



ORIGINAL

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FLORIDA PUBLIC
SERVICE COMMISSION
99 MAY -6 PM 12:42
MAIL ROOM

Via Federal Express

May 5, 1999

Ms. Blanca Bayo
Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 990054-WU; Application by Florida Water Services Corporation for amendment of Water Certificate No. 106-W to add and delete territory in Lake County, Florida.

Dear Ms. Bayo:

On behalf of Florida Water Services Corporation ("Florida Water"), I write to provide the additional information Mr. Redemann requested by letter dated April 7, 1999, regarding the above docket. An original and 12 copies of this letter and the attached Late-Filed Appendix O-5 are enclosed for filing.

Late-Filed Appendix O-5 addresses Mr. Redemann's questions regarding the notices Florida Water was required to provide to the entities listed by the Commission pursuant to Rule 25-30.030(2), Florida Administrative Code. In particular, said Appendix shows that at this point, it appears that direct mail notice may not have been provided to Crystal River Utilities, Inc. through no fault of Florida Water's. Direct mail notice was provided to all other entities on the Commission-supplied list.

AFA	_____	Be advised that the number of customers on the previously filed documents Appendix P-2 and
APP	_____	Supplemental Appendix P-3 do indeed match. The confusion regarding the data on Appendix P-
CAF	_____	2 arises from the fact that only the first and fourth pages of that Appendix list the customer
CMU	_____	number, customer name, and address for those noticed. All of the other pages for that Appendix
CTR	_____	show supererogatory or redundant information for the same persons listed on the first and fourth
EAG	_____	pages. For example, you can see that the addresses on pages one and three of this Appendix are
LEG	_____	identical (redundant).
MAS	_____	
OPC	_____	
RRR	_____	
SEC	_____	

WAW
OTH Map to WAW

DOCUMENT NUMBER-DATE

05777 MAY-69

Florida Water Services Corporation / P.O. Box 609520 / Orlando, Florida 32869-9520 / Phone 407/880-9058

Water For Florida's Future FPSC-RECORDS/REPORTING

Ms. Blanca Bayo
May 5, 1999
Page 2

An original map with the information Mr. Redemann requested is enclosed. Please forward this map to Mr. Redemann in the Water and Wastewater Division. The overlap with the Haines Creek description provided is also displayed on this map.

In this case, Florida Water acknowledges that it has provided service to a finite area outside of its Commission-approved territory. Records show that some of the customers in this area have been connected since before 1994, and others were connected thereafter. It does not appear that service was provided to this area with the intent of avoiding the Commission's filing and approval requirements, but rather, out of inadvertence on the part of the utility. Florida Water asserts that such cases of inadvertence are not uncommon for any water and wastewater utility regulated by the Commission. Since 1994, an immense amount of Florida Water's and the Commission's time and energy have been devoted to regulatory endeavors other than territory description corrections -- specifically to rate and revenue matters. Therefore, an application to correct the error in this case was not filed prior to the opening of the instant docket. Recently, Florida Water has made reasonable and practical steps toward insuring that instances of providing service outside of its territories are minimized. An improved database is now used to track developer projects such that projects outside of Commission-approved boundaries are flagged. Further, Florida Water undertakes a thorough examination of its territory legal descriptions whenever circumstances dictate or allow, as illustrated by several recent incidents of Florida Water's filing requests for corrections to various territory descriptions. For these reasons, no adverse action should be taken against Florida Water in this case for serving outside its territory, just as there has been no adverse action taken against any other utilities who have provided service outside their territory or who have effected transfers of ownership prior to Commission approval.

Sincerely yours,

A handwritten signature in cursive script, appearing to read "Matthew J. Feil". The signature is written in black ink and is positioned above the typed name.

Matthew J. Feil
Staff Attorney

Attachments

cc: Martin S. Friedman

Late-Filed Appendix O-5

Affidavit

STATE OF FLORIDA)
COUNTY OF ORANGE)

Before me, the undersigned authority, personally appeared Donna L. Henry as Executive Legal Assistant for Florida Water Services Corporation (“Florida Water”) and after being duly sworn, said:

