

STONE & BAXTER, LLP

ATTORNEYS AT LAW

SUITE 1111

CHARTER MEDICAL BUILDING

577 MULBERRY STREET

MACON, GEORGIA 31201-8256

WARD STONE, JR.  
D. MARK BAXTER  
STEPHEN LOUIS A. DILLARD  
THOMAS M. BROWDER III

TELEPHONE (912) 750-9898  
FACSIMILE (912) 750-9899

May 19, 1999

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

990666-TX

Re: Application of Access Integrated Networks, Inc. for Authority to Provide (ALEC) Alternative Local Exchange Services within the State of Florida

Dear Clerk:


Enclosed herein please find an original and six (6) copies of Access Integrated Networks, Inc.'s Application for Authority to Provide (ALEC) Alternative Local Exchange Services within the State of Florida, as well as a \$250.00 check made payable to the Florida Public Service Commission.

I have attached a proposed Local Exchange Service Tariff to the enclosed original and copies of the application. It is my understanding that a company may file a tariff as opposed to a price list. If I am incorrect in this assessment, please let me know.

If you have any questions concerning any aspect of this letter or the enclosed, please do not hesitate to contact me.

I remain,

Very truly yours,

  
Stephen Louis A. Dillard

SLAD/dr  
Enclosures:

cc: Tom Wright

Check received with filing and forwarded to Project for deposit.  
FF-101 Form filed with check to FISC with receipt # 1011.

Initials of person who forwarded check:  
W.S.

DOCUMENT NUMBER-DATE  
06505 MAY 24 99  
FPSC-RECORDS/REPORTING

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\***

**DIVISION OF COMMUNICATIONS**  
**BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM**  
**for**  
**AUTHORITY TO PROVIDE (ALEC) ALTERNATIVE LOCAL EXCHANGE SERVICE**  
**WITHIN THE STATE OF FLORIDA**

990666-TX

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Appendix A).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of **\$250.00** to:

**Florida Public Service Commission**  
**Division of Records and Reporting**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6770**

- ◆ If you have questions about completing the form, contact:

**Florida Public Service Commission**  
**Division of Communications**  
**Bureau of Certification and Evaluation**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, Florida 32399-0850**  
**(850) 413-6600**

# APPLICATION

1. This is an application for  $\sqrt{\quad}$  (check one):

**Original certificate** (new company).

**Approval of transfer of existing certificate:**

Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.

**Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.

**Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

Access Integrated Networks, Inc.

3. Name under which the applicant will do business (fictitious name, etc.):

Access Integrated Networks, Inc.

4. Official mailing address (including street name & number, post office box, city, state, zip code):

121 North Crest Blvd., Macon, Georgia 31210

5. Florida address (including street name & number, post office box, city, state, zip code):

1200 South Pine Island Rd.

Plantation, Broward County, Florida 33324

6. Structure of organization:

- Individual       Corporation  
 Foreign Corporation    Foreign Partnership  
 General Partnership    Limited Partnership

Other \_\_\_\_\_

7. **If individual**, provide:

**Name:** Not Applicable

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**City/State/Zip:** \_\_\_\_\_

**Telephone No.:** \_\_\_\_\_ **Fax No.:** \_\_\_\_\_

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

8. **If incorporated in Florida**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

Not applicable

9. **If foreign corporation**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

F99000001823 A copy of Applicant's Certificate of Authorization is affixed hereto as Attachment 9 (a)

10. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida: Not Applicable

(a) The Florida Secretary of State fictitious name registration number:  
Not Applicable

11. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) The Florida Secretary of State registration number:  
Not Applicable

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: Not Applicable

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number: Not Applicable

14. Provide **F.E. I. Number**(if applicable):58-2233012

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

Not Applicable

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(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

Not Applicable

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16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

**Name:** D. Mark Baxter & Stephen Louis A. Dillard

**Title:** Stone & Baxter, LLP

**Address:** 1111 Charter Medical Building, 577 Mulberry Street

**City/State/Zip:** Macon, Georgia 31201

**Telephone No.:** (912) 750-9898      **Fax No.:** (912) 750-9899

**Internet E-Mail Address:** stone&baxter@compunet 1.com

**Internet Website Address:** Not Applicable

(b) Official point of contact for the ongoing operations of the company:

**Name:** William T. Wright

**Title:** President / Chief Executive Officer

**Address:** 121 North Crest Blvd.

**City/State/Zip:** Macon, Georgia 31210

**Telephone No.:** (912) 475-9800 **Fax No.:** (912) 475-9988

**Internet E-Mail Address:** Tom@accesscomm.com

**Internet Website Address:** www.accesscomm.com

(c) Complaints/Inquiries from customers:

**Name:** William T. Wright

**Title:** President / Chief Executive Officer

**Address:** 121 North Crest Blvd.

**City/State/Zip:** Macon, Georgia 31210

**Telephone No.:** (912) 475-9800 **Fax No.:** (912) 475-9988

**Internet E-Mail Address:** Tom@accesscomm.com

**Internet Website Address:** www.accesscomm.com

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

Georgia

(b) has applications pending to be certificated as an alternative local exchange company.

In addition to the state of Florida, AIN will be seeking certification in the following states: Alabama, Louisiana, Tennessee, Kentucky, North Carolina and South Carolina

(c) is certificated to operate as an alternative local exchange company.

Georgia. A copy of Applicant's certificates authorizing it to provide such service are affixed hereto as Attachment 17 (c).

FORM PSC/CMU 8 (ALEC) (6/98)

Required by Commission Rule Nos. 25-24.805,

25-24.810, and 25-24.815

Page 5 of 11

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(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

Not Applicable

---

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

Not Applicable

---

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Not Applicable

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18. Submit the following: See Attachment 18 (a)

A. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

1. the balance sheet:
2. income statement: and



3. statement of retained earnings.

**NOTE:** *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

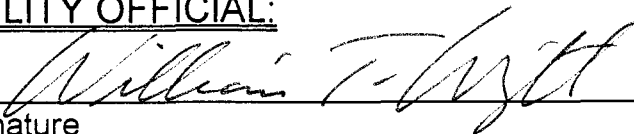
Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
  2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
  3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.
- B. Managerial capability: give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each. §See Attachment 18 (b) & (c)
- C. Technical capability: give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance. §See Attachment 18 (b) & (c)

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

**UTILITY OFFICIAL:**

	
Signature	Date
_____	4-16-99
President / Chief Executive Officer	(912) 475-9800
Title	Telephone No.
Address: 121 North Crest Blvd.	(912) 475-9988
_____	Fax No.
Macon, Georgia 31210	_____
_____	_____

**ATTACHMENTS:**

- A - CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- B - INTRASTATE NETWORK
- C - AFFIDAVIT
- GLOSSARY

**CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT**

I, (Name) \_\_\_\_\_,

(Title) \_\_\_\_\_ of (Name of Company)

\_\_\_\_\_ and current holder of Florida Public Service Commission Certificate Number # \_\_\_\_\_, have reviewed this application and join in the petitioner's request for a:

- ( ) sale
- ( ) transfer
- ( ) assignment

of the above-mentioned certificate.

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Title

\_\_\_\_\_  
Telephone No.

\_\_\_\_\_  
Address:

\_\_\_\_\_  
Fax No.

\_\_\_\_\_  
\_\_\_\_\_

**\*\* APPENDIX B \*\***

**INTRASTATE NETWORK (if available)**

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.]

**1. POP:** Addresses where located, and indicate if owned or leased.

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

**2. SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

**3. TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>OWNERSHIP</u>
1) _____	_____
2) _____	_____
3) _____	_____
4) _____	_____

**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

**Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."**

**UTILITY OFFICIAL:**

<u>William T. [Signature]</u>	<u>4-16-99</u>
Signature	Date
<u>President / Chief Executive Officer</u>	<u>(912) 475-9800</u>
Title	Telephone No.
Address: <u>121 North Crest Blvd.</u>	<u>(912) 475-9988</u>
<u>Macon, Georgia 31210</u>	Fax No.
_____	
_____	
_____	

**ACCESS INTEGRATED NETWORKS, INC.  
(FLORIDA)**

**ATTACHMENT 9 (a)**

**Certificate of Authorization**

# State of Florida



## Department of State

I certify from the records of this office that ACCESS INTEGRATED NETWORKS, INC., is a corporation organized under the laws of Georgia, authorized to transact business in the State of Florida, qualified on April 7, 1999.

The document number of this corporation is F99000001823.

I further certify that said corporation has paid all fees and penalties due this office through December 31, 1999, and its status is active.

I further certify that said corporation has not filed a Certificate of Withdrawal.

Given under my hand and the  
Great Seal of the State of Florida  
at Tallahassee, the Capitol, this the  
Seventh day of April, 1999



CR2EO22 (1-99)

*Katherine Harris*

Katherine Harris  
Secretary of State

**ACCESS INTEGRATED NETWORKS, INC.  
(FLORIDA)**

**Attachment 17 (c)**

- 1. Interim Certificate of Authority to Provide  
Competitive Local Exchange Service (GA)**
- 2. Interim Certificate of Authority to Resell  
Interexchange Telecommunications Services  
(GA)**





COMMISSIONERS:

MAC BARBER, CHAIRMAN  
DAVID N. BAKER  
ROBERT B. (BOBBY) BAKER  
BOB DURDEN  
STAN WISE

DEBORAH K. FLANNAGAN  
EXECUTIVE DIRECTOR

## Georgia Public Service Commission

47 TRINITY AVENUE, S.W.  
ATLANTA, GEORGIA 30334-5701  
(404) 656-4501 OF 1 (800) 282-5813  
FAX: (404) 656-2341 www.psc.state.ga.us

RECEIVED

JUL 07 1998

EXECUTIVE SECRETARY

### THIRD AMENDATORY INTERIM CERTIFICATE OF AUTHORITY TO PROVIDE COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATION SERVICES

Certificate No. L-037

Approved: June 5, 1997  
Originally Issued: July 10, 1997  
Amended: October 7, 1997  
Effective: October 20, 1997  
Amended: May 5, 1998  
Effective: JUL 02 1998

IN RE: DOCKET NO. 7381-U - Application of **Access Integrated Networks, Inc.** for a Certificate of Authority to Provide Competitive Local Exchange Services.

BY THE COMMISSION:

#### I. BACKGROUND

On September 4, 1997, Access Integrated Networks, Inc. (hereinafter referred to as "the Company") filed with the Georgia Public Service Commission (hereinafter referred to as "the Commission") an application to amend its Interim Certificate of Authority to Provide Competitive Local Exchange Services. The Applicant requests authority to extend beyond the eight (8) exchanges for which it is currently approved, in order to provide local exchange services in all other exchanges in Georgia currently served by BellSouth Telecommunications, Inc. The request was approved on October 7, 1997 and issued October 20, 1997.

On February 27, 1998 the Company filed with the Commission a request to further amend their Interim Certificate of Authority to Provide Competitive Local Exchange Services so as to provide pre-paid local service.

**II.**  
**FINDINGS OF FACT AND CONCLUSIONS OF LAW**

The Commission has jurisdiction over the Company's request pursuant to O.C.G.A. § 46-5-168(b).

