

hunter communications law group

VIA OVERNIGHT COURIER

990521-TX

April 21, 1999

Florida Public Service Commission
Division of Communications
Certification and Compliance Section
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0866

**Re: Application of Nexstar Communications, Inc.
for Authority to Provide Alternative Local Exchange
Service Within the State of Florida**

Dear Sir or Madam:

Enclosed herewith, on behalf of Nexstar Communications, Inc. ("Nexstar"), are an original and six copies of Nexstar's Application for Authority to Provide Alternative Local Exchange Service Within the State of Florida. Also enclosed is a check made payable to the Florida Public Service Commission ("Commission") in satisfaction of the \$250.00 statutory filing fee for this application.

Please file/stamp the enclosed copy of this transmittal letter to acknowledge receipt of Nexstar's Application by the Commission and return it to our offices in the enclosed addressed envelope.

Should you have any questions concerning this matter, please do not hesitate to contact the undersigned.

Respectfully submitted,



Charles C. Hunter

Enclosures

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

05261 APR 23 1999

1620 I Street, N.W.
Suite 701
Washington, D.C. 20006
Telephone (202) 293-2500
Facsimile (202) 293-2571

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Please forward a copy of check
to file with proof of deposit.

Initials of person who forwarded check:

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Respectfully submitted,

NEXSTAR COMMUNICATIONS, INC. 08-97
2424 NORTH FEDERAL HWY., STE. 450
BOCA RATON, FL 33431
PH. 561-417-3717

FIRST UNION NATIONAL BANK
BOCA RATON, FL 33486
63-643/670

1415

3/8/99

PAY TO THE ORDER OF FLORIDA PUBLIC SERVICE COMMISSION

\$ **250.00

Two Hundred Fifty and 00/100*****

FLORIDA PUBLIC SERVICE COMMISSION

DOLLARS
Security features included.
Details on back.

MEMO FILING FEE-DAN JONES

Dan Jones MP

FLORIDA PUBLIC SERVICE COMMISSION
CAPITAL CIRCLE OFFICE CENTER - 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

APPLICATION FORM

for

***AUTHORITY TO PROVIDE (ALEC)
ALTERNATIVE LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF FLORIDA***

INSTRUCTIONS

- ◆ This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing alternative local exchange certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee.
- ◆ Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Certification & Compliance Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0866
(850) 413-6600

- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250 made payable to the Florida Public Service Commission at the above address.

APPLICATION FORM

1. This is an application for ✓ (check one):

(x) Original authority (new company)

() Approval of transfer (to another certificated company)

Example, a certificated company purchases an existing company and desires to retain the original certificate authority.

() Approval of assignment of existing certificate (to a noncertificated company)

Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.

() Approval for transfer of control (to another certificated company)

Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of applicant:

Nexstar Communications, Inc.

3. Name under which the applicant will do business (d/b/a):

Nexstar Communications, Inc.

4. If applicable, please provide proof of fictitious name (d/b/a) registration.

Fictitious name registration number: not applicable

APPLICATION FORM

5. A. National mailing address including street name, number, post office box, city, state, zip code, and phone number.

Nexstar Communications, Inc.

2525 North Federal Highway, Suite 450

Boca Raton, FL 33431

(561) 417-3717

- B. Florida mailing address including street name, number, post office box, city, state, zip code, and phone number.

Same as above

6. Structure of organization: ✓ Check appropriate box(s)

Individual

Corporation

Foreign Corporation

Foreign Partnership

General Partnership

Limited Partnership

Joint Venture

Other, Please explain _____

7. If applicant is an individual, partnership, or joint venture, please give name, title and address of each legal entity.

Not applicable

APPLICATION FORM

8. State whether any of the officers, directors, or any of the ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

No officer, director or stockholder of Applicant has been adjudged

bankrupt, mentally incompetent or found guilty of any felony or of any
crime.

9. If incorporated, please provide proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F97000003651

10. Please provide the name, title, address, telephone number, Internet address, and facsimile number for the person serving as ongoing liaison with the Commission, and if different, the liaison responsible for this application.

Ongoing
Liaison:

	Application:
Daniel A. Jones, Vice President	Charles C. Hunter
Nexstar Communications, Inc. 2424 N. Federal Highway, Suite 450	Hunter Communications Law Group, P.C. 1620 I Street, N.W., Suite 701
Boca Raton, FL 33431 Tel: (561) 417-3717	Washington, D.C. 20006 Tel: (202) 293-2500
Fax: (561) 417-3724	Fax: (202) 293-2571
E-Mail:	E-Mail: huntlaw@erols.com

11. Please list other states in which the applicant is currently providing or has applied to provide local exchange or alternative local exchange service.

Applicant currently has pending before the Public Utility Commission of the
State of Texas an Application for a Service Provider Certificate of Operating
authority to provide local telecommunications services.

APPLICATION FORM

12. Has the applicant been denied certification in any other state? if so, please list the state and reason for denial.

Applicant has not been denied certification in any state.

13. Have penalties been imposed against the applicant in any other state? If so, please list the state and reason for penalty.

No penalties have been imposed against Applicant in any state.

14. Please indicate how a customer can file a service complaint with your company.
Nexstar Communications, Inc., provides a toll-free telephone number which can be utilized by customers to register complaints, or to request refunds or bill adjustments. Additionally, Applicant has in place internal procedures for facilitating the processing and resolution of customer complaints.

Applicant's customer service employees receive specific training in the efficient, prompt resolution of customer complaints and are instructed to provide full contact information for state commission consumer/complaint departments.

15. Please complete and file a price list in accordance with Commission Rule 25-24.825.(Rule attached).

16. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide alternative local exchange service in Florida.

A. Financial capability. SEE ATTACHMENT B

Regarding the showing of financial capability, the following applies;

The application should contain the applicant's financial statements for the most recent 3 years, including:

APPLICATION FORM

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should attest that the financial statement are true and correct.

B. Managerial capability. SEE ATTACHMENT C

C. Technical capability. SEE ATTACHMENT D

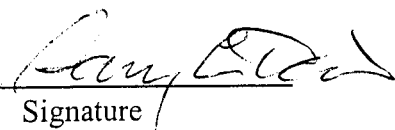
(If you will be providing local intra-exchange switched telecommunications service, then state how you will provide access to 911 emergency service. if the nature of the emergency 911 service access and funding mechanism is not equivalent to that provided by the local exchange companies in the areas to be served, described in detail the difference.)

APPLICATION FORM

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the Information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

Official: 
Signature

4/14/99
Date

Title: Gary L. Davis

(561) 417-3717

President and Chief Executive Officer

Address: Nexstar Communications, Inc.

2424 N. Federal Highway, Suite 205

Boca Raton, FL 33431

25-24.825 Price List.

(1) Prior to providing service, each company subject to these rules shall file and maintain with the Commission a current price list which clearly sets forth the following information for basic local telecommunications services, as defined in s. 364.02(2), F. S. If basic local telecommunications service is offered on a package basis, the following information must be provided for the package:

- (a) current prices,
- (b) customer connection charges,
- (c) billing and payment arrangements, and
- (d) levels of service quality which the company holds itself out to provide for each service.

(2) At the company's option, price list information in paragraph (1) above and other information concerning the terms and conditions of service may be filed for services other than basic local telecommunication services.

(3) A price list revision must be physically received by the Commission's Division of Communications at least one day prior to its effective date.

(4) Price lists must be on 8 1/2 by 11 inch paper in loose leaf form and must utilize an ongoing page identification system which will allow for the identification of inserted and removed pages. The color of paper on which price lists are filed must be amenable to being clearly photocopied on standard photocopy equipment.

(5) Complete information concerning a company's service offerings, rates and charges, conditions of service, service quality, terms and conditions, service area, and subscribership information identified by local exchange company exchange must be made available to Commission staff upon request.

Specific Authority: 350.127(2)

Law Implemented: 364.04, 364.337(5), F.S.

History: New 12/26/95



ATTACHMENT A
Response to Application Question No. 15

RULE 25-24.825 PRICE LIST
OF
NEXSTAR COMMUNICATIONS, INC.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by by **NEXSTAR COMMUNICATIONS, INC.**, with principal offices located at 2424 North Federal Highway, Suite 450, Boca Raton, FL 33431. This price list applies for services furnished within the State of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: _____, 1999

Effective: _____

Issued By: Gary L. Davis, Chief Executive Officer
NEXSTAR COMMUNICATIONS, INC.
2424 N. Federal Highway, Suite 450
Boca Raton, FL 33431

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

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SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Price List Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change in Text Or Regulation But No Change In Rate Or Charge

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A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets No. 14 and No. 15 would be Sheet No. 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Florida Public Service Commission. For example, the 4th Revised Sheet No. 14 cancels the 3rd Revised Sheet No. 14. Because of the various suspension periods, deferrals and other procedures, the Florida Public Service Commission follows in its price list approval process, the most current sheet number on file with the Commission is not always the price list sheet in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding:

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D. Check Sheets - When a price list filing is made with the Florida Public Service Commission, an updated Check Sheet accompanies the price list filing. The Check Sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk ("*"). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Florida Public Service Commission.

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EXCHANGE SERVICE LIST

LOCAL CALLING AREAS

Archer	Archer, Bronson, Gainesville, Micanopy, Newberry, Cedar Key, Chiefland, Willison
Baldwin	Baldwin, Jacksonville, Maxville, Callahan, MacClenny, Sanderson
Bartow	Bartow, Lakeland, Multerry, Winter Haven, Lake Wales, Fort Meade
Belle Glade	Belle Glade, Pahokee, Boca Raton, Boynton Beach, Delray Beach, Jupiter, West Palm Beach
Big Pine Key	Big Pine Key, Key West, Marathon, Sugarloaf Key, Homestead, Islamorada, Key Largo, Miami, North Key Largo, Perrine
Boca Raton	Boca Raton, Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach, Belle Glade, Boynton Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, West Palm Beach
Boynton Beach	Boynton Beach, Delray Beach, West Palm Beach, Belle Glade, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach

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EXCHANGE SERVICE LIST

LOCAL CALLING AREAS

Bradenton	Bradenton, Palmetto, Sarasota, Myakka
Bronson	Archer, Bronson, Chiefland, Gainesville, Williston, Cedar Key, Newberry
Brooksville	Brooksville, Weekiwachee Springs, Dade City, San Antonio, Trillacoochee
Bunnell	Bunnell, Flagler Beach, Palm Coast, Daytona Beach, Pierson
Cantonment (including Clear Springs, AL, and Gateswood, AL)	Cantonment, Century, Gulf Breeze, Molino, Pensacola, Walnut Hill
Cedar Key	Archer, Bronson, Cedar Key, Chiefland, Gainesville
Century	Brewton (AL), Century, Cantonment (including Clear Springs, AL), Flomaton (AL), Molino, Pensacola, Walnut Hill
Chiefland	Bronson, Chiefland, Trenton, Archer, Cedar Key, Cross City, Gainesville, Old Town

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Boca Raton, FL 33431

EXCHANGE SERVICE LIST

LOCAL CALLING AREAS

Chipley	Chipley, Graceville, Sunny Hills, Vernon, Bonifay, Cottondale, Panama City, Youngstown-Fountain
Clearwater	Clearwater, St. Petersburg, Tarpon Springs, Tampa-West
Cocoa	Cocoa, Cocoa Beach, Eau Gallie, Melbourne, Titusville
Cocoa Beach	Cocoa, Cocoa Beach, Eau Gallie, Melbourne, Titusville
Coral Springs	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Pompano Beach, Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Cross City	Cross City, Old Town, Chiefland, Gainesville, Trenton
Daytona Beach	Brunel, Daytona Beach, DeLand, DeLeon Springs, Flagler Beach, New Smyrna Beach, Oak Hill, Palm Coast, Pierson
DeBary	DeBary, DeLand, Orange City, Sanford, Orlando, Winter Park
Deerfield Beach	Boca Raton, Coral Springs, Deerfield Beach, Delray Springs, Orange City, Pierson, Daytona Beach, New Smyrna Beach, Oak Hill

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DeLand	DeBary, DeLand, DeLeon Springs, Orange City, Pierson, Daytona Beach, New Smyrna Beach, Oak Hill
DeLeon Springs	DeLand, DeLeon Springs, Orange City, Pierson, Daytona Beach, New Smyrna Beach, Oak Hill
Delray Beach	Boca Raton, Boynton Beach, Delray Beach, Deerfield Beach, Belle Glade, Coral Springs, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach
Dunnellon	Bellevue, Dunnellon, Forest, Ocala, Oklawaha, Salt Springs, Silver Springs Shores, Yankeetown, Beverly Hills
East Orange	Apopka, Lake Buena Vista, Celebration, Monteverde, Orlando, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park
Eau Gallie	Cocoa, Cocoa Beach, Eau Gallie, Melbourne
Englewood	Englewood, North Port, Venice, Cape Haze
Fernandina Beach	Fernandina Beach, Jacksonville, Yulee

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Flagler Beach	Bunnell, Flagler Beach, Palm Coast, Daytona Beach, Pierson
Fort Lauderdale	Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Pompano Beach, Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine
Fort Pierce	Fort Pierce, Port St. Lucie, Jensen Beach, Vero Beach
Frostproof	Frostproof, Lake Wales
Gainesville	Alachua, Archer, Bronson, Brooker, Gainesville, Hawthorne, High Springs, Lake Butler, Melrose, Micanopy, Newberry, Trenton, Waldo, Cedar Key, Chiefland, Cross City, Keystone Heights, McIntosh, Old Town, Williston
Geneva	Geneva, Ovieda, Sanford, Winter Park, Orlando
Graceville	Chipley, Graceville, Alford, Bonifay, Cottondale, Grand Ridge, Greenwood, Malone, Marianna, Reynolds Hill, Sneads, Westville
Green Cove Springs	Green Cove Springs, Palatka, St. Augustine, St. Johns

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Gulf Breeze	Cantonment (including Clear Springs, AL), Gulf Breeze, Holley-Navarre, Pace, Pensacola, Milton
Haines City	Haines City, Lake Wales, Winter Haven
Havana	Chattahoochee, Greensboro, Gretna, Havana, Quincy, Tallahassee
Hawthorne	Gainesville, Hawthorne, Melrose, Micanopy
Hobe Sound	Hobe Sound, Jensen Beach, Jupiter, Port S. Lucie, Stuart, West Palm Beach
Holley-Navarre	Fort Walton Beach, Holley-Navarre, Gulf Breeze, Pensacola, Milton, Pace
Hollywood	Fort Laderdale, Hollywood, North Dade, Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead	Homestead, Miami, Perrine, Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Dade, North Key Largo, Pompano Beach, Sugarloaf Key

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Hudson	Hudson, New Port Richey
Indian Lake	Indian Lake, Lake Wales
Islamorada	Islamorada, Key Largo, Marathon, Big Pine Key, Homestead, Key West, Miami, North Key Largo, Perrine, Sugarloaf Key
Jacksonville	Baldwin, Callahan, Jacksonville, Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St. Johns, Yulee, Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine
Jacksonville Beach	Jacksonville, Jacksonville Beach, Ponte Vedra Beach, St. Johns, St. Augustine
Jay	Jay, Milton, Munson, Pace, Pensacola
Jensen Beach	Hobe Sound, Jensen Beach, Port St. Lucie, Stuart, Fort Pierce, Jupiter, West Palm Beach
Julington	Jacksonville, Julington, Orange Park, St. Johns, Green Cove Springs, Palatka, Ponte Vedra Beach, St. Augustine
Jupiter	Hobe Sound, Jupiter, West Palm Beach, Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jensen Beach, Pahokee, Port St. Lucie, Stuart

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Key Largo	Islamorada, Key Largo, North Key Largo, Big Pine Key, Homestead, Key West, Marathon, Miami, Perrine, Sugarloaf Key
Keystone Heights	Keystone Heights, Melrose, Starke, the Clay County portion of Florahome, Gainesville, Waldo
Key West	Big Pine Key, Key West, Sugarloaf Key, Homestead, Islamorada, Key Largo, Marathon, Miami, North Key Largo, Perrine
Lake City	Branford, Fort White, Lake City, Wellborn, White Springs, Florida Sheriffs Boys Ranch, High Springs, Lake Butler, Live Oak, Luraville, MacClenny, Sanderson
Lakeland	Bartow, Lakeland, Mulberry, Polk City, Winter Haven, Plant City, Fort Meade
Lake Wales	Indian Lake, Bartow, Lake Wales, Hanes City, Winter Haven (excluding Poinciana CO), Frostproof
Lynn Haven	Lynn Haven, Panama City, Panama City Beach, Youngstown-Fountain, Sunny Hills, The Beaches, Tyndall AFB, Vernon

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Marathon	Big Pine Key, Islamorada, Marathon, Homestead, Key Largo, Key West, Miami, North Key Largo, Perrine, Sugarloaf Key
Maxville	Baldwin, Jacksonville, Maxville, Middleburg, Orange Park, MacClenny, Sanderson
Melbourne	Cocoa, Cocoa Beach, Eau Gallie, Melbourne, Sebastian, Titusville
Miami	Homestead, Miami, North Dade, Perrine, Big Pine Key, Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key
Micanopy	Archer Gainesville, Hawthorne, Micanopy, McIntosh
Middleburg	Jacksonville, Maxville, Middleburg, Orange Park
Milton	Jay, Milton, Munson, Pace, Pensacola, Gulf Breeze, Holley-Navarre
Mulberry	Bartow, Lakeland, Mulberry
Munson	Jay, Milton, Munson, Pace, Pensacola

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Myakka	Bradenton, Myakka, Palmetto, Sarasota
Newberry	Alachua, Archer, Bronson, Gainesville, High Springs, Newberry, Trenton
New Port Richey	Hudson, New Port Richey, Tarpon Springs
New Smyrna Beach	New Smyrna Beach, Oak Hill, Daytona Beach, DeLand, DeLeon Springs, Pierson
North Dade	Hollywood, Miami, North Dade, Perrine
North Key Largo	Key Largo, North Key Largo
North Port	Englewood, North Port, Venice, Port Charlotte
Oak Hill	Oak Hill, New Smyrna Beach, Daytona Beach, DeLand, DeLeon Springs, Pierson
Old Town	Chiefland, Cross City, Gainesville, Old Town, Trenton
Orange Park	Jacksonville, Julington, Maxville, Middleburg, Orange Park, St. Johns, Palatka
Orlando	Apopka, Celebration, Clermont, East Orange, Lake Buena Vista, Monteverde, Oviedo, Reedy Creek, Windermere, Winter Garden, Winter Park

