

Docket #970317



May 20, 1999

NATIONWIDE COMMUNICATIONS, INC.
2333 Commercial Drive Auburn Hills, Michigan 48326

Ms. Kelley Biegalski
Regulatory Analyst
Florida Public Service Commission
Capital Circle Officer Center
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

DEPOSIT DATE
D146 JUN 07 1999

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
JUN -4 AM 8:50
MAIL ROOM

Dear Ms. Biegalski,

Please find enclosed a check in the amount of \$4,444.50. This check reflects the difference between the settlement amount and the refunds, which Nationwide Communications had refunded back to the Florida residents through their valid billing numbers.

If you have any further questions or concerns please contact me at 800-968-0412. Thank you for your patience in this matter.

Sincerely,

Moe Tassoudji
Nationwide Communications

RAR
Kazzy Biegalski

AFA
APP
CAF
CMU
CTR
EAG
LEG
MAS
OJC
RJR
SEC
NAW
JTH

NATIONWIDE COMMUNICATIONS INC.

2333 COMMERCIAL DR.
AUBURN HILLS, MI 48326-2408
(248) 836-6600

OLD KENT BANK
GRAND RAPIDS, MI

74-1329/724

CHECK NO.

071266

71266

DATE

May 28 99

AMOUNT
\$4,444.50

***** Four Thousand Four Hundred Forty-Four and 50/100 *****

FLORIDA PUBLIC SERVICE COMM.
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL 32399-0850

PAY
TO THE
ORDER
OF

AUTHORIZED SIGNATURE

DOCUMENT NUMBER
DATE
JUN -7 99

SECURITY FEATURES: Details on back

Socket #970317



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Sincerely,

Moe Tassoudji
Nationwide Communications

RTR
Kozzy P. Biegalski

Bill_to Number	Credit_amount
-----	-----
3054471018	13.84
3055574094	11.61
3056537190	70.30
3056914684	28.32
3058220474	19.31
3058957383	10.59
3523301468	18.29
3523601042	8.35
3524733189	74.34
3524898981	4.77
3524984039	44.77
3526284423	36.32
3526800448	152.39
3527420536	7.34
3527994891	2.69
4072646021	21.11
4072822071	5.07
4072828613	16.72
4073971700	2.10
4074592832	27.85
4075744983	30.87
4078922151	2.19
4078929314	15.82
4079321110	33.13
4079533956	9.92
4079561942	6.52
5612293585	19.41
5613341041	204.66
5613952193	14.59
5614396456	33.19
5614511079	13.84
5614648717	4.23
5614680634	2.62
5614962238	130.59
5614983038	13.74
5617328168	3.36
5617334591	10.43
5617435773	8.48
5617700770	53.72
5617759628	15.19
5617859343	44.44
5617956640	19.19
5618488812	3.63
5619959571	22.67
7273604924	25.95
7276699735	4.70
7277248728	9.48
7277854827	8.86
8133210332	17.13

Bill_to Number	Credit_amount
8135489896	5.06
8136773120	14.59
8137196609	48.10
8137540059	34.45
8137881342	2.08
8137961506	11.15
8138470110	12.08
8139098822	8.84
8139315573	9.70
8502309156	.16
8502359692	2.15
8502651027	6.75
8504136612	2.08
8504325264	17.66
8504569882	8.50
8504700904	3.87
8505782580	3.79
8507636206	12.13
8507735345	1.95
8508736952	22.10
8509149965	86.94
8509395527	14.41
9042473354	11.61
9042778836	5.04
9042915883	5.16
9043283400	1.15
9044399673	3.15
9044451834	1.86
9044716532	34.10
9045321243	17.19
9046726276	24.07
9046735397	36.11
9046739144	1.17
9047433203	21.16
9047775691	38.80
9047783521	8.83
9047886318	5.70
9047889928	.17
9412980503	2.72
9413188355	3.56
9413828453	43.01
9414019416	2.47
9414214741	35.18
9414265328	20.48
9414522576	61.27
9414530641	2.10
9414635837	7.88
9414748941	27.04
9414828263	2.63
9414933420	8.16

