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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

JUL 27 8 40 AM '99

In re: Initiation of show cause proceedings against Coin Phone Management Company d/b/a ACI, Inc. for apparent violation of Rule 25-24.515, F.A.C., Pay Telephone Service.

ADMINISTRATION  
DOCKET NO. 990663-TC  
ORDER NO. PSC-99-1307-SC-TC  
ISSUED: July 7, 1999

The following Commissioners participated in the disposition of this matter:

DEPOSIT DATE  
D 1 75 : JUL 27 1999

JOE GARCIA, Chairman  
J. TERRY DEASON  
SUSAN F. CLARK  
JULIA L. JOHNSON  
E. LEON JACOBS, JR.

T. Watts (leg)  
E. Johnson (cmu)  
✓ R+R

ORDER TO SHOW CAUSE

AFA \_\_\_\_\_  
APP \_\_\_\_\_  
CAF \_\_\_\_\_  
CMU   I   BY THE COMMISSION:  
CTR \_\_\_\_\_  
EAG \_\_\_\_\_  
LPS \_\_\_\_\_  
MIS \_\_\_\_\_  
COC \_\_\_\_\_  
FAR \_\_\_\_\_  
SIC   I    
VOW \_\_\_\_\_  
OTH \_\_\_\_\_

Coin Phone Management Company d/b/a ACI, Inc. (ACI) currently holds Certificate of Public Convenience and Necessity No. 4243, granted by this Commission on September 15, 1995, authorizing the provision of pay telephone service. On January 19, 1999, the 1998 regulatory assessment fee return of ACI reported \$616,669 in gross intrastate revenues and 492 pay telephones in operation.

On February 18 and February 23, 1999, our staff performed a routine service evaluation on the pay telephones.

200.00

027852



1846 CARGO CT.  
LOUISVILLE, KY 40299  
502-499-5885



Fifth Third Bank  
DOWNTOWN BANKING CENTER  
200 WEST BROADWAY  
LOUISVILLE, KY 40202

CHECK NO. CHECK DATE VENDOR NO.

21-234/830

AMOUNT

07/23/99 1953

TWO HUNDRED AND 00/100 DOLLARS\*\*\*\*\*

AY \_\_\_\_\_

\$\*\*\*\*\*200.00

THE ORDER OF

FLORIDA PUBLIC SERVICE COMMISSION  
2540 SHUMARD OAK BLVD.  
TALLAHASSEE FL 32399-0850

DOCUMENT NUMBER-DATE  
COIN PHONE MANAGEMENT CO. 8853 JUL 27 99  
AUTHORIZED SIGNATURE [Signature] RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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ADMINISTRATIVE

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SUSAN F. CLARK  
JULIA L. JOHNSON  
E. LEON JACOBS, JR.

*T. Johnson  
E. Jacobs, Jr.  
P.C.*

ORDER TO SHOW CAUSE

BY THE COMMISSION:

Coin Phone Management Company d/b/a ACI, Inc. (ACI) currently holds Certificate of Public Convenience and Necessity No. 4243, granted by this Commission on September 15, 1995, authorizing the provision of pay telephone service. On January 19, 1999, the 1998 regulatory assessment fee return of ACI reported \$616,669 in gross intrastate revenues and 492 pay telephones in operation.

On February 18 and February 23, 1999, our staff performed a routine service evaluation on two pay telephone stations operated by ACI. On March 9, 1999 and April 5, 1999, our staff received a Service Violation Correction Form from ACI signifying that all apparent violations were corrected.

On April 13 and April 20, 1999, our staff reevaluated the pay telephone stations. Although ACI reported that all violations had been corrected, the table provided as Attachment A, incorporated herein by reference, depicts the apparent rule violations that were the same violations observed during the initial evaluation.

DOCUMENT NUMBER-DATE  
08135 JUL-79  
FPSC-RECORDS/REPORTING

ORDER NO. PSC-99-1307-SC-TC  
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By Section 364.285, Florida Statutes, we are authorized to impose upon any entity subject to our jurisdiction a penalty of not more than \$25,000 per day for each offense, if such entity is found to have refused to comply with or to have willfully violated any lawful rule or order of this Commission, or any provision of Chapter 364. Utilities are charged with knowledge of the Commission's rules and statutes. Additionally, "[i]t is a common maxim, familiar to all minds, that 'ignorance of the law' will not excuse any person, either civilly or criminally." Barlow v. United States, 32 U.S. 404, 411 (1833).

