

ORIGINAL

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION

July 28, 1999

99 AUG -1 AM 10:14

MAIL ROOM

Lake Utility Service Company
P.O. Box 160609
Altamonte springs, FL 34711

Billing Department, Attn. Jackie Rasmussen

As per my conversation on 28 July 99, I am writing this letter in regard to the credited reimbursement for the past water bill charges. The \$109.34 credit I am to receive, was not close to the overcharges I incurred dating back to May 1995. As you can see I was paying close to \$60.00 a month in 1995 and 1996 and in the mid \$30.00 range in 1997 and 1998. My two adjusted bills since the FPSC settlement have been \$19.05 and \$26.38. These are well under the \$40.57 average for the twenty-four payments prior to the settlement.

I believe you under credited my account by at least \$240.00 or more, not including interest you indicated that should be paid. I would like for you to recalculate and inform me of your findings as soon as possible. A copy of this letter will also be sent to FPSC for their review and records.

5-24-95	\$20.22	1-23-98	\$34.05
7-25-96	\$51.83	3-24-98	\$36.38
9-25-95	\$56.77	5-26-98	\$33.47
11-16-95	\$ 55.42	7-23-98	\$28.36
1-25-96	\$58.82	9-24-98	\$35.31
3-25-96	\$56.80	11-23-98	\$35.01
5-24-96	\$54.82	1-25-98	\$33.16
7-25-96	\$51.83	3-23-99	\$34.03
9-25-96	\$58.65	5-20-99	\$26.49
11-25-96	\$34.99	7-23-99	\$19.72
1-27-97	\$28.91		\$109.34 (credit)
3-25-97	\$33.03		
5-23-97	\$33.12		
7-24-97	\$30.41		
9-23-97	\$32.41		
11-21-97	\$32.58		

Sincerely,
Charles B. Kregloe
10951 Autumn Ln.
Clermont, FL 34711

(H) 352-394-7963
Account # 6670088000
(W) 352 394 2100

cc: Lake Utility Service
FPSC-Docket number 96044-WS

AREA 1
ADP
CA
CNS
CTR
EAC
LES
MAS
OPC
RPA
SEC
VIA
OTM

RECEIVED-FPSC
99 AUG -2 AM 10:30
RECORDS AND
REPORTING

DOCUMENT NUMBER-DATE

09070 AUG -2 99

960449

FPSC-RECORDS/REPORTING