

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date: April 20, 1999

Docket No. 990502-TI

1. Division Name/Staff Name: Communications/T.Williams
2. OPR: T.Williams
3. OCR: _____
4. Suggested Docket Title: Request to change the name on Interexchange Telecommunications Service Certificate No. 5608 from STATE COMMUNICATIONS, INC. d/b/a STATE PHONE COMPANY to STATE COMMUNICATIONS, INC.
5. Suggested Docket Mailing List (attach separate sheet if necessary)
 - A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
 - B. Provide COMPLETE name and address for all others. (Match representatives to clients.)
 1. Parties and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:
- Documentation is attached.
- Documentation will be provided with the recommendation.

I:\PSC\RAR\WP\ESTDKT.
PSC/RAR 10 (Revised 01/96)

DOCUMENT NUMBER-DATE
05008 APR 20 8
FPSC-RECORDS/REPORTING



April 6, 1999

Mr. Walter D'Haeseleer
Director
Florida Public Service Commission
2540 Shumard Blvd.
Tallahassee FL 32399-0850

RE: State Communications, Inc.

Enclosed please find an original and four (4) copies of the following tariff pages:

Complete copy of the Local Exchange Tariff

This copy of the tariff removes the d/b/a State Phone Company from all pages as it will no longer be used. There are no other changes to this tariff at this time.

Also enclosed is an additional copy to be returned in the self-addressed and stamped envelope provided.

If you have any question regarding this filing, please do not hesitate to call me at (864) 967-4113.

With best regards,

Mary Campbell
Mary Campbell
Tariff Manager

Alternative Local Exchange Service

TITLE SHEET**ALTERNATIVE LOCAL EXCHANGE SERVICES PRICE LIST**

This price list contains the descriptions, regulations, service standards and rates applicable to alternative local exchange telecommunications services provided by State Communications, Inc. . With principal offices at 200 Main Street, Suite 303, Greenville, South Carolina 29601. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: April 19, 1999**EFFECTIVE:** April 20, 1999

BY: Mr. Shaler Houser
State Communications, Inc.
200 Main Street, Suite 303
Greenville, South Carolina 29601
Telephone: (864) 233-5517

Alternative Local Exchange Service**CHECK SHEET**

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION	SHEET	REVISION
1	Original	17	1 st Revised
2	3rd Revised	18	Original
3	Original	19	Original
4	Original	20	Original
5	Original	21	Original
6	Original	22	Original
7	Original	23	Original
8	Original	24	Original
9	Original	25	Original
9.1	Original	25.1	Original
9.2	Original	25.2	Original
		25.3	Original
		25.4	Original
		25.5	Original
10	Original	26	1 st Revised
11	Original	27	1 st Revised
12	1 st Revised	28	1 st Revised
13	Original	29	1 st Revised
14	Original	30	2nd Revised
15	Original	31	2nd Revised
15.1	Original	32	Original
16	Original	33	Original
		34	Original
		35	Original
		36	Original
		37	Original

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

D - Delete Or Discontinue

I - Change Resulting In An Increase to A Customers Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction To A Customers Bill

T - Change in Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT SHEETS

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
- D. **Check Sheets** - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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EXCHANGE SERVICE LIST

The Company will provide local exchange service throughout the State of Florida. Local calling areas will coincide with those of the Incumbent Local Exchange Carrier (ILEC), unless otherwise specified.

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SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - State Communications, Inc.

Customer - the person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list regulations.

Day - From 8:00 AM up to, but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 3:00 PM Sunday.

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SECTION 2- RULES, REGULATIONS AND SERVICE QUALITY CRITERIA**2.1 Undertaking of the Company.**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this price list.

The Company's installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this price list. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations.

2.2.1 Service is offered subject to the availability of facilities and provisions of this price list.

2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this price list.

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SECTION 2- RULES AND REGULATIONS continued**2.2 Limitations (Cont.)**

- 2.2.3 All facilities provided under this price list are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the Express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this price list shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an ALEC carrier from the Florida Public Service Commission.

2.3 Liabilities of the Company.

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event, shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

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SECTION 2- RULES AND REGULATIONS continued**2.3 Liabilities of the Company.****2.3.3 Unauthorized Computer Intrusion: (N)**

With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a company computer, switch, data, database, software, information, network or other similar system. The Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunication's network

2.3.4. Transmission of Data

The Company shall not be liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access line and or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

2.3.5. Errors or damages caused by System Date Limitations:

The Company's liability of error or damages resulting the in the inability of the Company's system to process dates, such as the year 2000, shall be limited to the proportionate charge by the Company for the service for the period during which the errors or damages occur.