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Oviedo	East Orange, Geneva, Orlando, Oviedo, Sanford, Winter Park
Pace	Gulf Breeze, Jay, Milton, Munson, Pace, Pensacola, Holley-Navarre
Pahokee	Belle Glade, Boca Raton, Boynton Beach, Delray Beach, Jupiter, Pahokee, West Palm Beach
Palatka	Florahome, Hastings, Interlachen, Palatka, Pomona Park, Welaka, Crescent City, Green Cove Springs, Jacksonville, Julington, Orange Park, Palatka, St. Augustine, St. Johns
Palm Coast	Bunnell, Flagler Beach, Palm Coast, Daytona Beach
Palmetto	Bradenton, Myakka, Palmetto, Tampa-South
Panama City	Lynn Haven, Panama City, Panama City Beach, Tyndall AFB, Wewahitchka, Youngstown-Fountain, Chipley, Port St. Joe, Sunny Hills, The Beaches, Vernon
Panama City Beach	Lynn Haven, Panama City, Panama City Beach, Sunny Hills, The Beaches, Tyndall AFB, Youngstown-Fountain
Pensacola	Cantonment (including Clear Springs, AL), Century, Gulf Breeze, Holley-Navarre, Jay, Milton, Molino, Munson, Pace, Pensacola, Walnut Hill

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Perrine	Homestead, Miami, North Dade, Perrine, Big Pine Key, Coral Springs, Deerfield Beach, Fort Lauderdale, Hollywood, Islamorada, Key Largo, Key West, Marathon, North Key Largo, Pompano Beach, Sugarloaf Key
Pierson	Crescent City, DeLand, DeLeon Springs, Pierson, Bunnell, Daytona Beach, Flagler Beach, New Smyrna Beach, Oak Hill
Plant City	Lakeland, Plant City, Tampa (all areas)
Polk City	Polk City, Winter Haven, Lakeland
Pomona Park	Crescent City, Palatka, Pomona Park, Welaka
Pompano Beach	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Pompano Beach, Boynton Beach, Delray Beach, Hollywood, Homestead, Miami, North Dade, Perrine
Ponte Vedra Beach	Jacksonville, Jacksonville Beach, Ponte Vedra Beach, St. Johns, Julington, St. Augustine
Port St. Lucie	Fort Pierce, Hobe Sound, Jenson Beach, Port St. Lucie, Stuart, Jupiter, West Palm Beach

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LOCAL CALLING AREAS

St. Augustine	Hastings, St. Augustine, St. Johns, Green Cove Springs, Jacksonville, Jacksonville Beach, Julington, Palatka, Ponte Vedra Beach
St. Petersburg	Clearwater, St. Petersburg
St. Johns	Hastings, Jacksonville, Jacksonville Beach, Julington, Orange Park, Ponte Vedra Beach, St. Augustine, St. Johns, Green Cove Springs, Palatka
Sanford	DeBary, Geneva, Oviedo, Sanford, Winter Park, Orange City, Orlando
Sarasota	Bradenton, Myakka, Sarasota, Venice
Sebastian	Melbourne, Sebastian, Vero Beach
Stuart	Hobe Sound, Indiantown, Jensen Beach, Port St. Lucie, Stuart, Jupiter, West Palm Beach
Sugarloaf Key	Big Pine Key, Key West, Sugarloaf Key, Homestead, Islamorada, Key Largo, Marathon, Miami, North Key Largo, Perrine
Sunny Hills	ChIPLEY, Vernon, Sunny Hills, Lynn Haven, Panama City, Panama City Beach, Youngstown-Fountain

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LOCAL CALLING AREAS

Tampa - Central	Plant City, Tampa - Central
Tampa - North	Plant City, Tampa - North, Zephyrhills
Tampa - East	Plant City, Tampa - East
Tampa - South	Palmetto, Plant City, Tampa - South
Tampa - West	Clearwater, Plant City, Tampa - West
Tarpon Springs	New Port Richey, Clearwater, Tarpon Springs
Titusville	Cocoa, Cocoa Beach, Titusville, Eau Gallie, Melbourne
Trenton	Chiefland, Gainesville, Newberry, Trenton, Cross City, Old Town
Venice	Sarasota, Englewood, North Port, Venice
Vernon	Chipley, Sunny Hills, Vernon, Bonifay, Lynn Haven, Panama City, Westville

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LOCAL CALLING AREAS

Vero Beach	Sebastian, Vero Beach, Fort Pierce
Weekiwachee Springs	Brooksville, Weekiwachee Springs
Welaka	Crescent City, Palatka, Pomona Park, Welaka
West Palm Beach	Boynton Beach, Jupiter, West Palm Beach, Belle Glade, Boca Raton, Delray Beach, Hobe Sound, Jensen Beach, Pahokee, Port St. Lucie, Stuart
Winter Haven	Polk City, Bartow, Lakeland, Haines City, Winter Haven, Lake Wales
Yankeetown	Crystal River, Dunnellon, Yankeetown
Youngstown-Fountain	Lynn Haven, Panama City, Youngstown-Fountain, Chipley, Panama City Beach, Sunny Hills, The Beaches Tyndall AFB
Yulee	Fernandina Beach, Jacksonville, Yulee
Zephyrhills	Tampa-North, Dade City, San Antonio, Trillacoochee, Zephyrhills

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EXCHANGE SERVICE LIST

RATE GROUPS

BellSouth Exchanges

LOCALITY	Rate Group	LOCALITY	Rate Group	LOCALITY	Rate Group
Archer	5	Cedar Key	1	Deerfield Beach	12
Baldwin	9	Century	6	DeLand	5
Belle Glade	3	Chiefland	3	DeLeon Springs	4
Big Pine Key	5	Chipley	3	Delray Beach	8
Boca Raton	10	Cocoa	7	Dunnellon	6
Boynton Beach	10	Cocoa Beach	7	East Orange	11
Bronson	6	Coral Springs	12	Eau Gallie	7
Brooksville	5	Cross City	2	Fernandina Beach	3
Bunnell	3	Daytona Beach	6	Flagler Beach	3
Cantonment	6	DeBary	5	Fort Lauderdale	12

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RATE GROUPS

BellSouth Exchanges

LOCALITY	Rate Group	LOCALITY	Rate Group	LOCALITY	Rate Group
Fort Pierce	5	Hollywood	12	Keystone Heights	3
Gainesville	6	Homestead	12	Key West	4
Geneva	7	Islamorada	4	Lake City	4
Graceville	3	Jacksonville	10	Lynn Haven	5
Green Cove Springs	3	Jacksonville Beach	9	Marathon	3
Gulf Breeze	6	Jay	7	Maxville	9
Havana	6	Jensen Beach	5	Melbourne	7
Hawthorne	5	Julington	9	Miami	12
Hobe Sound	6	Jupiter	9	Micanopy	5
Holly-Navarre	6	Key Largo	4	Middleburg	9

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EXCHANGE SERVICE LIST

RATE GROUPS

BellSouth Exchanges

LOCALITY	Rate Group	LOCALITY	Rate Group	LOCALITY	Rate Group
Milton	6	Oviedo	11	Pomona Park	4
Munson	6	Pace	6	Pompano Beach	12
Newberry	5	Pahokee	3	Ponte Verde Beach	9
New Smyrna Beach	4	Palatka	4	Port St. Lucie	6
North Dade	12	Palm Coast	3	St. Augustine	4
North Key Largo	3	Panama City	5	St. Johns	5
Oak Hill	4	Panama City Beach	5	Sanford	8
Old Town	2	Pensacola	6	Sebastian	6
Orange Park	9	Perrine	12	Stuart	6
Orlando	11	Pierson	4	Sugarloaf Key	4

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RATE GROUPS

BellSouth Exchanges

LOCALITY	Rate Group	LOCALITY	Rate Group	LOCALITY	Rate Group
Sunny Hills	3	Yulee	8		
Titusville	5				
Trenton	6				
Vernon	3				
Vero Beach	5				
Weekiwachee Springs	5				
Welaka	4				
West Palm Beach	9				
Yankeetown	4				
Youngstown-Fountain	5				

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RATE GROUPS

GTE Exchanges

LOCALITY	Rate Group	LOCALITY	Rate Group	LOCALITY	Rate Group
Bartow	4	Mulberry	3	Tarpon Springs	5
Bradenton	4	Myakka	4	Venice	4
Clearwater	5	New Port Richey	3	Winter Haven	4
Englewood	3	North Port	3	Zephyrhills	2
Frostproof	1	Palmetto	3		
Haines City	3	Plant City	5		
Hudson	3	Polk City	3		
Indian Lake	1	St. Petersburg	5		
Lakeland	4	Sarasota	5		
Lake Wales	3	Tampa	5		

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS

AGENCY

For 911 or E911 Service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR")

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

ASCII

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

ASYNCHRONOUS

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps service is equivalent to twenty-four (24) channels.

CHANNEL CONVERSION

The termination of 1.544. Mbps service at a Customer's location with conversion of the digital signal to twenty-four (24) analog voice grade circuits. Channel Conversion can be furnished by the Customer.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

CHANNEL SERVICE UNIT ("CSU")

The equipment located at the Customer's Premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COLLEGE

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber -provided terminal equipment or Telephone Company stations, even when not connected to exchange and message toll communications service.

COMPANY

Nexstar Communications, Inc., unless otherwise clearly indicated from the context.

COMMISSION

The Florida Public Service Commission. Also known as "Commission".

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Price List and utilizes service provided under Price List by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of this Price List.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

CUSTOMER PREMISES

A location, on property owned, leased or otherwise provided by a Customer, that is designated by the Customer for the provision of the services to the Customer pursuant to this Price List.

CUSTOMER PREMISES EQUIPMENT ("CPE")

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARICATION POINT

The physical dividing point between the Company's network and the Customer.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

EMERGENCY SERVICE NUMBER ("ESN")

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the Customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 Service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

HOTEL

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE

The segment of a line which extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER

A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 2 of the Price List.

KILOBIT

One thousand bits.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

MPBS

Megabits per second.

MEGABIT

One million bits.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MHZ

Megahertz.

MONTHLY CHARGE/MONTHLY RECURRING CHARGE

A flat charge which applies for each month in which the services are furnished to the Customer and which is prorated for a fractional month of service.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTI-FREQUENCY ("MF")

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NONRECURRING CHARGES

One-time charges payable to the Company including Installation Charges, and Service Ordering Charges under Section 3 of this Price List.

NPA

Numbering Plan Area, more commonly referred to as an area code.

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

NXX

The first three digits of the Customer's telephone number. "N" is a number between 2 and 9. "X" is a number between 0 and 9.

PBX

A private branch exchange.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

PREMISES

The space occupied by a Customer or Authorized User in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE

Service providing facilities for a Customer owned coin operated telephone ("COCOT").

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

PUBLIC SAFETY ANSWERING POINT ("PSAP")

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

RECOGNIZED NATIONAL HOLIDAYS

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

RESALE OF SERVICE

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without 'adding value') for profit.

RESIDENTIAL CUSTOMER

A Customer which uses the services in connection with a residence and for non-business purposes.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

SERVICE ORDER

A Customer order for installation, move, or record change related to the services.

SERVICES

The telecommunications and other services provided by the Company pursuant to this Price List.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SHARING

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to twenty-four (24) multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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Section 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont'd)

TOLL SERVICE

The Services provided by the Company pursuant to SouthNet Telecomm Services, Florida Price List No. 2.

TONE DIAL SIGNALING ("TD")

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

UNDERLYING CARRIER(S)

The carrier(s) on whose network(s) the Company provides the services to Customers.

USER

A Customer, joint user, or any other person authorized by a Customer to use service provided under this Price List.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its Customers for communications.

The Services are offered subject to the availability of facilities and under the terms and conditions contained in this Price List. The Company's obligation to furnish facilities and service is dependent upon its ability (a) to obtain, retain and maintain without unreasonable expense access to suitable facilities, including service arrangements with underlying carriers; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein, and is subject to transmission, atmospheric and like limitations. The Services may be temporarily refused or limited due to limitations in system capacity or to other circumstances beyond the Company's control. The Services may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs, or similar activities necessary for the proper or improved operation of the Services.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service. The Company shall not be liable for any defacement of, or damage to, the Customer's Premises resulting from the furnishing of service or attachment of the Company's equipment and associated wiring on such Premises, or from the installation or removal thereof, when such defacement or damage is not the result of the Company's negligence. The Customer shall indemnify and save harmless the Company from any claims of the owner of the Customer's Premises or other third party claims for such damages.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.2 Rights of the Company

The Company reserves the right to refuse or limit the use of the Service to the Customer without incurring liability:

- 1) For non-payment of any amount due and owing to the Company by Customer.
- 2) For failure to make a security deposit within a reasonable time.
- 3) When necessitated by conditions beyond the Company's control. Conditions beyond the Company's control include, but are not limited to, the Customer generating Call volume or utilizing a Calling pattern that results, or may result, in network blockage or other service degradation which adversely affects the service to other Customers of the Company.
- 4) Upon the discontinuance of service to the Company by an underlying carrier.
- 5) For abuse or fraudulent use of the Service. Abuse of the Service shall include, without limitation, the making of Calls which might reasonably be expected to frighten, abuse, torment or harass another or which in any way interferes unreasonably with the use of the Service by others
- 6) For any violation by the Customer of either the provisions of this Price List or any laws, rules, regulations, or policies of a governmental authority.
- 7) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service.
- 8) If the Company deems such action necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.3 Restoration of Service

The Company will provide or restore the Services when the Customer is in compliance with the provisions of this Price List and all applicable law, rules, regulations and policies of pertinent authorities and the Company determines that the Services can be provided without undue risk to the Company or the services provided to other Customers of the Company.

2.1.4 Limitations on Liability

2.1.4.A General

The Company's liability, if any, for damages associated with the ordering, installation (including delays associated therewith), provisioning, termination, maintenance, repair or restoration of the Services or associated facilities under this Price List, or arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing the Services hereunder and not caused by the negligence or intentional acts of the Customer, shall be limited as follows. Other than for its gross negligence or willful misconduct, the Company shall have no further liability, other than amounts that may be due the Customer under this Price List as a credit allowance. With respect to the Services, the Company hereby disclaims, without limitation, all warranties not stated in this Price List, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability or fitness for a particular purpose.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.4 Limitations on Liability (cont'd)

2.1.4.B Other Carriers

The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the Service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with the Company's services. The liability of any Underlying Carrier to the Customer or any end user shall be limited by the price lists pursuant to which such carrier provides network services. No agents or employees of such Underlying Carrier(s) shall be deemed to be agents or employees of the Company without written authorization from the Company.

2.1.4.C Consequential or Special Damages

The Company's liability for its gross negligence or willful misconduct is not limited by this Price List. Regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including, without limitation, negligence of any kind whether active or passive, the Company shall not be liable for any indirect, incidental, consequential, reliance, special or punitive damages, including, without limitation, damages for lost profits, of any kind or nature whatsoever, arising out of the provision or interruption of the Services provided under this Price List absent a determination of gross negligence or willful misconduct in a judicial or administrative proceeding.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.4 Limitations on Liability (cont'd)

2.1.4.D Explosive Atmosphere

The Company does not guarantee or make any warranty with respect to the Services or the installation thereof at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such service or installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party for any personal injury to, or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the Services at such location.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.4 Limitations on Liability (cont'd)

2.1.4.E Force Majeure

The Company shall not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to: unavoidable interruption in the working of transmission facilities; acts of nature; storms, fire, flood or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this Price List to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Indemnification by Customer

2.1.5.A General

The Company shall be indemnified, defended and held harmless by the Customer and any authorized or joint users, jointly and severally, against any and all loss, claims, demands, suits or other action, or any liability whatsoever, arising from the use of the Services furnished pursuant to this Price List involving claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company; violations of any other literary, intellectual, artistic, dramatic, or musical right; violations of the right to privacy; or violations of any other rights whatsoever relating to or arising from message content or the transmission thereof, and all other claims arising out of any act or omission of the Customer or any authorized or joint users in connection with the services provided by the Company. In the event any such infringing use is enjoined, the Customer, Authorized User or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement. The Company shall not be liable for, and the Customer shall and any authorized or joint users shall indemnify and hold the Company harmless from, all losses, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or any other Person, for any personal injury to, or death of, any Person, and for any loss, damage, defacement or destruction of the equipment or premises of the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of equipment or wiring provided by the Company, when such installation, operation, failure to operate, maintenance, condition, use or location is not the direct result of the Company's gross negligence or willful misconduct.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Indemnification by Customer (cont'd)

2.1.5.B Customer-Provided Equipment

The Service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

2.1.5.C Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company. /

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Indemnification by Customer (cont'd)

2.1.5.D Independent Contractor

The Company's relationship with any underlying carrier that may provide facilities to the Company for resale to the Customer is that of an independent contractor and the Company and any such underlying carrier shall not be deemed to be partners or joint venturers by virtue of this relationship. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

2.1.5.E Implied License

No license under patents, copyrights, trademarks, or trade secrets is granted to the Customer by the Company, or shall be implied or arise by estoppel, with respect to the Services.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.6 Use Of Service

The Service may be used solely to transmit communications of the Customer in a manner consistent with the terms of this Price List. The Service is furnished for the transmission of voice communications, but may also be used for data, facsimile, signaling, metering, or other similar communications, subject to the transmission capabilities of the Service. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Price List, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use.

2.1.7 Limitations

The Service is furnished subject to the condition that it will be used only for authorized and lawful purposes by the Customer. The Customer may not use the Service for any unauthorized or unlawful purpose.

