
**Operational Support Systems (OSS)
Commission Workshop**
May 5 and 6, 1999 - 9:30 a.m.
Room 148, Betty Easley Conference Center

On the first day of this workshop, we will concentrate on the status of the individual ILECs' OSS, any planned enhancements, and compare the ILECs' OSS systems in Florida. The second day of the workshop will be dedicated to presentations by ALECs on their OSS capabilities and interfaces. Additionally, the Florida Competitive Carriers Association (FCCA) and KPMG will make presentations regarding independent third-party OSS testing.

ILEC presentations will be separated into three areas: 1. Service Establishment Orders; 2. Move, Add and Change Orders; and 3. Repair Orders. Some additional, limited comments are also planned on third-party OSS testing. Thus, each ILEC will make a separate presentation to address each order type for a total of three separate presentations. BellSouth will present first for each category, followed by GTE and Sprint. Please be aware that the times scheduled herein for the ILECs for each of the three categories are only guidelines and are not intended to focus attention on any particular category. The times set forth for the three categories are subject to change as necessary to accommodate ILEC presentations. Due to the expected length of the ILEC presentations, **questions for ILEC presenters should be reserved for the brief Question and Answer Session scheduled at the end of Day 2.**

Presenters are asked to have copies of their presentations available for distribution at the workshop. All presentations, ILEC and ALEC, should follow the format set forth in the Notice of Commission Workshop:

Presentation Format

1. Transaction Type
2. System(s) Used
3. By Step:
 - Function(s) Performed
 - Method (Manual or Electronic)
 - Edit Checks and Fallout Correction
4. Flow-Through/Reliability Measures
5. Time Required to Complete Order (Elapsed Time, Work Time)

DOCUMENT NUMBER-DATE

05489 APR 30 89

FPSC-RECORDS/REPORTING

OSS Workshop Agenda, continued

Thursday, May 6, 1999

ALEC PRESENTATIONS

9:00 - 11:00 A.M.	AT&T	<i>Jay Bradbury</i>
11:00 A.M. - 12:15 P.M.	MCI WorldCom	<i>Bryan Green</i>
12:15 - 1:00 P.M.	Lunch	
1:00 - 2:00 P.M.	Supra	<i>Carol Bentley Brad Hamilton</i>
2:00 - 2:45 P.M.	TCCF	<i>Cathy Leo Andrea K. Welch</i>
2:45 - 3:00 P.M.	Break	
3:00 - 3:45 P.M.	SEACLEC Alternative Phone TBA	<i>Jeff Roaderick TBA</i>
3:45 - 4:45 P.M.	FCCA	<i>Joe Gillan</i>
4:45 - 5:30 P.M.	KPMG	<i>Steve Minning</i>
5:30 - 5:45 P.M.	Question & Answer Session	<i>All Participants</i>
5:45 P.M.	Conclude	