(N)

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SECTION 2- RULES AND REGULATIONS continued

2.3 Liabilities of the Company.

2.3.6. Unauthorized Devices: (N)

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

With respect to any other claim or suit by a subscriber, common carrier, reseller or any other party for damages caused by, or associated with any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a company computer, switch, data, database, software, information, network or other similar system. The Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunication's network.

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SECTION 2- RULES AND REGULATIONS continued**2.4 Interruption of Service**

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customers obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished try the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in days

"B" - total days in month

"C" -total monthly charge for affected facility

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SECTION 2- RULES AND REGULATIONS continued

2.5 Disconnection of Service by Carrier.

The Company, upon live (5) working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this price list.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Title 254.113, F.A.C., Refusal or Discontinuance of Service by Company.

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SECTION 2- RULES AND REGULATIONS continued

(N)

2.6 Deposits

The Company may require deposit from the customer from time to time depending on past credit history and account history. The amount of the deposit shall be an estimated month's average bill for local service customers and 2 months of estimated for toll customers. The amount on deposit will receive an interest rate of 6% per annum.

(N)

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

2.10 Equipment

2.10.1 The Company's facilities and Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible to ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

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SECTION 2- RULES AND REGULATIONS continued**2.10 Equipment (contd.)**

- 2.10.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 2.10.3 Equipment the Company provides or installs at the Customer premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it
- 2.10.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 2.10.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of; or defeats in, such transmission; or the reception of signals by customer-provided equipment.

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SECTION 2- RULES AND REGULATIONS continued**2.10 Equipment (contd.)**

2.10.6 Upon reasonable notification to the Customer and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

2.10.7 Title to all facilities provided by the Company under this price list shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.11 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this price list.

2.12 Service Implementation

Absent a promotional offering, Service implementation charges will apply to new service orders or to orders to change existing service. Implementation charges for business services are listed in Section 3.

2.13 Reconnection Charge

A reconnection fee may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.14 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.15 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

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Alternative Local Exchange Service**SECTION 2- RULES AND REGULATIONS continued****2.16 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved: The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communication Research in their NPA-NXX V&H Coordinate Tape and AT&T Tariff.

$$\text{Formula: } \frac{\sqrt{(V1 - V2)^2 + (H1 - H2)^2}}{10}$$

2.17 Cancellation of Service by Customer

Customers can cancel basic local exchange service by providing written or oral notification to the Company. For cancellation of Private Branch Exchange (PBX) service, the customer must provide five (5) working days written notice of cancellation to the Company.

2.18 Minimum Call Completion Rate

Customers can expect a call completion rate (number of calls completed divided by the number of calls attempted) of 90% during peak use periods for all FG D services (1+ dialing).

2.19 Access to 911 Emergency Services

The Company will provide, at no cost to the customer, 911 emergency services access at levels equal to the service provided by the ILEC.

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SECTION 2- RULES AND REGULATIONS continued**2.20 Initial Service Periods**

(N)

- A. Unless otherwise specified, the initial service period for all services offered in this Tariff is one month commencing with the date of installation of the service.
- B. For all other services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in brackets following the basic termination charge listed in that section of this tariff containing the service offered.
- C. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.
- D. The initial service period for automatic answering and recording service is three months.

2.21 Termination of Service

- A. Termination at subscribers request:

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of an initial service period of applicable termination charges or both.

Termination Charge

A termination charge is determined by applying to the Basic Termination Charges the percentage, which the unexpired portion of the Initial service Period bears to the full Initial Service Period.

When a subscriber discontinues one or more units of a group of the same item, the service latest installed shall be considered as the service first discontinued.

When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the service; the termination charge in this event shall not exceed the Basic Termination Charge.

(N)

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SECTION 3-BASIC SERVICE DESCRIPTIONS AND RATES**3.1 Timing of Calls****3.1.1 When Billing charges Begin and End For Phone Calls**

The customer's usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called Party hangs up.

3.1.2 Billing Increments

The billing increments for each service is set forth in the individual product rate section.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.2 Determining Applicable Rate in Effect**

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day PERIOD the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is Split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

3.3 Payment of Calls**3.3.1 Late Payment Charges**

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

3.3.2 Return Check Charges

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds if (D) the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, which ever is greater.

3.4 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

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SECTION 3-BASIC SERVICE DESCRIPTIONS AND RATES continued**3.5 Local Service Areas**

The Company will provide Local Exchange Service in the entire State of Florida. Local calling service areas will coincide with those of the ILEC, unless otherwise specified.