2.1.8 Compatibility

The Customer's use of the Service shall not interfere with or impair the Company's ability to provide the Service to other Customers, cause damage to the Company's equipment or resold equipment, impair the privacy of communications over the Company's system or create hazards to the employees of any company or the public.

2.1.9 Modifications

The Customer may not rearrange, disconnect, remove, modify or attempt to repair or permit others to rearrange, disconnect, remove, modify or attempt to repair any Company facility without the prior written consent of the Company.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.10 Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's Premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence. The Customer will obtain no property right or interest in the use of any specific type of facility, service connection, equipment, number, process or code. All right, title and interest to such items will remain, at all times, solely with the Company.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.11 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Carrier.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- 1) Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly price list rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- 2) Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly price list rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.11 Directory Errors (cont'd)

- 3) Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Carrier of the error, mistake or omission in such records by the subscriber, the Carrier shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of two thirtieths (2/30ths) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of two thirtieths (2/30ths) of the basic monthly rate for PBX trunks.)
- 4) Credit limitation: The total amount of the credit provided for the preceding paragraphs 1), 2), and 3) shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3), for the line or lines in question.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.11 Directory Errors (cont'd)

- 5) Definitions: As used in Paragraphs 1), 2), 3), and 4) above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Carrier has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.

- 6) Notice: Such allowances or credits as specified in Paragraphs 1), 2), and 3) above, shall be given upon notice to the Carrier by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Carrier to have knowledge of such error, mistake or omission, the Carrier shall give credit without the requirement of notification by the subscribers.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is the longer of one month or any customer selected payment period ("Term"). The Customer must pay the regular price listed rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the Service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation. If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.2 MINIMUM PERIOD OF SERVICE (cont'd)

2.2.1 Pro-Rated Charges

When the billing date and the date that the Services are started, changed or discontinued do not coincide, monthly recurring charges will be adjusted to reflect the fractional part of the month involved.

2.2.2 Cancellation of Services

Unless the Customer has agreed to a minimum payment period, it may cancel the Services by giving notice to the Company. The Customer will be liable for any charges for or associated with the Services provided by the Company through the cancellation date.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

The Customer is responsible for all local calls originating from the Customer's Premises.

2.3.2 Applications for Service

The Company may require the Customer to submit an executed service order as a condition precedent to the initial establishment of the Services. The Company may make reasonable inquiries as to the credit worthiness of the Customer in order to determine whether or not at its discretion to accept the Customer's service order. The Company may accept additions or changes to the Services verbally or in writing. Service orders, including those for the installation, connection, repair, modification or termination of the Services, will be accepted only from the Customer or an authorized agent of the Customer. The Company reserves the right to refuse a service order made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Price List until the indebtedness is satisfied.

2.3.3 Prepaid Services

A service order for a Service offered on a prepaid basis shall be accompanied by payment in full of all nonrecurring charges associated with initiation of the Service, as well as payment for the recurring charges associated with the initial month of service.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.4 Establishment of Credit

The Company may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:

- 1) Was a customer of a Florida utility within the preceding two (2) years;
- 2) Does not currently owe any outstanding bills for utility service to a utility doing business in Florida;
- 3) Did not have service discontinued for non-payment of a utility bill during the last twelve (12) months that service was provided; and
- 4) Did not on more than two occasions during the last twelve (12) months that service was provided, fail to pay a utility bill when it became due.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.4 Establishment of Credit (cont'd)

In addition to demonstrating good paying habits under this Section 2.3.3, the Company may require an applicant for residential service to satisfy any one of the following in order to establish credit:

- 1) Certifying continuous employment for three (3) years with current employer;
- 2) Showing the ownership of or a contract for the purchase of the dwelling unit for which service is requested and either occupying it or intending to occupy it as the applicant's personal place of residence;
- 3) Furnishing a written guarantee satisfactory to the Company which shall continue in effect for one (1) year from the installation date of the service, or until the applicant's credit is otherwise established, to secure payment of bills for the service requested in an amount not to exceed the amount of two-twelfths (2/12) of the estimated charges for service for the ensuing twelve (12) months; or
- 4) Otherwise establishing credit satisfactory to the Company in conformance with additional reasonable regulations adopted by the Company.

If an applicant for residential service is unable to establish credit under the above provisions of this Section 2.3.3, the Company may require the applicant to establish credit by making a cash deposit to secure payment of a final bill for service in an amount not to exceed the amount of two-twelfths (2/12) of the estimated charges for service for the ensuing twelve (12) months.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.5 Re-establishment of Credit

The Company may require an applicant for residential service who is a present or former residential Customer of the Company to re-establish credit under the provisions of Section 2.3.4 above if one of the following exists:

- 1) Customer owes an outstanding bill for a prior residential service;
- 2) Customer's residential account has been terminated by the Company during the last twelve (12) months of prior service because of non-payment of bills;
- 3) Customer failed to pay a bill when it became due on more than two (2) occasions in the last twelve (12) months of prior service;
- 4) Customer's residential account is more than two (2) months in arrears; or
- 5) Conditions of service or the basis on which the Customer's credit was originally established have materially changed.

A residential customer who has established credit and is receiving service, but who fails to pay a bill by the expiration date of a termination of service notice, may be required by the Company to re-establish credit by depositing an amount not to exceed the amount of two-twelfths (2/12) of the estimated charges for service for the ensuing twelve (12) months, in addition to paying the outstanding bill and a reasonable reconnection charge, provided that any prior deposit paid by the Customer has been refunded.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits

2.3.6.A General

The Company reserves the right to require any Customer whose credit has not been duly established to the sole and exclusive satisfaction of the Company to make a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing Customer may be required to make a deposit or increase a deposit presently held. The Customer is not, as a result of having made a deposit, relieved from complying with the provisions of this Price List pertaining to prompt payment of bills on presentation. The deposit may be retained for as long as the financial condition/credit worthiness of the Customer is considered to be unsatisfactory by the Company. A deposit will not exceed the total of the estimated charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and Service is more than one (1) month, as specified in this Price List, the Customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period. The Company shall maintain records of deposits together with interest, which collectively will show all transactions pertaining to each deposit. The Company shall provide the Customer with a Deposit Receipt for any deposit received. The Receipt shall show the Customer's name, service address, amount of deposit, rate of interest on deposit, date received, Company's name and a statement of the conditions under which the deposit will be refunded.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits (cont'd)

2.3.6.B Return of Deposit

Deposits plus interest shall be refunded as follows:

1) Discontinuance of Service

Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the Company. A transfer of service from one premises to another within the Company's service area is not deemed a discontinuance of service.

2) Good Payment Record

If the Customer has paid bills for service for the first twelve (12) months of service following payment of his or her deposit without having had service discontinued for non-payment of bill or without having had more than two (2) occasions in which a bill was not paid when it became due, and the customer is not then delinquent in the payment of his bills, the Company shall refund the deposit plus accrued interest.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits (cont'd)

2.3.6.B Return of Deposit (cont'd)

3) Establishment of Credit

The Company shall promptly return the deposit plus accrued interest at any time upon request if the Customer's credit has been established in accordance with the methods specified in Section 2.3.3 of this Price List, provided the Customer owes no outstanding bills for the service and during the last twelve (12) consecutive months that service was provided has not had more than two (2) occasions in which a bill was not paid within a reasonable period after it became due or had service terminated for non-payment of the bill.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits (cont'd)

2.3.6.B Return of Deposit (cont'd)

4) Residential Customers Sixty (60) Years Old or Older

The Company shall promptly refund the deposit plus interest of a present Customer who is sixty (60) years old or older, provided the Customer:

- a) requests refund of the deposit;
- b) presents satisfactory proof of age; and
- c) does not have a past due or uncollected bill owing to the Company.

5) At the Option of the Company

The Company may refund, in whole or in part, a deposit plus accrued interest at any time earlier than the times set forth above.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits (cont'd)

2.3.6.C Interest on Deposits

Interest at the rate specified annually by the Commission shall be credited or paid to the Customer while the Company holds the deposit.

2.3.6.D Use of Deposits

The Company may apply a Customer deposit plus accrued interest, first against any unpaid balance due the Company for service as determined by the final bill issued to the Customer, and then against any unpaid balance due to the Company on any other residential account of that Customer.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.6 Customer Deposits (cont'd)

2.3.6.E Customers Exempt from Deposit Requirements

An individual sixty (60) years old or older applying for only residential service is exempt from any cash deposit requirement if the individual presents satisfactory proof of:

- 1) Age;
- 2) Intent to be the primary consumer of the service as evidenced by lease, mortgage, rental agreement, or title to the dwelling unit to be served being maintained in the name of the applicant; and
- 3) The absence of any outstanding bill owed to a utility for service.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.7 Payment of Charges

Charges for facilities and service are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.

12.3.8 Prepaid Services

Bills for a Service offered on a prepaid basis shall include nonrecurring charges for services ordered, but not yet performed, and recurring charges for services to be provided during the upcoming month.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.9 Billing Disputes

Billing will be deemed to be correct and binding on the Customer unless the Customer notifies the Company in writing of any dispute within thirty (30) days of the date of the invoice on which the disputed charges appear. Billing disputes should be addressed in writing to Nexstar Communications, Inc., 2424 North Federal Highway, Suite 450, Boca Raton, Florida 33431. Billing disputes may also be referred to the Company's Customer Service number, (800) ___ - _____. Customer Service representatives are available twenty-four (24) hours per day, three hundred and sixty-five (365) days per year. Undisputed amounts and subsequent billings must be paid on a timely basis by Customer pending resolution of the dispute or Service may be subject to disconnection. Customer may request, and Company will provide, a review of the disputed amount.

In the event that the Customer remains dissatisfied with the Company's resolution of any dispute, the Company shall inform the Customer that it may contact the Commission at the following address for further review:

Florida Public Service Commission
Division of Communications
Gunter Building
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
Telephone: (904) 413-6600

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.10 Return Check Charge

If payment for the Services is made by a check, draft or similar instrument that is returned by a bank to the Company for any reason, a returned check charge of Twenty Dollars (\$20.00) shall be applied in addition to the total amount due.

2.3.11 Late Payment Charges

2.3.11.A Customer bills for telephone service are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a late payment charge of one and one-half percent (1.5%) will be applied to all amounts previously billed under this Price List, excluding one (1) month's local service charge, but including arrears and unpaid late payment charges.

2.3.11.B Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

2.3.11.C Late payment charges do not apply to final accounts.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.12 Customer Overpayments

The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the Customer deposit interest rate or the Company's applicable late payment charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.4 ACCESS TO CUSTOMER PREMISES

The Customer shall ensure the physical security of all Company facilities located on Customer Premises. The Customer shall provide for power, power lines and power line conditioning; conduit; heating and cooling; building space; internal and external building wiring; and entrance facilities on Customer Premises. Such Customer responsibilities shall be performed in accordance with procedures established by the Company in a timely manner for the installation and operation of Company facilities located on Customer Premises. The Customer shall maintain safe Premises at which Company employees may install or maintain facilities of the Company. Customer responsibility shall include compliance with all laws and regulations regarding the conditions at such Premises, including, but not limited to, the provision, installation and maintenance of sealed conduits with explosive-proof fittings between facilities furnished by the Company in explosive atmospheres and points outside the hazardous area where connection may be made with the facilities of the Company and installations and maintenance within the hazardous area if, in the opinion of the Company, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the Premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities. The Customer shall permit or obtain permission for the Company employees and agents to enter Customer Premises at any hour under mutually agreeable arrangements for the purpose of maintaining or repairing Company-provided facilities. The Customer shall make Company-provided facilities available for installation, periodic maintenance or removal at all times.

2.5 PRESERVATION OF RIGHTS

The Customer shall provide for the Company's rights under this Price List in any and all agreements or arrangements with third parties.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.6 PERMITS

The Customer shall secure all permits, licenses, rights-of-way, services, variances and other arrangements necessary to allow for the installation and operation of the Services by the Company on the Customer Premises.

2.7 COOPERATION

The Customer shall cooperate with the Company in installation, trouble determination and fault isolation. The Customer shall furnish such information on a continuing basis as is required by the Company to prepare, install, provide and maintain the Services.

2.8 DAMAGE/LOSS

The Customer shall be responsible for and reimburse the Company for loss of or damage to Company-provided facilities caused by the negligence or willful act or omission of the Customer or its officers, employees, agents, contractors, or authorized or joint users.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.9 NOTICE OF SERVICE INTERRUPTION

It shall be the obligation of the Customer to notify the Company of any interruption in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within its control. The Customer shall be responsible for payment of a maintenance service charge in the event that a service difficulty or trouble report results from Customer acts or omissions.

2.10 PLACEMENT OF ORDERS

2.10.1 General

The Customer is responsible for placing service orders. The order shall identify the services to be provided, indicate the locations at which the services are to be installed, state the date on which the services shall begin and provide a billing and a contact name and address for the services.

2.10.2 Cancellation of a Service Order

The Customer may cancel a service order at any time prior to the due date. A service order is considered to have been cancelled when the Company receives a notification of cancellation from the Customer. Such notification may not be retroactive. Cancellation charges will be equal to the installation charge applicable to the service involved, unless the cancellation is caused by Company delay, or otherwise specified in the section of this Price List applicable to the specific Services.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.10 PLACEMENT OF ORDERS (cont'd)

2.10.2 Cancellation of a Service Order (cont'd)

2.10.2.A Delay of a Due Date by the Customer

The Customer may delay the due date of a Service Order involving the installation or change of the Services when: (i) the request for the delay is received by the Company prior to the Service Order's due date; and (ii) the total delay measured from the Service Order's initial due date does not exceed thirty (30) cumulative calendar days. Service Orders involving the discontinuance of Service may be delayed at any time prior to the due date. There will be no maximum delay period for these orders. A Customer having delayed a Service Order for the maximum thirty (30) cumulative calendar day period may not delay the Service Order again. The Customer instead has the option to (1) accept billing for the Services ordered, or (2) cancel the Service Order and pay the applicable Nonrecurring Charge(s) for the Services ordered. The billing or cancellation is effective on the thirtieth (30th) cumulative calendar day of the delay. If the Customer elects to accept billing, the installation will be completed as soon as reasonably practical after the Customer advises the Company.

2.10.2.B Delay of a Due Date by the Company

The Company will make every reasonable effort to assure that the Services are furnished on the due date. However, in some cases a delay in the installation may be unavoidable. When the Company may not be able to supply initial telephone service to an applicant within fifteen (15) days or provide special communications service in fourteen (30) days or upgrade existing customers within thirty (30) days after the date the applicant desires service, the Company shall inform the applicant of the delay by telephone, personal contact, or in writing to the extent practical.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.11 TAXES AND REGULATORY CHARGES

2.11.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Price List, Customer shall be responsible for payment of all amounts due to federal, state and local governments for all taxes, fees and other governmental impositions.

2.11.2 Municipal Franchise Payments

In the event the Company incurs an obligation (or an increase thereof) under a franchise ordinance to pay a municipality an amount measured by the revenues from providing communications Services, the Company may charge its Customers within the corporate limits of that municipality, in addition to all other lawful rates and charges:

- 1) an amount equal to the franchise payment, and
- 2) an amount equal to the increase, if any, in taxes and other payments to governmental bodies resulting from the collections thereunder, by the addition of a uniform percentage to amounts billed for intrastate Services within the municipality.

These provisions will be automatically applied upon the effective date of the municipal franchise ordinance to which they pertain.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.11 TAXES AND REGULATORY CHARGES (cont'd)

2.11.3 Subscriber Line Charge (End User Common Line Charge)

The Customer will be assessed a flat monthly charge per line to recover a portion of the costs of subscriber lines allocated to the interstate jurisdiction, as follows:

Primary Residential Line	\$ 3.50
Second and additional Residential Line(s)	\$ 5.00
Single Line Business	\$ 3.50
Multi-line Business	\$ 9.00

2.11.4 Pass-Through of Governmental Assessments

The Company reserves the right to pass through to the Customer any charges resulting from governmental assessment, tax, charge or action.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE

2.12.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- 1) Termination shall not be made until at least twenty (20) days after written notification has been delivered to or mailed to the Customer.
- 2) Suspension will not be made until at least eight (8) days after written notification has been delivered to or mailed to the Customer and twenty (20) days before the termination notice.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.12.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- 1) Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- 2) Nonpayment for service for which a bill has not been rendered;
- 3) Nonpayment for service which have not been rendered; or
- 4) Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.12.3 Termination For Cause Other Than Nonpayment

2.12.3.A General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's Premises under the following conditions:

- 1) In the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished;
- 2) If, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur;
- 3) In the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company; or
- 4) In the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within twenty (20) days after written notification.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.12.3 Termination For Cause Other Than Nonpayment (cont'd)

2.12.3.B Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

- 1) The use of facilities or service of the Company without payment of Price List charges;
- 2) Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- 3) The use of profane or obscene language;
- 4) The use of the Service in such a manner such that it interferes with the service of other Customers or prevents them from making or receiving calls;
- 5) The use of a mechanical dialing device or recorded announcement equipment to seize a Customer's line, thereby interfering with the Customer's use of the Service; or
- 6) Permitting fraudulent use.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.12.3 Termination For Cause Other Than Nonpayment (cont'd)

2.12.3.C Abandonment or Unauthorized Use of Facilities

2.12.3.C.1 If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.

2.12.3.C.2 In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:

- (a) No charge shall apply for the period during which service had been terminated; and
- (b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.12 SUSPENSION OR TERMINATION OF SERVICE (cont'd)

2.12.3 Termination For Cause Other Than Nonpayment (cont'd)

2.12.3.D Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to obtain, retain and maintain without unreasonable expense access to suitable facilities, including service arrangements with underlying carriers, (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the Customer, or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein, may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

2.12.4 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.13 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.13.1 Application of Rates

Business rates as set forth in Section 3.4 apply to Service furnished:

- 1) In office buildings, stores, factories and all other places of a business nature;
- 2) In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the Customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
- 3) At any location when the listing or public advertising indicates a business or a profession;
- 4) At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
- 5) At any location where the Customer resells or shares exchange service;

The use of business facilities and service is restricted to the Customer, Customers, agents and representatives of the Customer, joint users and Authorized Users.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.13 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (cont'd)

2.13.2 Telephone Number Changes

When a Business Customer requests a telephone number change, the referral period for the disconnected number is one hundred eighty (180) days. The Company reserves all rights to the telephone numbers assigned to any Customer.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

Deposits will be returned to a Business Customer upon cancellation of service or after one year, whichever event occurs first, unless the Customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the Customer.

