of 1" and 2" meters, shut off valves and meter box as part of the contract. Tradewinds Utilities was prepared to absorb the expense in order to induce hook ups.
9. A copy of the proposed letter to the customers is attached.

Sincerely,



Charles deMenzes
President

Tradewinds Utilities, Inc.

**P.O. Box 5220
Ocala, FL 34478
352-622-4949**

March 30, 1999

Mr. Troy Rendell
FL Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

RECEIVED

APR - 5 1999

Florida Public Service Commission
Division of Water and Wastewater

RECEIVED
APR 5 8 04 AM '99
ADMINISTRATION
MAIL ROOM

Dear Mr. Rendell,

The attached information is in response to your call yesterday. I wish to itemize the various reasons why I do not feel it appropriate to give in to both of the attorneys who have filed objections to the wastewater flat rate as approved.

1. Tradewinds has invested considerable sums in order to extend its service to the George Mayo area. Please understand that this subdivision is over 25 years old and has considerable problems with the private wells and septic tanks. It was at the urging of the Marion County Health Department that we finally decided to extend into this area. Besides the obvious of installing water and sewer lines, we had to totally reconstruct the streets according to current county code. In addition we installed fire hydrants and the effect was to reduce the cost of insurance for the property owners.
2. We were asked by your staff if we planned on asking for a rate case and the answer was no. The reason was that I could not ask my other 500 customers to pay for an extension that benefited the George Mayo property owners only.
3. For your office to suggest that we allow the property owners to pick what size meter they want will financially jeopardize the company. Just because they have been serving their customers for over 20 years with substandard service does not mean it meets current county code. The analogy would be when DEP requires new testing by utilities for additional contaminants in the water supply. If we responded that none of our clients have ever gotten sick so why do we need to test for new contaminants? You know what the answer to that would be.
4. Attached is the current Marion County Utilities rate information for a quadruplex. As you can see, they also require a 2" meter and in addition their initial impact charge is \$9,085.00 for both water and sewer.

In summation, if anything, I would not be objectionable to having an impact charge strictly for George Mayo property owners who want a 1" meter when they should have a 2" meter. In addition, we would require a release of liability and said impact fee would be paid directly to Republic Bank as a principle payment to reduce the loan funds borrowed for the extension.

Sincerely


Charles deMenzes
President

Marion County Utilities' Rates

Capital Charges (impact fee)
Water \$2,080.00
Sewer \$6,240.00

Meter Charge 2" @ \$ 720.00
Inspection Charge \$ 30.00
Meter Connection \$ 15.00

Total Initial Connection Charge
\$9,085.00

Monthly Base Facility Charges

<u>Meter</u>	<u>Water</u>	<u>Sewer</u>	<u>Total + per 1,000gl</u>	
1"	23.02	35.95	58.97	4.78
2"	73.67	115.03	188.70	4.78

Meter size is determined by the Engineer per the Instantaneous Water Demand requirements.

Geo Mayo Subdivision analysis of annual revenue based on Meter size

Sewer as Engineered and Approved by DEP

Revenue:	Num	WW BFC	W BFC	PP 1m	Avg Usage	Mo Inc	Ann Inc
2" Meters							
Quads	26	\$ 142.48	\$ -	\$ 6.01	19800	\$ 6,798.43	\$ 81,581.16
Industrial	6	\$ 44.53	\$ -	\$ 6.01	2400	\$ 353.72	\$ 4,244.64
Total Revenue						\$ 7,152.15	\$ 85,825.80

Sewer at 1.5"

Revenue:	Num	WW BFC	W BFC	PP 1m	Avg Usage	Mo Inc	Ann Inc
1.5" Meters							
Quads	26	\$ 89.06	\$ -	\$ 6.01	19800	\$ 5,409.51	\$ 64,914.12
Industrial (1")	6	\$ 44.53	\$ -	\$ 6.01	2400	\$ 353.72	\$ 4,244.64
Total Revenue						\$ 5,763.23	\$ 69,158.76

Sewer at 1" Proposed by PSC

Revenue:	Num	WW BFC	W BFC	PP 1m	Avg Usage	Mo Inc	Ann Inc
1" Meters							
Quads	26	\$ 44.53	\$ -	\$ 6.01	19800	\$ 4,251.73	\$ 51,020.76
Industrial (1")	6	\$ 44.53	\$ -	\$ 6.01	2400	\$ 353.72	\$ 4,244.64
Total Revenue						\$ 4,605.45	\$ 55,265.40

Debt Service

	Orig	400,000	Sewer Portion	Geo Mayo \$ 250,000		
Newberry Bank						\$ 26,991.00
Oper Expense						\$ 43,498.00
					Total	\$ 70,489.00

Net Potential Annual Revenue (Loss)

At 2" meter rate	\$ 15,336.80
At 1.5" meter rate	\$ (1,330.24)
At 1" meter rate	\$ (15,223.60)

Per Unit Cost of Sewer Improvements \$ 9,615.38
 Includes 12 months of loan payments until hookup.