Installation, monthly recurring and per minute usage charges will apply to the Company's local exchange services. An addition per-call operator service charge will apply for operator-assisted calling.

3.6 Product Descriptions**16.1 Business Services**

Business Services are offered for local calling using the facilities of the Company and/or those of other authorized Local Exchange Carriers. Business Services are offered primarily to the following:

1. Offices, stores, factories, mines and all other places of a strictly business nature;
2. Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions; and
3. Services terminating solely on the secretarial facilities of a telephone answering bureau.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.1 Business Services, cont.****3.6.1.A Business Exchange Line Service**

Business Exchange Line Service provides a facility from a Customer's location to the Company's Central Office and gives the Customer the ability to complete local and long distance calls. This service provides Customer with unlimited local calling, including rotary/hunting service, at a flat monthly rate. Special rates are offered to customers who purchase this service in conjunction with the Company's Business long distance products. Options available with Business Exchange Line Service include Call Waiting, Call Forwarding, Three-way Calling and Speed Dialing, as well as Class Features. Installation charges apply.

3.6.1.B Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect a customer PBX system or other similar equipment to the Company's Central Office. Standard configurations include Local CO Trunks, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides Customers with unlimited local calling, rotary/hunting service and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Special rates are offered to customers who purchase this service in conjunction with the Company's long distance products. Installation charges also apply.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.1 Business Services, cont****3.6.1.C Optional Business Features****3.6.1.C.1 Direct Inward Dial (DID) Service**

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customers PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID^H equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block for each DID equipped trunk or trunk group, or DID Equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both; assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.2 Directory Listings**

For each Customer of Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area At no additional charge. At a Customers option, the Company will arrange for additional listings at an additional charge.

3.6.3 Operator-Assisted Services

Operator-assisted services are provided to Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which am presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with the Company's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to- Person and Third Party. Monthly and/or usage-sensitive charges apply as stated in Section 3.9, as well as per call operator charges.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.3 Operator-Assisted Services, cont.****3.6.3.A Operator Dialed Surcharge**

This surcharge applies to Operator, Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.4.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is unavailable for incoming calls; or

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.3 Operator-Assisted Services, cont.****3.6.3.B Busy Line Verify and Line Interrupt service, cont.**

3. The operator verifies that the called number is busy with a call in progress and customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. A per minute charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above. Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6.4 Directory Assistance

Customers and users of the Company's services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Descriptions, cont.****3.6.4 Directory Assistance, cont.**

A credit will be given for calls to Directory Assistance when;

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol.35 #126, which has been registered with the Company will be exempt from Directory' Assistance charges for the first so calls within a billing cycle as set forth in Section 3.10.1.
2. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from the rate.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**3.6 Product Description, cont.****3.6.5 Extended and Expanded Area Calling Services**

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. The Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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Alternative Local Exchange Service**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued****3.6 Product Description, cont.****3.6.6 Secondary Service Charge Application**

(N)

3.6.7

- A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B. The Secondary Service Charge Applies for adding or rearranging:
 - 1. Custom Calling Service
 - 2. Rotary Service
 - 3. Specialize calling Features
 - 4. Custom Code Restriction
 - 5. Customer requested directory Listing Changes, except where excluded in this tariff.
 - 6. Remote Call Forwarding
 - 7. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable

Secondary Service Charge Exceptions**A. Service Charges do not apply for:**

- 1. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
- 2. Changes from one Flat, measured or message rate basic local service to another
- 3. Converting existing service to Lifeline.
- 4. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc. when equivalent service is established, to the new/temporary location of for the move back into the original location.
- 5. Changing telephone numbers when in the judgement of the Company such charges are necessary for continuation of satisfactory service.
- 6. Request for partial or full disconnection.
- 7. Upgrades from State Back Up Line service to Business individual Line service.

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Alternative Local Exchange Service**SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued**

(N)