2.13.3 Dishonored Checks

If a Business Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.14 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.14.1 Application of Rates

Residential rates set forth in Section 3.2 apply to service furnished in private homes or apartments (including all parts of the Customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the Customer, members of the Customer's domestic establishment, and joint users.

2.14.2 Telephone Number Changes

When a residential Customer requests a telephone number change, the referral period for the disconnected number is ninety (90) days.

The Company reserves all rights to any telephone number assigned to a Customer for local service.

When service in an existing location is continued for a new Customer, the existing number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.14 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.14.3 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, if the Customer can demonstrate that he or she is unable to pay an outstanding bill for local telephone service and that continued access to the telephone is required because of the serious illness, an additional thirty (30) days will be allowed for a residential Customer before suspension or termination. In order for this Section 2.14.3 to apply, the Customer must supply a medical certificate from a registered physician; such certificate shall state the name and address of the seriously ill person, the nature of the illness, and the physician's office address and telephone number. The medical emergency status may be extended beyond thirty (30) days upon submission of specified documentation. During the emergency, the Customer will be able to defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the Customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.14 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.14.4 Suspension or Termination - Elderly, Legally Blind or Physically Disabled

An additional twenty (20) days will be allowed before suspension or termination may occur when:

- 1) The Customer is known to or identified to the Company as being legally blind or physically disabled, as defined in Section 1 hereof; or
- 2) The Customer is sixty-two (62) years of age or older, and all other residents of the Customer's household are under eighteen (18) years of age, over sixty-two (62) years of age, legally blind or physically disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the Customer is entitled to the protection established herein, the Company shall within twenty-four (24) hours of such notification restore service for an additional twenty (20) days and make a diligent effort to contact in person an adult resident at the Customer's Premises for the purpose of devising a payment plan.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.15 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

In the event that a customer's basic service is interrupted and remains out of service for more than twelve (12) hours after being reported to or found out to be out of service by the Company, appropriate adjustments shall be made to the Customer's account upon request with a minimum credit of 24 hours. The adjustment shall be the pro rata part of the month's charge for local exchange service for the period of days service was inoperative and shall be accomplished by a credit on a subsequent bill for telephone service. A check shall be issued if the final bill shows no amount owed. This provision shall not apply when the service interruption is caused by (i) the negligence or willful act of the Customer, (ii) Customer-provided facilities, or (iii) electric power failure where the Customer furnishes such electric power.

2.15.1 "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Price List, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Price List. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Price List, the subscriber is responsible for providing electric power. Allowance for interruptions of message rate service will not affect the subscriber's local call allowance during a given billing period.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.15 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.15.2 Limitations on Credit Allowances

No credit allowance will be made for:

- 1) Interruptions due to the negligence of, or non-compliance with the provisions of this Price List, by any party other than the Company, including, but not limited to, the Customer, Authorized User, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- 2) Interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power;
- 3) Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 4) Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; or
- 5) Interruptions of service due to circumstances or causes beyond the control of the Company.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.16 AUTOMATIC NUMBER IDENTIFICATION

2.16.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by price list, to any entity (ANI recipient), only under the following terms and conditions:

- 1) The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2) The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 3) The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 4) The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing, ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.16 AUTOMATIC NUMBER IDENTIFICATION (cont'd)

2.16.1 Regulations (cont'd)

- 5) Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three (3) or more separate violations in a twenty-four (24) month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.16.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.17 CALCULATION OF RATES AND CHARGES

2.17.1 Timing of Calls

- 2.17.1.A Unless otherwise indicated, all calls are timed in initial and incremental units of eighteen (18) seconds and six (6) seconds, respectively. All calls which are fractions of an initial or incremental unit in duration are rounded up to the next whole initial or incremental unit, respectively.
- 2.17.1.B For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 2.17.1.C For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 2.17.1.D Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 2.17.1.E Calls originating in one time period as defined in Section 2.17.2 and terminating in another will be billed the rates in effect at the beginning of each minute.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.17 CALCULATION OF RATES AND CHARGES (cont'd)

2.17.2 Time Periods Defined

Calls for which rates are time-of-day and day-of-week sensitive are rated based on the time and day that the call is placed. Unless otherwise indicated in this Price List, the following time periods apply:

- 1) Peak: 8:00 a.m. to, but not including, 5:00 p.m. - Monday through Friday
- 2) Off-Peak: 5:00 p.m. to, but not including, 8:00 a.m. - All days
Saturday (all day)
Sunday (all day)
All Holidays
- 3) Holidays include New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.
- 4) All times refer to local time.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.17 CALCULATION OF RATES AND CHARGES (cont'd)

2.17.3 Regulations and Computation of Mileage

Calls for which rates are mileage sensitive are rated based on the airline distance between the originating rate center and the terminating rate center.

2.17.3.A Originating Rate Center

A Customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that Customer's account shall be the location of the Customer's rate center.

2.17.3.B Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.17 CALCULATION OF RATES AND CHARGES (cont'd)

2.17.3 Regulations and Computation of Mileage (cont'd)

2.17.3.C Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two (2) rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Price List No. 4 or successor price lists. To determine the airline distance between any two locations, proceed as follows:

- 1) Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- 2) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.17 CALCULATION OF RATES AND CHARGES (cont'd)

2.17.3 Regulations and Computation of Mileage (cont'd)

2.17.3.C Calculation of Mileage (cont'd)

- 3) Square each difference obtained in step 2), above.
- 4) Add the square of the "V" difference and the "H" difference obtained in step 3), above.
- 5) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

FORMULA:
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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Section 2 -RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.18 LINK UP AMERICA PROGRAM

Link Up America is a federally funded program established to provide assistance to low income households. Eligible Customers may receive a fifty percent (50%) reduction of Service connection charges up to thirty dollars (\$30.00).

2.18.1 General

Assistance shall be granted on one (1) access line per eligible low income household.

The fifty percent (50%) discount on Service connection charges are allowable up to a maximum of thirty dollars (\$30.00) credit.

2.18.2 Eligibility

The applicant is required to meet the following eligibility criteria:

- 1) The applicant must not be a dependent (for Federal Income Tax purposes) under the age of sixty (60); and
- 2) The applicant must meet the requirements of a state established income test.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd) (cont'd)

2.18 LINK UP AMERICA PROGRAM (cont'd)

2.18.3 Certification

The Florida Department of Public Assistance will certify 1) and 2) above for the following assistance programs administered by the State of Florida.

- Aid to the Aged, Blind and Disabled
- Food Stamps
- General Assistance
- Medical Assistance (excluding medical extension cases and spend down cases)
- Refugees/Repatriate Programs (RRA)
- Temporary Assistance to Needy Families (TANF), previously known as AFDC

Presentation of a current medical card issued by one of the proxy programs and stated preceding or the Company's verification with the Department of Public Assistance shall constitute proof of income eligibility.

2.18.4 Supplemental Assistance

In addition to the fifty percent (50%) reduction in service connection charges, new subscribers who receive service under this program will incur a one-time Supplemental Assistance credit of ten dollars (\$10.00) toward their service.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.19 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 2.19.1 The Company will provide, upon request, specialized telecommunications equipment for a Customer certified as hearing or speech impaired.
- 2.19.2 A Customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Florida.
- 2.19.3 The Company will make every reasonable effort to locate and obtain equipment for a certified Customer.
- 2.19.4 The Customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 2.19.5 The Company will also advise the Customer who requests this equipment of the applicable terms for purchase.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.20 TELECOMMUNICATIONS RELAY SERVICE

2.20.1 General

The Company will provide access to a telephone relay center for Telecommunications Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800/888 number. Specific 800/888 numbers have been designated for both impaired and non-impaired Customers to use.

2.20.2 Regulations

2.20.2.A Only intrastate calls can be completed using the Telecommunications Relay Service under the terms and conditions of this Price List.

2.20.2.B Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing. /

2.20.2.C Calls through the Relay Service may be billed to a third number only if that number is within the State of Florida. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.20 TELECOMMUNICATIONS RELAY SERVICE (cont'd)

2.20.2 Regulations (cont'd)

2.20.2.D The following calls may not be placed through the Relay Service:

- 1) Calls to informational recordings and group bridging service;
- 2) Calls to time or weather recorded messages;
- 3) Station sent paid calls from coin telephones; and
- 4) Operator-handled conference service and other teleconference calls.

2.20.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Price List dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.21 SPECIAL CONSTRUCTION

2.21.1 Basis for Charges

Basis for Charges where the Carrier furnishes a facility or Service for which a rate or charge is not specified in the Carrier's price lists, charges will be based on the costs incurred by the Carrier (including return) and may include:

- 1) nonrecurring charges;
- 2) recurring charges;
- 3) termination liabilities; or
- 4) combinations of 1), 2), and 3).

2.21.2 Basis for Cost Computation

The costs referred to in 2.21.1 preceding may include one or more of the following items to the extent they are applicable:

- 1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a) equipment and materials provided or used;
 - b) engineering, labor, and supervision;
 - c) transportation; and
 - d) rights of way and/or any required easements.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.21 SPECIAL CONSTRUCTION (cont'd)

2.21.2 Basis for Cost Computation (cont'd)

- 2) Cost of maintenance.
- 3) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful Service life of the facilities with an appropriate allowance for the estimated net salvage.
- 4) Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- 5) License preparation, processing, and related fees.
- 6) Price List preparation, processing and related fees.
- 7) Any other identifiable costs related to the facilities provided; or
- 8) An amount for return and contingencies.

2.21.3 Termination Liability

To the extent that there is no other requirement for use by the Carrier, a termination liability may apply for facilities specially constructed at the request of a Customer.

2.21.3.A The period on which the termination liability is based is the estimated Service life of the facilities provided.

2.21.3.B The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.21 SPECIAL CONSTRUCTION (cont'd)

2.21.3 Termination Liability (cont'd)

2.21.3.C Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

- 1) equipment and materials provided or used;
- 2) engineering, labor, and supervision;
- 3) transportation; and
- 4) rights of way and/or any required easements;
- 5) license preparation, processing, and related fees;
- 6) price list preparation, processing and related fees;
- 7) cost of removal and restoration, where appropriate; and
- 8) any other identifiable costs related to the specially constructed or rearranged facilities.
- 9) the termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 3) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 3) preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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Section 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA (cont'd)

2.22 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Carrier's regular business hours, or (in the Carrier's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Carrier will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.23 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for Service which vary from price listed arrangements. Rates quoted in response to such requests may be different for price listed Service than those specified for such Service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Price List within 30 days after the contract is signed by both the Carrier and the Customer. The following information will be included in the summary:

- 1) LATA and type of switch
- 2) The V&H distance from the central office to the Customer's premises
- 3) Service description
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES

3.1 RESIDENTIAL SERVICES

Residential Services provide a Residential Customer with a connection to the Carrier's switching network which enables the Customer to:

- 1) place and receive calls from other stations on the public switched telephone network;
- 2) access the Carrier's local calling Service;
- 3) access the Carrier's operators and business office for Service related assistance; access toll-free telecommunications Services such as 800 NPA;
- 4) access 911 Service for emergency calling; and
- 5) except as otherwise provided herein, access the Service of providers of interexchange Service. A Customer may presubscribe to such provider's Service to originate calls on a direct dialed basis or to receive 800 Service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Residential Service is provided via one or more channels terminated at the Customer's premises. Each Residential Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES

The following Residential Service Options are offered:

Residential Flat Rate Service
Residential Message Rate Service

All Residential Service may be connected to Customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

The following Custom Calling Service features are offered to Residential Service Subscribers:

- Three Way Calling/Call Hold
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Waiting/Cancel Call Waiting
- Distinctive Ringing
- Regular Multiline Hunting
- Speed Calling

The following CLASS features are offered to Residential Service Subscribers:

- Call ID
- Automatic Redial
- Automatic Recall
- Customer Originated Trace

Charges for Residential Service include a nonrecurring Service Connection Charge (as described in Section 3.15 of this Tariff) and a monthly recurring charge for each line. Nonrecurring and monthly recurring charges apply to optional voice mail and Service features. Message charges apply to Message Rated Service, in addition to other rate elements described above. Other nonrecurring charges (as described in Sections 3.15, 3.16 and 3.17 of this Tariff) may apply.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.1 Flat Rate Service

3.2.1.A Description

Flat Rate Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local calling area are included in the charge for Flat Rate Service. Local calling areas are as specified in the Exchange Service List.

Each Flat Rate Service line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Flat Rate Service lines are provided for connection to a single, Customer-provided station set or facsimile machine.

Each Flat Rate Service Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the Customer.

Flat Rate Service is currently available only on a prepaid basis and can be used only in conjunction with services (as described in Section ___) which block all usage- and transaction-sensitive services and features. Non-usage- and non-transaction-sensitive services Custom Calling Services (as described in Section ___) and Class Services (as described in Section ___) may be used in conjunction with Flat Rate Service.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.1 Flat Rate Service (cont'd)

3.2.1.B Rates and Charges

BellSouth Exchanges

Monthly Recurring Charges:

Exchange Rate Groups

- Rate Group No. 1 \$ _____
- Rate Group No. 2 \$ _____
- Rate Group No. 3 \$ _____
- Rate Group No. 4 \$ _____
- Rate Group No. 5 \$ _____
- Rate Group No. 6 \$ _____
- Rate Group No. 7 \$ _____
- Rate Group No. 8 \$ _____
- Rate Group No. 9 \$ _____
- Rate Group No. 10 \$ _____
- Rate Group No. 11 \$ _____
- Rate Group No. 12 \$ _____

Voice Mail Option, per line \$ _____

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.1 Flat Rate Service (cont'd)

3.2.1.B Rates and Charges (cont'd)

GTE Exchanges

Monthly Recurring Charges:

Local Calling Scope Rate Bands

- Rate Group No. 1 \$ _____
- Rate Group No. 2 \$ _____
- Rate Group No. 3 \$ _____
- Rate Group No. 4 \$ _____
- Rate Group No. 5 \$ _____

Voice Mail Option, per line \$ _____

3.2.1.C Additional Features

Customers subscribing to Flat Rate Service shall receive monthly at no additional charge Call Waiting and 30 minutes of long distance service.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.2 Message Rate Service

Message Rate Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local calling area are charged on the basis of the number of completed calls during the billing period. Local calling areas are as specified in the Exchange Service List. Customer is entitled to a message allowance of __ messages per line per month before message charges apply.

3.2.2.A Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, Customer-provided station set or facsimile machine.

Each Measured Rate Port has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the Customer.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.2 Message Rate Service (cont'd)

3.2.2.B Rates and Charges

BellSouth Exchanges

Monthly Recurring Charges:

Exchange Rate Groups

- Rate Group No. 1
- Rate Group No. 2
- Rate Group No. 3
- Rate Group No. 4 NOT AVAILABLE AT THIS TIME
- Rate Group No. 5
- Rate Group No. 6
- Rate Group No. 7
- Rate Group No. 8
- Rate Group No. 9
- Rate Group No. 10
- Rate Group No. 11
- Rate Group No. 12

Voice Mail Option, per line

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.2 Message Rate Service (cont'd)

3.2.2.B Rates and Charges (cont'd)

GTE Exchanges

Monthly Recurring Charges:

Local Calling Scope Rate Bands

- Rate Group No. 1
- Rate Group No. 2 NOT AVAILABLE AT THIS TIME
- Rate Group No. 3
- Rate Group No. 4
- Rate Group No. 5

Voice Mail Option, per line

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.2 RESIDENTIAL SERVICE DESCRIPTIONS AND RATES (cont'd)

3.2.2 Message Rate Service (cont'd)

3.2.2.C Message Usage Charges

Per Message

BellSouth Exchanges NOT AVAILABLE AT THIS TIME

GTE Exchanges

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Section 3 - BASIC SERVICE DESCRIPTIONS AND RATES (cont'd)

3.3 BUSINESS SERVICES

Business Services provide a Business Customer with a connection to the Carrier's switching network which enables the Customer to:

- 1) receive calls from other stations on the public switched telephone network;
- 2) access the Carrier's local calling Service;
- 3) access the Carrier's operators and business office for Service related assistance; access toll-free telecommunications Service such as 800 NPA;
- 4) access 911 Service for emergency calling; and
- 5) except as otherwise provided herein, access the Service of providers of interexchange Service. A Customer may presubscribe to such provider's Service to originate calls on a direct dialed basis or to receive 800 Service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Service is provided via one or more channels terminated at the Customer's premises. Each Business Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

Basic Business Line Service
Business Key System Line Service
Direct Inward Dialing (DID) to PBX System
PBX Trunks
Centrex Service

All Business Services may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service

3.4.1.A General

Basic Business Line Service provides a Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling Service is available on a message usage basis. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service

3.4.1.A General (cont'd)

The following Custom Calling Service features are offered to Basic Business Line Service Subscribers:

- Three Way Calling/Call Hold
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Waiting/Cancel Call Waiting
- Distinctive Ringing
- Regular Multiline Hunting
- Speed Calling

The following CLASS features are offered to Basic Business Line Service Subscribers:

- Call ID
- Automatic Redial
- Automatic Recall
- Customer Originated Trace

Charges for Basic Business Line Service include a nonrecurring Service Connection Charge (as described in Section 3 of this Tariff) and a monthly recurring charge for each line. Nonrecurring and monthly recurring charges apply to optional voice mail and Service features. Message charges apply to Message Rated Service, in addition to other rate elements described above. Other nonrecurring charges (as described in Section 3 of this Tariff) may apply.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.B Flat Rate Business Line Service

3.4.1.B.1 Description

Calls to points within the local calling area are included in the charge for Flat Rate Service. Local calling areas are as specified in Section 2.

