### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In the matter of:

UNDOCKETED

Reuse - Ratemaking Treatment and Service Territory.

PROCEEDINGS:

STAFF WORKSHOP

**BEFORE:** 

JOANN CHASE

ROSANNE GERVASI MARTHA GOLDEN CONNIE McCASKILL

JAMES MCROY

DATE:

Wednesday, July 29, 1999

TIME:

Commenced at 9:59 a.m. Concluded at 12:27 p.m.

PLACE:

Betty Easley Conference Center Room 152

4075 Esplanade Way Tallahassee, Florida

REPORTED BY:

MARY ALLEN NEEL, RPR Notary Public, State of Florida at Large

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**BUREAU OF REPORTING** 

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#### IN ATTENDANCE:

BOB CASEY, Public Service Commission, Division of Water and Wastewater.

MARTY FRIEDMAN, Rose, Sundstrom & Bentley.

KENNETH HOFFMAN, Rutledge, Ecenia, Purnell & Hoffman, for Florida Water Services Corporation.

TONY ISAACS, Florida Water Services Corporation.

TODD MACKEY, United Water Florida.

PEPE MENENDEZ, Department of Health.

CAROLINE SILVERS, St. Johns River Water Management District.

RAFAEL TERRERO, Florida Water Services Corporation.

DAVID YORK, Department of Environmental Protection.

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#### PROCEEDINGS

MS. GERVASI: We're going to go ahead and get started. Pursuant to notice, this time and place have been set for a Staff workshop on reuse of reclaimed water. I'm Rosanne Gervasi. I'm here with JoAnn Chase, as well as with Connie McCaskill. And who else is here? James McRoy and Martha Golden.

MS. CHASE: Okay. I believe everybody has received a copy of the report that we did and we brought to the Commissioners entitled "Reuse - Ratemaking Treatment and Service Territory." If you have not, we have some extra copies. I believe Mr. Casey --

MR. CASEY: They're on either side.

MS. CHASE: Okay. They're on either side.

we are here today -- this is the second workshop. We're here today to get feedback on that report.

Just as a little background, we did bring it to the Commissioners at Internal Affairs, and they basically approved the report, with the understanding that we would be coming back to them with some specific statutory language for this session, and they did want us to bring it to the attention of all the interested parties to get feedback and to get

suggestions that any of you all might have on some statutory changes.

I'm not really going to go into the details of the report at this time unless you really want me to. I think we're just here to get your feedback. And I'm assuming that most of you are going to have feedback on what we would like to propose as statutory changes, both to the definitions, used and useful treatment, and maybe some changes to our current reuse statute on reuse project plans. So we are just here to listen to that.

reporter, so anybody that wants to speak, please come to a microphone to make your comments, introduce yourself first, and who you are representing so that we'll have a complete record. And, of course, just one at a time so the court reporter can get all the comments.

Okay. Who would like to start? Anybody?
Mr. Hoffman?

MR. HOFFMAN: Thank you. My name is Ken Hoffman. I'm with the law firm of Rutledge, Ecenia, Purnell & Hoffman in Tallahassee, Florida. I am here this morning with Tony Isaacs and Ralph Terrero, all on behalf of Florida Water Services Corporation.

And, JoAnn, what I would like to do is provide the Staff and the interested parties with some opening remarks basically giving you our positions concerning the issues that are addressed in these recommendations. And then what we would like to do is go through your recommendations sort of section by section and give you our comments.

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MS. CHASE: That sounds good.

MR. HOFFMAN: Okay. Let me begin by saying that Florida Water Services Corporation has a number of major concerns with many of these recommendations. And what I would like to do is, I would like to sort of give you some background on the legislative history of reuse in terms of the actions the Florida Legislature has taken.

I begin with the 1989 Legislature, where the Legislature passed Section 403.064(6), which allowed the Commission to implement reuse projects. It said the PSC shall allow entities which implement reuse projects to recover the full costs of such facilities through their rate structure.

Now, evidently, because there was some question about the interpretation and application of that statute, in 1994 the Legislature passed a very comprehensive scheme of statutory intent and

regulation which made it clear that reuse facilities and services were to be encouraged in this state. And specifically I'm referring to Section 403.064(10), which provides that there shall be full cost recovery for reuse feasibility studies and facilities used for reliability. And that's a DEP statute.

In the same year, in 1994, the Legislature created Section 367.0817, which is the reuse project plan statute, which the Commission has had some experience with since its passage. And there, of course, basically what the Legislature said is that utilities that are regulated by the PSC should be allowed to recover their full costs for their reuse project plans in their rates.

Thirdly, in 1994 the Legislature passed a provision in Section 373 -- in Chapter 373, excuse me, which is the water management district statute, and I'm referring to 373.250. Again, there the legislative intent was to encourage the use of reclaimed water.

After that time, the only other legislative action of significance took place in 1995, where the Legislature enacted another section of 403.064, and I'm referring to Section (14), which basically provides a mandate for the construction of reuse

facilities if the reuse feasibility study indicates that it is feasible. And there was an amendment to the water management district statute as well, and that was at 373.1961(2)(b), which provided legislative intent for the Commission to develop rates which provide meaningful progress toward the development and implementation of alternative water supply systems, including reclaimed water systems.

Now, I think I can summarize what the Legislature has done in this area by saying that these statutes establish that the reuse of reclaimed water is a State objective and it should be encouraged as a means of conserving limited sources of drinking water supply and as a means of protecting the environment.

Reuse should be encouraged, that's the thing. How is it to be encouraged? The Legislature made it clear, in our judgment, that it should be encouraged by providing financial incentives to encourage reuse projects, facilities, and services. How? By treating reuse facilities as 100% used and useful. That was the intent of the 1994 law.

Now, as most of you are aware, we ran into some problems with that at the Commission. Rather than accepting the legislative mandate and the State objective of promoting reuse, we believe that the

Commission essentially thwarted the encouragement of reuse in three ways. And let me tell you what they are.

First, the Commission took the position that the words that the Legislature used in Chapter 403 and Chapter 367 -- I'm referring to the 1994 amendments -- were essentially meaningless and that reuse facilities should be treated like any other asset when it comes to used and useful determinations.

Secondly, at least in connection with Florida Water's most recent rate case, there was some second-guessing by the Commission in terms of what constitutes a reuse facility rather than accepting the DEP's rules and interpretation as to what constitutes a reuse facility.

Finally, third, I think best exemplified by the Aloha case, the Commission has allowed reuse project plan petitions to be expanded into, at least in Aloha, what essentially amounted to a full-blown rate case, with quality of service determinations, protracted litigation, and substantial, significant rate case expense that ultimately is borne by the ratepayers.

In Florida Water's view, none of these actions have encouraged reuse.

Now, I mentioned the issue of the 100% used and useful. As most of you know, what happened there was, we had a 1995 rate case, and the Commission did not treat the company's reuse facilities as 100% used and useful. They treated these facilities like any other wastewater asset. And Florida water appealed that, taking the position that the Legislature intended 100% used and useful for reuse. And the court agreed with Florida water and vindicated Florida water's position.

So at least from this point forward, I think it's clear that reuse facilities are to be treated as 100% used and useful. Certainly that issue should no longer be subject to debate.

Just some quick details on the Aloha reuse project plan. And I'll bet Marty can probably help me out with this in terms of the details, because I know his firm represented that utility. But I talked about how that case was expanded and protracted and became something that I don't think anyone ever envisioned. My notes show that the Aloha reuse project plan was filed in June of 1995, and by the time that case was over, I don't think the final order was entered in that case until 1997 or 1998. And you could look to the orders, and many of you wouldn't even need to look

to the orders to know the level of litigation that was involved on everything from quality of service to investments and expenses.

with respect to our concern that in the past, the Commission has ignored the DEP and the DEP's primacy in terms of jurisdiction in advising and interpreting as to what constitutes a reuse facility, I would just point out for the record the situation involving Florida Water's Marco Island percolation ponds in our last rate case. And in that situation, the Commission disallowed full recovery for those perc ponds, which were needed as backup disposal for the reuse facility.

The Staff recommendation was that the perc ponds and injection wells should not be considered as reuse components because they do not contribute to the reduction of customer demand for water. And the discussion in the Staff recommendation we think shows that the Staff did not understand DEP's requirements for backup disposal for reuse systems. And I notice that Dr. York is here, and he may be available to expand on that if you're interested.

I mentioned the failure to grant 100% used and useful. Just very quickly, Florida Water had eight reuse facilities in that last rate case, in the

1995 rate case. After the Commission applied non-used and useful adjustments, the company recovered on average 75% for those facilities. So on average, 75% used and useful.

If you look at the average used and useful for the wastewater facilities, it was 79% in that case. So believe it or not, ironically, however you would like to characterize it, reuse facilities were treated worse than the average of all wastewater facilities. And certainly that's not an incentive, but a disincentive, and something that we believe is in conflict with the State objectives.

That's my little piece on how we got to where we're at. Let me now make some comments and a general overview on the recommendations.

Florida Water believes that the bulk of the Staff's ratemaking and certification proposals amount to additional layers of unnecessary micromanagement, bureaucracy, and regulation. They amount to additional time, costs, and expenses for such things as cost of service studies for reuse facilities, for separate MFRs for reuse facilities, for what will, in my experience, be an invitation for further hearings, customer service hearings, in this what I would call pre-construction approval process. And in light of

what is envisioned by these recommendations to be Commission procedures and mandates, the result will be additional expense borne by the customers of the utility.

Very respectfully, I would say to Staff that we sort of view this as having the potential to circumvent the Legislature's intent, and the court decision, through the MFR process that I mentioned, through this pre-approval, which seems to be somewhat akin to a Power Plant Citing Act need determination process, and we view it as unnecessary at this point in time.

Certainly the MFRs and the cost of service studies will add to the time it takes to put together a rate case application and the costs for putting together a rate case application for a utility the size of Florida Water.

MS. CHASE: Can I ask you a question about that?

MR. HOFFMAN: Certainly.

MS. CHASE: One of the reasons that we were requiring the separate MFRs for the reuse facilities is to identify up front in the rate case what are the reuse facilities for this utility and not have them embedded in the wastewater plant so that if they are

going to get -- well, they will be getting 100% used
and useful treatment, but they are identified. And
then if there's any dispute at all over that, it is
highlighted and identified up front and would cut down
on interrogatories and further discovery.

MR. HOFFMAN: Good point, JoAnn.

MS. CHASE: What would you suggest?

MR. HOFFMAN: We want to get there too.

It's to our advantage to have those facilities
separately identified. The Uniform System of Accounts
was changed at some point over the past couple of
years to require segregation of reuse facilities. So
we want them, and we are required to separate them.

A separate schedule or two, fine. But a separate set of MFRs with separate cost of service studies, too much, in our view.

MS. CHASE: Okay.

MR. HOFFMAN: We're not sure why the Staff would impose these additional layers of regulation and prudency review for a reuse facility. Why are the reuse facilities different than conventional assets?

MS. CHASE: Okay. Let me try to explain that. At the end of this, we are going to request that those who do have concern over anything that we have in here, that perhaps you might want to offer an

alternative to get us where we want to go, because we are not here to add additional bureaucracy that's unnecessary, but we do have some basic concerns about that.

One of them is that if reuse is to be treated 100% used and useful as opposed to the rest of the wastewater treatment plant that perhaps is getting a closer review, that that be separated out so that it's not interminaled.

One of the other concerns we have that has to do with the up-front review, if that's the way we go, is that oftentimes, if not most times, when utilities are enlarging their plant and putting in reuse facilities, that's not the only thing they're doing. They're also increasing capacity of the wastewater treatment, or they are putting in some other required DEP requirements or improving some other areas that might be subject to a used and useful concern.