3.6.7 State Billing Name and Address for ANI Service

1. State Billing Name and Address for ANI service provides for end user billing name and address associated information. It is available to IC's such as Enhanced Service Provider (ESP), Operator Service Provider (OSP), Interexchange Carrier (IC) any other provider of telecommunications services.
2. State Billing Name and Address for ANI service is available on those calls for which the ANI of the calling or billed party is provided to the Company. This includes 101XXXX dialed calls, calling card calls and collect and third party billed calls. Information provided consists of the following:
 - a. Billing name and street address of the subscriber (BNA)
 - b. Billing Telephone Number (BTN)
 - c. Working Telephone Number (WIN)
 - d. Terminal Number (TER)
 - e. IC Type Indicator (CTI)
 - f. IC Code
3. Restriction one use of State's Billing Name and Address for ANI information:
 - a. The IC or its authorized billing and collection agent, agrees not to publish any State billing information provided and to use such information for the sole purpose of rendering bills for its provision of services to its ICs.
 - b. The IC, or its authorized billing and collection agent may not permit anyone but its duly authorized employees to inspect or use State Billing Name and Address for ANI Information.
 - c. The IC, or its authorized billing and collection agent may not use the State Billing and ANI information to publish and distribute, in any form, lists of the subscribers provided.
 - d. The IC, or its authorized billing and collection agent shall not reproduce in any way copies of the BNA information furnished, other than as required internally for the rendering of bills for service provided.
4. The Company will provide State Billing Name and Address for ANI data no later than ten (10) business days from the date of receipt of the IC's request. Availability of data maybe delayed if errors exist in the request received from the IC.

Rates Billing Name and Address for ANI Service

- | | | | |
|----|------------------------------|----------|-----|
| a. | One-time Setup Charge | \$250.00 | |
| b. | Charge per individual record | \$ 0.20 | (N) |

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

(N)

3.6.8. Prepaid Local Service

Allows customers who could not otherwise obtain local service due to an unsatisfactory credit history to obtain such services on a prepaid basis. A customer is required to pay for the services in advance. Upon establishment of the service, the customer can place or receive calls to any calling station in the local calling area, access basic 911 emergency service and where available, place or receive calls to 800 telephone numbers.

This service cannot be used to originate calls to another company's caller-paid information services (e.g. 900, 976) or another company's long distance service.

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

(N)

Plan Type Description

Basic Rate (Flat Rate) Customer pays a flat monthly rate. This plan includes the customer's residential line and unlimited calling in their LOCAL calling area.

Measured Rate Customer pays a low basic rate PLUS usage. This plan includes the customer's residential line, EXPANDED calling area and plan discounts based on usage.

Message Rate Service Message Rate service is flat rate access line, and a per message (call) fee. There is an allowance of 30 calls per month to the Local Calling Area. All calls within the Local Calling Area above the included 30 will be billed at \$0.10 each. All calls, at any time, outside the Local Calling area will be billed based on minutes of use, and will not count towards the 30 local calls.

Message Rate Service, Business Plan Message Rate service is flat rate access line, and a per message (call) fee. There is an allowance of 75 calls per month to the Local Calling Area. All calls within the Local Calling Area above the included 75 will be billed at \$0.12 each. All calls, at any time, outside the Local Calling area will be billed based on minutes of use, and will not count towards the 75 local calls.

Local Favorites Customer pays a flat monthly rate. This plan includes the customer's residential line, unlimited calling in their LOCAL calling area and a variety of features.

Command Calling, Residential Command Calling Latawide service offers customers additional alternatives for local service. The packages available are the Command Calling Latawide service, and Command Calling

Latawide service with Local Favorites. Command Calling Latawide service offers a touch tone line, and expanded local calling area to include latawide calling plan to points that are greater than 40 miles with unlimited calling. Command Calling Latawide with Local Favorites entitles a residence subscriber to a residential flat rate individual access line, touchtone calling, and unlimited use of custom calling services, touchstar services, CREX's, and My Call service

Command Calling, Option 1, Business s

Command Calling, Option 2, Business The customer pays a flat fee for access to the Basic Service Area and the Expanded Service Area, a per MOU charge, but also purchases an additional discount. The per MOU base rates are below. This plan provides for a 20% discount in addition to the bases rates. Usage charges will not exceed \$25.00 for calls within the BSA.

Command Calling, Option 3, Business The customer pays a flat fee for access to the Basic Service Area and the Expanded Service Area, a per MOU charge, but also purchases an additional discount. The per MOU base rates are below. This plan provides for a 50% discount in addition to the bases rates. Usage charges will not exceed \$25.00 for calls within the BSA.

Measured Rate with Local Favorites Customer pays a low basic rate PLUS usage. This plan includes the customer's residential line, expanded calling area, plan discounts based on usage and a variety of

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SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued

(N)

Plan Type Description

features.

Command Calling with Local Favorites Customer pays a flat monthly rate. This plan includes the customer's residential line, unlimited calling in their EXPANDED calling area and a variety of features.