Having reviewed the Application and considered the matter, the Commission finds and concludes that it is reasonable to grant the Company's request for an amendment to its Interim Certificate authorizing the Company to provide pre-paid competitive local exchange services.

**WHEREFORE IT IS:**

**ORDERED**, that the requested amendment to interim certificate numbered L-037 be granted to Access Integrated Networks, Inc. whose principal business address is 152 North Crest Boulevard, Suite C, Macon, Georgia 31210-1844.

**ORDERED FURTHER**, that applicant be granted authority to provide pre-paid local exchange telecommunications services in the exchanges identified in its application, namely all exchanges in Georgia currently served by BellSouth Telecommunications, Inc., as follows:

Acworth	Carrollton	Franklin	Lithonia
Adairsville	Cartersville	Gainesville	Loganville
Albany	Cave Springs	Gay	Louisville
Alpharetta	Cedertown	Gibson	Lulla
Americus	Chamblee	Grantville	Lumber City
Appling	Clarkston	Greensboro	Lumpkin
Arlington	Claxton	Greenville	Luthersville
Athens	Clermont	Griffin	Lyons
Atlanta	Colquitt	Hamilton	Madison
Augusta	Columbus	Hampton	Marietta
Austell	Concord	Hazelhurst	McDonough
Baconton	Conyers	Hephizah	Millen
Bainbridge	Cordele	Hogansville	Monticello
Barnesville	Covington	Jackson	Newton
Baxley	Cumming	Jekyll Island	Norcross
Blackshear	Cusseta	Jesup	Palmetto
Borgart-Statham	Dallas	Johnson Corners	Panola
Bremen	Douglasville	Kingston	Pelham
Brunswick	Duluth	LaGrange	Pine Mountain
Buchanan	Eatonton	Lake Park	Pooler
Buford	Elberton	Lawrenceville	Powder Springs
Calhoun	Fairburn	Leary	Richland
Camilla	Flowery Branch	Leesburg	Rockmart

Rome	Social Circle	Thomasville	Watkinsville
Roopville	Sparks	Thomson	Waycross
Royston	Sparta	Tifton	Waynesboro
Rutledge	St. Simons Island	Tucker	Woodbury
Sandersville	Stone Mountain	Tybee Beach	Woodstock
Sardis	Swainsboro	Valdosta	Wrens
Savannah	Sylvester	Vidalia	Wrightsville
Senoia	Tallapoosa	Villa Rica	Zebulon
Smithville	Temple	Wadley	
Smyrna	Tennile	Warrenton	

**ORDERED FURTHER**, that the amendment granted herein to Access Integrated Networks, Inc. is subject to the same terms and conditions as contained in the originally issued Interim Certificate.

**ORDERED FURTHER**, that pursuant to O.C.G.A. § 46-5-168(b)(2) the certificate granted herein shall be subject to revocation if the Company fails to notify the Commission of any change in its contact address on file with the Commission, fails to comply with Commission requirements or Orders, or violates any applicable law or Commission rule.

**ORDERED FURTHER**, that the certificate granted herein shall be issued subject to the conditions and requirements adopted by the Commission in Docket No. 5778-U for certificates of authority, and subject to all other applicable requirements and rules of the Commission.

Quarterly Filing Requirements:

- 1) the number of new and total customers, categorized by customer class and types of service;
- 2) the number, nature and resolution of any complaints, categorized by customer class (and, if applicable, by types of service);
- 3) the number of employees dedicated in Georgia to the local service, categorized by type (e.g., customer service, sales, maintenance, etc.); and
- 4) an explanation of whether the services are being made available through resale or through use of the company's own facilities.

**ORDERED FURTHER**, that the Applicant enter into an escrow agreement consistent with the Commission's ruling and all other requirements regarding prepaid monthly service in Docket No. 5947-U (Ga. Comm. South).

**ORDERED FURTHER**, that the request for waiver of Georgia Public Service Commission Rules 515-12-1-.28, Telephone Service Disconnection and 515-12-.05(4), Customer Deposits for Telecommunication Services, are hereby approved for prepaid local service only.

**ORDERED FURTHER** , that the Applicant shall provide customer notification at least one week prior to termination either by mail or phone call to affected customers. (Condition of waiver should be based in conjunction with notification as contained in 3.)

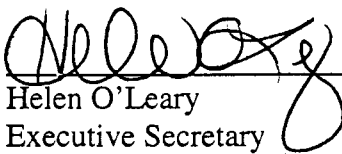
**ORDERED FURTHER** , that the Applicant shall file a quarterly report to the Commission which provides the following:

- 1) number of customers at the beginning of the quarter
- 2) number of customers at the end of the quarter
- 3) number of customers disconnected
- 4) amounts paid into escrow

**ORDERED FURTHER**, that jurisdiction over this matter is expressly retained for the purpose of entering such further order or orders as this Commission may deem just and proper.

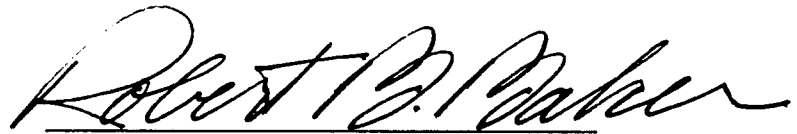
**ORDERED FURTHER**, that any motion for reconsideration or rehearing in this case shall not have the effect of staying this Order of the Commission, except insofar as the Commission may otherwise provide.

The above by action of the Commission in Administrative Session on May 5, 1998.

  
\_\_\_\_\_  
Helen O'Leary  
Executive Secretary

Date: July 1, 1998

HOL/RBB/DRS/sb

  
\_\_\_\_\_  
Robert B. Baker, Jr.  
Chairman

Date: July 1, 1998

COMMISSIONERS:

ROBERT B. BAKER, JR., CHAIRMAN  
DAVID N. BAKER  
BOB DURDEN  
LAUREN "BUBBA" McDONALD, JR.  
STAN WISE



DEBORAH K. FLANNAGAN  
EXECUTIVE DIRECTOR

HELEN O'LEARY  
EXECUTIVE SECRETARY

# Georgia Public Service Commission

47 TRINITY AVENUE, S.W.  
ATLANTA, GEORGIA 30334-5701  
(404) 656-4501 OR 1 (800) 282-5813  
FAX: (404) 656-2341 www.psc.state.ga.us

NOV 12 1998

CLERK OF SUPERIOR COURT  
106

## INTERIM CERTIFICATE OF AUTHORITY TO RESELL INTEREXCHANGE TELECOMMUNICATIONS SERVICES

Certificate No. R-561

Approved: November 3, 1998

Docket No. 7581-U

Expires: November 3, 1999

Effective Date: 11-10-98

WHEREFORE, it is

ORDERED: That the above numbered certificate is hereby granted to Access Integrated Networks, Inc., whose principal business address is Suite C, 152 North Crest Blvd., Macon, GA 31210-1844, for the resell of interexchange telecommunications services at the address shown on the application. This certificate is hereby issued subject to the conditions as adopted by the Commission in Docket No. 3488-U, 3913-U, and any further amendments or supplements thereto.

ORDERED FURTHER: That pursuant to O.C.G.A. Section 46-5-168(b)(2) the certificate granted herein shall be subject to revocation if the Company fails to notify the Commission of any change in its contact address on file with the Commission, fails to comply with Commission requirements or orders, or violates any applicable law or Commission rule.

This certificate shall expire November 3, 1999.

BY ORDER OF THE GEORGIA PUBLIC SERVICE COMMISSION, this 3rd day of November, 1998.

\_\_\_\_\_  
Helen O'Leary  
Executive Secretary

\_\_\_\_\_  
Robert B. Baker, Jr.  
Chairman

DATE: Nov. 10, 1998

DATE: Nov. 10, 1998

**ACCESS INTEGRATED NETWORKS, INC.  
(FLORIDA)**

**Attachment 18 (A)**

**Certified Financial Statement**

The compiled Financial Statements and Accountant's Report included in this attachment are not audited financial statements.

William T. Wright, President and Chief Executive Officer of Access Integrated Networks, Inc., has submitted an Affidavit to comply with this Commission's directive in question 18 (A). Specifically, Mr. Wright affirms that the unaudited financial statements included in this attachment are "true and correct," and include the "Balance Sheet," "Income Statement," and "Statement of Retained Earnings (i.e. cash flows)" for Access Integrated Networks, Inc.

The second paragraph of the Affidavit is a "written explanation" and affirmation by Mr. Wright that Access Integrated Networks, Inc. has sufficient capital to maintain the telecommunications services it plans to offer to the citizens of Florida. If the Commission needs any further information in respect to question 18 (A) of its ALEC Application, it will provide such information at the Commission's request immediately.

**BIBB COUNTY  
STATE OF GEORGIA**

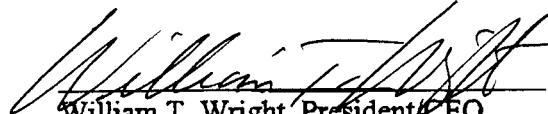
**AFFIDAVIT**

Personally appeared before the undersigned attesting authority authorized by law to administer oaths, William T. Wright, President of Access Integrated Networks, Inc., who, after first being duly sworn, deposes and says that the unaudited financial statement attached hereto and incorporated herein as Exhibit "A" is true and correct and contains the balance sheets, income statements, and statements of cash flows for Access Integrated Networks, Inc. as compiled by the company's accountant for the years ending December 31, 1997, and 1998.

Affiant further deposes and says that Access Integrated Networks, Inc., has sufficient access to additional capital to provide statewide local exchange and interexchange telecommunications services in the State of Florida, and that said capital gives the company sufficient financial capability to maintain the telecommunications services it offers to the public, as well as its ownership obligations.

Affiant further deposes and says that Access Integrated Networks, Inc., has a money market account of \$100,000.00 and a \$300,000.00 line of credit at First Liberty Bank located at 201 2<sup>nd</sup> Street, Macon, Georgia 31201.

Affiant further sayeth not.



William T. Wright, President/CEO  
Access Integrated Networks, Inc.  
121 North Crest Blvd.  
Macon, Georgia 31210  
(912) 475-9800

Sworn to and subscribes before me

16<sup>th</sup> day of April, 1999.

Susan Luth

NOTARY PUBLIC

Bibb COUNTY,

State of GEORGIA

My commission expires: \_\_\_ day of \_\_\_\_\_, 1999.

MY COMMISSION EXPIRES DEC. 28, 2002

ACCESS INTEGRATED NETWORKS, INC.

COMPILED FINANCIAL STATEMENTS  
AND ACCOUNTANT'S REPORT

FOR THE YEARS ENDED  
DECEMBER 31, 1998, AND 1997





January 25, 1999

The Board of Directors  
Access Integrated Networks, Inc.  
121 North Crest Blvd.  
Macon, GA 31210-1845

I have compiled the accompanying balance sheets of ACCESS INTEGRATED NETWORKS, INC. as of December 31, 1998, and 1997, and the related statements of income and cash flows for the years then ended, in accordance with Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

A compilation is limited to presenting in the form of financial statements, information that is the representation of management. I have not examined or reviewed the accompanying financial statements and, accordingly, do not express an opinion or any other form of assurance on them. However, I became aware of a departure from generally accepted accounting principles that is described in the following paragraph.

