

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

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53 JUL 15 AM 10:30  
RECORDS AND REPORTING

**DATE:** JULY 15, 1999

**TO:** DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

**FROM:** DIVISION OF LEGAL SERVICES (W.COX) *WKC CB*  
DIVISION OF COMMUNICATIONS (T.E.JOHNSON) *TED*

**RE:** DOCKET NO. 990762-TC - INITIATION OF SHOW CAUSE PROCEEDINGS AGAINST COIN-TEL, INC. FOR APPARENT VIOLATION OF RULE 25-24.515, FLORIDA ADMINISTRATIVE CODE, PAY TELEPHONE SERVICE

**AGENDA:** 07/27/99 - REGULAR AGENDA - SHOW CAUSE - INTERESTED PERSONS MAY PARTICIPATE

**CRITICAL DATES:** NONE

**SPECIAL INSTRUCTIONS:** NONE

**FILE NAME AND LOCATION:** S:\PSC\CMU\WP\990762.RCM

### CASE BACKGROUND

- January 19, 1999 - Coin-Tel, Inc.'s 1998 regulatory assessment fee return reported gross intrastate revenues of \$2,099,878.15 and 7725 pay telephone stations in operation.
- February 17, 1999 - Staff performed routine service evaluation on a pay telephone operated by Coin-Tel, Inc and found the apparent violation as presented in Attachment A.
- March 8, 1999 - Staff received Service Violation Correction Form from Coin-Tel, Inc. signifying that all apparent violations were corrected.
- April 22, 1999 - Staff reevaluated the pay telephone station and found the same apparent violation as sited in the first evaluation.

DOCUMENT NUMBER-DATE

08404-JUL 15 99

FPSC-RECORDS/REPORTING

DISCUSSION OF ISSUES

ISSUE 1: Should Coin-Tel, Inc. be ordered to show cause why a fine of \$100 for an apparent violation of Rule 25-24.515, Florida Administrative Code, Pay Telephone Service, should not be imposed or certificate number 3086 should not be canceled?

RECOMMENDATION: Yes. The Commission should order Coin-Tel, Inc. to show cause in writing within 21 days of the date of the order why it should not have Certificate No. 3086 canceled or be fined \$100 for apparent violation of Rule 25-24.515, Florida Administrative Code. Coin-Tel, Inc.'s response must contain specific allegations of fact or law. If Coin-Tel, Inc. fails to respond to the show cause, and the fine is not paid after reasonable collection efforts by the Commission, certificate number 3086 should be canceled. If the fine is paid it will be remitted by the Commission to the State of Florida General Revenue Fund pursuant to Section 364.285, Florida Statutes. (T.E.Johnson)

STAFF ANALYSIS: Staff performed a service evaluation of a pay telephone station operated by Coin-Tel, Inc. on February 17, 1999. Through written correspondence, staff notified Coin-Tel, Inc. of the apparent violations.

Staff performed a reevaluation of the same pay telephone station on April 22, 1999. Although Coin-Tel, Inc. reported that all violations had been corrected, the table provided as Attachment A (page 5) depicts the apparent rule violation that was still present in the reevaluation.

By Section 364.285, Florida Statutes, the Commission is authorized to impose upon any entity subject to its jurisdiction a penalty of not more than \$25,000 for each offense, if such entity is found to have refused to comply with or to have willfully violated any lawful rule or order of the Commission, or any provision of Chapter 364. Utilities are charged with knowledge of the Commission's rules and statutes. Additionally, "[i]t is a common maxim, familiar to all minds, that 'ignorance of the law' will not excuse any person, either civilly or criminally." Barlow v. United States, 32 U.S. 404, 411 (1833).

Staff believes that Coin-Tel, Inc.'s conduct in providing pay telephone service in apparent violation of Commission Rule 25-24.515, Florida Administrative Code, has been "willful" in the sense intended by Section 364.285, Florida Statutes. In Order No. 24306, issued April 1, 1991, in Docket No. 890216-TL titled In re: Investigation Into The Proper Application of Rule 25-14.003, F.A.C., Relating To Tax Savings Refund for 1988 and 1989 For GTE Florida, Inc., having found that the company had not intended to

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violate the rule, the Commission nevertheless found it appropriate to order it to show cause why it should not be fined, stating that "In our view, willful implies intent to do an act, and this is distinct from intent to violate a rule." Thus, any intentional act, such as Coin-Tel, Inc.'s conduct at issue here, would meet the standard for a "willful violation."

Accordingly, staff recommends that the Commission find that Coin-Tel, Inc.'s apparent violation of Rule 25-24.515, Florida Administrative Code, warrants issuance of a show cause order. In this regard, the Commission should order Coin-Tel, Inc. to show cause in writing within 21 days of the date of the order why it should not have Certificate No. 3086 canceled or be fined \$100 for apparent violation of Rule 25-24.515, Florida Administrative Code. Coin-Tel, Inc.'s response must contain specific allegations of fact or law. If Coin-Tel, Inc. fails to respond to the show cause, and the fine is not paid after reasonable collection efforts by the Commission, certificate number 3086 should be canceled. If the fine is paid it will be remitted by the Commission to the State of Florida General Revenue Fund pursuant to Section 364.285, Florida Statutes.

**ISSUE 2:** Should this docket be closed?

**RECOMMENDATION:** If staff's recommendation in Issue 1 is approved, then Coin-Tel, Inc. will have 21 days from the issuance of the Commission's show cause order to respond in writing why it should not be fined in the amount proposed or have its certificate canceled. If Coin-Tel, Inc. timely responds to the show cause order, this docket should remain open pending resolution of the show cause proceeding. If the fine is paid, it should be forwarded to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes, and this docket should be closed. Staff recommends that if Coin-Tel, Inc. fails to respond to the Order to Show Cause, and the fine is not received within five business days after the expiration of the show cause response period, Coin-Tel, Inc.'s certificate should be canceled and this docket closed. (W.Cox)

**STAFF ANALYSIS:** If staff's recommendation in Issue 1 is approved, then Coin-Tel, Inc. will have 21 days from the issuance of the Commission's show cause order to respond in writing why it should not be fined in the amount proposed or have its certificate canceled. If Coin-Tel, Inc. timely responds to the show cause order, this docket should remain open pending resolution of the show cause proceeding. If the fine is paid, it should be forwarded

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to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes, and this docket should be closed. Staff recommends that if Coin-Tel, Inc. fails to respond to the Order to Show Cause, and the fine is not received within five business days after the expiration of the show cause response period, Coin-Tel, Inc.'s certificate should be canceled and this docket closed.

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ATTACHMENT A

Pay Telephone Station Number	25-24.515(8), Florida Administrative Code
	Direct Coin Free Number for Repairs and/or Refunds Does Not Work Properly
407-422-9116	X