Flat Rate Service is currently available only on a prepaid basis and can be used only in conjunction with services (as described in Section ___) which block all usage- and transaction-sensitive services and features. Non-usage- and non-transaction-sensitive services Custom Calling Services (as described in Section ___) and Class Services (as described in Section ___) may be used in conjunction with Flat Rate Service.

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Section 3 - BUSINESS SERVICES RATE SCHEDULE (cont'd)

3.4 SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.B Flat Rate Business Line Service (cont'd)

3.4.1.B.2 Rates and Charges

BellSouth Exchanges

Monthly Recurring Charges:

Exchange Rate Groups

- Rate Group No. 1 \$ _____
- Rate Group No. 2 \$ _____
- Rate Group No. 3 \$ _____
- Rate Group No. 4 \$ _____
- Rate Group No. 5 \$ _____
- Rate Group No. 6 \$ _____
- Rate Group No. 7 \$ _____
- Rate Group No. 8 \$ _____
- Rate Group No. 9 \$ _____
- Rate Group No. 10 \$ _____
- Rate Group No. 11 \$ _____
- Rate Group No. 12 \$ _____

Voice Mail Option, per line \$ _____

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Section 3 - BUSINESS SERVICES RATE SCHEDULE (cont'd)

3.4 SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.B Flat Rate Business Line Service (cont'd)

3.4.1.B.2 Rates and Charges (cont'd)

GTE Exchanges

Monthly Recurring Charges:

Local Calling Scope Rate Bands

- Rate Group No. 1 \$ _____
- Rate Group No. 2 \$ _____
- Rate Group No. 3 \$ _____
- Rate Group No. 4 \$ _____
- Rate Group No. 5 \$ _____

Voice Mail Option, per line \$ _____

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Section 3 - BUSINESS SERVICES RATE SCHEDULE (cont'd)

3.4 SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.B Flat Rate Business Line Service (cont'd)

3.4.1.B.3 Additional Features

Customers subscribing to Flat Rate Service shall receive monthly at no additional charge Call Waiting and 30 minutes of long distance service.

3.4.1.B.3 Additional Discounts

Customers who meet Company's credit criteria shall be entitled to a discount of __ percent off the non-recurring and recurring charges for Flat Rate Service.

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Section 3 - BUSINESS SERVICES RATE SCHEDULE (cont'd)

3.4 SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.C Message Rate Basic Business Line Service

3.4.1.C.1 Description

Calls to points within the local calling area are charged on the basis of the number of completed calls originating from the Customer's Service in addition to a base monthly charge. Local calling areas are as specified in Exchange Service List.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.C Message Rate Basic Business Line Service (cont'd)

3.4.1.C.2 Rates and Charges

BellSouth Exchanges

Monthly Recurring Charges:

Exchange Rate Groups

- Rate Group No. 1
- Rate Group No. 2
- Rate Group No. 3
- Rate Group No. 4 NOT AVAILABLE
- Rate Group No. 5 AT THIS TIME
- Rate Group No. 6
- Rate Group No. 7
- Rate Group No. 8
- Rate Group No. 9
- Rate Group No. 10
- Rate Group No. 11
- Rate Group No. 12

Voice Mail Option, per line

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.C Message Rate Basic Business Line Service (cont'd)

3.4.1.C.2 Rates and Charges (cont'd)

GTE Exchanges

Monthly Recurring Charges:

Local Calling Scope Rate Bands

- Rate Group No. 1
- Rate Group No. 2 NOT AVAILABLE
- Rate Group No. 3 AT THIS TIME
- Rate Group No. 4
- Rate Group No. 5 /

Voice Mail Option, per line

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.1 Basic Business Line Service (cont'd)

3.4.1.C Message Rate Basic Business Line Service (cont'd)

3.4.1.C.3 Message Usage Charges

Per Message

BellSouth Exchanges NOT AVAILABLE AT
THIS TIME

GTE Exchanges

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.2 Business Key System Line Service

3.4.2.A Description

Business Key System Line Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated Service. Business Key System Line Service is provided for connection of Customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's Service in addition to a base monthly charge. Local calling areas are as specified in the Exchange Service List.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.2 Business Key System Line Service (cont'd)

3.4.2.B Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a nonrecurring Service Connection Charge (as described in Section 3 of this Tariff) and a monthly recurring charge for each line.

Charges for each Message Rate Service line include a nonrecurring Connection Charge (as described in Section 3.15 of this Tariff), a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Monthly Recurring Charges: NOT AVAILABLE
AT THIS TIME

- Flat Rate Business Key
- Message Rate Business Key
- Voice Mail Option, per line

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.2 Business Key System Line Service (cont'd)

3.4.2.C Message Usage Charges

Per Message NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems

DID is a service which permits incoming dialed calls from the exchange network to reach a specific number served by Customer Premises Equipment without the assistance of an attendant, or otherwise provides for unique identification of the call based on digits sent to the Customer Premises Equipment by the central office. The central office will outpulse digits to the Customer Premises Equipment which can further process the calls as desired.

DID Service will be provided at the rates and charges specified below. These rates and charges are in addition to those for PBX trunks as specified in Section 3.4.5 of this Price List.

Touch-tone Calling Service rates and charges are applicable to PBX Trunks arranged for DID Service when the Customer requests Touch-tone signalling and where facilities so permit. Where Touch-tone signalling is requested, all DID trunks within the system must be so arranged.

The Company does not guarantee to provide reserved numbers in a consecutive order. The Company will be responsible for interception and administration of these numbers. The Customer shall be responsible for providing interception of calls to assigned, but unused, DID numbers by means of attendant intercept or recorded announcement service.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

Resale and sharing of DID service may be provided subject to the following conditions:

- 1) The resale/sharing provision of DID service will be limited to service furnished on a measured rate basis only.
- 2) The Customer must be responsible for intercepting calls to assigned but unused numbers.
- 3) Orders, including those which involve the start, rearrangement, release or discontinuance of service, will be accepted by the Company only from the Customer.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

- 4) The Customer of Record shall be liable for all charges, and the Company shall not be responsible for the allocation of usage, or charges for resold/shared service. In the event of the failure of the Customer of Record to pay all charges by the due date, all users shall be jointly and severally liable for such charges.

The temporary suspension of service provisions specified in this Price List do not apply to DID Service.

Directory listings for DID numbers may be provided in accordance with the rates and regulations specified in Section 4.10 of this Price List.

Outgoing calls may not be placed over PBX trunks arranged for DID Service.

The Company shall not be responsible to the Customer if necessary changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a Customer obsolete or make modification of the Customer's equipment necessary.

DID Service is designed for voice communication and not for the transmission of data. When used for data transmission, adequate transmission quality cannot be assured.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

The minimum contract period for DID trunk terminations is two years. In the event of discontinuance of DID Service, a termination charge equal to 80% of the monthly rate for the remainder of the minimum contract period is due.

3.4.3.A DID Trunk Termination Charges

	Monthly Nonrecurring <u>Charges</u>	Recurring <u>Charges</u>
Each DID trunk termination in central office, per trunk		
Each DID trunk termination in central office arranged for Touch-Tone signalling	NOT AVAILABLE AT THIS TIME //	
Subsequent additions, deletions or rearrangements of DID trunk terminations in addition to above charges, per occasion		

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.B PBX Trunk Charges

The PBX trunk rates are as specified in Section 3.4.5 of this Price List. The Customer must subscribe to a sufficient number of trunks to maintain an incoming call completion rate of 99 percent based on an average of the busy hours occurring during the Customer's busy season. After the service has been established, the Company may require the Customer to increase the number of trunks or it may recommend that the number of trunks be decreased to satisfy the call completion criteria.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.C DID Number Charges

Monthly Nonrecurring <u>Charges</u>	Recurring <u>Charges</u>
---	-----------------------------

Each group of 10 Assigned DID
station numbers or fraction thereof,
each group

NOT AVAILABLE AT THIS TIME

Each group of 10 Reserved DID
station numbers or fraction thereof,
each group

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

7.2 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.D 2-Way Direct Inward Dialing (DID) With Call Transfer

2-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office based service that permits incoming calls to reach Customer Provided Equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. The trunk may also be used to place outgoing calls. This service is provisioned with E&M signalling and a 4 wire connection at the Customer's Premises. Touch-Tone is a standard feature of this service.

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.E Regulations

- 3.4.3.E.1 Additional numbers may be reserved in groups of 10 for future use. The assignment of telephone numbers and the sequence of numbers assigned to a Customer are made at the discretion of the Company. The Company will be responsible for providing intercept and for administration of reserved numbers.
- 3.4.3.E.2 The Customer is responsible for providing intercept on assigned but unused telephone numbers associated with 2-Way DID With Call Transfer Service.
- 3.4.3.E.3 Trunks arranged for 2-Way DID With Call Transfer Service may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) Service. Overflow of calls between the arrangement is not permitted.

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.E Regulations (cont'd)

3.4.3.E.4 2-Way DID With Call Transfer is provided from Central Offices equipped to provide this Service and subject to the availability of facilities. Customers are required to sign a confirmation of order for 2-Way DID With Call Transfer.

3.4.3.E.5 A change in Central Office equipment could require the Customer to discontinue the Service or obtain Service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the Customer resulting from the conversion or upgrade of Central Office equipment.

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.F Rates and Charges

Monthly Nonrecurring <u>Charges</u>	Recurring <u>Charges</u>
---	-----------------------------

SERVICE ESTABLISHMENT

DID/PBX Trunk Termination, per trunk

DID Trunk adds/deletes/rearrangements

NOT AVAILABLE AT THIS TIME

Changes in Outpulsing, Start Dial or
Signal Type, per trunk group

Change/Redesign Signal/ Transmission
Interface, per Occurrence

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.3 Direct Inward Dialing (DID) To PBX Systems (cont'd)

3.4.3.F Rates and Charges (cont'd)

Monthly Nonrecurring <u>Charges</u>	Recurring <u>Charges</u>
---	-----------------------------

CONVERSIONS

Of entire DID Trunk Group to a 2-Way
DID or entire 2-Way DID Trunk Group
to DID

Of individual DID Trunks to a new
2-Way DID Trunk Group, per trunk
group

NOT AVAILABLE AT THIS TIME

Change in Outpulsing, Start Dial or
Signal Type, per trunk group

Change or Redesign in Signalling or
Transmission Interface, per occurrence

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service

- 3.4.4.A General

Analog and/or digital PBX trunks are provided for connection of Customer-provided PBX terminal equipment. Analog trunks are delivered on a DS-0 level and digital trunks are delivered at the DS-1 level. All trunks are equipped with multiline hunting.

DID Service allows callers to reach the called party without going through a PBX attendant. DOD Service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of Service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.B Flat Rate Analog PBX Trunks

3.4.4.B.1 General

Service to points within the local calling area is included in the charge for Flat Rate Analog PBX Trunk Service. Local calling areas are as specified in the Exchange Service List.

3.4.4.B.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, Service order charges apply as described in Sections 3.5 to 3.9 of this Price List.

Monthly Recurring Charges: NOT AVAILABLE
AT THIS TIME

Terminal Numbers:

1-10 lines in terminal group

11-20 lines in terminal group

21 + lines in terminal group

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.C Message Rate Analog PBX Trunks

3.4.4.C.1 Description

Message Rate Analog PBX Trunks provide the Customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.C Message Rate Analog PBX Trunks (cont'd)

3.4.4.C.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, Service order charges apply as described in Sections 3.5 to 3.9 of this Price List. Charges for each Message Rate PBX Truck include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's lines based on the total number of calls during the billing period. Local calling areas are as specified in the Exchange Service List.

Nonrecurring Connection Charge:

Monthly Recurring Charges: //
 NOT AVAILABLE
 AT THIS TIME
- Each Trunk

Terminal Numbers:

1-10 lines in terminal group

11-20 lines in terminal group

21 + lines in terminal group

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.C Message Rate Analog PBX Trunks (cont'd)

3.4.4.C.3 Message Usage Charges

Per Message Charge

NOT AVAILABLE AT
THIS TIME

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.D Digital PBX Trunk Service

3.4.4.D.1 Description

Digital PBX Trunk Service provide a Customer with connection to the Carrier switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into twenty-four (24) analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Carrier switch. Each Digital PBX Trunk has the following characteristics:

- Terminal Interface: Channel Bank or DSX-1 panel
- Signaling Type: Loop, Ground, E&M I, II, III
- Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone
- Pulse Type: Dual Tone Multi-Frequency (DTMF)
- Directionality: In-Coming or Out-Going Only, as specified by the Customer

Service to points within the local calling area is included in the charge for Digital PBX Trunk Service. Local calling areas are as specified in the Exchange Service List.

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.D Digital PBX Trunk Service (cont'd)

3.4.4.D.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, Service order charges apply as described in Sections 3.5 to 3.9 of this Price List. Charges for each Message Rate Digital PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's lines based on the total number of calls during the billing period.

Where appropriate facilities do not exist, Special Construction charges will also apply.

Nonrecurring Connection Charge:
NOT AVAILABLE AT THIS TIME

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.4 PBX Trunk Service (cont'd)

3.4.4.D Digital PBX Trunk Service (cont'd)

3.4.4.D.2 Recurring and Nonrecurring Charges (cont'd)

Monthly Recurring Charges:

NOT AVAILABLE AT THIS TIME

Flat Rate:

- Facility

- Per Active Channel (DID)

- Per Active Channel (DOD)

Message Rate:

- Facility

- Per Active Channel (DID)

- Per Active Channel (DOD)

3.4.4.D.3 Message Usage Charges

Per Message Charge

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service

3.4.5.A Description

Centrex Service is a multi-station system offered to the Business Customer with 2 or more lines or trunks. It consists of digital switching equipment in the Carrier's switches connected to station lines on the Customer's premises. Centrex Service enables the Customer to originate and receive local calls within its system at no additional charge. Service to points within the local calling area is included in the charge for Centrex Service. Local calling areas are as specified in the Exchange Service List.

Centrex Service is offered on a contracted basis with four terms: twenty-four (24), thirty-six (36), sixty (60) and eighty-four (84) months. Thirty days prior to the expiration of the contract term, the subscriber may cancel Service or renew for a new term commitment. If the subscriber does not cancel or renew the Service, Service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex Station Line has the following characteristics:

Terminal Interface:	2-Wire or 4-Wire as required for the provision of Service
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.B Features

The Centrex Customer choose one of three feature packages: Basic, Enhanced and Premium. Basic Centrex includes all Centrex features except attendant features and Customer Management System. Enhanced Centrex includes attendant features. Premium Centrex offers all features, attendant features and Customer Management system.

The following Centrex features are available to the Customer of Centrex Service at no additional charge:

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.B Features (cont'd)

	Basic	Enhanced	Premium
Add-On Hold	X	X	X
Attendant Camp On		X	X
Attendant Conference		X	X
Attendant Direct Station Selection		X	X
Automatic Call Distribution			X
Automatic Route Selection (ARS)	X	X	X
Call Forward - Busy	X	X	X
Call Forward - No Answer	X	X	X
Call Pickup	X	X	X
Call Transfer Internal	X	X	X
Call Transfer Outside	X	X	X
Call Waiting	X	X	X
Call Waiting - Attendant Lamp		X	X
Code Calling	X	X	X
6-Way Conference			X
Directed Call Pickup	X	X	X
Group Numbering	X	X	X

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.B Features (cont'd)

	Basic	Enhanced	Premium
Intercom Dialing	X	X	X
Loudspeaker Paging	X	X	X
Manual Control of ARS		X	X
Make Busy	X	X	X
Multiline Hunt	X	X	X
Night Service	X	X	X
Outward Call for PBX	X	X	X
Power Fail Transfer	X	X	X
Queuing	X	X	X
Single Digit Dialing	X	X	X
Tandem Dialing	X	X	X
Toll Diversion - Attendant		X	X
Uniform Call Distribution	X	X	X
Customer Management System			X
Speed Calling	X	X	X
Three Way Calling	X	X	X

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.C Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, Service order charges apply as described in Sections 3.5 to 3.9 of this Price List.

3.4.5.C.1 Basic Centrex (Flat Rate)

Per Station Line:

Nonrecurring Connection Charge:

Monthly Recurring Charges:

Term NOT AVAILABLE AT THIS TIME

24 months

36 months

60 months

84 months

DS-1 Port Charges
for DS-1 Interconnection
(per 24 Centrex Changes):

Voice Mail, per line per month:

Over 200 lines

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.C Recurring and Nonrecurring Charges (cont'd)

3.4.5.C.2 Enhanced Centrex (Flat Rate)

Per Station Line:

Nonrecurring Connection Charge:

Monthly Recurring Charges:

Term NOT AVAILABLE AT THIS TIME

24 months

36 months

60 months

84 months

DS-1 Port Charges
for DS-1 Interconnection
(per 24 Centrex Channels):

Voice Mail, per line per month:

Over 200 lines

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.C Recurring and Nonrecurring Charges (cont'd)

3.4.5.C.3 Premium Centrex (Flat Rate)

Per Station Line:

Nonrecurring Connection Charge:

Monthly Recurring Charges:

Term NOT AVAILABLE AT THIS TIME

24 months

36 months

60 months

84 months

DS-1 Port Charges
for DS-1 Interconnection
(per 24 Centrex Channels):
Voice Mail, per line per month:

Over 200 lines

Per Station Line:

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.C Recurring and Nonrecurring Charges (cont'd)

3.4.5.C.4 Direct Inward Dialing

Each Group of 20 Numbers

Each Group of 100 Numbers

NOT AVAILABLE AT THIS TIME

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3.4 BUSINESS SERVICE DESCRIPTIONS AND RATES (cont'd)

3.4.5 Centrex Service (cont'd)

3.4.5.C Recurring and Nonrecurring Charges (cont'd)

3.4.5.C.4 Direct Inward Dialing (cont'd)

Terminal Numbers:

1-10 lines in terminal group

11-20 lines in terminal group

21 + lines in terminal group

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.5 CUSTOM CALLING SERVICE

3.5.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

3.5.2 Description of Features

3.5.2.A Three Way Calling/Call Hold - The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one (1) call per line can be on hold at a time. The third party cannot be added to the original call.