The accrual of revenue to customers is generally billed in advance and the accrual of costs related to revenue from the two major suppliers of services include some components of previous period charges and some components of billing in advance. Management informs us that it is impracticable to accurately measure the timing of various components and the effect of this matter cannot be determined.

Because the significance of the matters discussed above make it difficult to assess their impact on the financial statements taken as a whole, users of these financial statements might reach different conclusions about the company's financial position, results of operations, and cash flows if they had access to revised financial statements prepared in conformity with accepted accounting principles.

J. Richard McLemore, CPA

Member of American Institute of CPAs &  
Georgia Society of CPAs

5082 FORSYTH RD-SUITE F  
MACON, GEORGIA 31210  
(912) 757-8175

ACCESS INTEGRATED NETWORKS, INC.  
BALANCE SHEETS  
DECEMBER 31, 1998, AND 1997

	1998	1997
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash in Banks	\$ 138,813	\$ 51,152
Petty Cash	200	95
Accounts Receivable (Net of Provision for Bad Debts of \$7,082 in 1998 and \$0 in 1997)	364,224	89,699
Prepaid Corporation Income Tax	14,054	0
<b>TOTAL CURRENT ASSETS</b>	<b>517,291</b>	<b>140,946</b>
<b>PROPERTY, PLANT &amp; EQUIPMENT</b>		
Office Furnishings	11,355	9,391
Office Equipment	25,604	19,905
Leasehold Improvements	1,270	0
Accumulated Depreciation	(18,297)	(9,975)
<b>NET PROPERTY, PLANT &amp; EQUIPMENT</b>	<b>19,932</b>	<b>19,322</b>
<b>OTHER ASSETS</b>		
Deposits with Others	3,104	3,104
Organizational Expenses (Net of Accumulated Amortization of \$14,900 in 1998 and \$9,906 in 1997)	10,069	15,063
Cost of Billing and Accounts Receivable Software (Net of Accumulated Amortization of \$1,566 in 1998 and \$463 in 1997)	3,952	5,056
<b>TOTAL OTHER ASSETS</b>	<b>17,123</b>	<b>23,223</b>
<b>TOTAL ASSETS</b>	<b>\$ 554,346</b>	<b>183,491</b>

See Accompanying Accountant's Report.

ACCESS INTEGRATED NETWORKS, INC.  
BALANCE SHEETS  
DECEMBER 31, 1998, AND 1997

	1998	1997
<b>LIABILITIES</b>		
<b>CURRENT LIABILITIES</b>		
First Liberty Bank-Line of Credit	\$ 40,000	\$ 19,286
First Liberty Bank-Term Note Payable	15,624	0
Federal Excise Tax Payable-Local Service	6,376	2,820
Sales Tax Payable	9,756	5,096
Accrued and Withheld Employment Taxes	8,485	8,371
Accrued Corporation Income Taxes	0	25,701
Account Payable-BellSouth	214,021	10,182
Account Payable-BTI	33,240	0
Accounts Payable-Other	4,391	1,100
Customer Deposits	0	27
	<b>331,893</b>	<b>72,583</b>
<b>STOCKHOLDER EQUITY</b>		
Common Stock (No Par Value; 10,000,000 Shares Authorized; 1,494,250 Shares Issued and Outstanding)	500,250	38,250
Retained Earnings	(277,798)	72,658
	<b>222,452</b>	<b>110,908</b>
<b>TOTAL LIABILITIES &amp; STOCKHOLDER EQUITY</b>	<b>\$ 554,346</b>	<b>\$ 183,491</b>

See Accompanying Accountant's Report.

ACCESS INTEGRATED NETWORKS, INC.  
 INCOME STATEMENTS  
 YEARS ENDED DECEMBER 31, 1998, AND 1997

	1998	1997
<b>REVENUE</b>		
<b>Local Service</b>		
Recurring Charges-Local Service	\$ 1,622,117	\$ 86,942
Work Order Charges-Local Service	47,388	651
One-Time Charges-Local Service	72,594	15,464
Finance Charges-Local Service	5,585	0
Equipment Charges-Local Service	354	0
Discounts/Allowances/Adjustments-Local Service	(2,245)	49
<b>Total Net Revenue-Local Service</b>	<b>1,745,793 (A)</b>	<b>103,105</b>
<b>Long Distance Service</b>		
Long Distance Revenue	299,400	5,844
Long Distance Commissions	589	2,319
800/888 Payphone Surcharge	3,807	0
Discounts/Allowances/Adjustments-Long Distance Service	531	0
<b>Total Net Revenue-Long Distance Service</b>	<b>304,327 (B)</b>	<b>8,163</b>
<b>Travel Card Revenue</b>		
Travel Card Revenue	18,353	0
Discounts/Allowances/Adjustments-Travel Cards	0	0
<b>Total Net Revenue-Travel Cards</b>	<b>18,353 (C)</b>	<b>0</b>
<b>Voice Mail/Pager Revenue</b>		
Voice Mail/Pager Revenue	24,542	11,574
Discounts/Allowances/Adjustments-Voice Mail/Pager	0	0
<b>Total Net Revenue-Voice Mail/Pager</b>	<b>24,542 (D)</b>	<b>11,574</b>
<b>Miscellaneous Revenue</b>		
Consulting Revenue	0	361,828
ASR Commissions	0	36,655
Software/Equipment Commissions and Revenue	0	6,052
<b>Total Miscellaneous Revenue</b>	<b>0</b>	<b>404,535</b>
<b>TOTAL NET REVENUE</b>	<b>\$ 2,093,016</b>	<b>\$ 527,378</b>

See Accompanying Accountant's Report.

ACCESS INTEGRATED NETWORKS, INC.  
INCOME STATEMENTS  
YEARS ENDED DECEMBER 31, 1998, AND 1997

	1998	1997
	-----	-----
<b>COSTS RELATED TO REVENUE</b>		
Local Service-Cost of Sales	\$ 1,673,725	\$ 62,238
Internet Service Provider Cost	957	0
Sales Commissions Paid-Local Service	36,794	0
	-----	-----
Total Cost of Sales-Local Service	1,711,476 (A)	62,238
	-----	-----
Long Distance-Cost of Sales	232,449	3,664
Sales Commissions Paid-Long Distance Service	18,365	0
	-----	-----
Total Cost of Sales-Long Distance	250,814 (B)	3,664
	-----	-----
Travel Card Cost of Sales	12,233 (C)	337
	-----	-----
Voice Mail/Pager Cost of Sales	15,855 (D)	8,357
	-----	-----
Miscellaneous Revenue Cost of Sales		
Software/Equipment Costs	0	5,292
Sub-Contract Labor	0	1,370
	-----	-----
Total Miscellaneous Revenue Costs	0	6,662
	-----	-----
<b>TOTAL COSTS RELATED TO REVENUE</b>	<b>1,990,378</b>	<b>81,257</b>
	-----	-----
<b>GROSS PROFIT FROM REVENUE-CARRIED FORWARD</b>	<b>102,638</b>	<b>446,121</b>
	-----	-----
<b>EXPENSES</b>		
Accounting	10,143	5,325
Advertising and Marketing Expenses	9,343	12,437
Amortization of Organizational Expenses	6,098	4,994
Amortization of Leasehold Improvements	12	0
Automobile Expenses	0	5,136
Bad Debts	7,082	0
Bank Charges	697	186
Business Gifts & Flowers	59	93
Conferences	150	566
Consulting Fees	13,507	0
Copier Expenses	3,513	2,794
Depreciation Expense	8,311	7,187
Information Technology Expenses	11,568	2,097
	-----	-----
<b>EXPENSES-CARRIED FORWARD</b>	<b>\$ 70,483</b>	<b>\$ 40,814</b>
	-----	-----

See Accompanying Accountant's Report.

ACCESS INTEGRATED NETWORKS, INC.  
INCOME STATEMENTS  
YEARS ENDED DECEMBER 31, 1998, AND 1997

	1998	1997
GROSS PROFIT FROM REVENUES-BROUGHT FORWARD	\$ 102,638	\$ 446,121
EXPENSES-BROUGHT FORWARD	70,483	40,814
Dues & Subscriptions	2,781	1,346
Employee Benefits	4,708	3,845
Entertainment	3,278	499
FCC TRS Fund	100	0
Franchise Application Costs	659	3,952
General Insurance	319	620
Interest Expense	1,926	1,119
Legal Expenses	31,707	16,641
Licenses & Fees	150	1,345
Meals	2,832	5,499
Miscellaneous Expenses	25	547
Non-Deductibles	188	1,466
Office Supplies	9,454	4,725
Officer Life Insurance Premiums	0	3,646
Paging Expense-Employees	1,045	3,589
Postage	3,430	286
Rent and Other Occupancy Expenses	15,579	11,952
Repairs	0	17
Salaries	251,030	215,560
Sales Commissions Paid	0	1,237
Taxes-Payroll	21,445	18,687
Taxes-Other	335	423
Telephone	16,867	8,088
Travel & Lodging	982	2,449
Universal Access Fund	11,402	0
Utilities	3,143	1,736
TOTAL EXPENSES	453,868	350,087
NET BEFORE OTHER INCOME	(351,230)	96,034
Other Income	774	1,660
NET BEFORE INCOME TAXES	(350,456)	97,694
Corporation Income Taxes	0	(28,081)
NET INCOME	\$ (350,456)	\$ 69,614

See Accompanying Accountant's Report.

ACCESS INTEGRATED NETWORKS, INC.  
 STATEMENTS OF CASH FLOWS  
 YEARS ENDED DECEMBER 31, 1998, AND 1997

	1998	1997
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Net Income	\$ (350,456)	\$ 69,614
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
Depreciation and Amortization	14,421	12,643
Increase in Prepaid Corporation Income Taxes	(14,054)	0
Increase in Accounts Receivable-Net of Provision for Bad Debts	(274,525)	(62,288)
Decrease in Customer Deposits	(27)	0
Decrease in Taxes Payable	(17,371)	39,728
Increase (Decrease) in Contracts Not Earned	0	(38,250)
Increase in Accounts Payable	240,370	11,282
<b>NET CASH USED BY OPERATING ACTIVITIES</b>	<b>(401,640)</b>	<b>32,729</b>
<b>CASH FLOWS USED BY INVESTING ACTIVITIES</b>		
Additions to Office Furnishings & Equipment	(7,663)	12,947
Additions to Leasehold Improvements	(1,270)	0
Additions to Billing and Accounts Receivable Software	0	5,519
<b>NET CASH FLOWS USED BY INVESTING ACTIVITIES</b>	<b>(8,933)</b>	<b>18,466</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
Net Proceeds from Short-Term Borrowing	36,338	19,286
Proceeds from Issuance of Common Stock	462,000	14,250
<b>NET CASH FLOWS FROM FINANCING ACTIVITIES</b>	<b>498,338</b>	<b>33,536</b>
<b>NET INCREASE IN CASH</b>	<b>87,765</b>	<b>47,801</b>
<b>CASH AT BEGINNING OF YEAR</b>	<b>51,249</b>	<b>3,448</b>
<b>CASH AT END OF YEAR</b>	<b>\$ 139,013</b>	<b>\$ 51,249</b>

See Accompanying Accountant's Report.

