



August 9, 1999
Overnight

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Mr. Walter D'Haeseleer
Director of Communications
Florida Public Service Commission
2450 Shumard Oak Boulevard
Gerald L. Gunter Building, Room 270
Tallahassee, FL 32399-0850

RE: Interexchange Carrier Application of Connect!LD, Inc.

991086-TI

Dear Mr. D'Haeseleer:

Enclosed for filing are the original and six copies of the above referenced application of Connect!LD, Inc.

Also enclosed is a check in the amount of \$250 for the filing fee. Questions pertaining to this application should be directed to my attention at (407) 740-8575.

Please acknowledge receipt of this filing by returning, file-stamped, the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose.

Sincerely,

Carey Roesel
Consultant to Connect!LD, Inc.

Enclosures

cc: Carole Hamon, CCC
File: CCC - FL IXC

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
99 AUG 10 AM 10:37
MAIL ROOM

Check received with filing and
forwarded to fiscal for deposit.
Please to forward a copy of check
to RAR with proof of deposit.

Initials of person who forwarded check:

WR

DOCUMENT NUMBER-DATE

09507 AUG 10 99

FILED-RECORDS/REPORTING



August 9, 1999
Overnight

210 N. Park Ave.
Winter Park, FL
32789

Mr. Walter D'Haeseleer
Director of Communications
Florida Public Service Commission
2450 Shumard Oak Boulevard
Gerald L. Gunter Building, Room 270
Tallahassee, FL 32399-0850

P.O. Drawer 200
Winter Park, FL
32790-0200

RE: Interexchange Carrier Application of Connect!LD, Inc.

Tel: 407-740-8575
Fax: 407-740-0613
tmi@tminc.com

Dear Mr. D'Haeseleer:

Enclosed for filing are the original and six copies of the above referenced application of Connect!LD, Inc.

Also enclosed is a check in the amount of \$250 for the filing fee. Questions pertaining to this application should be directed to my attention at (407) 740-8575.

Please acknowledge receipt of this filing by returning, file-stamped, the extra copy of this cover letter in the self-addressed, stamped envelope enclosed for this purpose.

Sincerely,

Carey Roesel
Consultant to Connect!LD, Inc.

Enclosures

TECHNOLOGIES MANAGEMENT, INC.

P.O. BOX 200
210 N. PARK AVE.
WINTER PARK, FL 32789-0200
(407) 740-8575

NATIONSBANK
WINTER PARK, FL 32789
63-27/631

23822

8/9/1999

PAY TO THE ORDER OF Florida Public Service Commission

\$ **250.00

Two Hundred Fifty and 00/100*****

Florida Public Service Commission
Records & Reporting
2540 Shumard Oaks Blvd.
Tallahassee, FL 32302-1500

DOLLARS
Security features included.
Details on back.

TECHNOLOGIES MANAGEMENT, INC.

MEMO florida Public Service Commission

**FLORIDA PUBLIC SERVICE COMMISSION
DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION**

**APPLICATION FORM
for
AUTHORITY TO PROVIDE
INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA**

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

**Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Boulevard
Gunter Building
Tallahassee, Florida 32399-0850
(850) 413-6600**

- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

**Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(850) 413-6251**

1. Select what type of business your company will be conducting (check all that apply):
- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - Switchless rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
 - Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for (check one):

Original Authority (New company)

Approval of transfer (To another certificated company)

Approval of assignment of existing certificate (To a noncertificated company)

Approval for transfer of control (To another certificated company.)

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

CONNECT!LD, INC.

4. Name under which the applicant will do business (fictitious name, etc.):

CONNECT!LD, INC.