3.5.2.B Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.5 CUSTOM CALLING SERVICE (cont'd)

3.5.2 Description of Features (cont'd)

3.5.2.B Call Forwarding (cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

3.5.2.C Call Waiting/Cancel Call Waiting - Call Waiting (CW) provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a CW Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.5 CUSTOM CALLING SERVICE (cont'd)

3.5.2 Description of Features (cont'd)

- 3.5.2.D Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two (2) additional telephone numbers.
- 3.5.2.E Regular Multiline Hunting - This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.
- 3.5.2.F Speed Calling - This feature allows a user to dial selected numbers using one (1) or two (2) digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.5 CUSTOM CALLING SERVICE (cont'd)

3.5.3 Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	
		<u>Residential</u>	<u>Business</u>
BellSouth Exchanges			
Three Way Calling/Call Hold	\$ _____	\$ _____	\$ _____
Call Forwarding	\$ _____	\$ _____	\$ _____
Call Forwarding - Busy	\$ _____	\$ _____	\$ _____
Call Forwarding - Don't Answer	\$ _____	\$ _____	\$ _____
Call Forwarding - Variable	\$ _____	\$ _____	\$ _____
Call Waiting/Cancel Call Waiting	\$ _____	\$ _____	\$ _____
Distinctive Ringing	\$ _____	\$ _____	\$ _____
Regular Multiline Hunting	\$ _____	\$ _____	\$ _____
Speed Calling	\$ _____	\$ _____	\$ _____
GTOC Exchanges			
Three Way Calling/Call Hold	\$ _____	\$ _____	\$ _____
Call Forwarding	\$ _____	\$ _____	\$ _____
Call Forwarding - Busy	\$ _____	\$ _____	\$ _____
Call Forwarding - Don't Answer	\$ _____	\$ _____	\$ _____
Call Forwarding - Variable	\$ _____	\$ _____	\$ _____
Call Waiting/Cancel Call Waiting	\$ _____	\$ _____	\$ _____
Distinctive Ringing	\$ _____	\$ _____	\$ _____
Regular Multiline Hunting	\$ _____	\$ _____	\$ _____
Speed Calling	\$ _____	\$ _____	\$ _____

3.5.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.6 CLASS SERVICES

3.6.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS Services. Transmission levels may not be sufficient in all cases.

3.6.2 Description of Features

3.6.2.A Call ID - The Call ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Call ID Service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

3.6.2.B Automatic Redial - The Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to thirty (30) minutes until both lines are found free and then redials the call for the Customer.

The Automatic Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to thirty (30) minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.6 CLASS SERVICES (cont'd)

3.6.2 Description of Features (cont'd)

3.6.2.B Automatic Redial (cont'd)

The following types of calls cannot be Automatically Redialed:

- Calls to 800/888 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

3.6.2.C Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

3.6.2.D Customer Originated Trace - Customer Originated Trace allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the Company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the Company the Customer can use this application to combat nuisance calls.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.6 CLASS SERVICES (cont'd)

3.6.3 Rates and Charges

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>	
		<u>Residential</u>	<u>Business</u>
		BellSouth Exchanges	
Caller ID	\$ _____	\$ _____	\$ _____
Automatic Redial	\$ _____	\$ _____	\$ _____
Automatic Recall	\$ _____	\$ _____	\$ _____
Customer Originated Trace	\$ _____	\$ _____	\$ _____
GTOC Exchanges			
Caller ID	\$ _____	\$ _____	\$ _____
Automatic Redial	\$ _____	\$ _____	\$ _____
Automatic Recall	\$ _____	\$ _____	\$ _____
Customer Originated Trace	\$ _____	\$ _____	\$ _____

3.6.4 Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These changes may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.7 SERVICE PACKAGES

3.7.1 General

Customer may select among three service packages comprised of various Custom Calling and CLASS service features.

3.7.2 Description of Packages

3.7.2.A Silver Package - any three Customer Calling and/or CLASS service features, excluding Caller ID.

3.7.2.B Gold Package - any two Customer Calling and/or CLASS service features and Caller ID.

3.7.2.C Platinum Package - all Customer Calling and/or CLASS service features, including Caller ID.

3.7.3 Rates and Charges

	<u>BellSouth Exchanges</u>	<u>GTOC Exchanges</u>
Silver Package	\$ _____	\$ _____
Gold Package	\$ _____	\$ _____
Platinum Package	\$ _____	\$ _____

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.8 CENTREX SERVICE FEATURES

3.8.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of Service. Transmission levels may not be sufficient in all cases.

3.8.2 Description of Features

3.8.2.A Camp On - This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

3.8.2.B Call Pickup - This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

3.8.2.C Call Transfer/All Calls - Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.8 CENTREX SERVICE FEATURES (cont'd)

3.8.2 Description of Features (cont'd)

- 3.8.2.D Directed Call Pickup with Barge-In - This feature answers calls directed to a specific line from any other telephone line in the user group.
- 3.8.2.E Directed Call Pickup without Barge-In - This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.8 CENTREX SERVICE FEATURES (cont'd)

3.8.2 Description of Features (cont'd)

3.8.2.F Circular Hunting - This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

3.8.2.G Series Completion - This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.8 CENTREX SERVICE FEATURES (cont'd)

3.8.2 Description of Features (cont'd)

- 3.8.2.H Account Codes - This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning Customer charges. The number of digits in a Customer's account code group will be defined by the Company.

- 3.8.2.I Terminal Group and Station Restriction - This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

- 3.8.2.J Uniform Call Distribution - This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.8 CENTREX SERVICE FEATURES (cont'd)

3.8.3 Rates and Charges

Camp On
Call Pickup
Call Transfer - All Calls
Directed Call Pickup with Barge-in NOT AVAILABLE AT THIS TIME
Directed Call Pickup without Barge-in
Circular Hunting
Series Completion
Account Codes
Terminal Group and Station Restriction
Uniform Call Distribution

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.9 SERVICE AND PROMOTIONAL TRIALS

3.9.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a Service not previously subscribed to by the Customer.

3.9.2 Regulations

3.9.2.A Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

3.9.2.B During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.9 SERVICE AND PROMOTIONAL TRIALS (cont'd)

3.9.2 Regulations (cont'd)

- 3.9.2.C During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- 3.9.2.D Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per Premises.
- 3.9.2.E The Company retains the right to limit the size and scope of a Promotional Trial.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.10 BUSY VERIFICATION AND INTERRUPT SERVICE

3.10.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

3.10.2 Rate Application

3.10.2.A A Verification Charge will apply when:

- 1) The operator verifies that the line is busy with a call in progress, or
- 2) The operator verifies that the line is available for incoming calls.

3.10.2.B Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

3.10.2.C No charge will apply when the calling party advises that the call is from an official public emergency agency.

3.10.3 Rates

Busy Line Verification

NOT AVAILABLE AT THIS TIME

Busy Line Verify/Interrupt

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.11 TRAP CIRCUIT SERVICE

3.11.1 General

Trap Circuit Service is designed to allow the Customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

3.11.2 Regulations

3.11.2.A This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

3.11.2.B The Customer shall be required to sign a written request for this service. By signing the request the Customer shall release the Company from any liability, and the Customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.11 TRAP CIRCUIT SERVICE (cont'd)

3.11.2 Regulations (cont'd)

- 3.11.2.C The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.

- 3.11.2.D The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.11 TRAP CIRCUIT SERVICE (cont'd)

3.11.3 Rates

Residential

Business

Installation Charge:

NOT AVAILABLE AT THIS TIME

Monthly Recurring Charge:

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.12 DIRECTORY ASSISTANCE SERVICE

3.12.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

3.12.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- 1) Calls from coin telephones, including COCOTS.
- 2) Requests for telephone numbers of non-published service.
- 3) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

3.12.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.13 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

Local Operator Assistance, per call: NOT AVAILABLE AT THIS TIME

	<u>Residential</u>	<u>Business</u>
Person to Person		
Third Number Billed	NOT AVAILABLE AT THIS TIME	
Collect Calling		
Operator Service Surcharge		

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.14 BLOCKING SERVICE

3.14.1 General

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and Business Customers:

- 1) 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- 2) 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- 3) Total Blocking - allows the subscriber to block all usage- and transaction-sensitive calls, including, without limitation, intraLATA and interLATA toll calls.

3.14.2 Rates and Charges

Service Request Charge for Total Blocking:	BellSouth Exchanges	\$ _____
	GTOC Exchanges	\$ _____

There is no service charge for 900, 700 Blocking or 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.15 CONNECTION CHARGE

3.15.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

	Residential	Business
BellSouth Exchanges:	\$ _____	\$ _____
GTE Exchanges:	\$ _____	\$ _____

The Connection Charge will be waived for Customers who have telephone service when the Service is ordered and installed.

3.15.2 Exceptions to the Charge

3.15.2.A No charge applies for a change to a service for which a lower monthly rate applies, made within ninety (90) days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.

3.15.2.B No charge applies for one change in the class of residence service, provided that the change is ordered within ninety (90) days of the initial connection of the Customer's exchange service.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.16 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2.12.1 of this Price List.

	Within 10 Days of Disconnection		All Other	
BellSouth Exchange:	Residential: \$ _____	Business: \$ _____	Residential: \$ _____	Business: \$ _____
GTE Exchange:	Residential: \$ _____	Business: \$ _____	Residential: \$ _____	Business: \$ _____

3.17 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move: Disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add: Addition of vertical service to existing equipment or service at one location.
- Change: Change - including rearrangement or reclassification - of existing service at the same location.

	<u>Move</u>	<u>Add</u>	<u>Change</u>
BellSouth Exchanges			
Business Service:	\$ _____	\$ _____	\$ _____
Residential Service:	\$ _____	\$ _____	\$ _____
GTOC Exchanges			
Business Service:	\$ _____	\$ _____	\$ _____
Residential Service:	\$ _____	\$ _____	\$ _____

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Section 3 - CONNECTION CHARGES (cont'd)

3.18 CHARGES ASSOCIATED WITH PREMISES VISIT

3.18.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Carrier and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per Service call when billable premises work is performed on non-complex premises wire and jacks. Residence and business charges may differ. Such charges are due and payable when billed.

Non-complex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.18.2 Trouble Isolation Charge

When a visit to the Customer's premises is necessary to isolate a problem reported to the Carrier but identified by the Carrier's technician as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Per Premises Visit, Residence:

NOT AVAILABLE AT THIS TIME

Per Premises Visit, Business:

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.18 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

3.18.3 Inside Wire Maintenance and Installation

The Customer may provide inside wiring for single-line station equipment or may elect to have the Carrier's technicians install or maintain inside wire.

3.18.3.A Inside Wire Installation Charge

Flat Installation Charges apply when a Customer requests new non-complex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

Material is included in each time increment charge.

Flat Jack Installation Charge
Per order, per premises

- 1st Jack
- Each Additional, Prewired
- Each Additional, Unwired

Flat Wire Installation Charge
Per wall, per wire pull, Residence NOT AVAILABLE AT THIS TIME

Flat Wire Installation Charge
Per wall, per wire pull, business

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.18 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

3.18.3 Inside Wire Maintenance and Installation (cont'd)

3.18.3.B Flat Inside Wire Maintenance Charge

The Flat Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance and does not subscribe to the Inside Wire Maintenance Option. Material is included in the Flat Time and Materials Charge.

First 15 minute increment or fraction thereof:

NOT AVAILABLE AT THIS TIME

Each additional 15 minute increment or fraction thereof:

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.18 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

3.18.3 Inside Wire Maintenance and Installation (cont'd)

3.18.3.C Monthly Inside Wire Maintenance Option

The Monthly Inside Wire Maintenance Option provides subscribers paying a monthly fee with ongoing maintenance of noncomplex wire and jack. Premises Visit Charges and Time and Material Charges are waived for maintenance work provided under the terms of the Monthly Inside Wire Maintenance Option.

Inside Wire Monthly
Maintenance Option
(per residence account)

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.19 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service.

\$ 5.00

3.19.1 Customer Designated Freeze of Telecommunications Service Provider

At the written request of the Customer, the Company will, at no charge, take such steps as are necessary to ensure that Customer's designated local, intraLATA toll and/or interLATA toll service provider may only be changed upon the Customer's written authorization.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.20 DIRECTORY LISTINGS

3.20.1 General

The Customer's name, address and telephone number shall be published without charge in an alphabetical directory of residential and business telephone subscribers. The Customer may obtain additional directory listings, or direct that the Customer's name, address and telephone number shall not appear in any such directory, at the charges set forth in Section 4.10.2 hereof. Specialized listings may be obtained depending upon availability to the Company.

3.20.2 Rates and Charges

	<u>Monthly Recurring Charge</u>	
	BellSouth Exchanges	GTOC Exchanges
Additional Listing, each	\$ _____	\$ _____
Non-published Service	\$ _____	\$ _____
Specialized listings	Individual Case Basis	

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.21 INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE

3.21.1 General

3.21.1.A Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this Tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling is currently available on a prepaid basis only.

IntraLATA toll calling may, but does not currently, include the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

3.21.1.B Classes of Calls

Service is currently offered only for one class of service: station to station calling. Service may be, but is not currently, offered for a second class of service: person to person calling.

3.21.2.B.1 Station to Station Service

Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.21 INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE

3.21.1 General (cont'd)

3.21.1.B Classes of Calls (cont'd)

3.21.1.B.2 Person to Person Service

Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.21 INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE

3.21.2 Call Charges

Rates are based on the duration of the call as measured according to Section 2.17.1 above, time of day rate period of the call as described in Section 2.17.2 and the airline mileage between points of the call as described in Section 2.17.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (third number billing), or to an authorized calling card.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.21 INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE

3.21.2 Call Charges (cont'd)

3.21.2.A Usage Charges

All calls for this service are timed in initial and incremental units of eighteen (18) seconds and six (6) seconds, respectively.

Per Minute Rates

		Miles			
		1-10		11-22	
		Bus.	Res.	Bus.	Res.
SWB Exchanges					
Day	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Evening	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Night	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
SWB Exchanges					
Day	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Evening	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Night	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
SWB Exchanges					
Day	First Minute	\$ _____	\$ _____		
	Each Add'l Minute	\$ _____	\$ _____		
Evening	First Minute	\$ _____	\$ _____		
	Each Add'l Minute	\$ _____	\$ _____		
Night	First Minute	\$ _____	\$ _____		
	Each Add'l Minute	\$ _____	\$ _____		

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE (cont'd)

4.2 CALL CHARGES (cont'd)

4.2.1 Usage Charges (cont'd)

Per Minute Rates

GTE Exchanges		Miles			
		1-10		11-22	
		Bus.	Res.	Bus.	Res.
Day	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Evening	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Night	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____

GTE Exchanges		23-55		56-124	
Day	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Evening	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____
Night	First Minute	\$ _____	\$ _____	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____	\$ _____	\$ _____

GTE Exchanges		125-292	
Day	First Minute	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____
Evening	First Minute	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____
Night	First Minute	\$ _____	\$ _____
	Each Add'l Minute	\$ _____	\$ _____

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.21 INTRALATA TOLL USAGE AND MILEAGE CHARGES RATE SCHEDULE

3.21.2 Call Charges (cont'd)

3.21.2.B Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Person to Person

Third Number Billed NOT AVAILABLE AT THIS TIME

Collect Calling

Operator Service Surcharge

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE

ISDN Direct Business Service is a telecommunications service that provides business exchange Customers an integrated voice/data communications capability for the transmission of circuit switched voice and data and packet switched data signals on an incoming and outgoing basis utilizing Integrated Services Digital Network (ISDN) architecture.

3.22.1 Provision of Service

All ISDN Direct Business Services require the use of an ISDN Direct Business Service Line (2B+D). The two 64 Kbps "B" channels are used to carry user information. The 16 Kbps "D" channel is used to carry signaling and user packet switched data. The service is available from specially equipped digital switching equipment located in the Company's designated central offices and will be provided where facilities permit and where capacity is available. Where available, a maximum of 8 bearer services are permitted per ISDN Direct Business Service Line including a maximum of two "B" channel services. A variety of standard and optional features and capabilities is offered. The availability and functions of the features and capabilities may vary by serving central office.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.2 Term Payment Plans

ISDN Direct Business Service is offered under a payment plan which allows Customers to pay for the service over a Customer selected payment period (term). Customers may select a month-to-month, 36 month, 60 month or 84 month term. Different monthly rates apply for the duration of each period. The minimum period is one month, unless otherwise specified. The rates shown for ISDN Direct Business Service are exclusive of local and toll charges and associated Customer Premises Equipment.

At any time during their contract period Customers may change to a new ISDN Direct Business Service Contract as long as the new contract is for a term equal to or greater than the time period remaining on their current ISDN Direct Business Service Contract. Service Ordering Charges for ISDN Direct Business Service will not apply when Customers extend the length of their contract period, or change from the Month-to-Month Rate Plan to a 3, 5, or 7 year contract. The rates applicable for any such contract shall be those currently in effect for new Customers.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions

3.22.3.A Circuit Switched Voice Service

Provides the ability to originate and receive voice switched calls, as well as an electronic key set capability over a 64 Kbps "B" channel. Voice calls will be subject to the rates as specified in Section 4.12.4 of this Price List.