**ACCESS INTEGRATED NETWORKS, INC.  
(FLORIDA)**

**Attachment 18 (b) & (c)**

**Managerial and Technical Qualifications of  
Officers, Employees, and Directors**



## Key Company Management

The key managers bring a combined total of over 85 years of experience in the telecommunications industry and will provide the nucleus of the management team as the firm grows.

*Tom Wright* serves as *President* and has over 25 years of experience in the telecommunications industry, all of which in the local service arena. Mr. Wright is also a director of Access, a position he has held since 1996. Prior to founding the Company in 1996, Mr. Wright held various positions with BellSouth, including most recently Branch Manager, a position he held since 1987. While at BellSouth, Mr. Wright managed sales activities in the mid/south Georgia area, played a major role in developing and managing BellSouth's original third party distribution channel, and as a profit center manager for a sales operation, gained valuable experience in budget management and expense control. His understanding of BellSouth and its processes is invaluable in ongoing negotiations with that incumbent carrier. Mr. Wright is a graduate of Valdosta State University with a degree in Business Administration.

*Randy Smith*, who serves as the Company's *Vice President-Sales/Marketing* and *Chairman*, joined the firm in 1998. Mr. Smith is president of Protecom, Inc., a Macon, Georgia based telecommunications company. He has been in the industry for over 25 years and is an acknowledged leader. His posts include President, Georgia Interconnect Association; Man-of-the-Year, Georgia Interconnect Association; Chairman/Board Member, North American Telecommunications Association (now, the MultiMedia Telecommunications Association). Additionally, Mr. Smith maintains strong ties with BellSouth and was a member of the BellSouth Authorized Sales Representative Steering Committee for five years.

*George Forbes* serves as Access' *Vice President-Operations*. Prior to joining the Company in 1996, Mr. Forbes was employed with BellSouth from 1990 to 1996 and with MCI from 1988 to 1990 as an Account Executive. With over 10 years in the industry, focusing in technical design, implementation and support positions, Mr. Forbes brings the experience and knowledge to manage the Company's ordering, billing and provisioning processes. He has "back office" experience with both local and long distance carriers. Mr. Forbes is a graduate of North Georgia College.

*Laura McMaster*, serves as Access' *Vice President-Sales/Tier 2 Markets*. Prior to joining the Company in 1996, Ms. McMaster managed major accounts in the mid/south Georgia area for both BellSouth's wireless carrier, BellSouth Mobility, and later the incumbent carrier, BellSouth. With over 11 years of major account sales experience in the telecommunications and high tech copier industries, Ms. McMaster possesses the

effective combination of in-depth industry and product knowledge and major account management skills necessary to build Access' account base. Ms. McMaster has a degree in Business Administration from the University of Louisville.

*Brian Baker* serves as Access' *Vice President-Sales/Metro Markets*. Prior to joining the Company in 1996, Mr. Baker worked as a senior account manager with BellSouth's carrier sales force. He began his career with BellSouth in 1988 in its CPE (Customer Provided Equipment) division. Mr. Baker has over 11 years of sales experience in the industry, mostly in the metro Atlanta market, which is one of the most competitive in the country. Mr. Baker is a graduate of the University of Florida with a degree in Business Administration.

*Annette Hardy* serves as Access' *Customer Service Manager*. Prior to joining the Company in 1997, Ms. Hardy held various positions in BellSouth, most recently as Manager-Customer Service. Ms. Hardy has over thirty years of customer service management experience in the telecommunications industry with BellSouth.

*David Wynn* serves as Access' *Operations Manager-Long Distance*. Prior to joining the Company in 1998, Mr. Wynn served in sales and account support positions with MCI from 1994 – 1998. Prior to that he served in sales and customer service positions with Sprint from 1988 – 1994. Mr. Wynn has over ten years of experience in all phases of the long distance business. He is a graduate of Mercer University, Macon, Georgia

## Board Members

In addition to **Tom Wright**, the company's **President** and **Randy Smith**, **Vice President-Sales/Marketing**, the Company's board members represent a mix of people with extensive telecommunications industry knowledge and small business management and investment experience:

**David Dyer** became a director in 1996. He has over 31 years of experience in the telecommunications industry and currently heads his own firm, C A P & Associates, a telecommunication management firm located in Macon, Georgia. Mr. Dyer is a recognized industry authority. He is involved in a variety of organizations and activities that promote the understanding and utilization of new technologies. Those organizations include: Georgia Communications Association, Mercer University's Distance Learning Task Force, ISLUA and the SL-1 Users Association.

**Warren Rowland** became a director in 1996. He is currently Vice President of B-ROW, Inc., a character education corporation. Prior to this, Mr. Roland spent 25 years in the printing business, the final 7 as co-owner of Williams Rowland Printing, Inc., Macon, Georgia. Mr. Rowland has considerable experience identifying and researching investment opportunities.

ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
FLORIDA PSC TARIFF

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ISSUED: May 19, 1999

EFFECTIVE: June 1, 1999

Original Title Page

ACCESS INTEGRATED NETWORKS, INC.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF FLORIDA

---

W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
FLORIDA PSC TARIFF

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EFFECTIVE: June 1, 1999

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Pages 1 - 92 inclusive of this tariff are effective as of the date shown. First Revised and revised pages, as named below, comprise all changes from the First Revised tariff in effect on the date indicated.

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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
FLORIDA PSC TARIFF

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W. THOMAS WRIGHT, PRESIDENT  
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121 NORTH CREST BOULEVARD  
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LOCAL EXCHANGE SERVICES  
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FLORIDA PSC TARIFF

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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844



ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

ACCESS INTEGRATED NETWORKS, INC.  
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ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
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EXPLANATION OF SYMBOLS

The following symbols are used for the purposes indicated below:

C - To signify change in meaning of text

D - To signify decreased rate

I - To signify increased rate

N - To signify new

T - To signify text clarification

M - To signify relocation of text without change

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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

ACCESS INTEGRATED NETWORKS, INC.  
LOCAL EXCHANGE SERVICES  
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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by ACCESS Integrated Networks, Inc., to Customers within the local exchange service areas defined herein.

For purposes of interpretation, once in effect, and to alleviate the need for an additional tariff filing after the effective date of those rules, all prices stated within this tariff represent BellSouth current tariff rates. ACCESS Integrated Networks, Inc. will discount up to 25% of the rates filed in this tariff due to promotions, volume commitments and/or competitive activity.

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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

ACCESS INTEGRATED NETWORKS, INC.  
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1. Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a user to allocate local calls to a digital, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authority User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Automatic Call Return: Allows the customer to return a call to the last number received by pressing a pre-assigned number.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable : Automatically routes incoming calls to a designated answering point regardless of whether the user's station is idle or busy.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

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W. THOMAS WRIGHT, PRESIDENT  
ACCESS INTEGRATED NETWORKS, INC.  
121 NORTH CREST BOULEVARD  
MACON, GEORGIA 31210-1844

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1. Definitions (Cont'd)

Call Pickup: Allows a user to answer incoming calls to another station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

Class of Service (COS): Used to prevent a station from dialing certain codes and numbers.

Company: ACCESS Integrated Networks, Inc., a Georgia corporation, which is the issuer of this tariff.

Conference Calling: The user can sequentially call additional parties and add them together to create a conference call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

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1. Definitions (Cont'd)

Customer Directory Routing: Upon the answering of an incoming call by the voice messaging system, the caller is requested to select a user to whom the message should be directed from a list provided by the voice messaging system.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Distinctive Ringing: Allows the customer to have a maximum of two telephone numbers with different ringing patterns on one basic local access, or "POTS" line. Distinctive Ringing is not available for DID numbers, lines that are a member of a hunt group, or T-1 channels.

Do Not Disturb: allows the user to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust government entity or corporation engaged in the provision of local exchange telephone service.

Flexible Digital Access: Digital transmission facility operating at 1.544 Mbps. May be divided to provide access to an interchange carrier in addition to providing one-way outbound, one-way inbound, two-way traffic, direct inward dialing, or any combination thereof. (N)

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1. Definitions (Cont'd)

Hot Line: A private line dedicated to two phones and activated when either one party picks up the phone or does some other act of signaling such as pushing a button.

Hunting: Routes a call to an idle station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: a completed call or telephonic communication between a calling station and any other station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Labeling: Allows a caller to label a message as urgent. (N)

Message Toll Service: Provides the customer with the ability to originate a call between points within a Local Access and Transport Area.

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1. Definitions (Cont'd)

Message Waiting: This feature provides an indication to a station user that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to a Local Exchange Company an interexchange carrier (IC) to access, without an access code, for interLATA calls. This IC is referred to as the end user's pre-designated IC.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access - Call Forwarding: Allows a customer to activate and deactivate the call forwarding service from any touch-tone capable phone rather than just the base station line.

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1. Definitions (Cont'd)

Service Commencement Date: The First day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

SMDR: Station Message Detail Reporting. A name for a telephone call accounting system.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Three-Way Calling: This feature allows the customer to add another person to an existing conversation and have a three party conference call.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

UCD: Uniform Call Distributor. A device that distributes many incoming calls uniformly among a group of people, typically a work group of people performing a similar task.

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1. Definitions (Cont'd)

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

Voice Messaging Pager Notification: Automatically pages the voice messaging system user to notify them of a new message.

Zero Out: Allows a caller to press zero on the key pad and be transferred directly to the customer's operator attendant.

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2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Florida under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, or not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Services Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Florida without regard of the State's choice of laws provision.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities under this tariff.

2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.

2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

2.1.4.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.7 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

2.1.4.8 The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation of removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.

2.1.4.9 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.10 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.
- 2.1.4.11 The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with ACCESS Integrated Networks, Inc. service.
- 2.1.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- 2.1.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all services activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provisions of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit other to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6.3 Equipment installed at the customer premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer provided equipment; or
3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations in accordance with the provisions of 2.3.1(e). In such cases, charges based on cost of the actual labor, materials, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extend beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Local Exchange Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

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2. Regulations (Cont'd)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licences, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (c) the payment of all applicable charges, either non-recurring, recurring, ICB, or other charges, pursuant to this tariff;
- (d) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (e) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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2 Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowances for interruptions in service will be made for the period during which service is interrupted for such purposes.

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2     Regulations (Cont'd)

2.3.2   Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a)     any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invites of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invites; or
- (b)     any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

2.4     Customer Equipment and Channels

2.4.1   General

A Customer may transmit or receive information or signals via the facilities of the Company.