So that is why we were trying to -- there's two ways of going about it. We can second-guess in a rate case whether they put it in for reuse, is that associated with reuse or is that associated with growth for new customers or something else? Or we could get involved early on in the process when it's

before DEP, and perhaps the water management district review. We could look at it then as to what is this all about and what is it that the utility needs to be putting in for prudency to accomplish reuse as opposed to accomplish something that's put in for growth that may legitimately need a used and useful treatment.

So that's our goal. Now, perhaps we went overboard in trying to do this, but that is what we're trying to accomplish.

MR. HOFFMAN: And let me just respond very briefly to that.

In my experience, JoAnn -- let's just take the last rate case that Florida Water filed. I think it was roughly \$100 million in new investments that was included in that rate case. Not one issue raised out of the 140 something issues concerned prudency.

So to some extent, I think we're getting a little bit into the mountain out of a molehill. And I see no reason why a separate process which leaves a door open for hearings, customer service hearings, and additional regulation is necessary at this point. If we find through additional rate cases or other proceedings that there are issues out there that need to be addressed that aren't being addressed in terms of prudency review, then maybe we address the

problem. But at this point, my judgment is that we're guaranteeing additional costs through additional regulation without really addressing a specific problem.

MS. CHASE: Let me ask you one more question. What would be wrong with the utility providing as part of its MFRs in a rate case if there's reuse involved documentation from both the DEP and the water management district that they both agree it is reuse that they're putting in, that it meets the definition of reuse and should be recovered? That was one of our options in here, that that would be part of the up-front filing in a rate case, so that we know right off the bat that the water management district and the DEP have agreed that this is reuse.

MR. HOFFMAN: And now you're starting to talk about something that, in my opinion, is more reasonable in terms of accomplishing what the Commission needs to accomplish and what the utilities also would like to see accomplished in terms of segregating reuse facilities and meeting their obligation and their burden of proof in a rate case.

Now, I'll tell you that it is Florida
Water's preference to have and to promote a statewide
definition and policy on what constitutes reuse

facilities, and we would look to the DEP in that regard. And it is my understanding that there are some inconsistencies possibly between the water management districts in terms of what they view to be a reuse facility.

So our belief is that the best approach, if the goal is to encourage reuse, reuse certainly must be as good and desirable in Jacksonville as it is in Miami, as it is in Tampa, as it is in Pensacola, and as it is in Tallahassee, that we have a statewide set of definitions and that we defer to the primacy and expertise of the DEP.

JoAnn, I really don't have much more in terms of some opening remarks other than to very briefly comment on the certification recommendations.

MS. GERVASI: Ken, before you do that, let me just ask one other question. You mentioned that you didn't think that it would be a good idea to require that a utility come in -- I'm saying outside of a rate case, for a facility that you want to get a reuse rate for, you didn't think it was a good idea to have the utility come in and get the Commission's decision on how much of it is prudent before you actually go forward with the construction. We viewed that as being a safety net for the utility perhaps, as

well as more efficient in terms of -- for regulatory purposes to get a prudency review up front.

MR. HOFFMAN: And I am respectful of that Rosanne, but I respectfully disagree. And I envision, in my experience at this Commission, a petition for approval of a reuse facility which is PAA'd and approved and is challenged, and letters are sent out, publicity comes up and complaints come in, and about a year and a half later, we may or may not be through the case. Maybe three years later we will. And in the meantime, there's about \$400,000 expended on lawyers, consultants, and appeals.

Rather than have that potential looking at us, which is in my view realistic, why not have the utility meet its burden in a rate case by segregating out its reuse facilities and addressing any issues which may be raised by the Staff, the Public Counsel, or any other intervenor, concerning whether a facility is a reuse facility?

I think before -- I'm sorry.

MR. McROY: Ken, I guess since that's kind of what we talked about in the last meeting, what we considered was having your staff engineer meet with the staff engineer of the Commission, discuss the project, have input, along with DEP and the water

management district, prior to anything being docketed. Since we can then have that kind of interaction, why do you not feel that that's beneficial for the utility to know where the Commission is on what your project is about prior to it being docketed?

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MR. HOFFMAN: Well, James, now what you're talking about to me is an even reduced level of, quote, regulation and communication. And I don't know that we necessarily would have a problem with that.

My main point is that I have a problem with the potential for taking a legislative mandate and court position that reuse facilities are 100% used and useful, presumably for a legitimate reason, to promote reuse on a statewide basis, and turning that into a treatment of reuse facilities on a much more comprehensive and bureaucratic level and on a more costly level for our customers. That's what I've got a problem with.

MR. McROY: And I can understand that. I think -- but what we're saying, since we determined that reuse will be treated as 100% used and useful, we have to make a determination at what point will it stop being a wastewater treatment plant to where it becomes a reuse facility management type operation.

And wouldn't you think that that would be better

achieved by having Staff interact with the water management district or DEP and your staff person to come up with a reasonable point to say, okay, at this point the project is now considered reuse and should be applied 100% used and useful and have everybody agree on that point, instead of having to come to a rate case, a docketed case, and we argue and discuss and fight over that particular point, when we could have had it done eight months ago?

MR. HOFFMAN: You know, James, my -- we can do that. And again, I still have the caveat of treating these facilities differently. Why would we not come in and talk to you about a hydropneumatic tank or a distribution line before a rate case, before we file a request to recover 80% used and useful?

But secondly -- and again, what I'm saying, James, is that I still don't see a distinction there just because we've gotten past this five-year battle on used and useful on reuse.

But secondly, even if we meet and talk and come up with some form of agreement as to what everyone thinks this is -- and again, we believe the Public Service Commission and the utility should defer to and comply with the DEP's rules and interpretations on what is reuse, and it's as simple as that. But

even if we did, there is nothing to prevent a challenge and an issue raised in a rate case.

You may be familiar with, for example, gains on sale. Florida Water went through a series of rate cases when I was a younger person with less kids, and we had certain rulings on gain on sale. But the issue under essentially the same facts and circumstances was raised again in the next rate case, and the result was essentially the same. It's very difficult to prevent an intervenor from raising an issue.

MR. McROY: And I guess I agree with that, but if we do this up front, wouldn't you think that that may prohibit some intervenor from intervening if that's already completed?

MR. HOFFMAN: Text book wise, I agree. Realistically, I don't.

Certification. We think it's premature to try to deal with that issue. We don't know that the Commission has had enough experience to really lay out some type of scheme of certification for separate reuse territories. Until that time comes, we don't want to add to our burden, JoAnn.

Right now, as a privately owned utility, we're at a competitive disadvantage compared to

governmental utilities when it comes to securing new territory. A county can pass an ordinance. Maybe it wouldn't even have to pass an ordinance and just go out and serve. A privately owned utility has to go through a hearing, and if an objection is filed, a long hearing. We don't want to add that and the litigation costs that go with that to reuse. We don't see the need to get into that at this time.

MS. CHASE: Let me ask you a question on that. If the Commission — right now the Commission does not identify reuse territory per se. What is Florida Water's position on what their reuse territory would be, in other words, their territory that no one else can go into? There are some out there that think if you have a wastewater territory, then you have first dibs on reuse in that area. Alafaya comes to mind. Is that Florida Water's position?

MR. HOFFMAN: JoAnn, we haven't formulated a concrete position on that. The position will ultimately be that it's either our water territory or our wastewater territory or both. But --

MS. CHASE: Well, let me tell you the problem we're trying to address here. And we haven't -- to be honest, we haven't seen it a lot, but we have seen it in some of the areas, and we've heard about it

in others where the problem never really came to us. And that is that a private utility may have a wastewater territory mapped out where they provide wastewater service, but either they don't have reuse to offer to the reuse providers or they don't have enough to offer to everyone who might want it in there. And you have another provider, be it a government or another private utility outside that territory, that wants to come in and provide that.

We do not, and particularly the water management districts do not want, and I don't think DEP as well, would not want to see the private utility say, "No, you cannot come in and provide reuse in my wastewater territory," even though they can. And that is the concern we have, and we thought -- and the other thing would be that if a utility did define its reuse territory, whatever that gives you on the wastewater and water side as far as having identified territory, it would also protect you on the reuse side from the governments or whoever that might want to infringe on your territory.

MR. HOFFMAN: And I think those are legitimate concerns. At the same time, looking at the other side of the equation, how do we deal with, for example -- let's just assume for the moment that

Florida Water's reuse territory is the same as its water territory, and let's assume there is nothing to prohibit another utility, private or governmental, from coming in and striking a deal with a couple of golf courses for reuse, and all of a sudden the estimated revenue in the last rate case used for the establishment of rates is falling way short. How do we deal with that? Are we triggering a rate case? So that's another issue.

MS. CHASE: But that issue, the revenue erosion issue is going to be there regardless of the territory that you might identify or not identify. I agree, that could be a legitimate concern if someone comes in and takes away -- or even if your utility comes in and provides reuse, it's going to be at a lower rate than your water rates are, so you're going to have revenue erosion anyway.

Marty, would you like to speak on that?

MR. FRIEDMAN: Well, on the service area -
MS. CHASE: Can you identify yourself just
for the record?

MR. FRIEDMAN: Yes. Marty Friedman, law firm of Rose, Sundstrom & Bentley.

The Alafaya situation and the territory, it seems to me that if you look at the tariff we had

approved even before this dispute with the City arose, the tariff sheet said we provide reuse at X rate to everybody within our service area. That was the position that we took. And I know that the Commission disagreed, but we took the position and still think that by virtue of that, Alafaya has got the service -- reuse service area as defined in that tariff sheet.

Now, you raised the question of what if they can't provide the service and somebody else can, and, gee, we ought to let somebody else come in. How is that any different than your wastewater territory if there's a demand for service in the territory for wastewater service or for water service that the certificated utility cannot provide that service? The Commission deals with it. They either zap it out of their service area or let somebody serve it. Reuse is no different. If we have the service area — and we believe we do in our wastewater certificate.

Now, there are some water -- non-potable utilities, the two that are mentioned in here, both of which were also clients of our firm. You know, that's a different type of service. But when the reuse is a by-product of the wastewater system and we've got a tariff that says we can provide reuse at this rate within our service area, we should have the right to

do that to the extent that we have the ability to do it.

Now, obviously, if we don't have the ability, we shouldn't be able to keep other people out, no more so than water should be able to keep somebody out if somebody needs water that we don't have the ability to provide, or wastewater. I don't see any difference in the territory issue, frankly.

MS. CHASE: So if someone wanted to provide the reuse service and the utility can't, their recourse would be what?

MR. FRIEDMAN: If we have a reuse tariff, the recourse would be for them to try to get that out of our service area so that they could serve it.

MS. CHASE: They would have to come to the Commission.

MR. FRIEDMAN: Sure, just like they would if they wanted to provide sewer service to some place within a certificated area, or water service. Reuse is no different. If we can't do it, there's a procedure in the Commission to take that property or that territory out of your certificate if somebody else could serve it, be it another investor-owned utility or a government utility. It's just a utility service that we should be able to provide the people

within our certificated territory.

MS. CHASE: Well, let me ask you this. If a utility has a wastewater territory, but they want to provide reuse to a golf course or a citrus grove or something that's outside of their wastewater territory, would the utility have to come to us to get that included in their wastewater certificated territory, and then don't they have some sort of obligation to provide wastewater service there? That was the other thing we were trying to --

MR. FRIEDMAN: Well, that would depend upon what kind of service you were going to provide outside your service area. I'm not as opposed to putting a little R on the certificate that says you've got the right to provide reuse to that area, and therefore you've got a certificate, and particularly since you all have taken the position that our wastewater certificate does not give us any exclusivity to provide reuse. And like I say, that was the Alafaya order, and we disagreed with you all's interpretation, but we didn't appeal it, because the end result was what we wanted.

