

Commissioners:
JOE GARCIA, CHAIRMAN
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E. LEON JACOBS, JR.



DIVISION OF WATER & WASTEWATER
CHARLES H. HILL
DIRECTOR
(850) 413-6900

Public Service Commission

May 6, 1999

Ms. Barbara Robinson
P.O. Box 2051
Silver Springs, FL 34489

Re: Protest against Order No. PSC-99-0382-FOF-SU, approval of a new class of service for wastewater-only flat rates by Tradewinds Utilities, Inc. in Marion County.

Dear Ms. Robinson:

This letter is in regard to your complaint given to staff at the customer meeting on April 28, 1999 concerning approval of the wastewater-only flat rates by Tradewinds Utilities, Inc. Staff understands your concern about the approval of rates for wastewater services. Please bear in mind that these rates were approved on a temporary basis, subject to refund, pending further investigation by Commission staff. At the moment, staff is gathering additional information to help determine the outcome of this matter. We believe that the additional information will help us determine if the rates are fair, just, and reasonable.

Staff would like to thank you for your remarks regarding Docket No. 981825-SU at the customer meeting. Your comments were recorded, and will be used to further assist staff in making a determination in this matter. I have attached a copy of your complaint for your files. Please let us know if you have additional questions or need additional information concerning this matter.

You may contact Johnny Butts at (850) 413-6920.

Sincerely,

bill lowe
Assistant Director

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC 1
- WAW _____
- OTH _____

BL:jb

Enclosure

cc: Division of Records and Reporting (981825-SU)
Tradewinds Utilities, Inc.

DOCUMENT NUMBER - DATE

05788 MAY-68

FPSC-RECORDS/REPORTING

TRADEWINDS UTILITIES, INC.
PO BOX 5220
OCALA, FL 34478-5220
352-622-4949

Barbara Robinson
PO Box 2051
Silver Springs, FL 34489

Dear Ms. Robinson,

We received your letter dated November 20, 1998 requesting application for water and sewer services. Your application is not acceptable as a 1" meter. Please see attached certification from Engineer Miles C. Anderson, P.E., certifying that a two inch meter is required for the property in question per all local and State guidelines. As you refuse to comply with the reasonable rules and requirements of the utility, as well as the 10 State Standards adopted by Marion County, the City of Ocala, and the Southern Standard Building Codes, Tradewinds Utilities will not be able to provide service to your quadrplex. Your check No. 806, dated November 20, 1998 is enclosed for return. If, in the future, you would like to receive utility service for your property, please advise the Utility Office.

Sincerely,

Deborah Dillon, V. Pres.

*Barbara Robinson
P.O. 842051
Silver Springs Fla
(352) 867-8069*

28 APRIL 1999

BARBARA ROBINSON
P.O. BOX 2051
SILVER SPRINGS FL_34489

I REPRESENT MYSELF BARBARA ROBINSON PROPERTY OWNER OF GEORGE MAYO SUB.
3721 N.E. 40 PL OCALA FL 34479. I PROTEST THE FLAT RATE OF 261,55 FOR MY
QUADRAPLEX .TRADEWINDS UTILITIES RATES ARE MUCH TO HIGH. HERE IS A COPY
OF A LETTER AND MY CHECK THEY SENT BACK TO ME BECAUSE THEY REFUSED
TO SERVICE MY QUAD WITH A 1' METER MY PLUMBER SAID THE PLUMBING GOING
IN SIDE THE BUILDING WILL BE THE SAME WITH THE AMOUNT OF WATER FLOW
WHETHER I GO WITH 1' or 2' .I F I AM REQUIRED TO HOOK UP TOTHRE SYSTEM
OR ESLE BE TAKEN TO COURT AS MR.CHARLES DEMENZES SAID TO ME I
THEN I THINK IT IS VREY UN FAIR NOT TO HAVE ANY OPTIONS AS FAR AS
A METER FOR EA. TENET SO THEY CAN PAY THERE OWN WATER BILLS.IAM A
SINGLE PERSON ON A LIMITED INCOME SO IF I HAVE TO START PAYING THESE
HIGH PRISES I WILL BE FORSED TO SELL OR LOSE MY QUAD.ICURENTLY PAY
AROUND 20.00 A MO NOW A MO AND CAN PROVE THIS FROM MY LAST YEAR BILLS
I ALSO HAVE GOOD WELL WATER AND CAN PROVE THIS THUR H.R.S. BECAUSE
I TAKE A WATER SAMPLE EA. QUARTER UP AND HAVE IT TESTED SO IAM NOT
HAVING ANY PROBLEMS AND FILL LIKE I SHOULD NOT BE FORCED TO DO
ANYTHING AT THIS TIME DOCKET NO.981825-SU

THANK YOU

BARBARA ROBINSON