1. That she has personal knowledge of the matters contained herein.
2. Attached hereto and identified as “Attachment A” is a copy of the request Florida Water sent to the Public Service Commission (“Commission”) pursuant to Rule 25-30.030(2), Florida Administrative Code.
3. Attached hereto and identified as “Attachment B” is a copy of the Commission’s reply to Florida Water’s aforementioned request.
4. Copies of the notice of application attached hereto and identified as “Attachment C” were sent by certified mail on December 31, 1998, to all of the entities listed on Attachment B, including the following entities: East Central Florida Planning Council, Mayor, City of Fruitland Park and Lake Groves Utilities, Inc. Copies of the certified mail return receipt cards for the aforesaid entities are attached as “Attachment D.”
5. A copy of the notice of application attached hereto and identified as “Attachment C” was also sent by certified mail on December 31, 1998, to Crystal River Utilities, Inc. as an entity identified by the Commission to be noticed on the aforesaid Attachment B.
6. As of this date, Florida Water has not received the certified mail return receipt card as proof of direct mail noticing for the Crystal River Utilities, Inc. nor has Florida Water received the letter returned by the U.S. Post Office as undeliverable.
7. On January 29, 1999, Florida Water submitted its first request with the U.S. Post Office to trace the certified mail letter sent to Crystal River Utilities, Inc., and on March 19, 1999, Florida Water submitted its second request with the U.S. Post Office to trace the certified mail letter sent to Crystal River Utilities, Inc. On April 22, 1999, Florida Water submitted its third request and received a faxed copy of the certified mail return receipt card marked “delivery was not made.” A copy of this return receipt card is attached hereto as “Attachment E.”
8. On April 29, 1999, the Lockhart Branch of the U.S. Post Office sent a letter to the Longwood Branch of the U.S. Post Office requesting one more search for the

missing letter and/or return receipt card. The letter is attached hereto as "Attachment F."

Further Affiant sayeth not.



Donna L. Henry
Executive Legal Assistant
Florida Water Services Corporation

The foregoing instrument was acknowledged before me this 5th day of May, 1999, by Donna L. Henry as Executive Legal Assistant for Florida Water Services Corporation who is personally known to me and did take an oath.



Sarah Crockett
Notary Public, State of Florida at Large
Commission Number CC748361
My Commission Expires: 6/4/02



Attachment A

Letter to Commission



December 23, 1998

Via Facsimile: (850) 413-7000

Mr. Richard Redemann
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Silver Lake Certificate Amendment

Dear Mr. Redemann:

In accordance with the terms of the application for amendment of certificate, please forward to me a listing of the entities to be noticed pursuant to Section 367.045(1)(a), Florida Statutes, and Rule 25-30.030, Florida Administrative Code.

I have attached the legal descriptions for the proposed water territory in Lake County.

Please return the list via fax (407/880-1395) if possible.

If you should need any additional information in order to process this request, please call me at (407) 880-0058, ext. 399. Thank you for your assistance.

Sincerely,


Sarah Crockett
Legal Assistant

Attachment



December 23, 1998

Via Facsimile (850) 413-7000

Mr. Richard Redemann
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Silver Lake Certificate Amendment

Dear Mr. Redemann:

I have attached another legal description for the proposed water territory in Lake County. Please disregard the previous description sent this morning, as there were some inadvertent errors on it. Thank you for your assistance.

Sincerely,


Sarah Crockett
Legal Assistant

Attachment

Exhibit L

An accurate description of the territory proposed to be added or deleted, using township, range, and section references as specified in Rule 25-30.030(2), F.A.C. If the water and wastewater territory is different, provide separate descriptions.

The territory proposed to be added is described as follows:

That portion of Township 19 South, Range 25 East, Lake County, Florida described as follows:

The portion of the West $\frac{1}{2}$ of Section 1 lying South and West of Haines Creek.

The South $\frac{1}{2}$ of Section 2.

The Northwest $\frac{1}{4}$ of the Southwest $\frac{1}{4}$ of Section 11.

The Northwest $\frac{1}{4}$ of Section 11.

The North $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 11 less and except the area described as follows: Beginning at the Northeast corner of said Section 11, run South $00^{\circ}43'58''$ West a distance of 1332.51 feet; thence run North $89^{\circ}56'23''$ West a distance of 788.83 feet; thence run North $00^{\circ}07'50''$ East a distance of 183.67 feet; thence run North $36^{\circ}22'38''$ East a distance of 501.98 feet; thence run North $86^{\circ}18'09''$ East a distance of 364.00 feet; thence run North $00^{\circ}07'47''$ East a distance of 720.08 feet; thence run North $89^{\circ}55'30''$ East a distance of 142.86 feet to the Point of Beginning No. 1.

The South $\frac{1}{2}$ of the Southeast $\frac{1}{4}$ of Section 12 less and except the North 200 feet of the South $\frac{1}{2}$ of the Southeast $\frac{1}{4}$ of Section 12.