So I don't disagree with you all's position on that, you know, establishing separate reuse service areas. That doesn't offend us at all, although I

don't think it's necessary, because I think we already have it. You all seem to disagree. Let the Legislature straighten it out as far as I'm concerned.

Back on some of the issues that Ken raised.

And I agree with a lot of what he said, particularly about the pre-approval process.

It seems like with the regulatory scheme we have now, you could deal with your reuse projects two different ways. If you want to, you can come to the Commission under the statute and get a reuse plan approved, and we've done that. I think the only three that have been filed were all clients of our firm. Or you can do it the other way, which is the same way you do everything else you do with your utility. You do what you believe is prudent, and at some point in time you may have to prove that prudency to the Commission.

And that seems to be the way the process is now. You can do one or the other. You can either get pre-approval if you want. You don't have to. Or you can take your risk and do it yourself and hope that when the time comes for a rate case that you get it approved. Florida water has chosen one way to do it. Some of my clients have chosen the other way, and some of my clients have chosen the same way as Florida

water.

I think that's a good process. I don't think you should force everybody to come in for pre-approval. And like Ken points out, what's the difference between that or if I'm going to do a plant expansion, and I'm going to do a 500,000-gallon plant expansion instead of 250? Is that prudent? We don't come to the Commission Staff and discuss that beforehand. Why should this be -- like Ken said, why should this be any different?

MS. CHASE: I think the main reason that it should be different is because we are going to have to give 100% used and useful to reuse, and that's not true with a plant expansion.

MR. FRIEDMAN: What if we disagree with you? What if we go, and our engineer sits down with James and they talk about this, here's what our reuse is going to involve, and we've got to have backup, you know, we've got to have some wet weather storage. And James says, "Gee, that ought not to be in reuse," and we say, "Yes it should."

If you get into a disagreement, you're going to disagree whether it's at a staff meeting or whether it's at a full rate case agenda. I mean, if you can resolve it at one point, you can resolve it at

the other. I don't think that just because you sit down informally and talk about it necessarily means that the decision or result is going to be any different than if you go through the whole blown-out process.

MR. McROY: You do not agree that -- you're thinking that because of the cumbersomeness of a process, a rate case process would adhere -- well, not be as easily bridged as two people looking at two technical issues on a set of plans? I mean, science is science, and engineering is engineering. If you get two engineers together, we may not agree initially, but I believe we're close enough that we could bridge our disagreement at that point versus having two litigants argue over that same point in a rate case. I just don't see how that's not beneficial for the utility to do that.

MR. FRIEDMAN: Well, let me make two points on that, James.

First of all, I don't have the same confidence that two engineers are necessarily going to agree any more that two lawyers are necessarily going to agree. And they can both be equally competent people, but that's the nature of those kinds of professions, is that equally competent people

sometimes disagree on what is right and what is wrong.

And it's not that, you know, one is right and one is wrong. It's just that two different professionals have opinions.

And we see that -- as lawyers, we see that in court all the time, and you all see it in rate cases where the OPC has an engineer and the utility has an engineer, and sometimes your engineer testifies. And these are all engineers. They've all got P.E. after their name, and they all have experience, and they all have different opinions.

So I don't think that sitting down one on one is going to resolve it any better outside of a rate case format than inside.

secondly, I'm not sure that if outside the rate case format you all sit and talk about it and say, "Okay, informally we agree," and the rate case comes up, and OPC or some customer jumps in this thing, you know, your agreement with the engineer of the utility that everything is okay just went out the window. And all the meetings they had with you and all the fun you had in discussing reuse was just a waste of time.

The other point I wanted to make -- and Ken touched on this -- is that we've got a problem -- and

this is really just in the reuse area. We have a problem of differing interpretations between the agencies. Now, we've run into this sometimes on wastewater plant expansions that are mandated by the government, you know, what the government mandates and what the government doesn't mandate. And it's particularly critical in reuse, since reuse is by statute 100% used and useful.

And I think, as Ken said, we need -- the Commission needs to defer to the agency with primacy and expertise on reuse, and that's the DEP.

MS. CHASE: Well, then you would --

MR. FRIEDMAN: And I think if the DEP says you've got to have this injection well for backup, for your wet weather backup for your irrigation system, and you all say, "I don't think so" -- I mean, we can't be put in that position to have DEP tell us one thing and then you all say, "Well, we don't agree with what DEP says." And that has happened before in non-reuse issues, and I think it's wrong then, and I think it would be exacerbated if it were continued in dealing with reuse.

And I think the Commission has got to defer to the agency with primacy and expertise in that area, and in this case I think it's DEP, and not put the

utility in an untenable position of having one agency tell them one thing and the other agency say, "Fine. They told you to do that and go spend all that money, but we're not going to let you earn a return on it." That's not fair.

MS. CHASE: Well, let me ask you this. Do you see an advantage in the PSC Staff getting involved in the DEP process?

MR. FRIEDMAN: Not particularly. Not particularly. I think like Ken said, it just adds another level of bureaucracy to something that is already a difficult and time-consuming procedure. That agency does -- we've got to get the reuse -- the technical parts of the reuse project have to be approved by DEP as a part of the permit. They can do that. They've been doing it. They can do that all by themselves.

MS. CHASE: I think what the project team was thinking is that if the PSC Staff was involved in that process, perhaps they would have a better understanding of what -- you know, they would have heard all that discussion, all the arguments, if there were any, or disagreements that the utility and DEP worked out, and so when it does come to the Commission, it's not a new thing that we are starting

from square one and questioning everyone about it.

MR. FRIEDMAN: What that does is, that means we don't only have to argue with DEP -- and I mean argue in a nice sense. I mean, that goes on in every permit that you get with every agency where there's some level of discussion. You know, we won't only have to deal with their expertise, but we'll end up having to deal with the PSC interjecting their thoughts into the process.

MS. CHASE: And that brings up a good point, because one of the concerns -- and it's not like the Commission really wants to go around and second-guess or go against what DEP might have said, but the Commission looks at it from the perspective of the ratemaking and the impact on customers and rates. DEP does not. They look at it as the impact on the environment and to accomplish what it is that they want the utility to accomplish.

I would think if they were involved in that DEP process and just brought that subject up to a degree, like, "Okay. You're going to require reuse. Who are your customers going to be?" Because one of the reuse project plans that you're familiar with had no reuse customers. They just were told to do reuse, and there wasn't anyone that they could identify that

was going to actually take it, but it was going to cost a lot of money to do it.

So I would think we could interject that sort of thing, "Wait a minute. Okay. They need to go to reuse. Who is going to be the customer? What are the costs?" I know these economic feasibility studies or whatever, reuse feasibility studies are supposed to cover this, but --

MR. FRIEDMAN: You know, that's going to really draw out that permitting process. I mean, DEP is looking at it -- and I agree. I have lots of arguments with DEP over the financial issues, because they have the position, "You fix your plant to meet our requirements and costs be damned." And I have arguments with them all the time about that, and the response is always, "This is the statute. It's for protection of the environment, and if it costs \$50,000 to do that, we're sorry, but you've got to clean up or fix or in the future change what you've been doing." And as we know, the environmental laws, especially in the wastewater section, have changed drastically over the last dozen years to be more stringent.

And DEP tells us to do it, and you all can't say, "Gee, just because it's going to cost the customers an extra dollar and we think that makes

their rates too high" -- it doesn't make their rates too high. Their rates are whatever the rates should be to put a plant on line that meets the environmental guidelines of the state and allows the utility an opportunity to recover its costs and earn a return on its investments.

And if DEP says you've got to do this, we fight them a lot of times on issues like that, "No, we don't have to do that." Private utilities spend a lot of money in administrative proceedings against DEP which we think ultimately have the benefit of lowering the rate because we have to build less plant or build different plant or something. But we lose those cases sometimes, and we have to do what DEP says. And if they tell us to do it, you all can't say, "Tough luck. You're not going to be able to get the money back from the ratepayers."

MS. CHASE: I agree that maybe we should be bound by all of those decisions. That may be true. But it seems to me that when DEP or whoever is making these decisions, they might want that kind of input, and it seems to me that the utilities might want us to be there.

what I hear a lot is that this whole water industry, wastewater industry is very fragmented.

You've got this agency doing this and this one doing this and this one doing this. We're simply trying to maybe find a way, not legislatively so much, but to try to bring it together in some way so that, yes, you know, we are interested that if they're going to do reuse, there's going to be a customer out there that's going to take it, and that's where we need the water management districts to come into play.

I agree with you, just because they have to do it and rates are going up doesn't make it too expensive. But at what point does it become unrealistic or too expensive, or whatever you want to say? And it just seems like that piece of the evaluation is being left out, and it's being done, and then it comes to the Commission, and it falls on the Commission to explain to the customers, "You've got to pay for this, and the decision has already been made."

You know, the ratemaking process is just not very conducive to telling -- because supposedly there's all of these avenues for them to come in and provide input. And what we're really saying to the customers in these areas is, "You really don't have any input. The utility had to do it, and DEP mandated it, and you've got to pay for it, and no one can say anything about it."

MR. FRIEDMAN: That's correct. That's the way the process ought to work.

MS. CHASE: Ought to work.

MR. FRIEDMAN: If they're concerned about it --

MS. CHASE: And no financial analysis done?

MR. FRIEDMAN: Listen, the utility does -if DEP says go out and put a gold-plated sewer plant
out there, the utility is not going to say, "Okay.
Sure. We'll do it." I mean, it's our money. We
don't look at it like, "Oh, we don't care how much it
costs, because we're going to get it back from the
customers." Anybody that thinks that is very naive
about the way a business is run.

An investor-owned utility is a business. We're not sitting out there because you all think we have a monopoly that we all of a sudden start wasting money. We fight DEP and other regulatory agencies all the time because they want us to do something that we think is too expensive. We don't just roll over with DEP every time they want to do something and say, "Pass it through to the customers. What the hell do we care." That's not the way a business is run, and this is a business. It's these people's money you're

talking about. And I think sometimes the Commission doesn't understand how a business is run. They're not out there to waste money intentionally.

MR. McROY: Well, wouldn't you agree then, Marty, that if you're sitting in a meeting with DEP and expressing those issues on costs, that to have an ally sitting there with you who's looking at in on the cost --

MR. FRIEDMAN: If I thought it would do any good, sure. And I may do that today. I mean, tomorrow I may have a fight with them, and I may say, "Gee, maybe I ought to ask the Commission. This is going to really jack these rates up. Maybe I ought to try to get some help from the Commission." I mean, I might want to do that voluntarily.

I don't think that you all should interject yourself into every reuse issue that comes up, because I'm afraid if you do that, then all of a sudden you're not only interjecting in the reuse issues -- why is that -- as Ken keeps saying, why is reuse any different? Just because it's 100% used and useful? You've got the same thing. You can spend a lot of money on a sewer plant or an expansion to a sewer plant or an upgrade to a sewer plant, and it's going to increase those rates a whole lot, as much as maybe

a reuse plan does. Where's the difference? I don't want to interject any more --

MS. CHASE: Well, let me ask you --

MR. FRIEDMAN: All that does is, it runs up the cost, runs up the time and the cost, and that's what we're trying to avoid having to do.

MS. CHASE: I do understand your concern there.

MR. FRIEDMAN: Because most of the time when we go through these permittings, you spend a lot of money on them. And really, unless you're going through a rate case real soon, you never get it back. And how many rate cases are filed? Other than the one Florida water has filed, real rate cases just don't come along anymore, because people are scared to death. And so all this money that they spend on these permitting matters are really paid for by the shareholders. They never get it back through rates.