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2 Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

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2 Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment (Cont'd)

2.4.2.2(Cont'd)

The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.1 Local Service may be connected to the services of facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.2 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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2 Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2 Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which any Company charge is applicable, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Services, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service (Cont'd)

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipt tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state. This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for all charges monthly in arrears to the Customer. The Company reserves the right to bill any charges in advance at its discretion.

2.5.2.3 The Company shall present bills for Recurring Charges and usage charges monthly to the Customer in arrears. The Company reserves the right to bill Recurring Charges in advance based upon its evaluation of the Customers credit worthiness and payment history.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A late payment fee of 1.5% per month may be applied.

2.5.2.5 A \$20.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Regulatory Authority or its successor in accordance with the TRA's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the disputes.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charges(s) and three months charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

2.5.5.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two months charges for a service or facility which has a minimum payment period of one month; or

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

2.5.5.1 (Cont'd)

(b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate of 6% per year.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer in accordance with Florida Administrative Code, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms of conditions for furnishing service the Company may, by giving 30 days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any materials portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishings of any and/or all service(s) to a Customer, without incurring any liability:

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1(f) if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service (s); or

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.1 (Cont'd)

- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
  - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) User of service for unlawful purposes.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.2 Immediately upon written notice to the Customer of any sum thirty (30) days past due; or

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this Tariff if the noncompliance is not corrected within that (10) day period; or

2.5.6.6.5 Upon five (5) days written notice, excluding Sundays and holidays, for non-payment of a bill for service.

2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due an owing for service(s) furnished during the time of or up to suspension or discontinuance.

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2 Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including but not limited to termination charges, reasonable attorneys' fees, or any other fees incurred by the Company in the collection of any amount due under this tariff for services rendered or facilities provided, shall become due. Any attorneys' or other collection fees incurred by the Company after discontinuance of service shall become due immediately upon invoice of such fees to the customer. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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2 Regulations (Cont'd)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: (Cont'd)

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Basic Access or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

2.6.2 Limitations on Allowances

No credit allowances will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during any period in which the Customer continues to use the service on an impaired basis;

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2 Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances (Cont'd)

- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.



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2 Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.1 Cancellation of Application for Service (Cont'd)

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees, and expenses reasonably incurred in connection with

- (1) All Non-Recurring Charges reasonable expended by Company to establish service to Customer, plus
- (2)
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus

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2 Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

2.7.2 Cancellation of Service by the Customer (Cont'd)

6. all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

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2 Regulations (Cont'd)

2.9 Notices and Communications (Cont'd)

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

6. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- place or receive intraLATA calls;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access telecommunication Relay Service.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Local Calling Areas: Exchanges and zones included in the local calling areas are specified below. NXX;s associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area. All exchanges and zones listed are in Bell South territory except where otherwise noted by an asterisk (\*).

3.1.1.1 Daytona Beach (LATA)

Bunnell	De Land	Oak Hill
Daytona Beach	Flagler Beach	Palm Coast
De Leon Springs	New Smyrna Beach	Pierson

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.2 Gainesville (LATA)

Archer	Cross City	Keystone Heights	Salt Springs
Astor	Cystal River	Lady Lake	San Antonio
Belleview	Dade city	Leesburg	Silver Springs Shores
Beverly Hills	Dunnellon	McIntosh	Tavares
Bronson	Eustis	MeIrose	Trenton
Brooker	Forest	Micanopy	Trillacoochee
Brooksville	Gainesville M	Mount Dora	Umatilla
Bushnell	Groveland	Newberry	Waldo
Cedar Key	Hawthorne	Ocala	Weekiwachee Springs
Chiefland	Homosassa Springs	Oklawaha	Wildwood
Citra	Howey-in-the-Hills	Old Town	Williston
Clermont	Inverness	Orange Springs	Yankeetown

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.3 Jacksonville (LATA)

Alachua	Hastings	Lake City	Ponte Vedra Beach
Baldwin	High Springs	Lawtey	Raiford
Branford	Hilliard	Live Oak	Sanderson
Callahan	Interlachen	Luraville	St. Augustine
Crescent City	Jacksonville	Macclenny	St. Johns
Dowling Park	Jacksonville Beach	Maxville	Starke
Fernandina Beach	Jasper	Mayo	Welaka
Florahome	Jennings	Middleburg	Wellborn
Fla. Sheriff's Boys Ranch	Julington	Orange Park	White Springs
Fort White	Kingsley Lake	Palatka	Yulee
Green Cove Springs	Lake Butler	Pomona Park	

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.4 Orlando (LATA)

Apopka	Eau Gallie	Montverde	St. Cloud
Celebration	Geneva	Orange City	Titusville
Cocoa	Kenansville	Orlando	West Kissimmee
Cocoa Beach	Kissimmee	Oviedo	Windermere
De Bary	Lake Buena Vista	Reedy Creek	Winter Garden
East Orange	Melbourne	Sanford	Winter Park

3.1.1.5 Panama City (LATA)

Alford	Chipley	Hosford	Sneads
Alligator Point	Cottondale	Lynn Haven	Sunny Hills
Altha	East Point	Malone	The Beaches
Apalachicola	Graceville	Marianna	Tyndall Air Force Base
Blountstown	Grand Ridge	Panama City	Vernon
Bonifay	Greensboro	Panama City Beach	Westville
Bristol	Greenwood	Port St. Joe	Wewahitchka
Carrabelle	Gretna	Quincy	Youngstown-Fountain
Chattahoochee	Havanna	Reynolds Hill	

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.6 Pensacola (LATA)

Baker	Fort Walton Beach	Milton	Ponce De Leon
Cantonment	Freeport	Molino	Santa Rosa Beach
Clear Springs	Glendale	Munson	Seagrove Beach
Crestview	Gulf Breeze	Pace	Shalimar
De Funiak Springs	Holley Navarre	Paxton	Valparaiso
Destin	Jay	Pensacola	Wing
Floral	Laurelhill		

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas: (Cont'd)

3.1.1.7 Southeast (LATA)

Belle Glade	Fort Pierce	Key Largo	Pompano Beach
Big Pine Key	Hobe Sound	Key West	Port St. Lucie
Bocoa Raton	Hollywood	Marathon	Sebastian
Boynton Beach	Homestead	Miami	Stuart
Coral Springs	Indiantown	North Dade	Sugarloaf Key
Deerfield Beach	Islamorada	North Key Largo	Vero Beach
Delray Beach	Jenson Beach	Pahokee	West Palm Beach
Fort Lauderdale	Jupiter	Perrine	

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6. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Basic Access: Basic Access provides the Customer with a single, voice-grade communications channel. Each Basic Access will include a telephone number.

3.1.2.1 Basic Access Service is available in the following offerings:

a. Basic Service: Basic Access service includes the following standard features at no additional charge:

Touch Tone  
One Directory Listing  
Presubscription

b. ACCESS PLUS Service: Each ACCESS PLUS service includes the following standard features at no additional charge:

Touch Tone	Call Waiting
One Directory Listing	Call Waiting - Cancel
Presubscription	Message Waiting
Call Forward, Variable	Speed Dial, 3 Numbers
Call Forward, No Answer	Class Service
Call Forward, Busy	Three-Way Calling
Conference Calling	Automatic Call Return
Call Transfer, Consultation, and Conference	
Call Pickup	

c. Multiple Number Appearances: Each Basic Access service or ACCESS Plus service with more than one telephone number terminating on a single physical connection will incur an additional charge. (N)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Basic Access (Cont'd)

3.1.2.1 Basic Access Service is available in the following offerings  
(Cont'd)

- d. Telephone Numbers: The first ten direct inward dial numbers associated with a Basic Access or ACCESS Plus line are at no charge. Additional telephone numbers can be obtained in blocks of ten numbers. (N)

3.1.2.2 Optional Features: A Basic Access Customer or an ACCESS Plus Customer may order, in addition to the standard features included in each service, the following optional features, at the rates specified in Section 3.1.2.3.1 and 3.1.2.3.2.

Calling Name and Number Delivery  
Distinctive Ringing\*  
Calling Number Delivery Blocking  
Hunting  
Remote Access - Call Forwarding\*\*  
Multiple Number Appearance  
Additional Telephone Numbers

\*NOTE: Distinctive ringing is not compatible with multi-line trunk service or centrex service (where available). All telephone numbers for this feature must originate from the same switching equipment.

\*\*NOTE: Remote Access - Call Forwarding is only available with the purchase of ACCESS Plus service. (N)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Basic Access (Cont'd)

3.1.2.3 Basic Access Rates and Charges: A Basic Access Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Usage (if applicable) charges as specified in Sections 3.1.2.3.1 and 3.1.2.3.2 respectively.

3.1.2.3.1 Non-Recurring Charges

	<u>Residential</u>	<u>Business</u>
Line Connection Charge (per line)	\$41.50	\$58.50
Additional Line	\$18.00	\$31.00
First Line Subsequent Account Changes (Changes, Additions per order)	\$28.00	\$47.00
Additional Line	\$15.00	\$15.00
Presubscription Change (Changes, per line)	\$ 5.00	\$5.00
Secondary Service Charge	\$20.00	\$24.00
Premier Work Charge (1 <sup>st</sup> 15 min.)	\$28.00	\$28.00
Each Additional 15 min.	\$11.00	\$11.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Basic Access (Cont'd)

3.1.2.3 Basic Access Rates and Charges (Cont'd)

3.1.2.3.1 Non-Recurring Charges (Cont'd)

Line Restoral or Suspension Of Service Charge	\$50.00
--	---------

("Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. Also applies to the restoral of service after a Customer-initiated suspension.")

Optional Features:

Calling Name and Number Delivery	\$10.00
Distinctive Ringing	\$10.00
Hunting (per group)	\$20.00
Remote Access - Call Forwarding	\$10.00
Multiple Number Appearance	\$20.00 (N)
(No additional charge if ordered at time of service initiation)	
First 10 DID numbers	N/C (M)
Each Additional 20 DID numbers (Up to 1,000)	\$10.00 (M)

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4. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Basic Access (Cont'd)

3.1.2.3 Basic Access Rates and Charges (Cont'd)

3.1.2.3.2 Recurring Charges

	<u>Monthly</u>	
	<u>Residential</u>	<u>Business</u>
Group 1	\$7.55	\$27.05
Group 2	\$8.50	\$30.80
Group 3	\$9.05	\$32.75
Group 4	\$11.85	\$39.05
Group 5	\$12.15	\$39.70

Trunk Lines	<u>Business</u>
Inward Only	1 3/4 Basic Flat Rate Access Line Charge
Outward Only	
Both-Way	
DID Combination	2 times Basic Flat Rate Access Line Charge

b) Optional Features:

Calling Name and Number Delivery	\$ 9.00
Calling Name and Number Delivery Blocking	\$ 0.00
Distinctive Ringing	\$ 5.00
Hunting (per line)	75\$ of Line Rate
Remote Access-Call Forwarding	\$ 2.00 (D)
Multiple Number Appearance	\$20.00 (N)
First 10 DID Numbers	N/C
Each Additional Block of 20 Numbers (Up to 1,000)	\$ 2.00 (N)

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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Service Digital Network (ISDN): ISDN supports the simultaneous use of voice and data over the same access line. ISDN provides a completely digital transmission. ACCESS ISDN is available as either Basic Rate Interface (BRI) or Primary Rate Interface (PRI).