The South $\frac{1}{2}$ of the Northwest $\frac{1}{4}$ of Section 13.

The Northeast $\frac{1}{4}$ of Section 13.

The East $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 15 less and except the North 700 feet of the East $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 15.

The territory proposed to be deleted is described as follows:

That portion of Township 19 South, Range 25 East, Lake County, Florida described as follows:

Commencing at the Northwest corner of Section 12, run South $00^{\circ}43'58''$ West a distance of 1332.51 feet to the Point of Beginning No.2; thence run South $89^{\circ}30'48''$ East a distance of 241.60 feet; thence meandering along Haines Creek 538 feet more or less; thence run South $00^{\circ}00'00''$ West a distance of 490.91 feet; thence run North $87^{\circ}10'57''$ West a distance of 649.81 feet; thence run North $00^{\circ}43'58''$ East a distance of 546.00 feet to the Point of Beginning No.2.

Attachment B

**List of Entities Provided by the
Florida Public Service Commission**

STATE OF FLORIDA

RECEIVED

Commissioners:
JULIA L. JOHNSON, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.



JAN 04 1998
DIVISION OF WATER & WASTE
CHARLES H. HILL
DIRECTOR LEGAL DEP
(850) 413-6900

Public Service Commission

December 28, 1998

Ms. Donna Henry, Executive Legal Assistant
Florida Water Services
P.O. Box 609520
Orlando, FL 32860-9520

Re: Noticing List for the Application of Amendment by Florida Water Services in Lake County for the Silver Lake/Western Shore System.

Dear Ms. Henry:

Enclosed is the list of water and wastewater utilities and governmental/regulatory agencies in the above mentioned counties. Please refer to Commission Rule 25-30.030, Florida Administrative Code, for the noticing requirements. Noticing must be done in the proper format, consistent with the rule. If your notice is not in the proper format, you will be required to renotice and your application will be delayed. Instructions for preparation of a territory description are available upon request.

Please note that if your county list includes two Department of Environmental Protection offices or two Water Management District offices, you must identify which is the proper district office for your notice.

You will note that the county list is dated and is valid for sixty days from that date. If you have not performed the noticing by this date, you must request an updated list.

If you have any questions, please contact the undersigned.

Sincerely,

A handwritten signature in cursive script that reads "John D. Williams".

John D. Williams, Chief
Bureau of Policy and Industry Structure

C:\wp6\fwsc\lali.rpr
Enclosures

LIST OF WATER AND WASTEWATER UTILITIES IN LAKE COUNTY

(VALID FOR 60 DAYS)
12/28/1998-02/25/1999

UTILITY NAME

MANAGER

LAKE COUNTY

BRENDENWOOD WATER SYSTEM (WU020)
P. O. BOX 350294
GRAND ISLAND, FL 32735-0294

PAUL E. DAY
(352) 357-9466

CENTURY ESTATES UTILITIES, INC. (WU725)
325 SOUTH ORLANDO AVENUE
WINTER PARK, FL 32789-3660

JOSEPH LINARTAS
(407) 644-2804

CRYSTAL RIVER UTILITIES, INC. (WU766)
P. O. BOX 520247
LONGWOOD, FL 32752-0247

RICHARD BOWLES
(407) 260-2214

FLORIDA WATER SERVICES CORPORATION (WS227)
P. O. BOX 609520
ORLANDO, FL 32860-9520

BRIAN P. ARMSTRONG
(407) 880-0058

HARBOR HILLS UTILITIES, L.P. (WU727)
6538 LAKE GRIFFIN ROAD
LADY LAKE, FL 32159-2900

R.S. HUTCHESON
(352) 753-7000

J. SWIDERSKI UTILITIES, INC. (WS543)
9800 U.S. HIGHWAY 441, SUITE 102
LEESBURG, FL 34788-3918

JOE SWIDERSKI
(352) 326-8981

LAKE GROVES UTILITIES, INC. (WS641)
P. O. BOX 915505
LONGWOOD, FL 32791-5505

JERRY SALSANO
(407) 862-9688

LAKE UTILITY COMPANY (WS619)
25201 U.S. HIGHWAY 27
LEESBURG, FL 34748-9099

EARL THIELE
(352) 326-4170

LAKE UTILITY SERVICES, INC. (WU553)
200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS, FL 32714-4027