MS. CHASE: Well, would you agree, though, that in a rate case, since reuse has to be identified separately for 100% used and useful treatment, no second-guessing, that there is a need in the MFRs in some fashion to have that plant that's going to be subject to that treatment separately identified?

MR. FRIEDMAN: Ken said that that already

happens because of the designation --

MS. CHASE: No. I recognize --

MR. FRIEDMAN: -- in the NARUC chart of accounts.

MS. CHASE: There is the NARUC subaccounts, but that is not part of the MFRs. That would be for the auditor to pick it up. What I'm talking about is something in the MFRs that would simply pull that out and separately identify it for purposes of -- when the engineers do their analysis, that would be -- if nothing else, that's a piece they don't analyze.

MR. FRIEDMAN: If that does not in fact already occur under what exists, then I think certainly as a part of any rate case, if you want to say these assets should be treated differently for used and useful purposes, there's a legitimate purpose to pull that out. I don't disagree with that.

MS. CHASE: Okay. Maybe one thing we could ask of the utilities that are here, if they have any suggestions on how we could do that less than what we're talking about here, because that's the goal that we're trying to accomplish. And if we've gone overboard, we didn't really intend to do that. So perhaps that would be something that you all could help us out with.

MR. FRIEDMAN: So the system of accounts doesn't have a separate designation for reuse facilities?

MS. CHASE: I think it does. What I've

MS. CHASE: I think it does. What I've been told is that there's a lot of judgment going into it. But beyond the system of accounts, the MFRs do not separately show it. And that's what we're looking at, that there would be a schedule or two or whatever when you actually file the MFRs that would identify that reuse plant right up front.

MR. FRIEDMAN: I don't have any problem with that, as long as it doesn't get too onerous.

MS. CHASE: Okay. Well, any suggestions on that would be welcome.

Are there any other comments? And I don't mean to cut any of you all off.

Yes, ma'am.

MS. SILVERS: Caroline Silvers with the St. Johns River Water Management District.

I do understand, having worked with the private utilities, the pains they're going through. But I also just don't want to leave the perspective that this is strictly a wastewater disposal issue. It is very much a conservation or alternative water supply issue.

It is very important that the districts interact with the Public Service Commission. And we have seen just incredible benefits in achieving what we're trying to accomplish with DEP, because we have a very strong coordination process.

There is a difference in reuse, the reuse definition, where we have a large discrepancy, which is not the utilities' fault. For instance, in Jacksonville, to have percolation ponds, we get absolutely no resource benefits or resource savings. We need the ability to look at it on a case-by-case basis, and that involves sometimes educating the Public Service Commission and DEP as to the hydrologic conditions or the groundwater supply scenario that may exist in that specific area.

And to cut the water management districts out of that negotiating process and educational process, I know I can take a stance for the water management districts that they would be vehemently opposed to that. We find that it has been reasonably -- we've become educated too as to the limitations that DEP or the utilities have by communicating. And I think our goal is to not further segregate and have agencies opposed to each other, but to bring the agencies together with a common decision that makes

the most sense for the resource and for the wastewater disposal and the surface water discharges.

So that's the Water Management District's position.

And also, if you don't mind, the other issue as far as reuse service territories and that being defined, I think the water Management District would say that in many instances, we have found it very difficult to get reuse because of the PSC limitations that utilities have been up against. So there are a lot of instances -- we're trying now to allow municipal or government utilities to come into these areas. And there really isn't any guidance, but we do try to get the utilities to meet and sign some type of agreement.

But we certainly don't want to limit the resource benefits by restricting -- you know, I'll hear, and I have heard from some of these private utilities here today that they want to so-called preserve this area for future reuse, but they have no plans to do it for 10 to 20 years, whereas I have another municipal utility that is ready to go. And we do not want to lose that ability to do what makes the most sense for the resource now.

MS. CHASE: Let me ask you a question about

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that.

MR. FRIEDMAN: Let me point out something. That's almost exactly the situation we had in Alafaya, where we believe we have the service area, and part of that service area we can provide service to right away, and part of that service area we cannot in a financially feasible manner, and we've entered into an agreement with the City of Oviedo to let them do that.

You know, we're not out there to keep somebody out of providing a reuse service that we don't have the ability to provide. To the extent that we can provide it, then we want exclusivity. To the extent we can't, we let somebody else do it. And that's exactly what we did with the City of Oviedo. We provide it where we can, and we've let them provide the rest of the city.

MS. CHASE: I understand that, and it seemed to work in Alafaya. What I want to hear is, have you had areas where maybe the private utility wasn't helpful in that regard, and did it actually prohibit reuse being --

MS. SILVERS: Well, we have that issue right now in the Florida Water service area in the Jacksonville area, Beacon Hills, with them wanting to preserve that area, or they have not given JEA this

so-called agreement. That has been maybe a few years ago. I don't know how much it has been pursued in recent years. But the initial talks from their legal staff were that they did not want to -- you know, they had the fear that one day DEP may require them to do reuse, and they would have nowhere to dispose of it or to cease their surface water disposal.

And the Water Management District of St. Johns took the position that, you know, if you allow this other utility to come into your area -- and we had DEP present there too. We would make -- you know, there would be some leniency as to your reuse requirements. But we couldn't give them the guarantees, because, number one, we can't. We don't regulate. We're not DEP. And their rules may change in future years. But we were trying to help move it along and facilitate it.

MS. CHASE: One of the things we were trying to accomplish in setting the reuse territory too is recognizing that we're not necessarily wanting to grant just the area the utility is serving right now, or customer by customer, or any of that, but to try to look at the plans of this particular utility and on some reasonable time frame that I don't think we've identified, but at least five years, if not ten,

what is the utility's plan for providing reuse in that area during that time frame, whatever time frame we come up with, along with the water management -- you know, what's reasonable, so that you can hold it for some future reuse that you would envision needing down the road, but not holding up progress.

And I recognize that maybe the utilities that are here wouldn't do that, but we do hear from time to time that there are other utilities out there that won't. And we've actually heard from a couple of utilities, and Lake Susie comes to mind, where they wanted us to identify their reuse territory, because they had a government that was wanting to come in and provide it to a golf course or something. This was several years ago. But they weren't ready then to provide it, but they thought they would be, and they wanted to preserve that, and they thought if they had a reuse territory that that would help them do just that.

So I think there is a problem out there, and granted, we haven't had a lot of experience with it, but we were trying to address it proactively and not waiting for some problems to have happened and not get resolved.

But we do hear this from the water

management districts, that by not identifying reuse territories, it does keep out some other entities that are respecting that wastewater territory and not providing service when it could otherwise be provided.

Yes, sir. Could you come to a mike and identify yourself, please.

MR. TERRERO: Ralph Terrero with Florida Water Services.

Listening to Caroline, one of the things that comes up is that we've been negotiating with JEA for some time about this territory we're talking about, Beacon Hills. One thing that I would hate to do is have a territory that's close to our service territory or in our service territory and our plant and give it away to another utility.

well, as you know, regulatory rules are coming up, and like now we're coming up with TMDLs. TMDLs are going to be heavy, and it may be the case that we have to pull out of the river. So what's going to happen? Let's say JEA takes over the territory that we have. We will have to go some other place where it's going to cost our customers a lot more to find a disposal area. So that's one of the concerns. You know, we have to talk about regulatory

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MS. CHASE: Unanticipated changes is what you're talking about.

MR. TERRERO: Unanticipated. They have been in the rules. They have not been enforced. They're in the rules since '72. The Sierra Club sued EPA, and now EPA is going to the states and pushing them, the State of Florida. It's there. It's coming. And it won't happen in two or three years, but it's coming. So we want to reserve our rights of going there and making it really inexpensive to our customers.

MS. CHASE: That, though, I would envision as a reason for holding onto the territory that the utility could show as far as needing it for the reuse territory.

Can you just -- for my edification, what is a TMDL?

MR. TERRERO: Total maximum daily load, and that is what you can put in -- what a stream can take or a river can take.

MS. CHASE: Okay. Yes, sir.

MR. MENENDEZ: My name is Pepe Menendez with the Florida Department of Health. I'm a newcomer to these proceedings, but I think I maybe have

something of value to offer, just a description of how our relationship with DEP is in the water reuse program, and it may be of value to the Public Service Commission.

We defer to DEP, of course, on anything to do with the applicants and the permitting process and so forth, but we have established a good relationship with DEP, and we enjoy it. We have designated a person in our department, which is me, to handle the water reuse issues related to health, which there are a lot. And the process is that the DEP folks, through a process of education on both sides, are familiar with anything in the environment that may have an impact on health. And they consult with us, our department, or the county health departments, on anything related to health, and we offer our assistance to them for anything they have with issues, and then, of course, anything directly with the applicant or the facility.

We are also similar, because we only deal with one aspect of reuse ourselves. You may be only dealing with the ratemaking process. In your case, it may be different than ours, because you have to deal also directly with the applicant at some point. We don't -- normally we don't have to do that.

relationship similar to what we have with DEP, which so far they have testified has been working excellent, after a process of education and learning on both sides, Health and DEP. And now we work, you know, and through that process and our joint cooperation, we have been able to eliminate a lot of public perception issues that are always, you know, out there. You know, every time you mention to the public wastewater, we're going to be using wastewater, it's a health issue. So that's -- you know, maybe something like that can be established between the two agencies in relation to what we're doing now with DEP.

MS. CHASE: Are you involved at all in the DEP permitting process or just --

MR. MENENDEZ: Not directly, no.

MS. CHASE: At what point then do you work with them?

MR. MENENDEZ: Well, when DEP is processing a permit and there is some kind of a public complaint or concern, sometimes they come to the Health Department, or DEP consults with us up front through the permit. But we don't directly relate to the applicant.

MS. CHASE: Okay. Thank you very much.

1 MS. GERVASI: Sir, could you please spell your name for the court reporter? 2 3 MR. MENENDEZ: (No response.) MS. GERVASI: Sir, could you state your 4 name and spell it --5 6 MR. MENENDEZ: Oh, I'm sorry. MS. GERVASI: -- for the court reporter? 7 Thanks. 8 9 MR. MENENDEZ: Okay. Pepe, that's my first 10 That's the easy one, P-e-p-e. Menendez, like 11 the Menendez brothers, but not related to me, no 12 relation. 13 MR. HOFFMAN: He has P.E. before his name rather than after. 14 15 MR. MENENDEZ: There's another Menendez 16 over here. 17 MS. CHASE: Yes, sir. Dr. York. 18 DR. YORK: Am I live on this thing? 19 MS. CHASE: Yes, sir. 20 DR. YORK: Good morning. My name is David 21 York. I'm Reuse Coordinator with the Florida 22 Department of Environmental Protection. And I really 23 had not intended to say anything today. I wanted to listen to some of the discussions related to the 24

service areas. But I would like to offer a couple of

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comments, because I think the discussion regarding reuse definitions is terribly important, so I would like to make a few comments with regard to that. I also would like to provide a couple of clarifying remarks with regards to DEP's permitting process.

permit applications when they come in the door on their technical merits and their ability to meet the statutory and rule requirements related to domestic wastewater systems. We do that largely independent of any consideration with regards to cost.

Our rules, as well as our statutes, are structured towards the protection of environmental quality and public health, and we integrate those concerns into rule development. We will also integrate financial concerns into that rule development process. But once those rules are established, that provides the framework for utilities to operate under, and in essence, they represent the constraints by which you must design and operate your wastewater disposal and/or reuse system.