Command Calling Rates & Discounts

Area Called	Cost per MOU
Basic Service Area	\$ 0.02
Expanded Area	\$ 0.12

Time-of-day Discounts

All days 8AM-8PM	50%
Sat, Sun, and Holidays	50%

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Alternative Local Exchange ServiceSECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES continued3.9 **Operator-Assisted Services**

3.9.1 Local Operator Services	<u>Monthly Rate</u>	<u>Usage Rates</u>
		<u>Per Call</u>
Customer Dialed Calling Card		\$0.71
Station collect, 3 rd Number		\$1.20 (1)
Person-to-Person		\$2.83
Operator Dialed Surcharge		\$0.57
Verification Charge		\$0.33
Verification & interruption charge		\$0.76 (1)
Directory Assistance		\$0.24

3.10 **Special Rates for the Handicapped**3.10.1 **Directory Assistance**

There shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every directory assistance call in excess of 50 within a billing cycle.

3.10.2 **Hearing and Speech Impaired Persons**

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

3.10.3 **Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service cuts by fifty percent (50%) off of the otherwise applicable rate for a voice nonrelay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice nonrelay call.

The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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3.11 Flat Rate Main Station Line	<u>Residential</u> <u>Monthly Rate</u>	<u>Business</u> <u>Monthly Rates</u>	
Rate Group 1	\$6.94	18.81	(N)
Rate Group 2	\$7.32	19.76	
Rate Group 3	\$7.70	20.81	
Rate Group 4	\$7.98	21.76	
Rate Group 5	\$8.36	22.66	
Rate Group 6	\$8.69	23.66	
Rate Group 7	\$9.03	24.46	
Rate Group 8	\$9.31	25.27	
Rate Group 9	\$9.55	26.03	
Rate Group 10	\$9.79	26.60	
Rate Group 11	\$9.93	27.17	
Rate Group 12	\$10.12	27.65	
Rate Group 13 (Exception)	\$9.98	N	27.20
Rate Group 14 (Exception)	\$10.45	N	28.32
Rate Group 15 (Exception)	\$10.87	N	29.57 (N)
3.12 Area Plus Service	Monthly Rate	Usage Rates	
3.12.1 Unlimited Calling to EAS and ECS areas			
Per line without Complete Choice	\$28.50		(I)
Per line with Complete Choice opt.	\$43.70		(I)
3.13 Complete Choice	<u>Monthly Rate</u>	<u>Usage Rates</u>	
Individual Line	See Page 34		(M)
(unlimited use of custom calling services, Touchstar service, RingMaster, etc.: includes the flat rate line charge)			

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3.14 Product/Service

3.14.1 Outgoing Only Service

Outgoing only access to the network
(note: same as flat rate local service rates)

	<u>Residential Monthly Rate</u>	<u>Business Monthly Rates</u>
Rate Group 1	\$6.94	18.81 (N)
Rate Group 2	\$7.32	19.76
Rate Group 3	\$7.70	20.81
Rate Group 4	\$7.98	21.76
Rate Group 5	\$8.36	22.66
Rate Group 6	\$8.69	23.66
Rate Group 7	\$9.03	24.46
Rate Group 8	\$9.31	25.27
Rate Group 9	\$9.55	26.03
Rate Group 10	\$9.79	26.60
Rate Group 11	\$9.93	27.17
Rate Group 12	\$10.12	27.65
Rate Group 13 (Exception)	\$9.98	27.20
Rate Group 14 (Exception)	\$10.45	28.32
Rate Group 15 (Exception)	\$10.87	29.57 (N)

3.14.2 Touchtone

Per Line
\$0.00

3.14.3 Custom Calling Services

	<u>Residential Monthly Rate</u>	<u>Business Monthly Rates</u>
Call Waiting	\$3.80	3.90 (N)
Call Forwarding Variable	\$2.85	3.80
Three-way Calling	\$3.80 (I)	3.80
Three-way Calling w/Transfer	\$4.70 (N)	5.70
Per Use	.71 (N)	.71
Speed Calling (8 code)	\$1.90	2.85
Speed Calling (30 code)	\$2.85	4.75
Call Forwarding Busy Line	\$0.95	3.09
Call Forwarding Don't Answer	\$0.95	3.09
Customer Control of CF Busy Line	\$2.85	5.94
Customer Control of CF Don't Answer	\$2.85	3.09 (N)
Call Tracing (per use)	\$3.33	3.33

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Alternative Local Exchange Service3.14 **Product/Service cont.**