DON RASMUSSEN
(407) 869-1919

LAKE YALE UTILITY COMPANY (LAKE YALE CORPORATION D/B/A) (WS700)
11643 MARTEL COURT
LEESBURG, FL 34788-8103

LEROY K. NEW
(352) 483-1377

PENNBROOKE UTILITIES, INC. (WS677)
146 HORIZON COURT
LAKELAND, FL 33813-1742

FRANK H. HAAS
(941) 646-2904

LIST OF WATER AND WASTEWATER UTILITIES IN LAKE COUNTY

(VALID FOR 60 DAYS)
12/28/1998-02/25/1999

UTILITY NAME

MANAGER

LAKE COUNTY (continued)

PINE HARBOUR WATER UTILITIES (WU635)
P. O. BOX 447
FRUITLAND PARK, FL 34731-0477

JIM C. BRANHAM
(352) 787-2944

RAINTREE UTILITIES, INC. (WU663)
37731 STATE ROAD 19
UMATILLA, FL 32784-9618

DON MONN
(904) 357-3767

ROUTE 19A NORTH JOINT VENTURE (CENTURY REALTY FUNDS/HASELT (WS577))
P. O. BOX 5252
LAKELAND, FL 33807-5252

RAYMOND MOATS
(941) 647-1581

SHANGRI-LA BY THE LAKE UTILITIES, INC. (WS728)
11654 LONG LAKE DRIVE
SPARTA, MI 49345

WILLIAM E. WERNER
(616) 887-8888

SOUTHLAKE UTILITIES, INC. (WS638)
P. O. BOX 6209
TALLAHASSEE, FL 32314-6209

ROBERT L. CHAPMAN, III
(888) 876-3569

SUN COMMUNITIES FINANCE LIMITED PARTNERSHIP (WS755)
31700 MIDDLEBELT ROAD, SUITE 145
FARMINGTON HILLS, MI 48334

JOSE A. DIEZ-ARGUELLES
(850) 224-9634

W.B.B. UTILITIES, INC. (WU639)
4116 BAIR AVENUE
FRUITLAND PARK, FL 34731-9647

RICHARD E. BAIR
(352) 787-4347

LIST OF WATER AND WASTEWATER UTILITIES IN LAKE COUNTY

(VALID FOR 60 DAYS)
12/28/1998-02/25/1999

UTILITY NAME

MANAGER

GOVERNMENTAL AGENCIES

ADMINISTRATOR, CITY OF UMATILLA
P. O. BOX 2286
UMATILLA, FL 32784-2286

CLERK, BOARD OF COUNTY COMMISSIONERS, LAKE COUNTY
P. O. BOX 7800
TAVARES, FL 32778-7800

DEP CENTRAL DISTRICT
3319 MAGUIRE BLVD., SUITE 232
ORLANDO, FL 32803-3767

DEP SOUTHWEST DISTRICT
3804 COCONUT PALM DRIVE
TAMPA, FL 33618-8318

EAST CENTRAL FLORIDA PLANNING COUNCIL
1011 WYMORE ROAD, SUITE 105
WINTER PARK, FL 32789

MAYOR, CITY OF CLERMONT
P. O. BOX 120219
CLERMONT, FL 32712-0219

MAYOR, CITY OF EUSTIS
P. O. DRAWER 68
EUSTIS, FL 32727-0068

MAYOR, CITY OF FRUITLAND PARK
506 WEST BERCKMAN STREET
FRUITLAND PARK, FL 34731-3200

MAYOR, CITY OF GROVELAND
156 SOUTH LAKE AVENUE
GROVELAND, FL 34736-2597

LIST OF WATER AND WASTEWATER UTILITIES IN LAKE COUNTY

(VALID FOR 60 DAYS)
12/28/1998-02/25/1999

UTILITY NAME

MANAGER

MAYOR, CITY OF LEESBURG
P. O. BOX 490630
LEESBURG, FL 32749-0630

MAYOR, CITY OF MASCOTTE
P. O. BOX 56
MASCOTTE, FL 34753-0056

MAYOR, CITY OF MINNEOLA
P. O. BOX 678
MINNEOLA, FL 34755-0678

MAYOR, CITY OF MOUNT DORA
P. O. BOX 176
MOUNT DORA, FL 32756-0176

MAYOR, CITY OF TAVARES
P. O. BOX 1068
TAVARES, FL 32778-1068

MAYOR, TOWN OF ASTATULA
P. O. BOX 609
ASTATULA, FL 34705-0609

MAYOR, TOWN OF HOWEY-IN-THE-HILLS
P. O. BOX 67
HOWEY-IN-THE-HILLS, FL 34737-0067

MAYOR, TOWN OF LADY LAKE
225 WEST GUAVA STREET
LADY LAKE, FL 32159-3735

MAYOR, TOWN OF MONTVERDE
P. O. BOX 560008
MONTVERDE, FL 34729-0008

LIST OF WATER AND WASTEWATER UTILITIES IN LAKE COUNTY

(VALID FOR 60 DAYS)
12/28/1998-02/25/1999

UTILITY NAME

MANAGER

ST. JOHNS RIVER WTR MANAGEMENT DISTRICT
P.O. BOX 1429
PALATKA, FL 32178-1429

STATE OFFICIALS

STATE OF FLORIDA PUBLIC COUNSEL
C/O THE HOUSE OF REPRESENTATIVES