BRI consist of two bearer (B) channels and one data (D) channel. The B channels can carry voice conversations at up to 64 Kbps and the D channel can carry data at up to 16 Kbps. The Customer's terminal equipment or the interconnection though non-digital central offices may cause transmission speeds to be slower than the maximum achievable with ISDN.

PRI consists of twenty-three bearer (B) channels and one data (D) channel. With PRI, the B channels can carry voice conversations at 1.544 megabits per second. Again, the Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable.

Customer Premises Equipment that is compatible with the ISDN interface is the responsibility of the Customer. ACCESS is not responsible if any changes in the provisioning of ISDN BRI or ISDN PRI result in the obsolescence of Customer's equipment or the need for the customer to modify or change their customer premises equipment. Additionally, ISDN BRI and ISDN PRI is subject to the availability of company facilities.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 ISDN (Cont'd)

1. Basic ISDN-BRI includes the following features:

Calling Number and Name Delivery  
Touch Tone  
Two Telephone Numbers per BRI  
Hunting between ISDN lines

2. Basic ISDN PLUS includes the following features:

Calling Number and Name Delivery  
Touch Tone  
Two Telephone Numbers per BRI  
Hunting between ISDN lines  
All features identified as available with ACCESS PLUS in section 3.1.2.1

- 3.1.4.1 Basic ISDN and Basic ISDN PLUS - Basic Rate Interface (BRI) customers will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.4.1.1 and 3.1.4.1.2 respectively.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4.1.1 Non-Recurring Charges

Line Connection Charge (per BRI line)	\$60.00	(D)
Subsequent Account Changes (Changes, Additions per order)	\$20.00	
Presubscription Change Charge (Per change, per BRI)	\$ 5.00	

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Line Restoral or Suspension of Service Charge	\$50.00	
--	---------	--

3.1.4.1.2 ISDN - BRI Monthly Recurring Charges

Basic ISDN - BRI Monthly Recurring Charge	\$80.00
Basic ISDN PLUS - BRI Monthly Recurring Charge	\$85.00

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4.2 ISDN - Primary Rate Interface (PRI)

- a. Primary ISDN-PRI includes the following features:  
Calling Number and Name Delivery  
Touch Tone  
23 Telephone Numbers per PRI  
Hunting between ISDN lines
  
- b. Primary ISDN PLUS - PRI includes the following features:  
Calling Number and Name Delivery  
Touch Tone  
23 Telephone Numbers per PRI  
Hunting between ISDN lines  
All features identified as available with ACCESS PLUS in section 3.1.2.1

Primary ISDN-PRI and Primary ISDN PLUS Customers will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.4.2.1 and 3.1.4.2.2 respectively.

3.1.4.2.1 Non-Recurring Charges

Line Connection Charge (Per PRI line)	\$1,000.00
Subsequent Account Changes (Changes, Additions per order)	\$ 20.00
Presubscription Change Charge (Per change, per PRI)	\$ 5.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Line Restoral or Suspension of Service Charge	\$ 50.00
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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN) (Cont'd)

3.1.4.2 ISDN - Primary Rate Interface (PRI) (Cont'd)

3.1.4.2.2 ISDN-PRI Monthly Recurring Charges

Primary ISDN-PRI  
Month-to-Month \$1,050.00

Primary ISDN PLUS-PRI  
Monthly Recurring Charge \$1,055.00

ACCESS ISDN-PRI service can also carry ACCESS long distance, as provided in Section C.2.2.2 of ACCESS's Message Toll Tariff (\$0.09 per minute in continental United States).

**NOTE:** This service is applicable to ACCESS traffic carried over the ISDN-PRI service.

3.2 Touch-Tone Calling Service

3.2.1 General

- A. Touch-Tone Calling Service provides for the origination of telephone calls by means of instruments equipped for tone-type address signaling.
- B. The service is furnished for use with individual and two-party central office lines, Centrex Type Services and PBX trunks.
- C. Touch-Tone Calling Service, for individual Centrex Type Services and PBX trunks requires special central office equipment and will be provided only in those central office areas where a central office has been equipped for Touch-Tone Service.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.2 Application of Charges

Service charges in Section 6 do not apply to the installation or removal of Touch-Tone Calling Service.

3.2.3 Rates and Charges

Touch-Tone Calling Service Rates and Charges shall apply where the Customer has the capability to originate calls by means of instruments equipped for touch-tone dialing and where the special central office facilities exist.

The following monthly rates apply for Touch-Tone Calling Service and are in addition to all other applicable rates and charges for the facilities and service furnished.

A Service Charge does not apply if Touch-Tone Service is provided coincident with the Company initiated work involving a number change associated with making touch-tone capacity available.

A. Individual and Two-Party Line Service and PBX Trunks Arranged for Both-Way or Outward Service. On Two-Party lines, rate is applicable per subscriber to Touch-Tone Service.

1. Per line or trunk

	Installation Charge	Monthly Rate	USOC
(a) Residence	\$-	\$1.50	TTR
(b) Business	\$-	\$3.00	TTB

B. Centrex Systems

1. Per Centrex Station Line equipped for Touch-Tone signaling.

(a) Each Line	\$-	\$1.00	TDN
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C. Digital ACCESSX service - Vintage 1

1. Per Network Access Register

(a) Each	\$-	\$3.00	TJB
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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.4 Optional Features

A. Residential

1. Individual Features

	Monthly Rate	USOC
(a) Call Waiting <sup>1</sup>	\$3.00	ESX
(b) Call Forwarding Variable <sup>1</sup>	\$2.75	ESM
(c) Three-Way Calling <sup>1</sup>	\$2.75	ESC
(d) Speed Calling (8 Code) <sup>1</sup>	\$2.20	ESL
(e) Speed Calling (30 Code) <sup>1</sup>	\$3.75	ESF
(f) Call Forwarding Busy Line <sup>1</sup>	\$1.00	GEC
(g) Call Forwarding Don't Answer <sup>1</sup>	\$1.00	G CJ
(h) Customer Control of Call Forwarding Busy Line <sup>1</sup>	\$3.00	GJP
(i) Customer Control of Call Forwarding Don't Answer	\$3.00	GJC
(j) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Busy Line Multipath <sup>2</sup>	\$2.00	CFSBX
(k) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath <sup>2</sup>	\$2.00	CFSDX
(l) Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath <sup>2</sup>	\$3.00	CFSVX
(m) Remote Access - Call Forwarding Variable <sup>1</sup>	\$5.75	GCZ
(n) Call Waiting Deluxe <sup>1</sup>	\$6.00	ESXDL
(o) Call Waiting Deluxe with Conferencing <sup>1</sup>	\$6.00	ESXDC
(p) Call Forwarding Don't Answer - Ring Control <sup>1</sup>	\$1.00	GCJRC
(q) Three-Way Calling with Transfer <sup>3</sup>	\$4.95	ESCWT

**Note 1:** Monthly rate per central office line equipped.

**Note 2:** Monthly rate per call forwarding path in excess of ten paths.

**Note 3:** Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.4 Optional Features (Cont'd)

B. Business/Business PBX

1. Individual Features		Monthly	USOC
		Rate	
(a)	Call Waiting <sup>1</sup>	\$3.90	ESX
(b)	Call Forwarding Variable <sup>1</sup>	\$3.75	ESM
(c)	Three-Way Calling <sup>1</sup>	\$3.75	ESC
(d)	Speed Calling (8 Code) <sup>1</sup> and <sup>2</sup>	\$3.20	ESL
(e)	Speed Calling (30 Code) <sup>1</sup> and <sup>2</sup>	\$4.75	ESF
(f)	Call Forwarding Busy Line <sup>3</sup>	\$3.25	GCE
(g)	Call Forwarding Don't Answer <sup>3</sup>	\$3.25	GCJ
(h)	Customer Control of Call Forwarding Busy Line <sup>3</sup>	\$6.25	GJP
(i)	Customer Control of Call Forwarding Don't Answer <sup>3</sup>	\$6.25	GJC

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.4 Optional Features (Cont'd)

B. Business/Business PBX (Cont'd)

1. Individual Features (Cont'd)

	Monthly Rate	USOC
(j) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath <sup>2</sup>	\$3.00	CFSBX
(k) Call Forwarding Don't Answer Multipath or Customer Control of Call Forwarding Don't Answer Multipath <sup>2</sup>	\$3.00	CFSDX
(l) Call forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath <sup>2</sup>	\$3.00	CFSVX
(m) Remote Access - Call Forwarding Variable <sup>1</sup>	\$7.75	GCZ
(n) Call Forwarding Don't Answer - Ring Control <sup>1</sup>	\$3.25	GCFRC
(o) Three-Way Calling with Transfer <sup>3</sup>	\$6.00	ESCWT

3.2.5 Rates

1. Per Use Three-Way Calling

a. Pre use (requires completion and bridging of second call of a Three-Way call)

(1) Usage Charge

	Charge	USOC
(a) Residence	\$0.75	NA
(b) Business	\$0.75	NA

**Note 1:** Monthly rate per central office line equipped.

**Note 2:** Monthly rate per call forwarding path in excess of ten paths.

**Note 3:** Appropriate local or toll charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.6 Flexible Call Forwarding

A. Application

Flexible Call Forwarding is an optional network feature available to residence and business subscribers, subject to limitations as defined in C. following. Flexible Call Forwarding - Plus is an optional network feature available to residential subscribers only.

B. Description

Flexible Call Forwarding (FCF) and Flexible Call Forwarding - Plus (FCF-Plus) provide customer control for call forwarding capabilities via dial-accessed voice prompt menus. (The Company will provide an Administrative telephone number for such access.) Access to these menus is available from the telephone service on which the FCF feature is provided (the base station), and also from telephone services separate from that base station service. Access from these "separate" services requires a customer-determined password (or PIN). The menus provide access to the following capabilities:

1. Flexible Call Forwarding

**Forwarding** - Allows the customer to specify a telephone number to which calls incoming to the base station service will be transferred. Most such use is a "Forward There" application. When the menu is accessed from a separate service, a "Forward Here" feature can be utilized under certain conditions.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

1. Flexible Call Forwarding (Cont'd)

**Speed Forwarding** - Allows the customer to set up codes (#1-8) for abbreviated dialing of the telephone numbers most often used as the forwarded-to telephone numbers. A "#9" speed forwarding code is preset to immediately forward all calls to the customer's Call Rescue location without ringing at the base station.

**Call Rescue** - Allows the Customer to specify subsequent routing of an incoming call when the call encounters a "busy" or "no answer" condition at the initial forwarded-to location. The Call Rescue number can be to a secretary, a telephone answering service, as well as a cellular phone, a pager, an answering machine, or a voice mailbox. If a Call Rescue location is not specified, the disposition of the call will be based on the status of the initial forwarded-to number.