Bill_to Number	Credit_amount
9415757590	1.34
9416442203	39.38
9416963262	2.34
9417223398	12.87
9417326018	19.97
9417453692	37.70
9417580914	10.84
9417587203	21.00
9543706287	22.13
9544280257	12.80
9545644570	5.25
9547613186	.99
9547968433	8.34
9549631550	10.59
Total==>	2,324.48

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause proceedings against Nationwide Communications of Michigan, Inc. for apparent violation of Rule 25-24.630, F.A.C., Rate and Billing Requirements, Rule 25-4.043, F.A.C., Response to Commission Staff Inquiries, and Rule 25-4.0161, F.A.C., Regulatory Assessment Fees.

DOCKET NO. 971317-TP
ORDER NO. PSC-98-1651-AS-TP
ISSUED: December 8, 1998

The following Commissioners participated in the disposition of this matter:

JULIA L. JOHNSON, Chairman
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.

ORDER APPROVING SETTLEMENT

Nationwide Communications of Michigan, Inc. (Nationwide), is an interexchange carrier and provides long distance services under Certificate No. 3950. By Order No. PSC-98-0121-PCO-TP, issued January 22, 1998, this Commission ordered Nationwide to show cause in writing why it should not be fined for its apparent violations of Rules 25-4.0161, 25-4.630, and 25-4.043, Florida Administrative Code. Nationwide responded to the show cause and stated that overcharge problems were due to a virus in its computer system which corrupted the rate table data base. That the problem has been corrected. On July 29, 1998, Nationwide provided additional information, estimating the amount of overcharges from January, 1996, to December, 1997, to be \$5,863.17.

On November 4, 1998, Nationwide submitted its offer to settle, which is attached and incorporated herein as Attachment A. The offer states as follows:

1. Nationwide will refund customers the aggregate sum of \$6,768.98, representing \$5,863.17 of overcharges, plus \$905.81

of interest, through credits issued during the period of December 1, 1998, through February 28, 1999.

2. Nationwide will provide a monthly refund report to the Commission during the refund period.
3. Nationwide will forward all amounts remaining unrefunded to the Commission for deposit in the General Revenue Fund by June 1, 1999.
4. Nationwide will make a voluntary contribution in the amount of \$2,750 to the General Revenue Fund of the State of Florida within five days of this Order becoming final.

We accept Nationwide's offer of settlement. Nationwide has been cooperative in resolving all issues. Therefore, we find the settlement agreement as summarized above to be fair and reasonable, and we support the voluntary contribution to the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes, in the amount of \$2,750. This docket shall remain open pending completion of refunds.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the November 4, 1998, offer of settlement by Nationwide Communications of Michigan, Inc., is hereby approved. It is further

ORDERED that Nationwide Communications of Michigan, Inc., shall refund customers the aggregate sum of \$6,768.98, representing overcharges plus interest, through credits issued during the period of December 1, 1998, through February 28, 1999. It is further

ORDERED that Nationwide Communications of Michigan, Inc., shall provide a monthly refund report to the Commission during the refund period described above. It is further

ORDERED that Nationwide Communications of Michigan, Inc., shall forward all amounts remaining unrefunded to the Commission for deposit in the General Revenue Fund by June 1, 1999, and shall make a voluntary contribution in the amount of \$2,750 to the General Revenue Fund of the State of Florida within five days of this Order becoming final. It is further

ORDER NO. PSC-98-1651-AS-TP
DOCKET NO. 971317-TP
PAGE 3

ORDERED that this docket shall remain open pending completion of refunds.

By ORDER of the Florida Public Service Commission this 8th day of December, 1998.

/s/ Blanca S. Bayó
BLANCA S. BAYÓ, Director
Division of Records and Reporting

This is a facsimile copy. A signed copy of the order may be obtained by calling 1-850-413-6770.

(S E A L)

SOME (OR ALL) ATTACHMENT PAGES ARE NOT ON ELECTRONIC DOCUMENT.

CB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of Records and reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.