The following capabilities are standard:

- 1) Analog Line Appearance - Allows analog lines to have a line appearance on the ISDN CPE with circuit switched voice service. This capability is limited to analog lines that exist in the same switching entity that provides the ISDN Direct Business Service. This capability may result in the loss of some feature and/or functionality on the analog line.
- 2) Call Hold - Allows the Customer to place a call on hold at the central office, making the channel available for another call (either incoming or outgoing). This can be done through software in the Customer's equipment, or often by depressing a properly programmed button on the Customer's telephone.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 3) Call Transfer - Incoming and outgoing calls may be transferred to other business lines. The Customer initiating the transfer is responsible for any local or toll charges on transferred calls.
- 4) Called Number Display - The called number is displayed on compatible Customer Premises Equipment when an outgoing call is placed.
- 5) Caller ID - The caller's number, if not blocked, is displayed on compatible Customer Premises Equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating central office to the Customer provided display device.
- 6) Conference Calling - 3 Way - Allows a user to hold incoming or outgoing calls, initiate another call, then return to the original call, adding on the last party.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 7) Denied Origination - Allows call terminations, but prevents the origination of a call.
- 8) Denied Termination - Allows call origination, but prevents the termination of a call.
- 9) Hunting - Incoming calls to a busy line appearance are redirected to a predetermined telephone number to search for a line on which to complete the call. This may be another circuit switched voice channel, another ISDN station or an analog line. The types of hunting are limited to Series Completion, Multi-Line and Circular. This feature may impact the use of Shared Call Appearance and Multiple Call Appearance in certain servicing central offices. /
- 10) Shared Call Appearance - Provides capability to terminate telephone numbers from one ISDN station to another. These numbers will be configured in a Single Call Arrangement (SCA). SCA allows only one set to be active (either originating or terminating) on the Shared Call Appearance at any given time. Manual exclusion capabilities are available in this arrangement.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 11) Multiple Call Appearance - Provides up to four appearances of station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access (see Additional Multiple Call Appearance for applications that require more than four call appearances on the same device). This feature may impact the use of Shared Call Appearance in certain serving central offices.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

The following capabilities are optional:

- 1) Additional Call Offering - Provides notification to an ISDN user that a call directed to that user is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
- 2) Additional Multiple Call Appearances - Provides additional appearances, beyond the initial four appearances of a station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access.
- 3) Alternate Answer - This feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is not answered within the Company designated parameters.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 4) Automatic Callback - The telephone number associated with the last incoming call to the customer (called party) may be automatically redialed.
- 5) Busy Line Transfer - This feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is busy.
- 6) Call Forwarding-Variable - Allows a customer to activate a feature that automatically transfers all incoming calls to the customer's telephone number to another dialable telephone number and until the customer deactivates the feature.
- 7) Call Screening - Allows customers to designate up to ten telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 8) Caller ID with Name - This Central Office feature is only offered to customers being served by appropriately equipped central offices and subscribing to Caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The Company will forward all calling names subject to technical limitations.
- 9) Distinctive Ringing - Allows customers to designate up to ten telephone numbers from which incoming calls will have a distinctive ring.
- 10) Intercom Calling - This capability allows a voice user to be able to call another voice user within the electronic key telephone service (EKTS) intercom group without affecting the busy/idle status of any of the directory numbers (DNs) of the calling voice user. Intercom groups can consist of just one other voice user, requiring no intercom address, can consist of two to ten voice users, requiring a one-digit intercom address or can consist of two to one hundred voice users, requiring a two-digit intercom address. This is a form of abbreviated dialing in that, one voice user can dial another by simply hitting the intercom button and then dialing no digits, one or two digits respectively.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 11) Message Waiting Indicator - Provides the ability to indicate to the ISDN station user that they have a voice or electronic message waiting at their Message Storage and Retrieval (MSR) System. The Message Waiting Indicator may be used to present either a visual or audible signal to the user as determined by the customer's equipment.
- 12) Repeat Dialing - The telephone number associated with the last outgoing call placed by the customer (calling party) may be automatically redialed.
- 13) Secondary Telephone Numbers - Provides an additional telephone number and a call appearance which is not physically terminated, but exists in the programming of circuit switched voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from an instrument that has another directory number as its primary number.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.A Circuit Switched Voice Service (cont'd)

- 14) Station-Controlled Conference (6 Port) - Allows a station user to establish a conference call consisting of a maximum of six conferees, including the originator of the call.
- 15) Speed Calling - 8 - Permits a customer to call other telephone numbers by dialing a code rather than the complete telephone number available in an 8 number capacity.
- 16) Speed Calling - 30 - Permits a customer to call other telephone numbers by dialing a code rather than the complete telephone number available in a 30 number capacity.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.B Circuit Switched Data Service

Provides the ability to originate and receive switched data calls over the 64 Kbps "B" channel. Data Line speeds up to 64 Kbps are permitted. Circuit Switched Data calls are subject to the rates shown in Section 4.12.4 of this Price List.

The following capabilities are standard:

- 1) Caller ID - The caller's number, if not blocked, is displayed on compatible customer premises equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating central office to the customer provided display device.
- 2) Clear Channel Capability - Clear channel capability is provided since all signaling and control functions are handled by the "D" channel. This allows all 64 Kbps on each "B" channel to be used for customer information over the ISDN Direct. Calls may either be 56 Kbps or 64 Kbps depending on the network capabilities in place between ISDN Direct and the distant end of the call.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.B Circuit Switched Data Service (cont'd)

- 3) Denied Origination - Allows call terminations, but prevents the origination of a call.
- 4) Denied Termination - Allows call origination, but prevents the termination of a call.
- 5) Hunt Group for Shared Data Access - Provides for the automatic search of a group of shared ports to find an available port in response to a connection request. The type of hunting are limited to Series Completion, Multi-Line and Circuit.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.B Circuit Switched Data Service (cont'd)

The following capabilities are optional:

- 1) Additional Call Offering - Provides notification to an ISDN user that a call directed to that user is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
- 2) Alternate Answer - This feature automatically forwards incoming calls to a predetermined dialable telephone number in the event the called telephone number is not answered within the Company's designated parameters.
- 3) Busy Line Transfer - This feature automatically forwards incoming calls to a predetermined dialable telephone number in the event the called telephone number is busy.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.3 Service Descriptions (cont'd)

3.22.3.B Circuit Switched Data Service (cont'd)

- 4) Call Forwarding-Variable - A customer activated feature that automatically transfers all incoming calls to the customer's telephone number to another dialable telephone number until the customer deactivates the feature. If transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

3.22.3.C Alternate Circuit Switched Voice Service/Circuit Switched Data

Where technology permits, provides the ability to originate and receive either Circuit Switched Voice or Circuit Switched Data calls over a single "B" channel but not simultaneously.

The standard capabilities and features are provided as shown in 3.21.3.A and 3.21.3.B, preceding.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.4 Rates and Charges for ISDN Direct Business Service

	<u>Per Mo.</u>	<u>I.N.C.</u>	<u>3 Year Contract Per Mo.</u>	<u>5 Year Contract Per Mo.</u>	<u>7 Year Contract Per Mo.</u>
Circuit Switched Data Service Element Standard capabilities and features as described above per "B" channel equipped					
			NOT AVAILABLE AT THIS TIME		
Alternate Circuit Switched Voice Service/Circuit Switched Data Service Element Charge Standard capabilities and features as described above apply per "B" channel equipped					

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.4 Rates and Charges for ISDN Direct Business Service (cont'd)

		3 Year Contract	5 Year Contract	7 Year Contract
	<u>I.N.C.</u>	<u>Per Mo.</u>	<u>Per Mo.</u>	<u>Per Mo.</u>

Subsequent changes for Circuit Voice and/or Circuit Switched Data rearrangements to add line appearances or move line or feature appearances, per line per occasion

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.4 Rates and Charges for ISDN Direct Business Service (cont'd)

	<u>Per Mo.</u>	<u>I.N.C.</u>	<u>3 Year Contract Per Mo.</u>	<u>5 Year Contract Per Mo.</u>	<u>7 Year Contract Per Mo.</u>
Additional Call Offering					
Intercom Calling					
Message Waiting Indicator, each					NOT AVAILABLE AT THIS TIME
Station Controlled Conference - 6 Port					

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.22 ISDN DIRECT BUSINESS SERVICE (cont'd)

3.22.4 Rates and Charges for ISDN Direct Business Service (cont'd)

		3 Year	5 Year	7 Year
		Contract	Contract	Contract
	<u>Per Mo.</u>	<u>Per Mo.</u>	<u>Per Mo.</u>	<u>Per Mo.</u>

ISDN Direct Line National

Distance Extension Charge for
beyond Normal Transmission Range
per ISDN Line

Circuit Switched Voice
Service Element Standard
capabilities and features
as described in .1 per
"B" channel equipped

NOT AVAILABLE AT THIS TIME

Additional Multiple Call
Appearances, each

Secondary Telephone
Numbers, each

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE

ISDN Direct Residential Service is a telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data and packet switched data signals on an incoming and outgoing basis utilizing Integrated Services Digital Network architecture.

3.23.1 Provision of Service

ISDN Direct Residential Service provides the Customer with the ability to combine Circuit Switched Voice and Circuit Switched Data and Packet Switched Data services over a single ISDN Direct Residential Service line. The two 64 Kbps "B" channels are used to transmit any combination of Circuit Switched Voice or Circuit Switched Data services. The service is available from specially equipped digital switching equipment located in the Company's central offices and will be provided where facilities permit and where capacity is available.

Where available, a maximum of eight devices may be connected directly to ISDN Direct Residential Service line. Only two of these devices are permitted to access the two "B" channels at the same time. A variety of standard and optional features and capabilities are offered. The availability and functions of the features may vary by serving central office.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.2 Term Payment Plan

ISDN Direct Residential Service is offered under a payment plan which allows the Customer to pay for the service over a Customer selected term payment plan. Customers may select a month-to-month, 36 month or 84 month term. The minimum period is one month. Signing a contract for a term allows Customers to secure the then current rate for the duration of the contract.

Customers may change to a new ISDN Direct Residential Service contract at any time during the contract period as long as the new contract is equal to or greater in length than the time remaining on the current ISDN Direct Residential Service contract being charged. The new contract becomes effective upon execution. Additions to a Customer's ISDN Direct Residential Service contract will be billed at the current rates subject to the terms of the ISDN Direct Residential Service contract in effect. Service Ordering charges for ISDN Direct Residential Service will not apply when Customers extend the length of their contract period.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services

3.23.3.A Circuit Switched Service (Voice Capabilities)

Circuit Switched Service (Voice Capabilities) provides the ability to originate and receive circuit switched voice calls, as well as an electronic key set capability over a 64 Kbps "B" channel. Voice calls will be subject to local and toll usage charges based upon the type of service selected, excluding call packs, by the Customer. The following voice capabilities are standard:

- 1) Analog Line Appearance - Allows analog lines to have a line appearance on the ISDN CPE with circuit switched voice service. This capability is limited to analog lines that exist in the same switching entity that provides the ISDN Direct Residential Service. This capability may result in the loss of some features and/or functionality on the analog line.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 2) Call Hold - Allows the Customer to place a call on hold at the central office, making the channel available for another call (either incoming or outgoing). This can be done through software in the Customer's equipment or, often by depressing a properly programmed button on the Customer's telephone equipment.
- 3) Call Transfer - Incoming and outgoing calls may be transferred to other lines. The Customer initiating the transfer is responsible for any local or toll charges on transferred calls.
- 4) Called Number Display - The called number is displayed on compatible Customer Premises Equipment when an outgoing call is placed.
- 5) Caller ID - The caller's number, if not blocked, is displayed on compatible Customer Premises Equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating central office to the Customer provided display device.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 6) Conference Calling - 3 Way - Allows a user to hold incoming or outgoing calls, initiate another call, then return to the original call, adding on the last party.
- 7) Denied Origination - Allows call terminations, but prevents the origination of a call.
- 8) Denied Termination - Allows call origination, but prevents the termination of a call.
- 9) Hunting - Incoming calls to a busy line appearance are redirected to a predetermined telephone number to search for a line on which to complete the call. This may be another circuit switched voice channel, another ISDN station or an analog line. The types of hunting are limited to Series Completion, Multi-Line and Circular. This feature may impact the use of Shared Call Appearance and Multiple Call Appearance in certain serving Central Offices.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 10) Multiple Call Appearance - Provides up to four appearances of the station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access (see Additional Multiple Call Appearance for applications that require more than four call appearances on the same device). this feature may impact the use of shared Call Appearance in certain service Central Offices.
- 11) Shared Call Appearance - Provides the capability to terminate telephone numbers from one ISDN station to another. These numbers will be configured in a Single Call Arrangement (SCA). SCA allows only one set to be active (either originating or terminating) on the Shared Call Appearance at any given time. Manual Exclusion capabilities are available in this arrangement.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

The following voice capabilities are optional:

- 1) Additional Call Offering - Provides notification to an ISDN User that a call directed to that User is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
- 2) Additional Multiple Call Appearance - Provides additional call appearances, beyond the initial four appearances, of a station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 3) Alternate Answer - This feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is not answered within the Company designated parameters.
- 4) Automatic Callback - The telephone number associated with the last incoming call to the Customer (called party) may be automatically redialed.
- 5) Busy Line Transfer - this feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is busy.
- 6) Call Forwarding - Variable - Allows a Customer to activate a feature that automatically transfers all incoming calls to the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 7) Call Screening - Allows Customers to designate up to ten telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.
- 8) Distinctive Ringing - Allows Customers to designate up to ten telephone numbers from which incoming calls will have a distinctive rung.
- 9) Intercom Calling - This capability allows a voice user to be able to call another voice user within the electronic key telephone service (EKTS) intercom group without affecting the busy/idle status of any of the directory numbers (DNs) of the calling voice user. Intercom groups can consist of just one other voice user, requiring no intercom address, or can consist of two to one hundred voice users, requiring a two-digit intercom address. This is a form of abbreviated dialing in that, one voice user can dial another by simply hitting the intercom button and then dialing no digits, one or two digits, respectively.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 10) Caller ID with Name - This Central Office feature is only offered to Customers being served by appropriately equipped central offices and subscribing to Caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name will be delivered to a customer provided display device. The Company will forward all calling names subject to technical limitations.
- 11) Message Waiting Indicator - Provides the ability to indicated to the ISDN station user that they have a voice of electronic message waiting at their Message Storage and Retrieval (MSR) system. The Message Waiting Indicator may be used to present either a visual or audible signal to the user as determined by the Customer's equipment.
- 12) Repeat Dialing - The telephone number associated with the last outgoing call placed by the Customer (calling party) may be automatically redialed.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.A Circuit Switched Service (Voice Capabilities) (cont'd)

- 13) Secondary Telephone Numbers - Provides an additional telephone number and a call appearance which is not physically terminated, but exists in the programming of circuit switched voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from one instrument that has another directory number as its primary directory number.
- 14) Station-Controlled Conference (6 Port) - Allows a station user to establish a conference call consisting of a maximum of six conferees, including the originator of the call.
- 15) Speed Calling - 8 - Permits a Customer to call other telephone numbers by dialing a code rather than the complete telephone number available in an 8 number capacity.
- 16) Speed Calling - 30 - Permits a Customer to call other telephone numbers by dialing a code rather than the complete telephone number available in a 30 number capacity.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.B Circuit Switched Service (Data Capabilities)

Circuit Switched Service (Data Capabilities) provides the ability to originate and receive circuit switched data calls over the 64 Kbps "B" Channel. Data line speeds up to 64 Kbps are permitted. Circuit switched data calls are subject to the residence usage rates set forth in Section 3.2 of this Price List. The following data capabilities are standard:

- 1) Caller ID - The caller's number, if not blocked, is displayed on compatible Customer Premises Equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating Central Office to the Customer provided display device.
- 2) Clear Channel Capability - Clear channel capability is provided since all signalling and control functions are handled by the "D" Channel. This allows all 64 Kbps on each "B" Channel to be used for Customer information over the ISDN Direct Residential Service line. Calls may be either 56 or 64 Kbps depending on the network capabilities in place between the ISDN Direct Residential Service line and the distant end of the call.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.B Circuit Switched Service (Data Capabilities) (cont'd)

- 3) Denied Origination - Allows call terminations, but prevents the origination of a call.
- 4) Denied Termination - allows call origination, but prevents the termination of a call.
- 5) Hunt Group for Shared Data Access - Provides for the automatic search of a group or shared ports to find an available port in response to a connection request. The types of hunting are limited to Series Completion, Multi-Line and Circular.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.B Circuit Switched Service (Data Capabilities) (cont'd)

The following data capabilities are optional:

- 1) Additional Call Offering - Provides notification to an ISDN User that a call directed to that user is present at the switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
- 2) Alternate Answer - This feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is not answered within the Company designated parameters.
- 3) Busy Line Transfer - This feature automatically forwards incoming calls to a predetermined, dialable telephone number in the event the called telephone number is busy.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.3 ISDN Direct Residential Service/Residential Channel Services (cont'd)

3.23.3.B Circuit Switched Service (Data Capabilities) (cont'd)

- 4) Call Forwarding - Variable - A Customer activated feature that automatically transfers all incoming calls to the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If transferred to a number served by the same or a different Central Office switch, multiple calls will be transferred simultaneous provided that there are sufficient facilities to accept the calls.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.4 Rates and Charges

3.23.4.A Service Elements and Optional Features

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
ISDN Central Office Termination		
ISDN Direct Residential Service Line*		NOT AVAILABLE AT THIS TIME
Circuit Switched Service Element Per "B" Channel		
Additional Call Offering		
Additional Multiple Call Appearances, each		

*. Network access line charges will be applied.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.23 ISDN DIRECT RESIDENTIAL SERVICE (cont'd)

3.23.4 Rates and Charges(cont'd)

3.23.4.A Service Elements and Optional Features (cont'd)

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Intercom Calling		
Secondary Telephone Numbers, each		
Station Controlled Conference - 6 Port		NOT AVAILABLE AT THIS TIME
Message Waiting Indicator, each		

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.24 PRIVATE LINE SERVICE DESCRIPTION

Private Line Service provides a Customer with a dedicated (non-switched) connection between two (2) or more Customer locations, as specified by the Customer.

3.24.1 DS-0 Service

DS-0 Service provides a two point analog or 64 Kbps digital interface (digitized voice or otherwise compatible 64 Kpbs bit stream) facility.

3.24.2 DS-1 Service

DS-1 Service provides a two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis.

3.24.3 DS-3 Service

DS-3 Service provides a high capacity, point-to-point digital service designed for the full-duplex, asynchronous transmission of digital signals at the speed of 44.736 Mbps.

3.24.4 Optional Features

3.24.4.A Multiplexing

Multiplexing is a service that allows for the Multiplexing/Demultiplexing of DS-0 level (analog or digital) channels into or from DS-1 Channels or DS-1 level into or from DS-3 levels.