And what we're looking at is, does the application provide a case for reasonable assurance that you can comply with the applicable rules and statutory requirements. And there really is not a

mechanism for other agencies to enter into our permitting process at this point. If you desire to do so, it would require statutory authority. There would have to be change within 403 to open that avenue.

we do maintain I think very good coordination with our partners in the program, and certainly Pepe and I have developed an excellent working relationship. And we certainly have tried to partner, and I think very effectively, with the water management districts, and certainly St. Johns has been at the top of the list in terms of coordinating with DEP, because certainly to make reuse happen, you must do some matchmaking. We're trying to get the generators of reclaimed water, the domestic wastewater facilities, which DEP regulates by the permits, together with potential users of reclaimed water, which are the customers of the water management districts.

Having said that, I would like to offer some comments with regards to definitions. And I fear I'm going to be perceived as being argumentative, and I guess to some extent I am. That is not done out of disrespect to any of the agencies involved. But as I say, I think this is terribly important, and I think it's very important that all of our agencies, the

water management districts, Public Service Commission, and DEP come together on this issue.

we've been having discussions with regards to the definitions of reuse and reuse related activities for I guess about 12 years now. We originally adopted definitions of reuse and other related terms in the water policy, Chapter 62-40, back in the 1988 time frame. Statutory language was added shortly thereafter, as Mr. Hoffman indicated earlier this morning. But the definition structure largely dates back to about 1988, and we've made some refinements to it since that time, and some fairly significant refinements. But they've been refinements. The basic framework has remained static.

It was back in about 1992, 1993, that what was known as the Reuse Coordinating Committee published reuse conventions. The Reuse Coordinating Committee consisted at that time of the five water management districts, the Public Service Commission, and DEP, and subsequent to that time it has grown to include the Department of Health, the Department of Agriculture and Consumer Services, and the Department of Community Affairs. I hope I haven't left anyone out of that list. But this is a committee that's

basically charged with promoting and opening communication and coordination amongst those various agencies.

with the Reuse Conventions Report, we addressed a wide range of issues related to reuse in the State of Florida, and one of the issues raised was this issue of definitions. And the discussion in the Conventions Report clearly recognizes differences between largely the St. Johns River Water Management District and DEP over definitions structure.

The recommendation growing out of the conventions report was, okay, let's take the disagreement with regards to definitions and go to our rulemaking process, which was envisioned as being opened about that time, and examine the definition within our rule, at which point we're going to come together and we're going to live with it.

And at the same time, we have existing statutory language in 403.064 which clearly indicates that reuse is defined by the Department of Environmental Protection. Similar language exists in Chapter 373, which is the water management district statute, and it says clearly reuse as defined by the Department of Environmental Protection. We have a definition in Chapter 62-610, which is our reuse rule,

and also definitions that parallel it within other domestic wastewater rules.

We recently completed a rather elaborate, very time-consuming, rather interesting, two-phased, five-year rulemaking activity. As part of that rulemaking activity, in Phase 1, we did indeed take the recommendation of the Reuse Conventions Report to heart and opened the discussion of reuse definitions. The reuse definition was tweaked at that point. It was refined, but it did not change substantially. We then finished up the Phase 2 revisions, and as I recall, we did a little bit of further refinement within that definition structure, but nothing of significance.

Those are the definitions of reuse at this point, or the definition of reuse at this point, and it is indeed the definition that needs to be used by all the parties involved, and that includes the Public Service Commission, as well as the various water management districts. And recognizing that there may be differences, that may be good, but it certainly is time for these parties to come together if we're really going to be effective in making reuse work. There are things within our reuse rules that I personally may not totally 100% agree with, but it's

in our rule, and it's the law of the land at this point, and I, as well as our department, and all the other parties involved get to live within those constraints at this point. So I hope that we can do that.

our definition is rather broad, and our definition is contained in 62-610, Section 200. But more importantly, we have a classification system that's contained in Rule 62-610.810, which very clearly outlines what is reuse and what is not reuse. And it was structured in a very straightforward, cut and dried fashion to enable virtually anyone within our district office that's reviewing a permit application to readily make a determination as to whether this portion of a project is categorized as reuse versus effluent disposal.

And further, we take those classifications and write them on the cover sheet of all the permits that are issued by our department so that up front, the permittee sees that this portion of the project is identified as being reuse, and this portion of the project is identified as being effluent disposal.

I guess that's really the thrust of my comments.

I noted within your issue paper that there

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was potential for possibly revising your statutory 1 2 definition of reuse. The definition that was proposed 3 is relatively consistent with the DEP definition, but's not identical to it. And as a result, it has 4 5 the potential for causing concern. Our suggestion, my 6 strong suggestion would be that if you indeed have a 7 definition at the present time that speaks in terms of effluent reuse or something else that looks like it's 8 hopelessly out of date, then it probably needs to be 9 offloaded. But our suggestion would clearly be to 10 11 include the definition or language along the lines of 12 "as defined by the Department of Environmental 13 Protection" to ensure consistency on a statewide base. 14 Thank you. I'll be happy to answer any 15 questions.

MS. CHASE: What you're suggesting is that rather than putting a definition in, just simply referencing "as defined by," like the water management districts do.

DR. YORK: Yes.

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MS. CHASE: Put in "reuse as defined by" -DR. YORK: Indeed, even if your definition
is close to ours, but not completely consistent, it
opens an inconsistency. And particularly when
statutory language has a preference or prevalence over

rule language, that has some concerns to us. 1 MS. CHASE: Okay. Our intent was to track 2 3 the rule exactly, and perhaps they did change and we didn't get the latest version. That was our intent. 4 But maybe a better way of doing it would be simply to 5 6 defer to your rule. DR. YORK: That would certainly be my 7 8 preference. MS. CHASE: Okay. Let me ask you --9 JoAnn, if I -- I'm sorry. 10 MR. HOFFMAN: MS. CHASE: Just one more thing. 11 mentioned that you have a rule that gives 12 13 classification criteria? DR. YORK: Uh-huh. 14 MS. CHASE: 62-610, and what was the rest 15 of it? 16 17 DR. YORK: .810. MS. CHASE: .810. Thank you. 18 19 MR. HOFFMAN: And I was going to say that our preference would also be that the Commission cite 20 21 both 62-610.200 and 62-610.810 just so everyone understands what it is that we're talking about under 22 the DEP rules. 23 24 And just a guick follow-up for the record

on Dr. York's comments. His reference to the

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Legislature's statement that it is DEP that provides the definition of reuse is found in 373.250(1) and 403.064(1). The language is identical. It states that the encouragement and promotion of water conservation and reuse of reclaimed water as defined by the Department, referring to the DEP, are State objectives and considered to be in the public interest. 

MS. SILVERS: Caroline Silvers with the water management district. I just want to reiterate that we do have a close working relationship with DEP, and the resource issues cannot be put aside, since that is one of the major goals of reuse. And when a DEP definition or the criteria lend itself to disposal and have absolutely no critical water supply benefits, the district will not support that.

MS. CHASE: Are you using the current DEP rules to draw that conclusion?

MS. SILVERS: I can speak for the St. Johns River Water Management District. They're still not agreeing on some aspects of that rule and that criteria, and whether or not their involvement in the workshops was a multiagency, multi -- you know, it's an issue where their input did not get accepted into the DEP rules. And it was a judicious process. I'm

just stating that we get absolutely no resource benefits. How do you call it reuse when that's one of the primary objectives?

But for the most part, working with staff in the northeast office, we're able to use our intelligence and make those decisions together as to whether or not we are going to get to see any benefit.

MS. CHASE: Is your concern primarily with the reuse definition or with the classification?

MS. SILVERS: Probably the classification criteria, more that. And in most cases it's not a problem, but there have been areas where it has been a problem, quite a few in northeast Florida, because hydrologically it's very different than the rest of the state. And I guess it's hard to make those criteria fit for the entire state.

DR. YORK: If you will, some of those differences probably relate to basic groundwater classification in the State of Florida. Whereas most groundwater is classified as G2, G2 is by definition within DEP rules a potable or potentially potable groundwater resource.

MS. CHASE: Is this whether a perc pond is reuse or not?

DR. YORK: That's essentially what it was.

1 MS. CHASE: All right.

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DR. YORK: So in essence, the question is, if you get water back into a potentially potable reuse, does that have value or not?

MS. SILVERS: And the problem is that most of the aquifers do not have the yield ability to provide any substantial supply to customers, and most people are relying on the deeper Floridan aquifer, to which there's no recharge from these perc ponds.

MS. CHASE: David, do you have any thoughts or any preference on the certification area, whether or not there should be a reuse territory? Do you have any concern with that after hearing the discussion?

DR. YORK: Frankly, JoAnn, I don't know enough about the concept. All I can say is that I basically serve as "problem central" in the State of Florida. If someone has a complaint or concern, a gripe, a moan of whatever variety related to reuse, somehow they find their way to my telephone or E-mail system. And frankly, I'm not seeing complaints coming across my desk or across my telephone line that relate to service area considerations. That's not to say that it's not a potential problem in the future, and that's not to say that it's not a real problem at the present time, but I'm not personally plugged into it.

And as I say, I'm plugged into an awful lot of the problems that exist out there.

MS. CHASE: Okay.

MR. MENENDEZ: And I can certify to that, because I've sent him a few.

DR. YORK: Yes, he does. He litters my in-box.

MS. GERVASI: Dr. York, you mentioned that financial concerns are integrated into your process when you review reuse project plans, when DEP does. Do you envision that it would be helpful to have PSC input into that portion of the process up front?

DR. YORK: I hope my testimony was that we are really not involved in the financial review process. We review a permit application on its ability to meet applicable rule and statutory requirements. If it indeed meets those rule and statutory requirements, we move towards issuing a permit, regardless of what the cost is or the financial impact on the potential users. In essence, we integrate financial considerations largely during our rulemaking process.

Certainly when we say we want you to do this, this, or this, since it's part of a reuse project, and the utility starts screaming at us saying

we can't do this, this, and this, because it's going to drive the cost up by whatever percentage, at that point we start talking about what is truly needed to protect public health and environmental quality under those constraints and how much of this is superfluous, unneeded, and would indeed unnecessarily drive the cost up. So those economic considerations are really integrated within our rulemaking process rather than our permit review process.

MS. GERVASI: Okay. Thank you.

MS. CHASE: I think you did say too that there's really no mechanism currently in your review process, your permit review process, for other agencies to be involved. How is it that you work with the water management districts on these? Is that not in the permit process?

DR. YORK: Well, largely what we're doing with the water management districts -- and it varies from one district to another. But in the case of our Central Florida District in Orlando and our Northeast Florida District office, our permitting staffs are meeting with representatives of the permitting folks from the water management districts on something on the order of a quarterly, every-three-month, every-four-month basis. I'm not sure what the actual

frequency is, but it's largely to compare notes and to identify systems that are potential sources of reclaimed water and users that are potential users and see if we can't start talking about where we might be able to do some matchmaking as we both pursue our independent permitting programs.

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And as I say, independent permitting programs, they're not really totally independent at this point, and there is a linkage from our permitting process to the water management districts' process. In essence, there's statutory language in 403.064 that says within designated Water Resource Caution Areas, which is much of the state, and all of the St. Johns River Water Management District, that if the water management district has included requirements for reuse in a consumptive use permit, so Utility A is being told by the water management district that here's your water allocation, but as part of that water allocation, you must implement a public access type of reuse system of such and such capacity by such and such a date, when we review the permit application, we're bound by that statutory limitation to ensure that what is being proposed by the domestic wastewater facility is consistent with that reuse requirement contained in the consumptive use permit.

And that's also addressed within our rule structure within Chapter 62-610 at this point.