3.14.4 Custom Calling Services Cont.	<u>Residential Monthly Rate</u>	<u>Business Monthly Rates</u>
Call Forward Busy Line Multipath or Customer control of CF BL Multipath	\$1.90	2.85
Call Forwarding DA Multipath or Customer control of CF DA Multipath	\$1.90	2.85
Call Forwarding variable Multipath	\$2.85	2.85
Remote Access Call Forward Variable	\$4.94	8.55
Call Waiting Deluxe	\$5.70	9.49
Call Forwarding Don't Answer - Ring Con	\$0.95	3.09
 3.14.5 Three Way Calling	 <u>Monthly Rate</u>	 <u>Usage Rates</u> \$0.71 per use
 3.14.6 Flexible Call Forwarding	 <u>Residential Monthly Rate</u>	 <u>Business Monthly Rates</u>
Flexible Call Forwarding	\$4.75	8.55
Flex CF w/ Audio Calling Name	\$6.65	10.45
Flex CF Plus	\$6.65	
Flex CF Plus with Audio Calling Name	\$8.55	
 3.14.7 Remote Call Forwarding	 <u>Monthly Rate</u>	 <u>Usage Rates</u>
Per feature arranged for 1 access path	\$11.40	
Add'l access path	\$11.40	
 3.14.8 Selective Class of Call Screening	 <u>Monthly Rate</u>	 <u>Usage Rates</u>
Blocking of 1+, 10XXX, 976, 101xxxx and prevent 0+ call billed to line	\$1.43	
 3.14.9 Touchstar Service	 <u>Monthly Rate</u>	 <u>Usage Rates</u>
Call Return	\$3.80	4.75
Call Return		\$0.71 per activation
Repeat Dialing	\$3.80	4.28
Repeat Dialing		\$0.71 per activation
Busy Connect		\$0.71 per activation

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Alternative Local Exchange Service3.14 **Product/Service cont.**

3.14.9 Touchstar Service cont.	Residential <u>Monthly Rate</u>	Business <u>Monthly Rates</u>
Call Selector	\$3.80	
Preferred call forwarding	\$3.80	4.28 (N)
Call Block	\$3.80	4.28
Call Tracing	\$3.80	3.33 per use
Caller ID Basic	\$5.70	9.50
Caller ID Deluxe	\$7.13	9.49
Anonymous Call Rejection	\$2.85	3.80
Enhanced Caller ID		15.19
Enhanced Caller ID with call Management		16.10 (N)
3.14.10 Call Screening	Residential <u>Monthly Rates</u>	Business <u>Monthly Rates</u>
Optional restriction of 1+, 0+, 0-, 00-, 411, 976, 900, IDDD, available in various packages	\$2.38	4.28 (N)
3.14.11 RingMaster	Residential <u>Monthly Rates</u>	Business <u>Monthly Rates</u>
RingMaster I	\$3.80	7.60 (N)
RingMaster II	\$5.70	9.50 (N)
3.14.12 Multi-Feature Discounts	<u>Monthly Rate</u>	<u>Usage Rates</u>
Number of Features - Monthly Discount	n/a	
3.14.13 Line Connection Charge	Residential <u>Non-Recurring Rate</u>	Business
First Line	\$38.00	
Each Add'l Line	\$11.40	
3.14.14 Line Change Charge	Residential <u>Non-Recurring</u>	Business Non-recurring
First Line	\$21.85 (D)	36.10 (N)
Each Add'l Line	\$10.45 (D)	10.45 (N)
Adding Additional Line needs jacks and wiring		
First Line	95.00	110.20 (N)
Each Additional Line	30.40	30.40 (N)
Feature Change Charge	9.50	18.05 (N)

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Alternative Local Exchange Service3.14 **Product/Service cont.****3.14.15 Secondary Service Charge**Non-Recurring
Rate

Per customer request	\$9.50 Residential	(D)
(applies for adding or rearranging Custom Calling features, Touchstar, RingMaster, RCF, etc.)	\$18.05 Business	(D)

3.14.16 PIC Change ChargesPer Change Rate

A. Interlata	\$4.00
B. Intralata	\$4.00

3.14.17 Inside Wire MaintenanceMonthly Recurring Charge\$3.75 (I)**3.14.18 Secondary Service Charge (Disconnection)**Non-Recurring Rate

\$7.78

3.14.18 Prepaid Local Rates

- A. One-Time Connection Fee-\$30.00
 B. Monthly Service Charge (first Month)-\$49.00
 C. Recurring Monthly Service Charge-\$39.00
 D. Optional Services

	<u>Monthly Recurring Charge</u>	<u>One-time Activation Fee</u>
1. Call Waiting	\$5.00	---
2. Call Forwarding	\$5.00	---
3. Three-way Calling	\$5.00	---
4. Unpublished Number	\$5.00	---
5. Speed Dial (8)	\$5.00	---
6. Call Return	\$5.00	---
7. Caller ID	\$10.00	---

- D. All rate are exclusive of taxes . (including federally mandated fees and assessments) will be added to the Customer's monthly invoices.