We believe that ACI's conduct in providing pay telephone services in apparent violation of Commission Rule 25-24.515, Florida Administrative Code, has been "willful" in the sense intended by Section 364.285, Florida Statutes. In Order No. 24306, issued April 1, 1991, in Docket No. 890216-TL titled In re: Investigation Into The Proper Application of Rule 25-14.003, F.A.C., Relating To Tax Savings Refund for 1988 and 1989 For GTE Florida, Inc., having found that the company had not intended to violate the rule, the Commission nevertheless found it appropriate to order it to show cause why it should not be fined, stating that "In our view, willful implies intent to do an act, and this is distinct from intent to violate a rule." Thus, any intentional act, such as ACI's conduct at issue here, would meet the standard for a "willful violation."

Accordingly, ACI is hereby ordered to show cause in writing within 21 days of the date of this Order why ACI should not have Certificate No. 4243 canceled or be fined \$200 for apparent violation of Rule 25-24.515, Florida Administrative Code. ACI's response must contain specific allegations of fact or law.

If ACI timely responds to this show cause order, this docket shall remain open pending resolution of the show cause proceeding. If ACI fails to respond to this show cause order, and the fine is not paid within five business days after the expiration of the show cause response period, certificate number 4243 shall be canceled and this docket closed. If the fine is timely paid, it will be remitted by this Commission to the Office of the Comptroller for deposit in the General Revenue Fund pursuant to Section 364.285(1), Florida Statutes, and this docket shall be closed.

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Based on the foregoing, it is

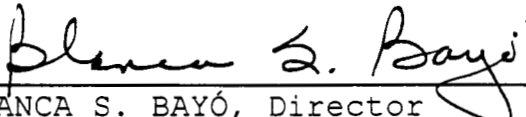
ORDERED by the Florida Public Service Commission that Coin Phone Management Company d/b/a ACI, Inc. shall show cause in writing within 21 days of the date of this Order why it should not be fined \$200 for apparent violation of Rule 25-24.515, Florida Administrative Code. It is further

ORDERED that any response to this Order to Show Cause filed by Coin Phone Management Company d/b/a ACI, Inc. shall contain specific allegations of fact and law. It is further

ORDERED that failure to respond to this Order to Show Cause in the manner and by the date set forth in the "Notice of Further Proceedings or Judicial Review," attached hereto, shall constitute an admission of the violations described in the body of this Order, waiver of right to a hearing, and will result in the automatic assessment of the \$200 fine. It is further

ORDERED that in the event Coin Phone Management Company d/b/a ACI, Inc. fails to respond to this Order and the fine is not received within five business days after the expiration of the show cause response period, certificate number 4243 shall be canceled and this docket shall be closed.

By ORDER of the Florida Public Service Commission this 7th day of July, 1999.

  
\_\_\_\_\_  
BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

JAM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

This order is preliminary, procedural or intermediate in nature. Any person whose substantial interests are affected by this show cause order may file a response within 21 days of issuance of the show cause order as set forth herein. This response must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on July 28, 1999.

Failure to respond within the time set forth above shall constitute an admission of all facts and a waiver of the right to a hearing and a default pursuant to Rule 28-106.111(4), Florida Administrative Code. Such default shall be effective on the day subsequent to the above date.

If an adversely affected person fails to respond to this order within the time prescribed above, that party may request judicial review by the Florida Supreme Court in the case of any electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting, and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the effective date of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure.

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DOCKET NO. 990663-TC

ATTACHMENT A

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Pay Telephone Station Number	25-24.515(9)(a), Florida Administrative Code	25-24.515(8), Florida Administrative Code
	Legible and Correct Telephone Number Not Displayed	Direct Coin Free Number for Repairs and/or Refunds Works Properly
850-576-7773	X	
904-378-9520		X