

1 BELL SOUTH TELECOMMUNICATIONS, INC.  
2 DIRECT TESTIMONY OF SUSAN E. SMITH,  
3 ALAN S. LEVAK, AND KENNETH KRICK  
4 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
5 DOCKET NOS. 980946-TL, 980947-TL, 980948-TL, 981011-TL,  
6 981012-TL AND 981250-TL  
7 APRIL 9, 1999

8  
9  
10 Q. PLEASE STATE YOUR NAME, COMPANY NAME AND ADDRESS.

11  
12 A. SUSAN E. SMITH (West Palm Beach Gardens and Boca  
13 Raton Boca Teeca)

14  
15 My name is Susan E. Smith. I am employed by  
16 BellSouth Telecommunications, Inc. as an Area  
17 Manager - Circuit Capacity Management in the South  
18 Florida Capacity Management District, with  
19 responsibilities for the Broward and Palm Beach  
20 County areas. My business address is 6451 North  
21 Federal Highway, Room 605, Fort Lauderdale, Florida  
22 33308.

23  
24 ALAN S. LEVAK (North Dade Golden Glades and Miami  
25 Palmetto)

1 My name is Alan S. Levak. I am employed by BellSouth  
2 Telecommunications, Inc. as an Area Manager -  
3 Circuit Capacity Management in the South Florida  
4 Capacity Management District, with responsibilities  
5 for Miami-Dade and Monroe County areas. My business  
6 address is 18560 NW 27<sup>th</sup> Avenue, Miami, Florida  
7 33056.

8  
9 KENNETH KRICK (Daytona Beach Port Orange and Lake  
10 Mary)

11  
12 My name is Kenneth Krick. I am employed by  
13 BellSouth Telecommunications, Inc. as an Area  
14 Manager - Circuit Capacity Management in the North  
15 Florida Capacity Management District. My business  
16 address is 7FF1 BST 301 West Bay Street,  
17 Jacksonville, Florida 32202.

18  
19 Q. PLEASE SUMMARIZE YOUR BACKGROUND AND EXPERIENCE.

20  
21 A. SUSAN E. SMITH (West Palm Beach Gardens and Boca  
22 Raton Boca Teeca)

23  
24 I graduated from Florida State University in  
25 Tallahassee in 1971 with a Bachelor of Science

1 degree in Business Administration. For twenty-one  
2 of my twenty-six years in Southern Bell/BellSouth, I  
3 have held various supervisory positions in Traffic  
4 Facilities Planning, Central Office Data Collection,  
5 Line and Number Administration, and Switch  
6 Translations. During two of these years, I  
7 supervised the Circuit Administration Center, which  
8 provisioned trunking for the North Florida area. In  
9 January of 1998, I assumed my current position  
10 supervising Circuit Capacity Management for Broward  
11 and Palm Beach County.

12

13 ALAN S. LEVAK (North Dade Golden Glades and Miami  
14 Palmetto)

15

16 I graduated with a Bachelor of Science Degree in  
17 Electrical Engineering from the University of Miami  
18 in 1962. I spent 8 years working for General  
19 Electric and Martin-Marietta Corporations in  
20 aerospace engineering. I joined Southern Bell in  
21 1970 and held various positions in Outside Plant  
22 Engineering until 1975. I transferred into Network  
23 and was promoted to Supervising Engineer in Network  
24 Operations in 1976 and spent three years in Atlanta,  
25 Georgia on Headquarters Staff. I returned to the

1 Miami area in 1979 as a Supervising Engineer for  
2 Facility Planning. I assumed the additional  
3 responsibilities of equipment and trunk engineering  
4 in 1992 when the jobs were incorporated into a new  
5 position of Circuit Capacity Manager. I currently  
6 have 29 years experience with BellSouth and 20 years  
7 of continuous service dealing with most aspects of  
8 the circuit capacity management job function.

9

10 KENNETH KRICK (Daytona Beach Port Orange and Lake  
11 Mary)

12

13 I graduated from the University of South Florida in  
14 1971 with a Bachelor of Science degree in Electrical  
15 Engineering. I have held positions with BellSouth  
16 since 1971 in the Traffic, Engineering, Budget  
17 Staff, and Provisioning Organizations. In January  
18 1997, I was given the responsibility of an Area  
19 Manager in Circuit Capacity Management. In this  
20 position, I am responsible for supervising the  
21 circuit provisioning functions for the Orlando,  
22 Daytona, and Indian River turf areas in North  
23 Florida. Both the Daytona Beach Port Orange and  
24 Lake Mary Central Offices are located in these  
25 areas.

