

ORIGINAL

DATE OWNED BY FINANCE, INC.
07/07/98 DOCKET 971489 AUGUST

AMOUNT DISCOUNT NET AMOUNT
5,000.00 .00 5,000.00 007394

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
99 AUG -4 AM 8:41
MAIL ROOM

DEPOSIT DATE
D184 ** AUG 05 1999

PAR
Kazzy Bieganski

CHECK: 007394 08/02/99 FLORIDA PUBLIC SERVICE COMM CHK TOTAL: 5,000.00

HOLD

Home Owners Long Distance, Inc.
P.O. BOX 690670
SAN ANTONIO, TEXAS 78269

Surety Bank, N.A.
P.O. Box 2988
Universal City, TX 78148

007394

007394

PAY *FIVE THOUSAND DOLLARS AND NO CENTS

DATE AMOUNT
08/02/99 *****5,000.00*

TO THE ORDER OF: FLORIDA PUBLIC SERVICE COMM
2540 Shumard Oak Blvd.
Tallahassee FL 32399-0850

VOID AFTER 90 DAYS

Anna Wilson

0000014

007394

- APA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAS _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- WAW _____
- OTH _____

DOCUMENT NUMBER-DATE

09368 AUG-5 99

FPSC-RECORDS/REPORTING

ORDER NO. PSC-98-1319-AS-TI
DOCKET NO. 971489-TI
PAGE 3

the amount of \$30,000 cash and \$60,000 in twelve equal monthly installments.

We believe HOLD's proposal to stop marketing its services in Florida for a period of at least three years will allow HOLD an opportunity to evaluate its current marketing techniques and make necessary revisions to reduce consumer complaints. We also believe that HOLD's proposal not to submit any PIC change requests of Florida consumers to the LECs for a period of at least three years and not to process any HOLD LOAs from Florida, is in the public interest. We believe that obtaining prior approval of future marketing methods will result in fewer consumer complaints when HOLD resumes marketing in Florida. We also believe that HOLD should continue to respond to complaints in a timely manner, refund any PIC change fees consumers have incurred, and rerate consumers' bills to those of their preferred carrier as necessary because, as a certificated telecommunications company, HOLD is required to continue to adhere to the rules of the Florida Public Service Commission.

We believe the terms of the settlement agreement to be fair and reasonable.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the offer of settlement dated July 7, 1998, by Home Owners Long Distance Incorporated, is hereby approved. It is further

ORDERED that Home Owners Long Distance Incorporated, shall remit \$30,000 within five days of this Order becoming final. Thereafter, \$60,000 shall be remitted in monthly installments. Upon remittance of the total \$90,000 voluntary contribution, this docket may be closed administratively.

ORDERED that this docket shall remain open pending the remittance, the voluntary contribution shall be forwarded to the Office of the Comptroller for deposit in the State General Revenue Fund, pursuant to Section 364.285(1), Florida Statutes. It is further

ORDERED that the Motion for Extension of Time for Consideration and Partial Response filed by Home Owners Long Distance Incorporated, is granted.