

ORIGINAL

STATE OF FLORIDA

981923-EI

Commissioners:  
JOE GARCIA, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JULIA L. JOHNSON  
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

May 27 1999

Mr. Bill Feaster  
Florida Power & Light Company  
215 South Monroe Street, Suite 810  
Tallahassee, Florida 32301-1888

**Re: Follow-up to Commissioner questions regarding reasonable access for meter reading and maintenance**

Dear Mr. Feaster:

As discussed at the May 4, 1999, Agenda Conference, staff requests that FPL respond to the following questions:

1. What procedures do FPL meter personnel use to access meters located behind locked gates, doors, etc?
2. What procedures do FPL meter personnel use when residents indicate that they wish to be contacted before FPL employees enter the area where the meter is located?

If you have any questions, please contact me at 413-6191 or David Ging at 413-6646.

Sincerely,

Grace A. Jaye  
Staff Attorney

AFA \_\_\_\_\_  
 APP \_\_\_\_\_  
 CAF \_\_\_\_\_  
 CMU \_\_\_\_\_  
 CTR \_\_\_\_\_  
 EAG \_\_\_\_\_  
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 MAS \_\_\_\_\_  
 OPC \_\_\_\_\_  
 RRR \_\_\_\_\_  
 SEC \_\_\_\_\_  
 VAW \_\_\_\_\_  
 OTH \_\_\_\_\_

cc: GAJ:js  
 David Ging  
 Blanca Bayo  
 John C. Heekin

DOCUMENT NUMBER - DATE

06653 MAY 27 99

FPSC - RECORDS/REPORTING

STATE OF FLORIDA

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**Public Service Commission**

May 27 1999

RECEIVED-FPSC  
99 MAY 27 AM 11:28  
RECORDS AND  
REPORTING

Mr. John C. Heekin, Esquire  
P. O. Box 2434  
Port Charlotte, FL 33949-2434

**Re: Complaint and Petition of John Charles Heekin Against Florida Power & Light Company**

Dear Mr. Heekin:

Enclosed is a copy of a letter requesting information from Florida Power & Light Company as required by the Commission at the May 4, 1999, Agenda Conference. If you have any questions, please contact me. Thank you.

Sincerely,

A handwritten signature in cursive script, appearing to read "Grace A. Jaye".

Grace A. Jaye  
Staff Attorney

GAJ:js

cc: Bill Feaster  
David Ging  
Blanca Bayo

STATE OF FLORIDA

981923 Ei

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## Public Service Commission

May 27 1999

Mr. Bill Feaster  
Florida Power & Light Company  
215 South Monroe Street, Suite 810  
Tallahassee, Florida 32301-1888

**Re: Follow-up to Commissioner questions regarding reasonable access for meter reading and maintenance**

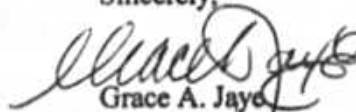
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If you have any questions, please contact me at 413-6191 or David Ging at 413-6646.

Sincerely,

  
Grace A. Jaye  
Staff Attorney

GAJ:js  
cc: David Ging  
Blanca Bayo  
John C. Heekin

981923-El

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# Public Service Commission

June 15, 1999

RECEIVED-FPSC  
99 JUN 15 PM 4:07  
RECORDS AND  
REPORTING

Mr. John Charles Heekin, Esquire  
P.O. Box 2434  
Port Charlotte, FL 33949-2434

**Re: Florida Administrative Code Provisions for Filing Customer Complaints with the Commission**

Dear Mr. Heekin:

In response to your letter dated June 9, 1999, I am forwarding copies of Rules 25-22.032, 25-22.036, and 28-106.201-217, Florida Administrative Code. Thank you.

Sincerely,

Grace A. Jaye  
Staff Attorney

GAJ:js

- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
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6/25/99 JUN 15 1999