Tradewinds Utilities, Inc. - George Mayo Customer List and Status as of 03/25/99

NE 36TH Ave	Name	Water	Phone	Sewer	Date	Appl.	Dep.	Meter	Acct #	Pg
4045	Jim Eubanks	Y	622-9145	Y				1"	711200	683
4091	Raymond Weber	Y	732-8410	Y				1"	709000	661
NE 40th Pl.										
3615	Thomas Chiota	Y		Y				2"	709200	663
3669	Charles Ruse Jr.	Y	351-1515	Y				2"	709300	664
3681	George Stelogannis	Y	732-5330	Y				2"	709400	665
3721	Barbara Robinson	Y	625-7478	Y				2"	709500	666
3740	Lindee Enterprises	Y	694-5404	Y				2"	710800	679
3761	Daniel Ritz	Y	245-9801	Y				2"	709700	668
3780	Ronald Lemon	Y		Y				1"	710500	676
3860	Denver Ellison	Y	732-8350	Y				2"	710200	673
3892	Denver Ellison	Y	732-8350	Y				2"	710100	672
NE 41st St.										
3640	Thomas Chiota	Y	732-3378	Y				2"	708900	660
3650	Daniel Ritz	Y	245-9801	Y				2"	708800	659
3671	Terrence Cole	Y		Y				2"	707500	644
3680	J. Smith/L Buckman	Y	237-6943	Y				2"	708700	658
3681	Terrence Cole	Y	351-2414	Y				2"	707600	645
3720	Henry Ehlers	Y	237-6943	Y				2"	708600	657
3721	David McBride	Y	236-5769	Y				2"	707700	646
3741	Theresa Stewart	Y		Y				2"	707800	647
NE 42nd St.										
3670	N B Cooney Jr.	Y		Y		*		2"	707300	642
3700	N B Cooney Jr.	Y		Y		*		2"	707200	641
3720	Robert Feeney	Y	237-7741	Y		*		2"	707100	640
3721	T. Teegarden	Y	351-1550	Y				2"	707000	639

Division of Water and Wastewater

Correspondence Assignment

March 26, 1999

Tracking Number: CATS 250525L/WAW 243

Date Received: 03/26/99

Assigned to: M. Willis

Response due to Assistant Director: 04/01/99

Notes: Please prepare a response for Chairman Garcia's signature.

CONTACT NO: 03138 CHAIRMAN NO: 00109 DATE OF CONTACT: 03/23/1999 DUE DATE: 04/01/1999

CONTACT TYPE: LETTER

NATURE OF CONTACT: CONSUMER CONCERN

ENTERED BY: VERONICA WASHINGTON

RECEIVED BY: GARCIA

REFERRED BY:

LAST NAMEFIRSTMI

CHIOTA

THOMAS

MR.

A

MAILING ADDRESS

CITY

STATE

PO BOX 4709

OCALA

FL

ZIP: 34478

WORK PHONE:

HOME PHONE:

FAX:

NAME OF ORGANIZATION:

INTERNET/E-MAIL:

COMPANY NAME: TRADEWINDS UTILITIES, INC.

COMPANY CODE: WS350

ACCT NO:

TYPE: MA

SUBJECT: ORDER # PSC-99-0382-FOF-SU

NOTES: PREPARE A RESPONSE FOR THE CHAIRMAN'S SIGNATURE

ASSIGNED TO:

ACTION TAKENACTION DATE

DIVISION ASSIGNED: WAW

RESPONSE:

RESPONSE DATE:

DATE CLOSED:

RESPONSE INSTRUCTIONS

PREPARE LETTER FOR THE CHAIRMAN'S SIGNATURE



RESPOND TO LETTER AND CC: CHAIRMAN'S OFFICE



CONTACT JORGE CRUZ-BUSTILLO BEFORE ACTION ON THIS COMPLAINT



NO RESPONSE NECESSARY

RECEIVED

MAR 25 1999

Florida Public Service Commission
Division of Water and Wastewater

99-0109 MAR 23

March 18, 1999

RECEIVED

MAR 19 8 55 AM '99

ADMINISTRATION
MAIL ROOM

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0856

Re: Tradewinds Utilities, Inc. - Order # PSC-99-0382-FOF-SU

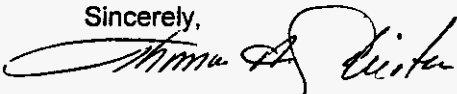
Dear Commissioners,

I am writing to protest the above referenced order apparently issued on February 23, 1999. I own two quadruplexes affected by this order. I object to being forced to hook up to the utility service at such outrageous rates. The approved monthly rate of \$ 261.55 would require a rental increase in excess of \$65.00 per month on apartments that currently lease for \$ 295.00 per month. It would be impossible to increase the rents to cover the fees, let alone the connection fees. As it is now, due to low rents in the area and vacancies, these properties do not produce a positive cash flow. The end result will be that I will be unable to maintain these properties and they will become more unmarketable that they are today.