**Priority Screening** - Allows the customer to receive forwarded calls from selected callers, while routing all other calls to Call Rescue. The customer activates this feature, selects and sets up a three-digit code. When activated, callers will be greeted by a message, at which point the caller must input the customer-selected three digit code. The call will then ring the forwarded-to telephone number. The customer is responsible for providing the selected callers with the appropriate code.

**Ring Control** - Allows the subscriber to vary the number of rings (1-6) that will be heard at the forwarded-to location before the incoming call is routed to the Call Rescue location. The number of rings that the calling party hears may be higher if ACN is turned on.



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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

1. Flexible Call Forwarding (Cont'd)

**Audio Calling Name (ACN)** - ACN is an optional feature available with FCF and FCF-Plus which provides an audio message of the calling party's name. If the call is delivered by a carrier other than the Company, the customer may hear the calling party's name, city and state or telephone number, depending on available call data. The calling party will hear ringing until the customer chooses to answer the call or forward it to Call Rescue. There is an additional charge for this feature.

Compatibility of Audio Calling Name with answering machines is not guaranteed.

**Administrative Capabilities** - From the voice prompt menu the customer may also change the recorded announcement, the password used for access, the ring cycles and the Speed Forwarding List, and identify cellular or pager telephone numbers where available.

**Timed Forwarding** - Allows the subscriber to forward calls until a specified time within the next twenty-four hours, after which time calls will not longer be forwarded until the customer activates subsequent forwarding instructions via the FCF menu.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.6 Flexible Call Forwarding (Cont'd)

B. Description (Cont'd)

2. Flexible Call Forwarding - Plus  
FCF-Plus includes an additional (or "dial around") telephone number and listing, distinctive ringing and all the capabilities of the basic FCF service on the primary number. The optional feature Audio Calling Name (ACN) is also available on the primary number.

FCF-Plus allows certain calls to be received at the base station even while forwarding is activated on the primary number.

FCF-Plus is available to residential customers only.

C. Regulations and Limitations of Service

1. In addition to the Regulations and Limitations of service described in this section, the Regulations and Limitations of service as set forth for other Custom Calling Services features in this Tariff will also apply.
2. Flexible Call Forwarding is provided subject to availability of technology and facilities.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.6 Flexible Call Forwarding (Cont'd)

C. Regulations and Limitations of Service (Cont'd)

3. For billing purposes, the call incoming to the FCF subscriber's location is treated as one call and is billed pursuant to tariffs applicable for such calls. The "forwarding" call initiated by FCF is treated as a separate call, and is subject to appropriate charges as if the call were initiated directly from the FCF subscriber's line to the forwarded-to location. For billing purposes, where ACN is activated a forwarded call is considered complete if the forwarded-to location returns answer supervision, even in those instances in which the forwarded call is not "answered" or is sent to Call Rescue. Such calls to Call Rescue are also subject to appropriate charges.
4. Listings for FCF-Plus are subject to regulations specified in this Tariff. Other listings will also be provided under the terms and conditions described in this Tariff.
5. Service Charges as provided in this Tariff apply except during periods of special promotions.
6. Certain discounts are applicable to the subscription rate of selected multiple features.

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7. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.6 Flexible Call Forwarding (Cont'd)

C. Regulations and Limitations of Service (Cont'd)

7. FCF and FCF-Plus will not be provided on lines equipped with Call Forward Variable (CFV), Remote Access-Call Forward Variable (RACF), Preferred Call Forwarding (PCF),
8. FCF-Plus cannot be provided on single line residential service equipped with RingMaster service.
9. For calls forwarded via FCF or FCF-Plus, the calling party telephone will be an FCF Administrative telephone number.
10. Except where facilities permit, FCF or FCF-Plus cannot be used to forward calls to locations requiring an "international" dialing format.
11. Where FCF or FCF-Plus is provided on a service also subscribed to a Customized Code Restriction (CCR) service which prohibits 1+calling, the FCF feature may still be programmed to forward to a "1+" location. FCF will take precedence over CCR in such circumstances, and the subscriber will be subject to the appropriate toll charges for such calls, subscription to CCR notwithstanding.
12. FCF is not available on lines served by ACCESSX service, Digital ACCESSX service, ACCESServ service ACCESServ PLUS service or Direct-in-Dial (DID) service.

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3. Service Descriptions (Cont'd)

3.2 Touch-Tone Calling Service (Cont'd)

3.2.6 Flexible Call Forwarding (Cont'd)

D. Rates and Charges - Individual Features

1.	Residence	Monthly Rate	USOC
(a)	Flexible Call Forwarding	\$5.00	FCS
(b)	Flexible Call Forwarding with Audio Calling Name	\$7.00	FCSCN
(c)	Flexible Call Forwarding - Plus	\$7.00	FCP
(d)	Flexible Call Forwarding - Plus with Audio Calling Name	\$9.00	FCPCN
2.	Business		
(a)	Flexible Call Forwarding	\$9.00	FCS
(b)	Flexible Call Forwarding with Audio Calling Name	\$11.00	FCSCN

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service

3.3.1 General

- A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a Remote Call Forwarding telephone number in one exchange (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). This service is only available where the call forwarding location is served by an electronic central office and is offered subject to availability of suitable facilities. Where the call forwarding location is in a multi-office exchange, the Company will determine the serving central office.
- B. One listing in the Directory covering the exchange in which the call forwarding number is located is provided without additional charge per Remote Call Forwarding Service or group of such services.
- C. Remote Call Forwarding Service is provided on the condition that the customer subscribe to a sufficient number of Call Forwarding Service features and remote terminating facilities to adequately handle calls to the call forwarding customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.1 General (Cont'd)

- D. Remote Call Forwarding Service provides for handling only one call at a time. An additional service feature is required for each additional coincident call to be handled.
- E. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs.

Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.1 General (Cont'd)

- F. RCF service is not offered where the terminating number is a coin telephone.
- G. A list of calls will be furnished the Remote Call Forwarding Service customer itemizing each toll call completed. The telephone number of the calling or originating station is not provided on this list.
- H. Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.
- I. The Company does not guarantee identification of the originating telephone number to the RCF customer.
- J. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- K. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.

3.3.2 Minimum Contract Period

The minimum contract period for this service is one month.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges

The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for any service and equipment with which it is used.

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional features (Calling Paths) also qualify as a unique feature. Unique features may not be combined to qualify for this credit; e.g., local features may not be combined with toll features.

A. Remote Call Forwarding Service

- |     |   |                     |              |           |
|-----|---|---------------------|--------------|-----------|
| 1.  | Per initial feature arranged and one access path for either interexchange, intraexchange, or local calling area, per service request. | Installation Charge | Monthly Rate | USOC      |
| (a) | Each  | \$12.50             | \$16.00      | RCF+<br>+ |
| 2.  | Per additional, feature, on same service request  |                     |              |           |
| (a) | Each  | \$-                 | \$16.00 RCA  |           |
| 3.  | Per first additional feature on subsequent service request  |                     |              |           |
| (a) | Each  | \$12.50             | \$16.00 RCA  |           |

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges (Cont'd)

B. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

1. A charge for that portion of the call from the originating station to the call forwarding location, and
2. A charge for that portion of the call from the call forwarding location to the terminating station.

The respective charge for each such portion shall be as follows:

- a. Between the originating station and a call forwarding location.  
The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Tariff for the type of call involved.
- b. Between the call forwarding location and the terminating station.  
The Remote Call Forwarding customer is responsible for the applicable toll charges. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.  
Where Remote Call Forwarding is utilized for forwarding of calls within the local calling area, the measured service rates effective for that local calling area are applicable for each call answered at the terminating station line.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges (Cont'd)

C. Individual Features

1. Residence

		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(a)	Call Return (1), per line	\$-	\$4.00	NSS
(b)	Call Return (2), per activation	.75	-	NA
(c)	Call Return (2,3), denial of per activation	-	-	BCR
(d)	Repeat Dialing (1), per line	-	4.00	NSQ
(e)	Repeat Dialing (2), per activation	.75	-	NA
(f)	Repeat Dialing (2,3), denial of per activation	-	-	BRD
(g)	Busy Connect (4), per activation	.75	-	NA
		Monthly <u>Rate</u>	<u>USOC</u>	
(h)	Call Selector (per line)	\$3.00	NSK	
(i)	Preferred Call Forwarding (per line)	3.00	NCE	
(j)	Call Block (per line)	4.00	NSY	
(k)	Call Tracing (per line)	4.00	NST	
(l)	Caller ID-Basic (Number delivery) (per line)	6.00	NSD	
(m)	(DELETED)			
(n)	Caller ID-Deluxe (without ACR) (per line for Multi-Line Hunt Group arrangements)	7.50	NXMMN	
(o)	Caller ID-Deluxe (with ACR) (per line)	7.50	NXMCR	
(p)	Anonymous Call Rejection (per line)	3.00	HBY	
(q)	Calling Number Delivery Blocking - Permanent (1,2) Per Line (Agency)	\$-	NOB	
(r)	Calling Number Delivery Blocking - Permanent (1,2) Per line (Non-Published Listing Customer)	-	NOBNP	

**Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

**Note 2:** These features are available to the following customers where facilities permit; single line residence, multi-line residence, and PBX trunks.

**Note 3:** Neither Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar Service features.

**Note 4:** Denial of per activation Busy Connect can be obtained using the Repeat Dialing denial of per activation USOC BRD.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges (Cont'd)

D. Individual Features

1. Business

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>	<u>USOC</u>
(a) Call Return (1), per line	\$-	\$4.50	NSS
(b) Call Return (2), per activation	.75	-	NA
(c) Call Return (2,3), denial of per activation	-	-	BCR
(d) Repeat Dialing (1), per line	-	4.50	NSQ
(e) Repeat Dialing (2), per activation	.75	-	NA
(f) Repeat Dialing (2), denial of per activation	-	-	BRD
(g) Busy Connect (4), per activation	.75	-	NA

**Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.

**Note 2:** These features are available to the following customers where facilities permit: single line business, multi-line business and PBX trunks.

**Note 3:** Neither Calling Number Delivery Blocking - Permanent, Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

**Note 4:** Denial of per activation Busy Connect can be obtained using the Repeat Dialing denial of per activation USOC BRD.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges (Cont'd)

D. Individual Features

1. Business

	Monthly <u>Rate</u>	<u>USOC</u>
(h) Call Selector (per line)	\$3.50	NSK
(i) Preferred Call Forwarding (per line)	3.50	NCE
(j) Call Block (per line)	4.50	NSY
(k) Call Tracing (per line)	5.00	NST
(l) Caller ID - Basic (Number delivery) (per line)	7.50	NSD
(m) Caller ID - Deluxe (without ACR) (per line for Multi-Line Hunt Group arrangements)	9.99	NXMMN
(n) Caller ID - Deluxe (with ACR) (per line)	9.99	NXMCR
(o) Enhanced Caller ID (with ACR) (per line)	15.99	NXECR
(p) Enhanced Caller ID with Call Management (with ACR)	16.95	N1ACR
(q) Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer) (1)	16.95	NCACR
(r) Anonymous Call Rejection (per line)	3.50	HBY
(s) Calling Number Delivery Blocking - Permanent (2,3), Per line (Agency)	-	NOB
(t) Calling Number Delivery Blocking - Permanent (2,3), Per line (Non-Published Listing Customers)	-	NOBNP

**Note 1:** Call Forwarding Don't Answer (CFDA) must be ordered separate from this offering. Rates and regulations for CFDA are included in this tariff.