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Alternative Local Exchange Service**3.14 Product/Service cont.**

Directory Listing Rates:	Monthly Rate for Each Line	
Non-Published Listings	\$1.65	NPU
Non-Listed Listings	\$.70	NLT
Additional Listing (Business)	\$1.20	CLT
800 Service	\$1.20	SZS
Additional Listing Residential	\$1.20	RLT
Miscellaneous Listing		
Residential	\$1.20	FNA
Business	\$1.20	NAB
Cross Reference Listing		
Business	\$1.20	LLT
Residential	\$1.20	LRT
Dual Name Listing	See Additional Listing.	
Foreign Listing		
Business	\$1.20	FAL
Residence	\$1.20	FRW
Foreign Cross Reference Listing		
Business	\$1.20	FALCX
Residence	\$1.20	FRWCX
Foreign Alternate Listing		
Business	\$1.20	FALSX
Residence	\$1.20	FRWSX
Foreign Special Text		
Business	\$1.20	FALTX
Titles and Suffixes		
Residence (in excess of one)	\$1.20	XLDRX
Business	\$1.20	XLL
Designer Listings		
A) Designer Bold	\$2.00	LBB
B) Designer Bold Plus	\$3.00	LBBAB
C) Designer Script	\$2.00	SF8
D) Designer Script Plus	\$3.00	DLMDX
E) Designer Line Standard	\$3.00	XTL
F) Designer Line Bold	\$4.00	DLMEX
G) Designer Line Script	\$4.00	DLMFX

All State Communications, Inc. Customers will received 5% off the above referenced rates, unless otherwise indicated.

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Alternative Local Exchange Service

3.14.20 State Communications Voice Mail	Residential	Business
Per Box, per month	4.23	6.13
Setup	14.25	14.25
3.14.21 Phone Company Transfer Charge	17.83	17.83
3.14.22 <u>Message Rate Service</u>		
Rate Group 1	5.99	13.97
Rate Group 2	5.99	14.69
Rate Group 3	5.99	15.48
Rate Group 4	5.99	16.19
Rate Group 5	5.99	16.86
Rate Group 6	5.99	17.61
Rate Group 7	6.08	18.22
Rate Group 8	6.27	18.82
Rate Group 9	6.43	19.39
Rate Group 10	6.59	19.82
Rate Group 11	6.70	20.24
Rate Group 12	6.82	20.61
Rate Group 13	6.73	20.24
Rate Group 14	7.05	21.08
Rate Group 15	7.32	22.02

Minutes of Use

3.14.23 Multi-feature Discount

# of Features, 2	Monthly	(\$0.48)	MFD2X
# of Features, 3	Monthly	(\$1.43)	MFD3X
# of Features, 4	Monthly	(\$2.85)	MFD4X
# of Features, 5	Monthly	(\$4.28)	MFD5X
# of Features, 6	Monthly	(\$5.70)	MFD6X
# of Features, 7	Monthly	(\$7.13)	MFD7X
# of Features, 8	Monthly	(\$8.55)	MFD8X
# of Features, 9	Monthly	(\$9.98)	MFD9X
# of Features, 10	Monthly	(\$11.40)	MFD1A
# of Features, 11	Monthly	(\$12.83)	MFD11
# of Features, 12	Monthly	(\$14.25)	MFD12
# of Features, 13	Monthly	(\$15.68)	MFD13
# of Features, 14	Monthly	(\$17.10)	MFD14
# of Features, 15	Monthly	(\$18.53)	MFD15
# of Features, 16	Monthly	(\$19.95)	MFD16
# of Features, 17	Monthly	(\$21.38)	MFD17
# of Features, 18	Monthly	(\$22.80)	MFD18
# of Features, 19	Monthly	(\$24.23)	MFD19
# of Features, 20	Monthly	(\$25.65)	MRD2A

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3.14.24 State Communications Business Plus

Option 1 Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes)

Monthly Rate and per Minute of Use USOC-

	State	USOC
Each line	\$ 60.90	BS1
Each Minute of use above 120 hours (7,200 minutes)		\$ 0.05

Option 2 Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge and a single rate for each minute of use for all other calling within the LATA.

Monthly Rate and per Minute of Use USOC-

	State	USOC
Each line	\$ 32.40	BS2
Each Minute of use outside the Basic Service Area		\$ 0.12

- * Touch-Tone service is included in State Communications Business Plus
- * Usage billed in full-minute increments

3.14.25 State Communications Business Choice Package

Option 1

Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes), plus also provides the subscriber with up to five compatible services and features from the below list. The calling features chosen

Monthly Rate and per Minute of Use USOC-

	State	
Each line	\$ 74.05	BC1
Each Minute of use above 120 hours (7,200 minutes)		\$ 0.05

- * Touch-Tone service is included in State Communications Business Choice Package.
- * Usage billed in full-minute increments.