1 Q. HAVE YOU TESTIFIED PREVIOUSLY BEFORE ANY STATE  
2 PUBLIC SERVICE COMMISSION? IF SO, BRIEFLY DESCRIBE  
3 THE SUBJECT OF YOUR TESTIMONY.

4

5 A. No. We have not testified previously in any Public  
6 Service Commission proceedings.

7

8 Q. WHAT IS THE PURPOSE OF THE PANEL TESTIMONY?

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10 A. The panel will describe BellSouth's provisioning of  
11 circuit transport facilities and equipment for the  
12 Boca Raton Boca Teeca, West Palm Beach Gardens,  
13 Miami Palmetto, North Dade Golden Glades, Daytona  
14 Beach Port Orange, and Lake Mary central offices.  
15 This testimony will also discuss what factors should  
16 be considered by the Commission in making its  
17 determination of BellSouth's requirement to provide  
18 physical collocation in these six offices.

19

20 **ISSUE 2: WHAT FACTORS SHOULD BE CONSIDERED BY THE**  
21 **COMMISSION IN MAKING ITS DETERMINATION ON**  
22 **BELLSOUTH'S PETITIONS FOR WAIVER AND TEMPORARY**  
23 **WAIVER OF THE REQUIREMENT TO PROVIDE PHYSICAL**  
24 **COLLOCATION FOR THE FOLLOWING CENTRAL OFFICES:**

25

- 1        a)    **Daytona Beach Port Orange**
- 2        b)    **Boca Raton Boca Teeca**
- 3        c)    **Miami Palmetto**
- 4        d)    **West Palm Beach Gardens**
- 5        e)    **North Dade Golden Glades**
- 6        f)    **Lake Mary**

7

8 Q.    PLEASE EXPLAIN THE RESPONSIBILITIES OF A CIRCUIT  
9        CAPACITY MANAGER.

10

11 A.    The Circuit Capacity Manager evaluates circuit  
12        forecasts and monitors equipment usage to manage the  
13        interoffice transport and facility network. The  
14        interoffice transport and facility network delivers  
15        voice and data traffic between the BellSouth central  
16        offices and independent or interconnect companies,  
17        as well as dedicated customer networks.

18

19 Q.    WHAT INFORMATION DOES A CIRCUIT CAPACITY MANAGER USE  
20        TO PERFORM ITS DUTIES?

21

22 A.    The Circuit Capacity Manager uses historical data,  
23        current usage, and trended projections to perform  
24        his/her job functions.

25

1 Q. FROM WHERE DOES THE CIRCUIT CAPACITY MANAGER (CCM)  
2 RECEIVE INFORMATION TO PERFORM HIS/HER DUTIES?

3

4 A. The Circuit Capacity Manager receives information  
5 from Bellcore programs such as the Total Network  
6 Data System (TNDS) which collects actual trunking  
7 data such as peg count, overflow, and usage. Data  
8 is also obtained from the Trunk Inventory Record  
9 Keeping System (TIRKS) and the Facility Equipment  
10 Planning System (FEPS). Customer forecasts and  
11 handoff documents from the infrastructure planning  
12 organization for customer-ordered smart rings or new  
13 service offerings are also inputs to the CCM.

14

15 Q. PLEASE EXPLAIN HOW A CIRCUIT CAPACITY MANAGER USES  
16 THE INFORMATION HE/SHE RECEIVES TO PERFORM HIS/HER  
17 DUTIES?

18

19 A. The Circuit Capacity Manager converts this  
20 information to capacity requirements and translates  
21 it to facility and equipment needs to meet customer  
22 demand in a timely manner.

23

24 Q. BELLSOUTH HAS PROJECTED 23 BAYS OF CIRCUIT EQUIPMENT  
25 IN 1999 FOR THE BOCA RATON BOCA TEECA CENTRAL

1 OFFICE. WHAT JUSTIFICATION DO YOU HAVE FOR PLANNING  
2 THESE ADDITIONS (SUSAN E. SMITH)?

3

4 A. Historical data for the past two years, trended and  
5 adjusted for known changes, provides the foundation  
6 for these planned additions. To date, thirteen (13)  
7 of the twenty-three (23) bays planned for Boca Raton  
8 Boca Teeca are already ordered or in service. In  
9 1997 and 1998, fourteen (14) and twenty-one (21)  
10 bays respectively were added in Boca Raton Boca  
11 Teeca. Conservative projections in this high growth  
12 area call for twenty-six (26) bays in the year 2000.

