



# Public Service Commission

## -M-E-M-O-R-A-N-D-U-M-

**DATE :** July 21, 1999

**TO :** Mary Bane, Deputy Executive Director

**FROM :** Division of Legal Services(Fordham) *254*  
 Division of Telecommunications(Johnson) *200*

**RE :** Docket No. 990819-TC - Initiation of show cause proceedings against Orlando Payphones, Inc. for apparent violation of Rule 25-24.515, F.A.C., Pay Telephone Service

July 27, 1999, Agenda Conference - Item 29 - Request for Deferral

On July 20, 1999 staff received a request for deferral of Item No. 29, Docket No. 990819-TC, from Orlando Payphones, Inc. Orlando stated that they would like to offer a settlement. In view of Orlando's request for settlement, staff supports the request for deferral.

cc: Division of Legal Services  
 Division of Telecommunications

*Recommend Approval*  
*MAB*  
*OK - KS*  
*for Ch. Bane*  
*7-23-99*

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**R E C E I V E D**  
**JUL 23 1999**  
 DEPUTY EXECUTIVE DIRECTOR

DOCUMENT NUMBER - DATE  
 08923 JUL 28 99

# ORLANDO PAYPHONES, INC

July 20, 1999

Attention: Elaine Johnson

Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl 32399-0850

Dear Ms. Johnson:

We are submitting a settlement offer to staff in the amount of \$100.00 and are requesting a deferral for the July 27, 1999 agenda conference for docket number 990819-tc.

Your consideration will be appreciated.

Very Truly Yours,



Joyce Davis Bornack

# ORLANDO PAYPHONES, INC

July 20, 1999

Attention: Elaine Johnson

Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Dear Ms. Johnson:

We received a letter dated March 8, 1999 regarding violations on payphone telephone number (407) 996-9577. You had noted four violations that we immediately corrected and notified you of the corrections on March 18, 1999. You revisited this payphone on April 19, 1999 and advised that the automatic coin return was not functioning with dimes.

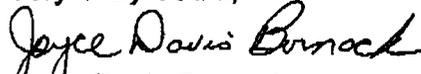
We feel that our company is not guilty and our certificate should not be cancelled. Our company takes pride in checking all of our payphones weekly. We should not be held accountable for bent coins and customer abuse.

We have agreed to pay this fine for economical reasons. The trip to Tallahassee and the hiring of an attorney to represent us would be very costly to a small company like ours. We are submitting a settlement offer to staff in the amount of \$100.00 for Docket no. 990819-tc.

When we receive a letter we will call your office if we are unclear about a violation. We will conduct another investigation to assure all our payphones are in compliance with your rules.

Please advise of the disposition of this Docket no. 990819-tc.

Very Truly Yours,

  
Joyce Davis Bornack

Cc: Angela B. Green