THE CAPITOL
TALLAHASSEE, FL 32399-1300

DIVISION OF RECORDS AND REPORTING
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399-0850

Attachment C

Copy of Notice

NOTICE OF APPLICATION FOR AN EXTENSION OF SERVICE AREA

Notice is hereby given on December 31, 1998, pursuant to Section 367.045, Florida Statutes, of the Application of Florida Water Services Corporation to amend its Water Certificate No. 106-W to add and delete territory in Lake County, Florida, as follows:

LAKE COUNTY

SILVER LAKES/WESTERN SHORES PROPOSED
ADDITION TO WATER SERVICE TERRITORY:

That portion of Township 19 South, Range 25 East, Lake County, Florida described as follows:

The portion of the West $\frac{1}{2}$ of Section 1 lying south and west of Haines Creek.

The South $\frac{1}{2}$ of Section 2.

The Northwest $\frac{1}{4}$ of the Southwest $\frac{1}{4}$ of Section 11.

The Northwest $\frac{1}{4}$ of Section 11.

The North $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 11 less and except the area described as follows: Beginning at the Northeast corner of said Section 11, run South $00^{\circ}43'58''$ West a distance of 1332.51 feet; thence run North $89^{\circ}56'23''$ West a distance of 788.83 feet; thence run North $00^{\circ}07'50''$ East a distance of 183.67 feet; thence run North $36^{\circ}22'38''$ East a distance of 501.98 feet; thence run North $86^{\circ}18'09''$ East a distance of 364.00 feet; thence run South $00^{\circ}07'47''$ West a distance of 720.08 feet; thence run North $89^{\circ}55'30''$ East a distance of 142.86 feet to the Point of Beginning No. 1.

The South $\frac{1}{2}$ of the Southeast $\frac{1}{4}$ of Section 12 less and except the north 200 feet of the South $\frac{1}{2}$ of the Southeast $\frac{1}{4}$ of Section 12.

The South $\frac{1}{2}$ of the Northwest $\frac{1}{4}$ of Section 13.

The Northeast $\frac{1}{4}$ of Section 13.

The East $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 15 less and except the North 700 feet of the East $\frac{1}{2}$ of the Northeast $\frac{1}{4}$ of Section 15.

The territory proposed to be deleted is described as follows:

That portion of Township 19 South, Range 25 East, Lake County, Florida described as follows:

Commencing at the northwest $\frac{1}{4}$ of Section 12, run South $00^{\circ}43'58''$ West a distance of 1332.51 feet to the Point of Beginning No.2; thence run South $89^{\circ}30'48''$ East a distance of 241.60 feet; thence meandering along Haines Creek 538 feet more or less; thence run South $00^{\circ}00'00''$ West a distance of 490.91 feet; thence run North $87^{\circ}10'57''$ West a distance of 649.81 feet; thence run North $00^{\circ}43'58''$ East a distance of 546.00 feet to the Point of Beginning No.2.

Any objection to the said application must be made in writing within thirty days from this date to: Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida, 32399-0870. A copy of said objection should be mailed to the application, whose address is: Florida Water Services Corporation, Attn: Matthew J. Feil, Esquire, P.O. Box 609520, Orlando, Florida 32860-9520.