5. National address (including street name & number, post office box, city, state and zip code).

Street: **124 West Capitol, Suite 250**
PO Box
City, State: **Little Rock, Arkansas**
Zip **72201**

6. Florida address (including street name & number, post office box, city, state and zip code).

Street: **124 West Capitol, Suite 250**
PO Box
City, State: **Little Rock, Arkansas**
Zip **72201**

7. Structure of organization:

- | | | | |
|--------------------------|---------------------|-------------------------------------|---------------------|
| <input type="checkbox"/> | Individual | <input checked="" type="checkbox"/> | Corporation |
| <input type="checkbox"/> | Foreign Corporation | <input type="checkbox"/> | Foreign Partnership |
| <input type="checkbox"/> | General Partnership | <input type="checkbox"/> | Limited Partnership |
| <input type="checkbox"/> | Other, _____ | | |

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

Not applicable

- (a) Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.
- (b) Indicate if the individual or any of the partners have previously been:
- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with the company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: 99000011306
Taxpayer Identification # 73-1560000

- (b) Name and address of the company's Florida registered agent.

**CT Corporation System
1200 South Pine Island Road
Plantation, Florida 33324**

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: **Not applicable**

- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

No officer, director or stockholder of the Company has been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime. No officer, director or stockholder of the Company are involved in proceedings which may result in such action.

- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with the company, give reason why not.

No officer, director, partner or stockholder of the Company is an officer, director or stockholder in any other Florida certificated telephone company. However, an affiliate of CONNECT!LD, INC., CCCFL, Inc., d/b/a Connect!, submitted an application for a certificate to provide alternative local exchange telecommunication services on June 28, 1999. It has been assigned Docket No. 990828-TX.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application:

Carey Roesel
Consultant to CONNECT!LD, INC.
Technologies Management, Inc.
P.O. Drawer 200
Winter Park, FL 32790-0200
Telephone: (407) 740-8575
Facsimile: (407) 740-0613

(b) Official Point of Contact for the ongoing operations of the company:

Carole Hamon
Regulatory Specialist
124 West Capitol, Suite 250
Little Rock, Arkansas 72201
Telephone: (501) 401-7711
Facsimile: (501) 401-7799
E-mail: chamon@cnet.net

(c) Tariff:

Carey Roesel
Consultant to CONNECT!LD, INC.
Technologies Management, Inc.
P.O. Drawer 200
Winter Park, FL 32790-0200
Telephone: (407) 740-8575
Facsimile: (407) 740-0613

(d) Complaints/Inquiries from customers:

Mr. Cal Arnold
Director of Marketing
CONNECT!LD, INC.
124 West Capitol, Suite 250
Little Rock, Arkansas 72201
Toll-Free: (877) 200-5022

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

CONNECT!LD, Inc. is presently seeking certification for interexchange toll service on a nationwide basis. However, the Company is not presently offering interexchange service.

- (b) Has applications pending to be certificated as an interexchange carrier.

The Company has certification pending in the following states: RI, NV, ID, CA, CO, IN, MD, MI, SC and LA.

- (c) Is certificated to operate as an interexchange carrier.

The Company is certificated, or has other operating authority, in the following states: AR, MT, PA, UT.

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange carrier or other telecommunications entity, and the circumstances involved.

None

12. What services will the applicant offer to other certified telephone companies:

- | | | | |
|-------------------------------------|---|--------------------------|-----------|
| <input type="checkbox"/> | Facilities | <input type="checkbox"/> | Operators |
| <input type="checkbox"/> | Billing and Collection | <input type="checkbox"/> | Sales |
| <input type="checkbox"/> | Maintenance | | |
| <input checked="" type="checkbox"/> | Other: None anticipated at this time | | |

13. Do you have a marketing program?

Yes

14. Will your marketing program:

- Pay commissions?
 Offer sales franchises?
 Offer multi-level sales incentives?
 Offer other sales incentives?

15. Explain any of the offers checked in question 14 (to whom, what amount, type of franchise, etc.).

CONNECT!LD, INC. will initially use its in-house sales staff and will offer a compensation package which includes a sales incentive component. The Company may use commission-based sales agents in the future.

16. Who will receive the bills for your service (check all that apply)?

- | | | | |
|-------------------------------------|-----------------------|-------------------------------------|---------------------------|
| <input checked="" type="checkbox"/> | Residential customers | <input checked="" type="checkbox"/> | Business customers |
| <input type="checkbox"/> | PATS providers | <input type="checkbox"/> | PATS station end-users |
| <input type="checkbox"/> | Hotels & motels | <input type="checkbox"/> | Hotel & motel guests |
| <input type="checkbox"/> | Universities | <input type="checkbox"/> | Univ. dormitory residents |
| <input type="checkbox"/> | Other:(specify) _____ | | |

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not, who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes.