13

14 Q. BELLSOUTH HAS PROJECTED 19 BAYS OF CIRCUIT EQUIPMENT  
15 IN 1999 FOR THE WEST PALM BEACH GARDENS CENTRAL  
16 OFFICE. WHAT JUSTIFICATION DO YOU HAVE FOR PLANNING  
17 THESE ADDITIONS (SUSAN E. SMITH)?

18

19 A. Historical data for the past two years, trended and  
20 adjusted for known changes, provides the foundation  
21 for these planned additions. Twelve (12) bays were  
22 added in both 1997 and 1998. To date, fifteen (15)  
23 of the nineteen (19) bays forecasted for West Palm  
24 Beach Gardens in 1999 are already ordered or in  
25 service. The growth in this area is not expected to



1 decline through the year 2000, so space for an  
2 additional twenty (20) bays has been requested.

3

4 Q. BELLSOUTH HAS PROJECTED 37 BAYS OF CIRCUIT EQUIPMENT  
5 IN 1999 FOR THE MIAMI PALMETTO CENTRAL OFFICE. WHAT  
6 JUSTIFICATION DO YOU HAVE FOR PLANNING THESE  
7 ADDITIONS (ALAN S. LEVAK)?

8

9 A. BellSouth has reserved space for thirty-seven (37)  
10 new bays to be placed in the circuit area of the  
11 Miami Palmetto central office in 1999. Orders have  
12 been placed with vendors for thirty-one (31) of  
13 those bays. BellSouth will require space for an  
14 additional twenty-eight (28) to thirty-five (35)  
15 bays in the year 2000. This projection is based on  
16 actual past usage of seventeen (17) bays in 1997 and  
17 twenty-seven (27) bays in 1998. BellSouth believes  
18 this figure to be conservative and sees no drop in  
19 the demand at the Miami Palmetto central office in  
20 the foreseeable future.

21

22 Q. BELLSOUTH HAS PROJECTED 34 BAYS OF CIRCUIT EQUIPMENT  
23 IN 1999 FOR THE NORTH DADE GOLDEN GLADES CENTRAL  
24 OFFICE. WHAT JUSTIFICATION DO YOU HAVE FOR PLANNING  
25 THESE ADDITIONS (ALAN S. LEVAK)?

1 A. BellSouth has reserved space for thirty-four (34)  
2 new bays to be placed in the circuit area of the  
3 North Dade Golden Glades central office in 1999.  
4 Orders have been placed with vendors for twenty-six  
5 (26) of those bays. BellSouth will require space for  
6 an additional twenty-eight (28) to thirty-two (32)  
7 bays in the year 2000. This projection is based on  
8 actual past usage of seventeen (17) bays in 1997 and  
9 twenty-four (24) bays in 1998. We believe this  
10 figure to be conservative and see no drop in the  
11 demand at the North Dade Golden Glades central  
12 office in the foreseeable future.

13

14 Q. BELLSOUTH HAS PROJECTED 2 BAYS OF CIRCUIT EQUIPMENT  
15 IN 1999 FOR THE DAYTONA BEACH PORT ORANGE CENTRAL  
16 OFFICE. WHAT JUSTIFICATION DO YOU HAVE FOR PLANNING  
17 THESE ADDITIONS (KENNETH KRICK)?

18

19 A. Historical data for the past two years, trended and  
20 adjusted for known changes, provides the foundation  
21 for these planned additions. In 1997 and 1998, one  
22 and a half (1.5) and two and a half (2.5) bays,  
23 respectively, were added in the Daytona Beach Port  
24 Orange central office. Conservative projections in

25

1           this steadily growing area call for the addition of  
2           two (2) new bays in the year 2000.

3

4 Q.    BELLSOUTH HAS PROJECTED 10.5 BAYS OF CIRCUIT  
5           EQUIPMENT IN 1999 FOR THE LAKE MARY CENTRAL OFFICE.  
6           WHAT JUSTIFICATION DO YOU HAVE FOR PROJECTING THIS  
7           AMOUNT OF SPACE?

8

9 A.    Historical data for the past two years, trended and  
10          adjusted for known changes, provides the foundation  
11          for these planned additions.  In both 1997 and 1998,  
12          nine (9) new bays were added in the Lake Mary  
13          central office.  Conservative projections in this  
14          high growth area call for the addition of eight (8)  
15          new bays in the year 2000.

16

17 Q.    DOES THIS CONCLUDE THE PANEL TESTIMONY?

18

19 A.    Yes, it does.

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