MS. SILVERS: And let me add that -- and I can only speak for the Northeast Florida District, that we do continuously -- they review a lot of our applications, and we review all wastewater treatment applications and provide comments. Whether it's informal, we do it on a routine basis. And we have joint meetings with applicants, especially or primarily when we're on the same page and they're reviewing an application at the same time for wastewater as we are for a consumptive use permit.

DR. YORK: And those coordination efforts have been remarkably successful, and certainly most of the success stories have occurred in the Jacksonville area of northern Ohio where the water management district and DEP work together. They --

MS. SILVERS: It helps if you're next door.

DR. YORK: But a lot of that credit goes to the water management district. Henry Dean has been remarkably successful in aiding that process along. And certainly an awful lot of credit goes to the agency.

MR. HOFFMAN: JoAnn, following up on

Dr. York's comments again, the reuse feasibility studies that he mentioned, the statute addresses that in 403.064(2). And if you look at that statute, you'll see that the studies are required to be prepared in accordance with the Department's guidelines. They have to be adopted by rule. And those guidelines include evaluation of monetary costs and benefits, evaluation of water savings if reuse is implemented, evaluation of rates and fees necessary to implement reuse, and a number of other guidelines.

MS. CHASE: So what you're saying is that that is taken into consideration when the reuse feasibility study is done by the utility?

MR. HOFFMAN: Pursuant to the Department's guidelines on these factors.

MS. CHASE: But who actually does the study? The reuse feasibility study, who actually performs that?

MR. HOFFMAN: The utility.

DR. YORK: The applicant. And it also needs to be said that the reuse feasibility study is largely designed to look at reuse versus disposal options and looking at the overall feasibility of implementing a reuse system. It is a prerequisite for our permitting process, but it is not intended

necessarily to be a financial review of a proposed 1 2 project per se, if that makes sense. Or am I talking 3 in circles? 4 MS. CHASE: Is it more of a comparative 5 review, comparative financial review? 6 DR. YORK: Yes. It's really a step in 7 terms of justifying whether they're going to move 8 towards reuse, which, of course, is a State objective, 9 or whether they're going to stay as a disposal type 10 system. 11 MS. CHASE: Okav. Does it still have in 12 there that the applicant's decision is final or 13 something like that? 14 It does. DR. YORK: 15 MS. SILVERS: For DEP. 16 MS. CHASE: Not for the water management 17 districts. 18 MS. SILVERS: Absolutely not. 19 MS. CHASE: And you require reuse feasibility studies? 20 21 MS. SILVERS: We do, and we do like having 22 the support of the Public Service Commission in 23 helping with those reviews just because of our 24 shortage of economists. We do the best we can with 25 them. We certainly would like to keep our memorandum

of understanding to have access to the Public Service
Commission Staff if needed, because our rules are very
-- I mean, everything is based on the economic,
technological and environmental feasibility, and
that's pretty broad. So that comes down to when a
utility is presenting us with -- it always comes down
to what their rate increase is going to be, and that's
where there's no way the districts can make that
determination without some assistance from the Public
Service Commission.

MS. CHASE: Are you looking at it more from the vantage point of what the end user is going to have to pay, the consumptive use permit applicant?

MS. SILVERS: I mean, there's many things we have to look at. Number one, I think the bottom line is that the districts aren't there to try to put anyone out of business.

I think one of the things there has been a large oversight on is the long-term resource benefits that may come into play from a water supply perspective, and that is deferring or defraying costs for wellfield expansions, because when you have 50% to 60% of a customer's use being outdoor use and there's someone getting reclaimed water, that's a great savings on -- or that certainly provides time on a

wellfield or expansion of a wellfield, and possibly water treatment plant facilities, and the costs of lead and copper and everything that goes along with it. And that's something that it's hard to put a price on, because nobody can predict the future.

But right now we definitely know which areas we've got resource concerns with that are very strong, and we know where there's a lot of growth projected, and yet we're having a very hard time getting reuse accomplished with a lot of these private utilities. And it's very much a limitation, because obviously they don't want to come for another rate case. I can speak for United Water.

Yet it seems that every time -- you know, we've got a lot of their permits in-house, and we want to accomplish some reuse, because we've got a huge area with absolutely no long-term water supply -- we cannot see any long-term water supply reliability in the St. Johns County area. And how are we going to effectively accomplish reuse without knowing that those rates can be passed on either amongst the end users or the wastewater customers? How far can they spread those rates in order to accomplish this and allow growth to occur?

So it is a big issue, and we do need to

come together and have some guidance on that, because we understand that they don't want to go through this long process, but we also know that the resource concerns need to come into play. And that should be both the DEP and the water management districts, because the DEP has no idea as to where we're having really large problems if they're not in communication with the water management districts.

MR. MENENDEZ: I just would like to add to what she said about cost. I predict that probably you're going to see more drinking water utilities coming to you for rate increases because of the upcoming new regulations from the EPA, surface water treatment rules, and all those rules are going to drive the cost of drinking water treatment quite high.

MS. CHASE: Thanks for the heads up.

Does anybody else have any comments they would like to make at this time?

MR. MACKEY: Good morning. Todd Mackey with United Water Florida.

I think basically I would just like to reiterate what the other private utilities have been saying this morning.

One quick little difference. I am an engineer by trade. With James, I think we could agree

to disagree. There is an agreement there. The lawyers may not.

Just a couple of items. Starting with the reuse plans, I would caution this group not to add another layer to the permitting process. As an engineer, we have no problems talking amongst each other and trying to get it approved or to iron out particular details, technical type details. However, I've been in other states where they had processes like this, and we went through the process, and basically when it came time for a rate case, it didn't matter. We even have a letter from the Commission saying, hey, we saw your plans, great, and so on. And when it came time for the rate case, the Staff changed their story and so on, and it didn't hold up.

MS. GERVASI: Which state was that?

MR. MACKEY: Maine.

MS. GERVASI: Okav. Thanks.

MR. MACKEY: On the service territory, I would agree that I believe that either a water or wastewater certificate should be the reuse territory.

I think the one item that was left out so far was competition. If we're in competition with public utilities, we're at an unfair disadvantage. And it's kind of a bad word to use. You know,

competition is usually a good thing. But kind of given our circumstances, being regulated, it goes against the grain.

Those were the couple of comments I just wanted to make quickly while I was sitting there.

MS. CHASE: What is your disadvantage?

MR. MACKEY: Well, the obvious one, of
course, is that we pay taxes as part of our rate
structure. Municipalities do not include that in
their rate structure.

In our particular case, we have seen a public utility subsidize that reuse rate. They just dropped the bottom right out of it, and they have a real small reuse rate, where when we would create ours and include all the proper plant and expenses associated with that, it's much higher. So it really puts us at a disadvantage.

MS. CHASE: So United Water would be against having a specified reuse territory?

MR. MACKEY: No, no. I'm sorry. Just the opposite. We would like a specified reuse territory. I'm saying I believe it should be the wastewater territory we already have, with the understanding, I guess, like the others have mentioned before, that if someone comes in at the fringe of our territory and we

cannot serve them in an economical fashion, we would be willing to consider letting someone else serve that area. But I think we should have that first right, and to protect that, we should have a certificated

MS. CHASE: Okay. Thank you.

area.

MS. SILVERS: Caroline Silvers. I'm talkative today.

One of the things that one of our staff brought up, and I thought this might be a good time to mention it, is that because rates — there have been a couple of instances where rate cases that happened in 1996 that the district was not consulted on and rates were lowered, and in order to keep, I guess, with PSC guidelines, but they did not take into account trying to accomplish water conservation rate structures.

The district or some of the staff of the district maybe needed a better explanation as to why not maybe allowing these utilities to increase their water and sewer rates -- you know, these may be utilities that are not doing reuse -- and allow them to escrow some of that excess into some type of account for water conservation or reuse or accomplishing some of these alternative water supply benefits, because they feel that they want to

1 accomplish a lot of these things, and they want to be 2 good stewards, but they still have a business to 3 operate, but their rates are continuously cut back. 4 And it's nice for the customers, but they don't have 5 anything to make the capital investments to achieve 6 some of this or to reserve any for these future reuse 7 projects or conservation projects. 8 MS. CHASE: Right. We are sympathetic to 9 that, particularly with the smaller utilities where 10 cash flow is really a main concern. And I think we 11 have done that with a couple of utilities, and we're

MR. CASEY: We have done that with Sanlando. They were found to be overearning a few years ago. And rather than reduce their rates because they were, a conservation fund was --

MS. SILVERS: Oh, okay.

looking at that. I think that is a good point.

MR. FRIEDMAN: They haven't yet been found to be overearning. They're allegedly overearning.

MS. CHASE: That's an open docket.

MR. FRIEDMAN: Yes.

MR. CASEY: That was many years ago, just a little.

MS. CHASE: We won't be talking about that.

MR. CASEY: We're not going to talk about

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the existing docket.

MS. CHASE: Okay. Any other comments?

MR. HOFFMAN: JoAnn, what I would like to
do if it works for everyone else would be to maybe
take a five-minute break for the court reporter as
well, and we would like to go through the report sort
of section by section --

MS. CHASE: Okay.

MR. HOFFMAN: -- and give you some additional comments and maybe raise a few issues for further discussion. In terms of planning out a lunch break and so forth, I don't anticipate that we've got more than a half hour or so, but I'll leave that to Staff in terms of how you want to go from here.

MS. CHASE: Okay. Let's take a five-minute break, and we'll talk about it.

(Short recess.)

MS. CHASE: We're not going to break for lunch. We want to go on through if it's just a half hour, and hopefully be completed at that time.

Ken, are you ready?

MR. HOFFMAN: Yes. Let me ask you first to turn to page 6 of your report. This is under the heading of "Ratemaking Treatment of Reuse Plant," which begins toward the bottom of page 5. And in the

second full paragraph on page 6, there's some discussion in there about the scenario where the utility comes in and provides I guess what would be post-construction documentation concerning reuse, and that the facility is a reuse facility.

Could you tell us a little bit more what the Staff envisioned in that process?

MS. CHASE: Right. What we envisioned there would be that when a utility comes to us in any kind of a rate proceeding where reuse plant is involved, that they would provide us some documentation -- exactly what we don't know; I suppose that would be done in rulemaking -- from both the water management district and the DEP that attests that, number one, this is reuse pursuant to how they are perceiving it, and what the beneficial purpose is.

And there's two reasons for that. Number one, it would close the loop where we are not interpreting DEP's statute anymore; they are. They're telling us, yes, we have agreed that this is reuse, and it's something in the record and all that right up front.

The other thing is that the beneficial use piece, which is what we would get mostly, I suppose,

1 from the water management district, would help us answer the question of who should pay for the reuse, 2 3 because right now we do have the authority, the ability, we believe, to pass it along to water 4 customers, wastewater customers, or reuse end users. 5 6 And it would help us be able to spread those, you 7 know, with the logic of should the water customers pay 8 for any of it. Right now wastewater customers pay for 9 most. Reuse customers pay for a little bitty piece of 10 it. And there's been very few times that we've spread 11 it over to the water customers. But if the beneficial 12 purpose is to preserve the water resource for water 13 users, that would help us in that argument of how 14 much, if any, to spread to the water customers. 15 That's our intent.

MR. HOFFMAN: Okay. That was just a question. I think that we've stated our position in opposition to these processes. Certainly the pre-approval is more onerous from our standpoint.

MS. CHASE: Right.

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MR. HOFFMAN: And again, we believe that there should be deference only to the DEP to give a consistent set of rulemaking guidelines statewide in terms of what is reuse.

MS. CHASE: Would you have a concern if it

required something from the DEP only?