With respect to the enclosed notification of the above order by Tradewinds Utility, Inc., please note their letter is dated March 1, 1999, but postmarked March 11, 1999. I received the letter on March 15, 1999 stating any protest must be filed within 21 days of the order. Not very much time for the property owners to react. Seems to be something wrong with the notification by Tradewinds Utility.

Please advise when a hearing on this matter will be scheduled.

Sincerely,



Thomas A. Chiota
P.O. Box 4709
Ocala, FL 34478

Enclosure

RECEIVED

MAR 18 1999

FLORIDA PUBLIC SERVICE COMM.
Chairman Garcia

Tradewinds Utilities, Inc.
P.O. Box 5220
Ocala, FL 34478
352-622-4949

March 1, 1999

RE: George Mayo Property Owners

Dear Property Owner,

On February 2, 1999, Tradewinds Utilities, Inc. filed a request with the Florida Public Service Commission for a General Service Wastewater Flat Rate due to the responses we received from the Property Owners in the George Mayo Subdivision. This Flat Rate will provide the property owners with wastewater services while enabling them to continue to use their private wells for water services.

By Order No. PSC-99-0382-FOF-SU issued February 23, 1999 the Florida Public Service Commission approved the following General Service Wastewater Flat Rates, on a temporary basis. If a protest is filed within 21 days of issuance of the tariff order, the tariff sheet shall remain in effect, with monies collected held subject to refund, pending resolution of the protest. A schedule of the Commission approved flat rates follows:

Industrial Buildings	\$58.95
Quadraplexes	\$261.55

You may contact the Commission at the following address:
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0856

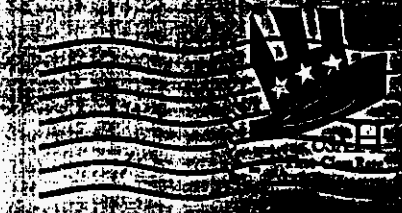
Or you may call the toll-free number at 1-800-342-3552 to talk to a Florida Public Service Commission Representative.

For information concerning the above, please contact us at 352-622-4949 Monday - Friday, 9am to 4pm.

Sincerely,

Charles deMenzes
President

TRADEWINDS UTILITIES, INC.
P. O. 5220
OCALA, FLORIDA 34478



CHIOTA, THOMAS
PO BOX 4709
OCALA, FL.....34478

34478-4709



Division of Water and Wastewater

Correspondence Assignment

March 23, 1999

Tracking Number: CATS 249910L/WAW 241

Date Received: 03/23/99

Assigned to: M. Willis

Response due to Assistant Director: 03/30/99

Notes: Please prepare a response for B. Lowe's signature.

Terry and Loretta Cole

PO Box 5097
Ocala, FL 34478
(352) 351-2414

March 18, 1999

Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0856

RECEIVED

MAR 22 1999

Florida Public Service Commission
Division of Water and Wastewater

99 MAR 22 AM 10:32
MAIL ROOM

Re: Tradewinds Utilities

Dear Florida Public Service Commission,

I strenuously object to being forced to hook up to this utility service, especially at the outrageous rate I will be assessed. The quadruplex is difficult to keep full at this time, there is no way that I could increase the rents to cover the monthly fee, besides the great cost of connecting. I will not be able to afford to keep them and it will make the properties unsaleable.

To my understanding, Tradewinds Utilities has higher rates than any other utility company in the area. Please advise when a hearing on this matter will be scheduled.

Thank you for your time.

Sincerely,



Loretta Cole

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 6, 1999

Ms. Tina N. Teegarden
P.O. Box 5429
Ocala, FL 34478

Re: Protest against Order No. PSC-99-0382-FOF-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Ms. Teegarden:

This letter is in regard to your letter dated March 18, 1999 concerning approval of the wastewater-only flat rates by Tradewinds Utilities, Inc. Staff understands your concern about the approval of rates for wastewater services. Please bare in mind, that these rates were approved on a temporary basis, subject to refund, pending further investigation by Commission's staff. At the moment, staff is gathering additional information to help determine the outcome of this matter. We believe, that the additional information will help us determine if the rates are fair, just, and reasonable.

We have scheduled a meeting at the following time and place: 2:00p.m., Wednesday, April 28, 1999 at the Marion County Board of County Commissioner's Auditorium, located on 2602 S.E. 8TH Street, Ocala, Florida 34471-2600. Ms. Teegarden, the meeting will allow you a chance to speak on the proposed rates.