3.24.4.B Cross Connect

Cross Connect is an electrical connection made between two (2) DS-1 circuits on a DSX-1 cross connect panel or two (2) DS-3 circuits on a DSX-3 cross connect panel in a point-of-presence.

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.24 PRIVATE LINE SERVICE DESCRIPTION (cont'd)

3.24.4 Optional Features (cont'd)

3.24.4.C DACS

DACS provides for the rearrangement (DS-1/DS-0) to DACS assignment.

3.24.4.D Echo Canceler

Echo Canceler provides the echo cancellation equipment necessary to cancel the echo caused by the total cumulative physical length that calls routed over the circuit travel from origination to termination.

3.24.5 Service Rates

3.24.5.A DS-0 Service

Monthly Rate Nonrecurring

Channel Termination, per termination

- 2 Wire Voice
- 4 Wire Voice
- 2 Wire Data
- 4 Wire Data
- 2.4, 4.8, 9.6 DDS
- 56K DDS

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.24 PRIVATE LINE SERVICE DESCRIPTION

3.24.5 Service Rates (cont'd)

3.24.5.A DS-0 Service (cont'd)

Channel Mileage	<u>Fixed</u>	<u>Monthly Rate</u>	<u>Per Mile</u>
2 Wire Voice			
4 Wire Voice			
2 Wire Data			
4 Wire Data			
2.4, 4.8, 9.6 DDS			
56K DDS			

NOT AVAILABLE AT THIS TIME

3.23.5.A.1 Optional Features

	<u>Monthly Rate</u>	<u>Nonrecurring</u>
Signalling, per termination 2 or 4 Wire Voice		
C Conditioning, per termination 2 or 4 Wire Data		
D Conditioning, per termination 2 or 4 Wire Data		
Bridging, per port		

NOT AVAILABLE AT THIS TIME

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Section 3 - BASIC SERVICE DESCRIPTION AND RATES (cont'd)

3.24 PRIVATE LINE SERVICE DESCRIPTION

3.24.5 Service Rates (cont'd)

3.24.5.B DS-1 Service

Monthly Rate

Nonrecurring

Channel Termination, per termination NOT AVAILABLE AT THIS TIME

Channel Mileage

Fixed

Monthly Rate

Per Mile

NOT AVAILABLE AT THIS TIME

3.24.5.B.1 Optional Features

Monthly Rate

Nonrecurring

B8ZS

NOT AVAILABLE AT THIS TIME

3.24.5.C DS-3 Service

NOT AVAILABLE AT THIS TIME.

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Boca Raton, FL 33431



ATTACHMENT B
Response to Application Question No. 16 A

FINANCIAL CAPABILITY
OF
NEXSTAR COMMUNICATIONS, INC.

In demonstration of the overall strength of Applicant's financial capabilities, attached hereto are Applicant's most recent financial materials, for the periods ending December 31, 1998, and December 31, 1997, respectively, demonstrating that Applicant has the financial resources necessary to provide resold local telecommunications services to residents of the State of Florida. Because Applicant's anticipated capital needs are minimal, Applicant anticipates satisfying its cash flow obligations from revenues from its Florida operations.

Nexstar Communications, Inc.
 2424 N Federal Highway
 Boca Raton, Florida

Balance Sheet

As at Dec 31, 1998

As at Dec 31, 1997

ASSETS

Current Assets

Cash	334,016.81
Accounts Receivable	496,049.10
Other Receivables	307,934.00
Inventory	101,336.34
Prepaid Expenses and Deposits	15,376.82
Other Current Assets	59,162.48

Total Current Assets 1,313,875.55

Property and Equipments

Furniture and Fixtures	85,004.50
Equipment	2,129,199.16
	<u>2,214,203.66</u>

Less Accumulated Depreciation 405,905.45
 Total Property & Equipment 1,808,298.21

Other Assets

Long term investments	73,167.00
Loan Closing costs	30,486.15
Less Amortization	
	<u>42,680.85</u>

Total Other Assets 42,680.85

TOTAL ASSETS 3,164,854.61

LIABILITIES AND CAPITAL

LIABILITIES

Current Liabilities

Accounts Payables	721,432.10
Taxes Payable	46,157.89
Other current Liabilities	325,000.00

Total Current Liabilities 1,092,589.99

Long Term Liabilities

Fleet Capital	2,075,000.00
Promissory Notes (Melham US)	1,931,176.76
Lease Charges payable	861,111.40

Total Long Term Liabilities 4,867,288.16

Total Liabilities 5,959,878.15

CAPITAL

Capital	1,100,000.00
Retained Earnings	(3,895,023.54)

Total Capital (2,795,023.54)

Total Liabilities and Capital 3,164,854.61

398,941.13
96,896.63
163,687.21
158,000.00
10,434.32
<u>827,959.29</u>
68,261.92
1,943,687.82
<u>2,011,949.74</u>
89,301.45
<u>1,922,648.29</u>
170,000.00
<u>67,069.77</u>
<u>237,069.77</u>
<u>2,987,677.35</u>
1,057,517.17
<u>1,057,517.17</u>
2,000,000.00
<u>2,000,000.00</u>
<u>3,057,517.17</u>
1,000,100.00
(1,159,939.82)
<u>(68,839.82)</u>
<u>2,987,677.35</u>

Nexstar Communications, Inc.

2424 N Federal Highway
Boca Raton, Florida

Income Statement	for the year Dec. 31, 1998	for the year Dec. 31, 1997
REVENUES		
Sales	1,801,997.09	1,806,460.09
Interest Income	22,561.74	4,191.59
Total Revenue	1,824,558.83	1,810,651.68
COST OF SALES		
Cost of Sales	1,443,821.76	1,440,953.17
Total Cost of Sales	1,443,821.76	1,440,953.17
GROSS PROFIT	380,737.07	369,698.51
EXPENSES		
General & Administration	1,663,396.05	1,623,197.62
Selling	870,345.50	848,003.58
Interest	315,155.32	37,230.45
Depreciation & Amortization	340,992.92	95,398.68
Total Expenses	3,189,889.79	3,103,824.33
NET INCOME/(LOSS)	(2,809,152.72)	(1,159,939.82)

Nexstar Communications, Inc.
2424 N Federal Highway
Boca Raton, Florida

Financial Statements as on Dec 31, 1998

Cash

First Union Checking Account	335,562.87
First Union Payroll Account	(7,068.97)
Nation's Bank Checking Account	83.26
First Union Sales Account	5,354.51
First Union Trust Account	36.09
National City Bank of KY	49.05
	334,016.81

Other Receivables

Notes Receivables (Gary Davis)	307,934.00
	307,934.00

Nexstar Communications, Inc.

2424 N Federal Highway
Boca Raton, Florida

Financial Statements as on Dec 31, 1998

General & Administrative Expenses

Bad Debts	156,990.42
Bank charges	12,933.01
Fee & Subscription	551.00
Equipment Rent	4,710.35
Insurance (Business)	13,474.53
Insurance Helath & Workers Comp.	59,234.22
Professional Charges	11,364.24
Liscence Fee	45,310.51
Miscellaneous expenses	44,245.12
Office expenses	43,094.57
Printing & Stationery	39,026.23
Rent	189,068.45
Wages	921,071.50
Telephone expenses	122,321.90

1,663,396.05

Selling Expenses

Travel	172,191.48
Consultancy & contract labor	119,988.96
Other Marketing expenses	549,010.36
Commissions	25,979.70
Others	3,175.00

870,345.50

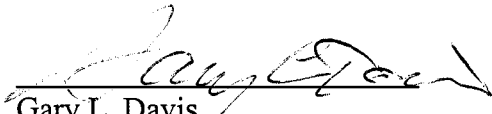
**BEFORE THE
PUBLIC SERVICE COMMISSION
OF THE STATE OF FLORIDA**

STATE OF FLORIDA)
)
COUNTY OF PALM BEACH) **SS:**


CERTIFICATION

I, Gary L. Davis, a duly authorized officer of Nexstar Communications, Inc., am authorized to make this certification on behalf of Nexstar Communications, Inc. The statements concerning Nexstar Communications, Inc., made in the foregoing Unaudited Financial Statements of Nexstar Communications, Inc., for the periods ending December 31, 1998, and December 31, 1997, respectively, are true, complete, and accurate to the best of my knowledge and are made in good faith.

NEXSTAR COMMUNICATIONS, INC.

By: 
Gary L. Davis
President and Chief Executive Officer

Subscribed and sworn to before me, in and for the State and County named above this 14th day of April, 1999.


Notary Public

My Commission Expires:





ATTACHMENT C
Response to Application Question No. 16 B

MANAGERIAL CAPABILITY
OF
NEXSTAR COMMUNICATIONS, INC.

NEXSTAR COMMUNICATIONS, INC.

TECHNICAL QUALIFICATIONS/MANAGEMENT EXPERIENCE

The Company has assembled a highly skilled management team, which brings a wealth of experience and expertise to the Company's local telecommunications services venture. Together, the Company's executives provide it with the depth and breadth of management, operational and technical capabilities necessary to facilitate its provision of high quality, affordable local exchange services.

Brief summaries of the experience of key members of the Company's executive team are set forth below:

GARY L. DAVIS **President and Chief Executive Officer**

Gary L. Davis, is the President and Chief Executive Officer of Nexstar Communications, Inc. Mr. Davis' professional experience includes many different areas in both the legal profession and in the cable television and telecommunications industry. Entering the telecommunications arena in the early 1980's, Mr. Davis has been instrumental in the development of cable television companies in the Southeastern United States and has successfully franchised and developed classic cable systems serving both rural and suburban markets in Georgia, Alabama and North Carolina. Later, Mr. Davis co-founded Diamond Cable Telecommunications, plc, receiving several franchises from the government of the United Kingdom for the provision of cable television and telephone services to more than one million homes in the East Midlands of England. During this time, Mr. Davis served as Managing Director of Diamond Cable Telecommunications, plc, which was the fifth largest cable communications company in the United Kingdom. In this position, Mr. Davis was vested with total responsibility for piloting the company through its startup stage, including hiring and training the company's original employees and implementing and overseeing all significant training and operations systems for the company. When Mr. Davis left Diamond Cable Telecommunications, plc, to form Nexstar Communications, Inc., he had successfully built the company to an organization of greater than 800 fulltime employees with an enterprise value in excess of \$800 million.

While Mr. Davis enjoyed considerable success as Managing Director of Diamond Cable Telecommunications, plc, he returned from abroad in order to bring the same benefits of increased telecommunications service options to the newly liberalized telecommunications industry emerging in the United States. Mr. Davis formed Nexstar Communications, Inc., not

only to increase the access of consumers generally to local and long distance telecommunications services, but also to provide an additional source of local and long distance telecommunications services to residential households which have been unable to obtain and maintain access to such service. Nexstar's offerings of prepaid local and long distance services have been specifically designed to elevate the overall telephone penetration rate by making essential telecommunications services available on an ongoing basis to residential households which would otherwise be without access to critical public safety providers.

Mr. Davis is a graduate of Mercer University and Walter F. George School of Law.

DANIEL KELLY
Senior Vice President

Daniel Kelly, Nexstar's Senior Vice President, possesses significant telecommunications experience, with particular emphasis on prepaid calling card services. Prior to joining the Company, Mr. Kelly held the position of National Sales Manager for PTT Telekom, Inc. In this position, Mr. Kelly was responsible for trade show coordination, creating and overseeing sales force and marketing efforts, ongoing services of national accounts and interfacing with technical, support, customer service, production and accounts receivable managers. Before joining PTT Telekom, Mr. Kelly acted as Marketing and Sales Director for Kelcards, another prepaid phone card service provider. Mr. Kelly's general business managerial experience includes acting as Director for the Olympic Festivals in Atlanta and service as Vice President, Sales & Marketing for Single Ply International, a commercial roofing and sales company in Denver.

Mr. Kelly holds a degree in Business Administration from Akron University.

DANIEL A. JONES
Vice President - Prepaid Services

Daniel A. Jones, Vice President - Prepaid Services, has more than 30 years' experience in the telecommunications field. Mr. Jones began his telecommunications career as an Account Representative for Southwestern Bell Telephone Company in the late 1960s, advancing to a Senior Account Executive in the early 1970s. Mr. Jones later joined AT&T as a General Business Account Executive and was soon promoted to Account Executive - Major Accounts. Mr. Jones further advanced to a National Account Manager, interfacing at the executive level with major commercial clients and directing the efforts of a 460-member national sales team devoted to the resolution of major account client operational requirements through the utilization of emerging telecommunications technology. Mr. Jones left AT&T in 1981 to open a new telecommunications division for Reynolds Business Services, where he served as managing partner and Director of Marketing. Beginning in 1984, Mr. Jones formed several telecommunications companies focused upon the provision of prepaid telephone services, and served as President of International Long Distance Exchange immediately prior to joining Nexstar.

Mr. Jones holds a degree in Business Administration from the University of Arkansas and has also attended Sam Houston State University.

JAMES RILES
Manager of Network Services

James Riles, manager of Network Services for the Company, possesses more than 20 years of telecommunications experience, bringing significant technical experience to the operations of the Company's switch and voice server platform facilities. As Manager of Network Services, Mr. Riles directs the network services operation and provides day-to-day operations management of all telecommunications equipment for Nexstar. Prior to joining the Company, Mr. Riles held the position of Director of Switches and Network Services for Intercontinental Communications Corp. In this capacity, Mr. Riles was responsible for the installation, startup and operation of multiple networked Siemens DCO switch sites. Prior to joining Intercontinental, Mr. Riles was responsible for facilities management of a multiple site network for Annex Corporation.

TRAVIS STAKER
Manager of Switched Services

Travis Staker acts as Manager of Switched Services for the Company. In this capacity, Mr. Staker supervises the Company's switch and billing platform installation and also provides day-to-day operations management of all switching equipment. Mr. Staker came to Nexstar from NACT, a manufacturer of telephone switches, and possesses extensive knowledge, training and understanding of NACT debit card platforms, utilized by Nexstar. Mr. Staker holds a Master's Degree in Computer Science from Brigham Young University.

SANDY DAVIS
Director of Public Relations

Sandy Davis, Director of Public Relations for the Company, brings more than 30 years' telecommunications experience to the position. Ms. Davis entered the telecommunications industry in the mid-1960s, beginning in an entry-level position at Southern Bell and advancing through several supervisory positions in both operator and customer services. Ms. Davis was selected for the Southern Bell management training program in 1969 and completed her tenure with Southern Bell as manager of the company's operator services centers. Ms. Davis then moved to the cable television industry, ultimately setting up and supervising all customer services operations for Diamond Cable Telecommunications, plc. Ms. Davis advanced to Director of Public Relations for Diamond after building the company's customer services operations and management staff to a self-sustaining level. Within the first two years of Ms. Davis' direction, industry surveys indicated Diamond had the best public image in the United Kingdom's cable industry and maintained a superb reputation among cable communications and telephone regulatory authorities in the United Kingdom. Ms. Davis holds a degree in Business Studies from Western Kentucky University.



ATTACHMENT D
Response to Application Question No. 16 C

TECHNICAL CAPABILITY
OF
NEXSTAR COMMUNICATIONS, INC.

The Commission has previously granted Applicant authority to provide interexchange telecommunications services throughout the State of Florida. Applicant has also been authorized by the Federal Communications Commission to provide interstate, domestic and international telecommunications services and by the States of Alabama, Arkansas, California, Connecticut, Florida, Georgia, Idaho, Illinois, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Mississippi, Montana, New Hampshire, New Jersey, New Mexico, New York, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Wisconsin, and West Virginia to provide intrastate toll telecommunications services within their respective borders.

Applicant respectfully submits that it also possesses the technical capability to provide high quality local telecommunications services within and throughout the State of Florida. Although a relatively young company, Applicant has operated as a provider of prepaid interexchange telecommunications services, consistently maintaining a high level of service integrity, since the Company's inception in 1997. In conjunction with the provision of such service, Applicant has developed a management team well-versed in addressing the service needs and concerns of its customers. As Applicant has expanded its provision of services to encompass local telephone service, its management team has likewise been expanded to include members whose experience in the provision of local and interexchange service enriches the Company's ability to address the telecommunications needs of its business and residential customers. Additionally, Applicant maintains a close relationship with an outside Business Advisory Board to augment and enhance the Company's technical and managerial expertise. Brief summaries of the experience of key members of Nexstar's senior management team and Business Advisory Board members are set forth in Attachment C hereto.

Applicant believes its proposed service offering, which is more fully set forth in Applicant's Price List, will significantly advance the public interest by enhancing the local telecommunications service options to Florida residential and business consumers. Applicant has created a prepaid local service offering designed to meet the needs of residential and commercial customers who have been previously unable to obtain telephone service. By eliminating traditional credit qualification criteria and providing easily accessible neighborhood payment and customer service centers, Applicant will make local telephone service accessible to Florida households and businesses regardless of economic status.

By structuring its local service offering in a manner most likely to allow residential and business customers to successfully budget for and thus maintain reliable telecommunications service, Applicant will play an important role in elevating telephone subscribership. The increased financial risks associated with the provision of service to a market segment generally viewed as economically "marginal" are well-documented and account in large measure for the reluctance of telecommunications carriers to extend service offerings to customers falling outside the optimal customer profile. Applicant has designed a service offering specifically geared toward making local service economically possible for such customers while minimizing the economic risks of providing those services. To this end, Applicant will maintain payment and customer service center locations throughout its local service area. As a result, Applicant will be able to provide accessible local telephone service to credit-challenged Florida residential and business customers at affordable rates.

Applicant will fully comply with the rules and regulations of this Commission in connection with the provision of local telecommunications services. In particular, recognizing the critical role

local telecommunications service plays in enabling consumers to immediately contact emergency service providers, Applicant will provide the same level of access to 911 that local exchange carriers currently provide in their respective service areas. Applicant will collect a 911 fee from subscribers and remit such fees to the appropriate 911 jurisdiction in accordance with Section 365.171, Florida Statutes.