Option 2

Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA. This also provides the subscriber with up to five compatible services and features from the below list.

Monthly Rate and per Minute of Use USOC-

	State	
Each line	\$ 45.55	BC2
Each Minute of use outside the Basic Service Area		\$ 0.12

- * Touch-Tone service is included in State Communications Business Choice Package.
- * Usage billed in full-minute increments.

Calling Features	USOC	CHARGES
Call Forward Busy Line	GCE	\$ 3.09
Call Forward Don't Answer	GCJ	\$ 3.09

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3.14.24 State Communications Business Plus

Call Forward Don't Answer Ring Control		GCJR	\$ 3.09
		C	
Call Forward Variable		ESM	\$ 3.56
Flexible Call Forwarding		FCS	\$ 8.55
Call Waiting	ESX		\$ 3.71
Speed Calling 8		ESL	\$ 3.04
Speed Calling 30		ESF	\$ 4.51
Three Way Calling		ESC	\$ 3.56
Message Waiting Indicator - Audible		MWW	\$ 0.48
Message Waiting Indicator - Visual		MWW	\$ 0.48
		AV	
Call Return	NSS		\$ 4.28
Call Block	NSY		\$ 4.28
Call Tracing	NST		\$ 4.75
Repeat Dialing		NSQ	\$ 4.28
Preference Call		NSK	\$ 3.33
Preferred Call Forwarding		NCE	\$ 3.33
My Call I	DRS		\$ 6.65
My Call II	DRS1		\$ 9.50
	X		
Remote Access Call Forwarding		GCZ	\$ 7.36
Three Way Calling with Transfer		ESCWT	\$ 5.70

When more than five calling features are subscribed to in one State Communications Business Choice Package, five calling features are applied to the State Communications Business Choice Package limit. The remaining calling features may be eligible for the

# of Features	Costs	USOC	# of Features	Costs	USOC
2	(\$0.48)	MFD2X	11	(\$12.83)	MFD11
3	(\$1.43)	MFD3X	12	(\$14.25)	MFD12
4	(\$2.85)	MFD4X	13	(\$15.68)	MFD13
5	(\$4.28)	MFD5X	14	(\$17.10)	MFD14
6	(\$5.70)	MFD6X	15	(\$18.53)	MFD15
7	(\$7.13)	MFD7X	16	(\$19.95)	MFD16
8	(\$8.55)	MFD8X	17	(\$21.38)	MFD17
9	(\$9.98)	MFD9X	18	(\$22.80)	MFD18
10	(\$11.40)	MFD1A	19	(\$24.23)	MFD19
			20	(\$25.65)	MFD20

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3.14.24 State Communications Business Plus

The Multi-Package Discount Plan provides eligible State Communications Business Choice Package customers reduced monthly package rates based upon the number of State Communications Business Choice Packages subscribed to. Eligibility for the discounts is

1. A minimum purchase of two State Communications Business Choice Packages is required
2. The State Communications Business Choice Packages must be provisioned to a single customer at a single location.
3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.

PACKAGE	COST	USOC	ACKAGE	COST	USOC
(a) 1 package -	NA	NA	(e) 5 packages	(\$23.75)	MDP05
(b) 2 packages	(\$3.80)	MDP02	(f) 6 packages	(\$34.20)	MDP06
(c) 3 packages	(\$8.55)	MDP03	(g) 7 packages	(\$46.55)	MDP07
(d) 4 packages	(\$15.20)	MDP04	(h) 8 or more packages	(\$60.80)	MDP08

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3.14.25 Area Wide Calling (Flat Rate)	Residential
Command Calling LATAwide	28.50
Command Calling LATAwide w/Local Favorites	43.70
Command Calling LATAwide w/Local Favorites 2 lines	85.98
Command Calling LATAwide w/Local Favorites 3 lines	128.25
3.14.26 Local Favorites (Flat Rate)	
Local Favorites	26.60
2 Line Plan	51.78
3 Line Plan	76.95

3.14.27 Promotions and Competitive Programs

The Company may have promotions from time to time and will be filed in the tariff.

1. State may mail out checks to prospective customers ranging from \$20.00 to \$50.00 to switch their service to State Communications.

Competitive programs maybe established to compete with the competition and offer services to the customer.

1. Waive any or all processing, installation or monthly fees in a competitive situation
Must be a customer or previous customer who has indicated that they are or have left our service.
2. One month, two month, three month free service. Offered to new customers or in a win back situation.

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