Ms. Tina N. Teegarden

Page 2

April 6, 1999

Please let us know if you have additional questions or need additional information concerning this matter. You may contact Johnny Butts at (850) 413-6920.

Sincerely,

A handwritten signature in cursive script that reads "Bill Lowe".

bill lowe
Assistant Director

BL:jb

cc: Tradewinds Utilities, Inc.

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 6, 1999

Mr. & Mrs. Terry Cole
P.O. Box 5097
Ocala, FL 34478

Re: Protest against Order No. PSC-99-0382-FOF-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Mr. & Mrs. Cole:

This letter is in regard to your letter dated March 18, 1999 concerning approval of the wastewater-only flat rates by Tradewinds Utilities, Inc. Staff understands your concern about the approval of rates for wastewater services. Please bare in mind, that these rates were approved on a temporary basis, subject to refund, pending further investigation by Commission's staff. At the moment, staff is gathering additional information to help determine the outcome of this matter. We believe, that the additional information will help us determine if the rates are fair, just, and reasonable.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: www.scri.net/psc

Internet E-mail: contact@psc.state.fl.us

Mr. & Mrs. Terry Cole
Page 2
April 6, 1999

Please let us know if you have additional questions or need additional information concerning this matter. You may contact Johnny Butts at (850) 413-6920.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bill Lowe".

bill lowe
Assistant Director

BL:jb

cc: Tradewinds Utilities, Inc.

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 6, 1999

Mr. George A. Stelogeannis
401 N. W. 1ST Avenue
Ocala, FL 34475

Re: Protest against Order No. PSC-99-0382-FOF-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Mr. Stelogeannis:

This letter is in regard to your letter dated March 18, 1999 concerning approval of the wastewater-only flat rates by Tradewinds Utilities, Inc. Staff understands your concern about the approval of rates for wastewater services. Please bare in mind, that these rates were approved on a temporary basis, subject to refund, pending further investigation by Commission's staff. At the moment, staff is gathering additional information to help determine the outcome of this matter. We believe, that the additional information will help us determine if the rates are fair, just, and reasonable.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action/Equal Opportunity Employer

PSC Website: www.scri.net/psc

Internet E-mail: contact@psc.state.fl.us

Mr. George A. Stelogeannis
Page 2
April 6, 1999

Please let us know if you have additional questions or need additional information concerning this matter. You may contact Johnny Butts at (850) 413-6920.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bill Lowe".

bill lowe
Assistant Director

BL:jb

cc: Tradewinds Utilities, Inc.

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 6, 1999

Mr. Charles Ruse, Jr.
500 N. E. 8TH Avenue
Ocala, FL 34470

Re: Protest against Order No. PSC-99-0382-FOF-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Mr. Ruse:

This letter is in regard to your letter dated March 12, 1999 concerning approval of the wastewater-only flat rates by Tradewinds Utilities, Inc. Staff understands your concern about the approval of rates for wastewater services. Please bare in mind, that these rates were approved on a temporary basis, subject to refund, pending further investigation by Commission's staff. At the moment, staff is gathering additional information to help determine the outcome of this matter. We believe, that the additional information will help us determine if the rates are fair, just, and reasonable.

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Mr. Charles Ruse, Jr.
Page 2
April 6, 1999

Please let us know if you have additional questions or need additional information concerning this matter. You may contact Johnny Butts at (850) 413-6920.

Sincerely,

A handwritten signature in cursive script, appearing to read "Bill Lowe".

bill lowe
Assistant Director

BL:jb

cc: Tradewinds Utilities, Inc.

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

April 5, 1999

Ms. Peggy Kidd
Marion County Board of County Commissioners
2602 S.E. 8TH Street
Ocala, Florida 34471-2600

Re: Docket No. 981825-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Ms. Kidd:

This letter is to follow up your phone conversation with me on April 1, 1999, and confirm our reservation for the Marion County Auditorium for a meeting with customers of Tradewinds Utilities, Inc. (Tradewinds). The meeting will be conducted by staff of the Florida Public Service Commission, and will be held Wednesday, April 28, 1999, from 2:00pm - 5:00pm. The purpose of the meeting is to receive input from customers of Tradewinds, concerning a new class of service filing, which is being processed by the Commission. The meeting is for the owners of rental property in the George Mayo Subdivision located in Tradewind's certificated territory, to discuss the new approved rates. Per our conversation, I understand that the Auditorium does have an operable audio system. I further understand, that there will be no charge. If any of the above information is incorrect or if you have any questions, please do not hesitate to call me at (850) 413-6920.

Sincerely,

A handwritten signature in black ink, appearing to read "Johnny Butts", written over a horizontal line.

Johnny Butts
Professional Accountant

JB

cc: Division of Water and Wastewater (Hill, Rendell, Crouch, Fuchs)
Division of Legal Services (Ferguson)