**Note 2:** Neither Calling Number Delivery Blocking - Permanent, Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.

**Note 3:** Calling Number Delivery Blocking - Permanent is available at no charge (recurring or non recurring) to special agencies and subscribers of Non Published Listing Service as defined in this Tariff.

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3. Service Descriptions (Cont'd)

3.3 Remote Call Forwarding Service (Cont'd)

3.3.3 Rates and Charges (Cont'd)

E. Per Subscription

1. Business PBX or MLHG

a. Call Tracking-Bulk Calling Line Identification (BCLID)

(1) Per Line/Trunk Arrangement(1)

Nonrecurring

Charge

USOC

(a)	Per DID arrangement	\$500.00	NXB
(b)	Per Non-DID arrangement	\$500.00	NXK

(2) Per Calling Number-Delivered Monthly Usage Charge

**Quantity of Calls**

Charge

Per Call

USOC

(a)	First 50,000	\$.03	NA
(b)	50,001 - 400,000	\$.02	NA
(c)	Over 400,000	\$.01	NA

**Note 1:** The rate includes a data set located in the central office. A Type 2463 four-wire local channel is required and should be ordered from the Private Line Services Tariff, Section B3.

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3. Service Descriptions (Cont'd)

3.4 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within the state of Florida at no charge by calling the Directory Assistance operator.

Each Call	\$0.85
Directory Assistance Call Completion - Each Call	\$0.30

3.5 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.5.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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3. Service Descriptions (Cont'd)

3.5 Operator Assistance (Cont'd)

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.5.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Calling Card	\$0.75
Third Number Billing	\$2.20
Collect Calling	\$2.20
Person to Person	\$4.85
Station to Station	\$1.10
General Assistance	N/C

3.5.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.5.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.5.2.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

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3. Service Descriptions (Cont'd)

3.5 Operator Assistance (Cont'd)

3.5.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

3.5.2.3.1 The operator verifies that the line is busy with a call in progress.

3.5.2.3.2 The operator verifies that the line is available for incoming calls.

3.5.2.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	<u>Per Request</u>
Busy Line Verification	\$6.45
Busy Line Interrupt	\$6.45

3.6 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.6.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

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3. Service Descriptions (Cont'd)

3.6 Directory Listings (Cont'd)

- 3.6.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.6.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.6.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 3.6.5 Directory listings are provided in connection with each Customer service as specified herein.
- 3.6.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

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LOCAL EXCHANGE SERVICES  
FLORIDA PSC TARIFF

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3. Service Descriptions (Cont'd)

3.6 Directory Listings (Cont'd)

3.6.5 (Cont'd)

3.6.5.2 Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.6.5.8 and 3.6.5.9.

3.6.5.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.6.5.8 and 3.6.5.9.

3.6.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

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3. Service Descriptions (Cont'd)

3.6 Directory Listings (Cont'd)

3.6.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.6.5.7 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.6.5.8 and 3.6.5.9

3.6.5.8 Non-Recurring Charges: There will be no Non-Recurring charges if requested as a part of the order initiating service. After the initial service order the following charges will apply:

	<u>Per Listing or Per Number Charge</u>
Primary Listing	N/C
Additional Listing	\$15.00
Reference Listing	\$15.00
Non-Listed Number	\$15.00
Non-Published Number	\$15.00

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3. Service Descriptions (Cont'd)

3.6 Directory Listings (Cont'd)

3.6.5.9 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or <u>Per Number Charge</u>	<u>Business</u>	<u>Residence</u>
Primary Listing	N/C	N/C
Additional Listing	\$1.20	0.95
Reference Listing	\$1.20	0.95
Non-Listed Number	\$1.50	1.50
Non-Published Number	\$2.75	2.75

3.7 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line. (T)

3.8 Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

	<u>Non-Recurring</u>
Per Vanity Number	\$20.00

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3. Service Descriptions (Cont'd)

3.9 Telecommunications Relay Service (TRS): The Florida Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the State. The service permits telephone communications between individual with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Florida, Inc.

Bell South serves as administrator of the funding mechanism and each telecommunications provider is assessed based upon gross revenues.

The following calls may not be placed through the Florida Relay Center:

- a. Calls to 700 numbers;
- b. Calls to time or weather recorded messages;
- c. Calls to other information recordings; and
- d. Operator handled conference service and other teleconference calls.

3.10 Link Up America

3.10.1 General: Link Up Florida is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to the installation and service charges applicable to the provisioning of residence service.

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3. Service Descriptions (Cont'd)

3.10 Link Up America (Cont'd)

3.10.2 Regulations:

1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customer, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
2. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
3. The subscriber must meet the requirements of a state established income test.

3.10.3 Rates and Charges:

A non-recurring credit in the amount of one-half (maximum of \$30.00) of the installation and connection charges will be applied to the subscribers total non-recurring installation and connection charge.

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3. Service Descriptions (Cont'd)

3.11 Lifeline Assistance Program:

3.11.1 General: The Lifeline Assistance Program adopted by the Florida Regulatory Authority provides for a federal credit equal to 100 percent of the Interstate Subscriber Line Charge or its equivalent value plus an equivalent state provided subsidy. The program is available only in conjunction with residence Individual Line Message Rate Service. The federal and state credits are applied to the local service bills for qualified residential recipients of Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Food Stamps, or Medicaid.

3.11.2 Applications and Regulations: Guidelines for implementation of this program are as follows:

Certification Procedures: All applications for this service will be verified with the state agency responsible for administration of the programs mentioned preceding.

Processing Procedures: The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill. A secondary service charge is not applicable for existing customers subscribing to Lifeline.

Verification Procedures: The Company will reconcile and confirm eligibility semi-annually by providing the agency involved with a computer tape (directly or through a third party) of all credit recipients. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility. The ineligible subscriber's service will be converted to flat rate, unless otherwise requested by the customer.

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3. Service Descriptions (Cont'd)

3.11 Lifeline Assistance Program (Cont'd)

3.11.3 Rates and Charges: To participate in the Lifeline Assistance Program, qualified residential customers will be required to subscribe to Basic Access Service as defined in 3.1.2.1(a) of this Tariff.

	Lifeline Residence Individual Line Service - Credit:	Monthly Rate
1)	Federal Lifeline Credit	\$3.50
2)	State Lifeline Credit	\$3.50

4. Promotional Offerings

4.1 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotions will be filed with the Florida Regulatory Authority for approval on one day's notice.

4.2 Trial Service Offering: In the normal course of business, the Company, at its discretion may elect to offer certain services to Customer on a "trial basis". These trial offerings do not obligate the Company to continue the trial beyond a stated period or to offer said service as general tariffed offering in the future.

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on an individual case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

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6. ACCESS Centrex

ACCESS Centrex service provides the customer with a single, voice-grade communications channel. Each circuit will include a telephone number. ACCESS Centrex will be provided to customers with 20 or more Centrex stations.

The customer's system will be comprised of Centrex Trunks, Centrex Stations, and Centrex Optional Features which will be priced individually.

ACCESS Centrex will be furnished subject to the availability of facilities and features.

A standard directory listing will be furnished with each Centrex Station.

ACCESS Centrex service must be purchased for a minimum period of 12 months.

6.1 Each ACCESS Centrex station includes the following standard features:

- Call Forwarding - Variable, Busy, No Answer
- Call Hold
- Call Park
- Call Pickup
- Call Transfer
- Call Waiting
- Call Waiting - Cancel
- Six-Way Conferencing
- Direct Inward Dialing, Direct Outward Dialing
- Hunting
- Four Digit Calling
- Speed Calling
- Caller ID with Name
- Caller ID Blocking (per call and/or per line)
- Hot Line
- Service Restrictions (900/976, Internal Only, Deny Toll, Deny International, LIDB Restrictions)

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6. ACCESS Centrex (Cont'd)

6.2 In addition to the ACCESS Centrex standard features listed above, the customer may order the following ACCESS Centrex optional features:

Account Codes and Authorization Codes

Remote Access to Call Forwarding

Distinctive Ringing

Multiple Appearance Directory Numbers

Uniform Call Distribution

6.3 ACCESS Centrex Rates and Charges

6.3.1 Non-Recurring Charges - ACCESS Centrex  
Per system installed (50 or less stations) \$500.00

ACCESS Centrex installations for systems with greater than 50 stations may be charged additional installation fees on an individual case basis.

6.3.2 Recurring Charges - ACCESS Centrex

Centrex Trunk (20 to 50 station system)	\$50.00
Centrex Trunk (greater than 50 stations)	\$48.00
Centrex Station (20 to 50 station system)	\$21.00
Centrex Station (greater than 50 stations)	\$18.00

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6. ACCESS Centrex (Cont'd)

6.3 ACCESS Centrex Rates and Charges (Cont'd)

6.3.3 Non-recurring Charges - ACCESS Centrex optional features

Account Codes and Authorization Codes (per station)	\$ 5.00
Remote Access-Call Forwarding (per station)	\$ 5.00
Distinctive Ringing (per station)	\$ 5.00
Multiple Appearance Directory Numbers (per listing)	\$ 5.00
Uniform Cal Distribution (per station)	\$15.00

6.3.4 Recurring Charges - ACCESS Centrex Optional Features

Account Codes and Authorization Codes (per station)	\$ 5.00
Remote Access-Call Forwarding (per station)	\$ 5.00
Distinctive Ringing (per station)	\$ 5.00
Multiple Appearance Directory Numbers (per listing)	\$ 1.00
Uniform Call Distribution (per station)	\$15.00

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DEPOSIT DATE  
FLORIDA PUBLIC SERVICE COMMISSION \*\* MAY 24 1999  
DI 40

DIVISION OF COMMUNICATIONS  
BUREAU OF SERVICE EVALUATION

9906666-TX

APPLICATION FORM  
for  
AUTHORITY TO PROVIDE (ALEC) ALTERNATIVE LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF FLORIDA

Instructions

- ◆ This form is used as an application for an original certificate and for approval of the assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Appendix A).
- ◆ Print or type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- ◆ Use a separate sheet for each answer which will not fit the allotted space.
- ◆ Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850  
(850) 413-6770

◆ If you have questions about completing the form, contact:

06505-99  
May 24



152 NORTH CREST BLVD.  
SUITE C  
MACON, GEORGIA 31210-1844  
(912) 475-9800

FIRST LIBERTY BANK  
MACON, GEORGIA 31297

64-7007/2611

2375

PAY	*****250 DOLLARS AND 00 CENTS	DATE	03/31/99	AMOUNT	2375 \$*****250.00
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TO THE ORDER OF

Florida Public Service Comm.  
2540 Shumard Oak Blvd.  
Gunter Bldg.  
Tallahassee FL 32399-0850

*William T. [Signature]*  
AUTHORIZED SIGNATURE MP

Security features. Details on back.