- (b) The name and address of the firm who will bill for your service.

Not applicable – the Company will do all of its own billing.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

- A. Financial Capability

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings

See Attachment III.

Further, **a written explanation**, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements. If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

As indicated in Attachment IV, CONNECT!LD, INC's senior management team has extensive business, technical, operational and regulatory telecommunications experience, and has been instrumental in the design, implementation and operation of several telecommunications networks.

C. Technical capability.

As a reseller, Applicant relies on the technical expertise of its underlying carrier for maintenance of the network. Additionally, as indicated in Attachment IV, CONNECT!LD, INC's senior management team has extensive business, technical, operational and regulatory telecommunications experience, and has been instrumental in the design, implementation and operation of several telecommunications networks.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Attachment II.

20. The applicant will provide the following interexchange carrier services (Check all that apply):

- MTS with distance sensitive per minute rates**
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS with route specific rates per minute**
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS with statewide flat rates per minute (i.e., not distance sensitive)**
 - Method of access is FGA
 - Method of access is FGB
 - Method of access is FGD
 - Method of access is 800

- MTS for pay telephone service providers.**

- Block of time calling plan (Reach Out Florida, Ring America, etc.)**

- 800 Service (Toll free)**

- WATS type service (Bulk or volume discount)**
 - Method of access is via dedicated facilities
 - Method of access is via switched facilities

- Private line services (Channel Services) (For ex. 1.544 mbps, DS-3, etc.)**

Travel service

Method of access is 950

Method of access is 800

900 service

Operator Services

Available to presubscribed customers

Available to non presubscribed customers (for example, patrons of hotels, students in universities, patients in hospitals.

Available to inmates

Services included are:

Station assistance

Person to person assistance

Directory assistance

Operator verify and interrupt

Conference calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

For most services, the customer simply dials "1" plus the destination number. For travel service calls the customer dials an 8XX (i.e., 800, 888, etc.) access number, plus the identification number, plus the destination telephone number.

22. Other:

**** APPLICANT ACKNOWLEDGMENT STATEMENT ****

1. REGULATORY ASSESSMENT FEE:

I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.

2. GROSS RECEIPTS TAX:

I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.

3. SALES TAX:

I understand that a seven percent sales tax must be paid on intra and interstate revenues.

4. APPLICATION FEE:

A non-refundable application fee of \$250.00 must be submitted with the application.

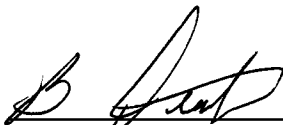
5. RECEIPT AND UNDERSTANDING OF RULES:

I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.

7. ACCURACY OF APPLICATION:

By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement. **Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".**

UTILITY OFFICIAL:



Signature

8-06-99
Date

Bill Jester
Vice President Operations

(501) 401-7700
Telephone

APPENDICES:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES

ATTACHMENTS:

- I - AUTHORITY TO OPERATE IN FLORIDA
- II - PROPOSED TARIFF
- III - FINANCIAL STATEMENTS
- IV - MANAGERIAL AND TECHNICAL CAPABILITIES

CERTIFICATE OF TRANSFER STATEMENT

I, (Name of Client Contact, Title), of (Name of Company), and current holder of certificate number _____, have reviewed this application and join in the petitioner's request for a transfer of the above-mention certificate.

Not Applicable

UTILITY OFFICIAL:

Signature

Date

Name and Title

Telephone

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- The applicant will not collect deposits nor will it collect payments for service more than one month in advance.**
- The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)**

UTILITY OFFICIAL:



Signature

8-06-99
Date

Bill Jester
Vice President Operations
124 West Capitol, Suite 250
Little Rock, Arkansas 72201
Telephone: (501) 401-7700
Facsimile: (501) 401-7799

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

- 1) **To be determined**
- 2)
- 3)
- 4)

2. SWITCHES: Address where located, by type of switch and indicate if owned or leased.

- 1) **To be determined**
- 2)
- 3)
- 4)

3. TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP	TYPE	OWNERSHIP
1)	None.	
2)		
3)		

4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate. (Appendix D)

Statewide.