MR. HOFFMAN: Probably so, JoAnn, but I need to think about that a little bit more, because I sort of remain with the basic position that these facilities should be treated no differently than other facilities in terms of the ratemaking review, just because we've now reached a consensus, thanks to the court, that they're 100% used and useful. So adding additional requirements specific to reuse I don't know that I can agree with today.

But again, the things that Staff envisions through the post-construction approval are not nearly as onerous, because at a minimum, they're part of a rate case, whereas before, the other process is a separate case.

Moving along, under reuse project plans, on page 7, the second paragraph there where we're talking about the reuse project plan proceedings, again, let me just reiterate a comment that we would hope that at least in the future -- and I suspect Mr. Friedman would echo this comment -- that these reuse project plan cases do not turn into what are effectively file and suspend rate cases. We don't think anyone benefits from that, and those costs are ultimately borne by the customers, and it does not encourage

utilities to come in and make reuse proposals to the Commission.

MS. CHASE: Before you leave that, can I ask you specifically -- we've had three filings under that. Is it the utilities' contention that these have turned into full-blown rate cases? Because honestly, we -- let me just address Aloha I, the first one. Aloha was a projected reuse plan that -- I realize it did take a long time, but under the way the statute is, they go out PAA within five months of filing.

Now, we don't have a rule on reuse project plans, which was the problem, what are the filing requirements. So we understand that. We've mentioned it here. We do need to have a rule on what the filing requirements are.

But that aside, we also believe that anytime you are affecting customer's rates or potentially affecting the rates, you need to have a customer meeting, so we had the customer meeting. That was where the quality of service came up. It had nothing to do with reuse. It had to do with water. So it did blossom into a much bigger thing, but I don't know how we could have avoided that, and I don't know how if we did it today we would be able to avoid that.

So I understand your concern, but I don't know what -- I don't know how that turned into -- we didn't look at anything to do with the utility other than the cost of that reuse project.

MR. FRIEDMAN: You don't want to hear my thoughts on how that case got out of hand.

MR. HOFFMAN: Perhaps "blossom" wasn't the correct characterization of how that case moved along.

MR. FRIEDMAN: But there is that potential problem, and we all understand that, and that's why some utilities, including some of my clients, have chosen, notwithstanding the Aloha catastrophe, have chosen to go forward with a reuse plan under the statute, and some clients, as Mr. Hoffman's, have decided we'll build the reuse, and when we file the rate case, we'll convince the Commission that in fact this is all reuse and we needed it and it's 100%. That's just two different philosophies. Do you want to get pre-approval or don't you?

MS. CHASE: Right.

MR. FRIEDMAN: And I think it ought to remain discretionary. I don't think you should force everybody to come in and get pre-approval.

MS. CHASE: Well, perhaps when we go through the rulemaking and actually get the filing

requirements and the noticing requirements and all of that, a lot of these things will be resolved.

MS. GERVASI: And I think that your point that it should be a business decision as to whether to come up front or make it part of a rate case is a point that's well taken and one that we will take into consideration.

MR. HOFFMAN: Okay. Moving along, on page 7 there's some discussion on the part of Staff concerning a reuse availability fee. And we would simply say that we think there needs to be some flexibility preserved in how such a fee may be applied in the future. It's really going to be a case-by-case situation, depending on to whom the reuse is available. And we could foresee situations in which a reuse availability fee may apply to water customers only, to sewer customers, or both, and we just wanted to make you aware of that position. I think in Alafaya, it was sewer only.

MS. CHASE: Right. They're a sewer only utility.

MR. HOFFMAN: Right. Okay.

MR. FRIEDMAN: Well, no, this availability fee is not -- what we did in Alafaya was, we increased the wastewater service availability charge to cover

some of the cost. And then the customers who have a reuse line in front of their house, that's what this fee is. It's not service availability.

MS. CHASE: It's not service availability.

MR. FRIEDMAN: It's not really service availability in the service availability concept. It's just that every month you're going to pay \$5 if there's a line in front of your house whether you use it or not. And I think this is mainly to say we did that in Alafaya, you know, we think we've got the statutory authority to do it, but let's make sure we've got the statutory authority to do it.

And obviously we support this, because I think it gives us another option in how to spread the cost of this reuse project among people. And if we want to encourage people to use it, what you do is, you charge them for it if it's there, you charge them for it whether they use it or not, and they're going to be encouraged to use it. And I would think that would probably be something that the water management districts would support, because you want people to use that reuse.

MS. GERVASI: And we agree, and we think that the Commission has the statutory authority to do it now, or we wouldn't have recommended that it be

approved for Alafaya. But we're just seeking more specific --

MR. FRIEDMAN: No, I agree. I agree that if there's any doubt, we ought to go ahead and get the statutory authority for it, sure.

Sorry.

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MR. HOFFMAN: That's okay. Again, I guess for clarification, as Marty pointed out, we're talking about a rate.

MS. CHASE: Right. This is revenue.

MR. HOFFMAN: This is a rate. This is not -- let's not confuse it with some form of service availability charge.

Moving now to page 8, the discussion concerning the separate reuse revenue requirement, which we adamantly oppose. And I think I've probably said enough about that. We adamantly oppose preparation of segregated cost studies addressing a reuse rate. We remain willing to put together a schedule, so to speak, which segregates our reuse costs in connection with a rate case, but not MFRs.

We did have a few questions that are directed to this discussion. First, we're curious as to how many utilities that the Commission regulates indeed have reuse, if the Staff knows.

MS. CHASE: I don't think we have a good handle on that. That's one of the things we're trying to go through our utility annual reports and so forth and get.

MR. FRIEDMAN: It depends upon how you define reuse.

MR. HOFFMAN: By DEP.

so the Staff wouldn't know how many of the utilities that the Commission regulates have Class 1 reliability reuse either?

MS. CHASE: That's true.

MR. HOFFMAN: Okay. Does the Staff envision this type of cost of service study, which again we oppose, to be for utilities that provide Class 1 reliability reuse or all reuse? Was I clear on that? Do you want me to restate that?

MS. CHASE: You're clear on that. I don't know that we've really had that discussion. I don't know.

MR. HOFFMAN: Okay. I'm moving now to page 10. Under the much maligned minimum filing requirements proposal, a question under paragraph 2, JoAnn, concerning the true-up. We just wondered what Staff envisioned there. So far as we know, there's no experience with this.

MS. CHASE: That's exactly right. It is something that's in the statute, and we have not used it at all, and we felt like we need to clarify or identify. We've had questions, you know, when would we use this, and we don't really have an answer for that.

MR. HOFFMAN: And in light of that, it would seem as though that in and of itself makes this concept premature for any type of statutory or rulemaking adoption.

MS. CHASE: Well, the other concern with that is that we are going to rulemaking on the statute, 367.0817, for the filing requirements and noticing and so forth. I don't think we want to not address some other aspect of the statute in there. I believe that we need to. But before we can do that, we need to understand what it's all about and what it's for. So we were going to try to clarify that to make it how and when would a true-up be appropriate to be used. Now, it may not be a statutory need so much as a rulemaking need, but I don't know that we can just ignore it in the rulemaking that we do.

MR. HOFFMAN: Or, JoAnn, it may be a rulemaking need versus a workshop or versus wait and let's see how things are sort of fleshed out through

the regulatory process over the next couple of years.

Clearly, within the scope of a reuse rulemaking, that's different than whether there needs to be a rule on it at this time.

MS. CHASE: Do you have a comment, Marty?

MR. FRIEDMAN: No. I was turning mine off.

MR. HOFFMAN: I'm moving now to the discussion on page 11 concerning the service availability policy. This is another concept, JoAnn, that Florida Water adamantly opposes. Florida Water's experience thus far with reuse and making reuse available is that it is — it has been a function of negotiation and contract. To require a service availability policy, in effect, a "one size fits all" for a company the size of Florida Water is not a good idea, and we would oppose moving forward with that concept.

MS. CHASE: This concept did come up in Alafaya, frankly, and I think what we were thinking of more than anything was residential reuse, one residential area that may have reuse lines versus another that doesn't. We could rethink that, but perhaps it's more for residential reuse that we're looking at this. I don't know.

But your point is well taken. I understand

with the golf courses and so forth, they are pretty much done by contract.

MR. HOFFMAN: And there may be --

MS. CHASE: And, of course, those contracts are filed with the Commission; right?

MR. HOFFMAN: Yes. And there may be perhaps with Alafaya -- and frankly, I don't know, Marty, how large of a utility Alafaya is, but certainly not as large as Florida Water. And when you get a utility the size of Florida Water, the potential for varying circumstances, even in the case of residential reuse, is much higher, so there needs to be a certain amount of flexibility that the utility would have to promote and bring reuse to residential subdivisions.

JoAnn, I'm moving now to the reuse territory discussion which begins on page 14.

Let me go back to something. I have a series of questions that I would like to pose to Staff just to get Staff's feedback, if any, at this point on these topics.

Let me go back to something that I mentioned earlier on in the workshop, which is the potential for another utility coming in and deteriorating the revenue requirement of the water

operations of the utility. Has the Staff envisioned how the utility will be kept whole in the event that there's a revenue deterioration, who is going to pay the utility?

MS. CHASE: I don't think we have, but I think the answer to that would have to be a filing by the utility showing that, limited proceedings or something. Obviously, if there's a revenue deficiency, it would have to be the customers, the water or wastewater customers that would have to take up that slack.

MR. HOFFMAN: And let's just go along with that assumption for the moment. In a proceeding of that nature, would you agree that -- well, I don't want to say that. You're not on the stand.

Do you think that it would be appropriate to impose a non-used and useful adjustment where the utility's water capacity and water service has been displaced by a separate utility coming in with non-potable reuse water?

MS. CHASE: This is a personal opinion, because the Commission has not spoken to it. No, I don't think so, especially if we are going to promote reuse. To me, that's one of the things that you would have to take into consideration. To the degree that a

utility now has excess used and useful, or whatever you want to call it, excess plant that they didn't have before, you can't go back and punish them. It's the same with conservation, any form of conservation. But that is just my personal opinion.

MR. HOFFMAN: Okay. And we've talked a little bit about another utility, whether it's a municipality or otherwise, coming into the water or wastewater certificated territory of a PSC-regulated utility. Does Staff envision that this would sort of be a reciprocal type of arrangement if you had reuse territories, so that, for example, a Florida Water could come and bring reuse into the territory of a county, so to speak?

MS. CHASE: Yes, certainly. Of course, you know, limited jurisdiction. We couldn't force a county or a city to allow you to do that. But that is what we envision. And I would think that's maybe where the other agencies could come into play, because they do have some jurisdiction.

MR. CASEY: We did have that situation in Sanlando, where they wanted to serve a golf course. They were able to serve a golf course outside their territory. The water management district wanted them to serve it, but it is in somebody else's territory.

well, how are they going to get protected? You know, 1 2 that's one of the reasons for a certificated area. 3 MR. HOFFMAN: Can you explain -- I'm not 4 that familiar with that case, Bob. That's a situation 5 there where Sanlando has ventured outside of its 6 certificated water or wastewater territory? 7 MS. CHASE: Wants to. 8 MR. CASEY: Wants to. The water management district would like them to serve this golf course, 9 10 because they are ready, willing, and able to do so. 11 MR. HOFFMAN: And the municipality is not prepared to provide reuse in that situation? 12 13

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That's correct. MR. CASEY:

MR HOFFMAN: And what has happened?

MR. CASEY: An Orange County --

MS. CHASE: It's still pending.

MR. CASEY: It's still pending, but Orange County I imagine is going to get into it.