Attachment D

**Certified Mail Return Receipt Cards
for Entities**

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

East Central Florida Planning Council
1011 Wymore Road, Suite 105
Winter Park, FL 32789

4a. Article Number
P123393001

4b. Service Type
 Registered Certified
 Express Mail Insured
 Return Receipt for Merchandise COD

7. Date of Delivery
1-4-99

5. Received By: (Print Name)

8. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)
 X *A. Kelly*

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

Mayor, City of Fruitland Park
506 West Berckman Street
Fruitland Park, FL 34731-3200

4a. Article Number
P123 393 004

4b. Service Type
 Registered Certified
 Express Mail Insured
 Return Receipt for Merchandise COD

7. Date of Delivery
1-4-98 CLK

5. Received By: (Print Name)

8. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)
 X *D. Hubbard*

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

Lake Groves Utilities, Inc.
P. O. Box 915505
Longwood, FL 32791-5505

4a. Article Number
P123 394 554

4b. Service Type
 Registered Certified
 Express Mail Insured
 Return Receipt for Merchandise COD

7. Date of Delivery
JAN 1995

5. Received By: (Print Name)

8. Addressee's Address (Only if requested and fee is paid)

6. Signature: (Addressee or Agent)
 X *John Marwell*

PS Form 3811, December 1994

Domestic Return Receipt

Thank you for using Return Receipt Service.

Attachment E

**Crystal River Utilities, Inc.
Return Receipt Card**

ATTN: MICHELLE

MAILING OFFICE Postmark if Return Receipt was paid for at time of mailing.

CAUTION: Complete unshaded areas (Items 1-6) and enter your name and address on the reverse.

- 1. Return receipt WAS NOT paid for at time of mailing.
- 2a. Return receipt WAS paid for at time of mailing.
- 2b. Return receipt showing addressee's address WAS paid for at time of mailing.

3. Article Addressed To:

CRYSTAL RIVER UTILITIES
PO Box 520247
Longwood, FL 32752

Article fee as shown in DM4 if return receipt was not paid for at time of mailing.

Article Number
P123394551

5. Mailing Date

6. Type of Service

- COD Certified Numbered Insured Return Receipt for Merchandise Express Mail Registered

7. Delivery Date

8. Delivered to the following individual, company, or organization:

11. Postal Records Show:

- Delivery was made
- Delivery was not made

9. Delivery Date

10. Address (Complete only if item 2b is checked)

12. Clerk's Initials

LONGWOOD, FL

APR 22 1999

USPS

DELIVERY DATE

APR 22 1999

USPS

NO RECORD [Signature]

PS Form 3811-A, December 1994

Domestic Return Receipt (After Mailing)



APR-22-99 THU 13:03 USPS, LONGWOOD-32750-9998 407 339 2329

F.01

Attachment F

**Letter to Longwood Branch
United States Post Office**

MANAGER CUSTOMER SERVICES
LOCKHART BRANCH



4/29/99

Postmaster
Longwood Branch

Dear Postmaster :

This letter is in reference to a Customer inquiry. We have sent two inquiries to the Longwood Office for a certified letter # P 123 394 551, which was mail by Florida Water Services on 12/31/98. The letter was addressed to Crystal River Utilities, Inc, PO Box 520247 , Longwood , FL, 32752-0247. This letter has not been returned to the sender and the customer states they have not received it. Can you please check one final time for the PS form 3849 . If you have any questions please call the Lockhart Branch Post Office at (407) 293-2681.

Julie Vaccarella



Manager Customer Services

5087 EDGEWATER DRIVE
ORLANDO FL 32810-9998
407- 293-2681

UNITED STATES POSTAL SERVICE



First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

• Print name and address of delivery office in this box •

POSTMASTER

Longwood, FL
32752-0247

1st request - 1.20.99
2nd request - 3.19.99

MAILING OFFICE: Postmark if Return Receipt was paid for at time of mailing.

CUSTOMER: Complete unshaded area (items 1-6) and enter your name and address on the reverse.

- 1. Return receipt **WAS NOT** paid for at time of mailing.
- 2a. Return receipt **WAS** paid for at time of mailing.
- 2b. Return receipt showing addressee's address **WAS** paid for at time of mailing.

3. Article Addressed To:

Crystal River Utilities, Inc
P.O. Box 520247
Longwood, FL 32752-0247



Attachment as shown on DMM if return receipt was not paid for at time of mailing.

4. Article Number
P123394551

5. Mailing Date

12/31/98

6. Type of Service

- COD
- Certified
- Numbered Insured
- Return Receipt for Merchandise
- Express Mail
- Registered

7. Delivery Date

APR 22 1999

8. Delivered to the following individual, company, or organization:

NO RECORD OF DELIVERY

9. Delivery Date

10. Address (Complete only if item 2b is checked)

11. Postal Records Show:

- Delivery was made
- Delivery was not made

12. Clerk's Initials

Shul