

VOTE SHEET

JULY 27, 1999

RE: DOCKET NO. 990861-TL - Complaint of Calvin "Bill" Wood against GTE Florida Incorporated regarding service.

Issue 1: Were there any problems in GTE's facilities that would have prevented call completion from Mr. Perry's telephone number to Mr. Wood's telephone number?

Recommendation: No. It appears that the problems associated with Mr. Perry's inability to reach Mr. Wood were not caused by GTE's facilities.

NO VOTE

*On the Commission's own motion
this matter will be forwarded
to DOAH for a factual finding*

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

[Handwritten signatures in majority column]

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

08872 JUL 28 99

FDSC-RECORDS/REPORTING

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(Continued from previous page)

Issue 2: Did GTE improperly disconnect Mr. Wood's telephone service on March 25, 1998 for nonpayment?

Recommendation: No. GTE did not improperly disconnect Mr. Wood's service on March 25, 1998 for nonpayment.

Issue 3: Has GTE issued the proper credits to Mr. Wood's account for the time out of service?

Recommendation: Yes. It appears that GTE issued the proper credits to Mr. Wood's account for the time out of service.

Issue 4: Should this docket be closed?

Recommendation: Yes. If no person whose substantial interests are affected by the Commission's order in this docket files a protest within 21 days of the issuance of this Order, the Order becomes final and effective upon the issuance of a Consummating Order and this docket should be closed.