They just wrote a letter MR. FRIEDMAN: objecting to it. We're revising the whole reuse plan So I'm not sure whether that's still -- I anvwav. don't remember if that's one of the golf courses we're still going to serve. I don't think so.

MR. CASEY: But the situation will come up in future cases, or something similar.

MS. CHASE: That situation will come up. We envision a reuse territory approved by the Commission to carry the same weight that your water certificated territory or wastewater certificated territory would, in the sense that you could then go to court or do whatever. It's a protection for the utility in some ways, certainly in those ways.

MR. FRIEDMAN: The only difference would be if in this situation, like Sanlando, if we want to serve this golf course, then would we have to amend our wastewater certificate to serve them? I mean, that's the concept that -- you know, by tying it to one or the other, it seems like you've got to either have your reuse territory the same as your water or the same as your wastewater, but you can't have it all by itself.

MR. CASEY: But in this case, the golf course already has water and wastewater service, so you wouldn't be providing either water or wastewater.

MR. FRIEDMAN: Yes. I mean, how would you deal with that from a certificate standpoint? We wouldn't have a certificate to serve that area.

MS. CHASE: You would have the reuse certificate. That's our point, that we would identify the --

MR. FRIEDMAN: And so the reuse service area on the tariff page that deals with service areas would have water and would have reuse?

MS. CHASE: Exactly.

MR. FRIEDMAN: And they could very well be different?

MR. McROY: And the reuse territory would only be that golf course itself.

MR. CHASE: Or whoever --

MR. McROY: Or whatever you were trying to serve.

MR. HOFFMAN: But let's say you have a situation where you have a PSC-regulated water and wastewater utility, and it has ten square miles of territory. And then, as I understand what you're proposing here, what could happen is, you could -- and that was Utility A that I just mentioned. Now PSC-regulated Utility B applies for and is granted a reuse certificate which encroaches into that ten square miles of wastewater service territory and water service territory of Utility A, begins providing reuse, and jeopardizes the ability of Utility A to dispose of its wastewater, the treated effluent. How do we deal with that?

MS. CHASE: Well, first of all, for

Utility B to come in and get a reuse certificate, they would have to go through the same noticing that everyone else does for certification, including noticing Utility A, who could come to the Commission and say why that's a bad thing, why we need that territory. But what Utility A would have to show is that they are either willing and able now to provide the reuse or at some reasonable time in the future they have plans to.

That's what we envision. It's the same kind of process. It would take the same kind of noticing that has to be done now in certification. That's where those battles would be fought out, is in granting either the additional territory or in being certificated.

MR. HOFFMAN: What happens if -- let's just use the same scenario so I don't have to repeat it.

MS. CHASE: Okay.

MR. HOFFMAN: Utility B comes in, and they have secured a reuse certificate from the PSC, but they are offering reuse under a tariff under terms and conditions that are not acceptable to the customers of Utility A. What happens then? Who protects the customers of the traditional, longstanding utility provider, and who's going to take the heat? Do you

see where I'm going with this?

MS. CHASE: I do. And I think in those conditions, they would be captive customers just like your water and wastewater are if you have that territory.

MR. McROY: If you've got the category, that's what they have got to live by. I don't see this being any different than a wastewater or water certificated area. And I'm sure there are some customers in your certificated water and certificated sewer area that would like to maybe have somebody else serve them as well.

MR. HOFFMAN: That would come as a complete surprise to me.

MS. CHASE: But also keep in mind, when they came in for that certificate or the amendment to get that additional territory, that is one of the issues in certificate cases, who can provide it, and who can provide it at what cost or whatever. That is one of the areas that's looked at.

MR. HOFFMAN: And again, let me just reiterate. I'm about through with this subject. I do want to reiterate that one of the concerns that we have is that from the perspective of a privately owned utility, we are at a competitive disadvantage in terms

of expanding our certificate, the areas in which we have the right to provide service. And by codifying in some form a reuse territory, it appears to us that it just increases that burden and competitive disadvantage.

MR. McROY: Ken, are you saying you prefer not to have a reuse certificated area at all?

MR. HOFFMAN: Correct. Our position at this point is evolving somewhat, James, but I can say this much. At a minimum, we do oppose a change in the statute which would require reuse territory certification. And secondly, we are formulating a position as to whether the obligation, the right and obligation to provide reuse by a utility regulated by the PSC should be consistent with the water and/or the wastewater territory. We haven't quite finalized our position on that. We're thinking that one through.

MS. CHASE: If it isn't consistent with the water and the wastewater, then -- I'm just kind of puzzled by the utility's position on that, because this whole idea was as much to protect the private facility as anything, in the sense that it's giving them some identified -- and on a long-term basis, not even just current customers, because we recognize we have to look at this over some planning horizon so

that the utility doesn't find itself going to reuse and not having adequate customers because someone else has come in and taken them.

So we are looking at identifying this reuse territory over some longer planning horizon to give the utility that added assurance that they will be able to dispose of it, but on the other hand, not keeping out someone who could come in and provide it. So it's a two-edged thing.

MR. HOFFMAN: And I'm very mindful of that, JoAnn.

MS. CHASE: Well, any suggestions you might have.

MR. HOFFMAN: And that is an issue that, you know, we will continue to think through and provide you with any additional recommendations or suggestions that we have.

You know, as we continue to think it through, right now I sort of come back to the fact that even with the comments that Ms. Silvers has made, there doesn't appear to be much of a problem out there that we're trying to address, certainly through something as significant as a statutory change. And if we were to, for example, begin taking the utilities that this Commission regulates and start putting them

through a certification process, are we going to now start creating a whole host of issues that we're not having to deal with right now?

MS. CHASE: Perhaps, and we need to think of that. But I think I heard just the opposite. I think Ms. Silvers was saying there is a concern over reuse territory.

MR. HOFFMAN: I think she did too, but I don't think she cited more than an example or two.

MS. SILVERS: That's true. And it has been Florida Water that brought up that issue. Most of the utilities we've talked to want the ability to work out their own working man's agreement between the other utilities. And that works fine with us. We don't have any problems. Our problem is that we've now got a willing purveyor of reclaimed water that wants to dispose within Florida Water Services' service area, water and wastewater certificated area, in order to make their project feasible. And without them as a customer, it highly limits the economic feasibility for them to build as far as distribution system. So hopefully they can work it out between themselves.

MS. CHASE: Well, let me just say, we, of course, would -- if utilities could work out agreements on who serves what, that certainly would be

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something that we would then certificate. You know, I don't believe we would be second-guessing that. Where we think the territory is needed is in cases where that's not going to be possible, for whatever reason.

MR. McROY: Let me give you a case in point. We've seen a small utility, Class C. They're not required to provide reuse yet. However, within the next five years, they will be. So they're not there now, but they will be within the next five years. They came to us and said, "well, look, we can't provide reuse yet, but XYZ city is about to come and take a big reuse customer that we have the potential to provide. What do we do?" I think this was what we were trying to address in this portion of our Staff proposal.

MR. HOFFMAN: And again, James, I'm mindful of that, and I think that has some merit. At the same time, I'll come back to the point that unless and until there is a pervasive problem out there, are we going to initiate a process for reuse certificates where you have a number of proceedings where significant rights are at stake, potential revenue, the need for the disposal of treated effluent over the next 10 to 20 years, whatever it may be, which would be at stake in the future in this type of

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certification proceeding? And right now, things, apart from a few exceptions, seem to be humming along fairly quietly.

So I think we just need to think through those things before we move further along with this. You may find, for example, you have an application from the existing utility. Let's just sort of think this thing through for a second. Florida Water files an application under a scenario here for a reuse certificate throughout its service areas on a statewide basis.

Let the record reflect she's smiling, but she won't be during the hearing process, because are we going to then be dealing with combating local governments that are in the water and sewer business and Florida Water for the right to provide reuse on an unlimited, indefinite basis, for the reasons I mentioned, revenue and disposal of treated effluent?

So I just wanted to bring that out.

MR. FRIEDMAN: That is one of the few points that Mr. Hoffman and I do disagree on. Having been involved in that type of dispute with a non-PSC-regulated utility, I believe that we need to have that statutory authority, since you all don't think you do, but I thought you did anyway, to

designate that so that we can have the same rights we have under the J.J.'s Mobile Homes judicial decisions for a reuse area for our wastewater and water. And, of course, we in fact were involved in litigation with the City of Oviedo over that exact thing to enjoin them from providing reuse in our area.

So I think it would be helpful in the future to do that, for all the reasons that Ken said. I mean, we had the same problem. If we couldn't dispose of that effluent within our service area, we were going to have to build lines and send it somewhere else to the expense of our customers, and that didn't make sense. So we support some sort of reasonable certification of reuse service areas.

MR. HOFFMAN: The only other thing that I would add I guess is a question, and that's this. How does Staff distinguish between the alleged need to secure a reuse certificate from the Commission to provide reuse in a specific area of the state versus the exemption from regulation that's provided to a utility that provides non-potable water?

MS. CHASE: I think its says provide only non-potable water, doesn't it?

MR. HOFFMAN: Correct. Well, let me restate the question and clarify it to say, would a

1 certificate be required for a utility that provided 2 only reuse? 3 MS. CHASE: I think we do have a little 4 footnote or something in here that we recognize that those are exempt. 5 6 MR. HOFFMAN: Oh, I'm sorry. So you've 7 said that. 8 MS. CHASE: A certificate for non-potable 9 only is exempt. It's on page 16 at the bottom. 10 MR. HOFFMAN: Okav. 11 MS. CHASE: And it's mentioned up at the 12 top of the page, that sentence with footnote 17. They 13 would be exempt. 14 MR. HOFFMAN: If I may have just a moment. 15 That's all I had. JoAnn. 16 MS. CHASE: Okay. Very good. Does anybody 17 else have anything else they want to mention or add based on his comments? 18 19 Okay. Let me tell you where we're going 20 from here. We have to have a statutory package for 21 the agency to our deputy director by September 13th. 22 And therefore, at some time prior to that, we're going 23 to have to get something together and actually sit

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down and go through some specific language and so

forth and get it through all the powers that be.

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if you have any comments or any specific statutory language that you would like us to consider, we would like that in two weeks so that we have time to digest that and we can work through it.

When it goes to our executive director, I'll just tell you this, it will be before the Commissioners at an Internal Affairs, any specific language. So you will at that point also have an opportunity to address any language that we do have and address the Commissioners on the need for it or any changes you want to make to it.

Do you have a question, Marty?

MR. FRIEDMAN: I was just going to say, I think one of the most important is the one that Ken mentioned, which is that when you go to define reuse, why not use the same language that's in 403 and the water management district statute? Instead of trying to define reuse yourself, adopt that exact same language, because the same public purpose applies to the PSC that it does. And I think that would make it a lot more consistent so that we've got the same definition of reuse. As DEP may tweak their definition of reuse to meet some change in technology or some other thing, then it would automatically flow through to you all in addition to the water management

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1	districts.
2	MS. CHASE: I think that's a good
3	suggestion.
4	Okay. Well, thank you very much for your
5	input. It has been very helpful.
6	(Proceedings concluded at 12:27 p.m.)
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STATE OF FLORIDA ) CERTIFICATE OF REPORTER COUNTY OF LEON I, MARY ALLEN NEEL, RPR, DO HEREBY CERTIFY that the workshop in the foregoing matter was heard by the Staff at the time and place herein stated: it is further CERTIFIED that I stenographically reported the said proceedings; that the same has been transcribed under my direct supervision; and that this transcript, consisting of 107 pages, constitutes a true transcription of my notes of said proceedings. DATED this 3rd day of August, 1999. 100 Salem Court Tallahassee, Florida (850) 878-2221