5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4)(a) (copy enclosed).

Not applicable

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

(a) What services have been provided and when did these service begin?

Not applicable

(b) If the services are not currently offered, when were they discontinued?

Not applicable.

UTILITY OFFICIAL:



Signature

8-06-99
Date

Bill Jester
Vice President Operations
124 West Capitol, Suite 250
Little Rock, Arkansas 72201
Telephone: (501) 401-7700
Facsimile: (501) 401-7799

**** APPENDIX D ****

FLORIDA TELEPHONE EXCHANGES
AND
EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

Extended Service Area with These Exchanges

PENSACOLA:	Cantonment, Gulf Breeze, Pace, Milton Holley-Navarre.
PANAMA CITY:	Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:	Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
GAINESVILLE:	Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:	Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Iklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:	New Smyrna Beach.
TAMPA:	Central None East Plant City North Zephyrhills South Palmetto West Clearwater
CLEARWATER:	St. Petersburg, Tampa-West and Tarpon Springs.

ST. PETERSBURG: Clearwater.

LAKELAND: Bartow, Mulberry, Plant City, Polk City and Winter Haven.

ORLANDO: Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creet, and Oviedo-Winter Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs, Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie, Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

POMPANO BEACH: Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.

FT. LAUDERDALE: Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.

HOLLYWOOD: Ft. Lauderdale and North Dade.

NORTH DADE: Hollywood, Miami and Perrine.

MIAMI: Homestead, North Dade and Perrine.

CONNECT!LD, INC., intends to offer service throughout the State of Florida.

ATTACHMENT I

AUTHORITY TO OPERATE IN FLORIDA



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

May 11, 1999

C T CORPORATION SYSTEM
TALLAHASSEE, FL

Qualification documents for CONNECTILD, INC. were filed on May 10, 1999 and assigned document number F99000002399. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6091, the Foreign Qualification/Tax Lien Section.

Buck Kohr
Corporate Specialist
Division of Corporations

Letter Number: 899A00025653

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION
TO TRANSACT BUSINESS IN FLORIDA

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
99 MAY 10 AM 9:34

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS
SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE
STATE OF FLORIDA:

1. Connect!LD, Inc.
(Name of corporation: must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.)
2. Nevada (State or country under the law of which it is incorporated)
3. 91-1935140 (FEI number, if applicable)
4. August 12, 1998 (Date of Incorporation)
5. Perpetual (Duration: Year corp. will cease to exist or "perpetual")
6. Not doing business in Florida at this time. (upon qualification)
(Date first transacted business in Florida. (SEE SECTIONS 607.1501, 607.1502, AND 817.155, F.S.)
7. Connect!LD, Inc. 124 W Capitol Ave Suite 250, Little Rock, AR 72201

(Current mailing address)

8. long distance service provider
(Purpose(s) of corporation authorized in home state or country to be carried out in the state of Florida)

9. **Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box NOT acceptable)**

Name: C T Corporation System

Office Address: 1200 South Pine Island Road
Plantation, Florida, 33324
(Zip Code)

10. **Registered agent's acceptance:**

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

J. S. Green (Registered agent's signature) / M. S. Greed Asst. Secy.

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and addresses of officers and/or directors: (Street address ONLY- P. O. Box NOT acceptable)

A. DIRECTORS (Street address only- P. O. Box NOT acceptable)

Chairman: Ted L. Snider, Jr.

Address: 124 W Capitol Ave Suite 250

Little Rock, AR 72201

Vice Chairman: _____

Address: _____

Director: _____

Address: _____

Director: _____

Address: _____

B. OFFICERS (Street address only- P. O. Box NOT acceptable)

President: Ted L. Snider, Jr.

Address: 124 W Capitol Ave Suite 250

Little Rock, AR 72201

Vice President: _____

Address: _____

Secretary: Ted L. Snider, Jr.

Address: 124 W Capitol Ave Suite 250

Little Rock, AR 72201

Treasurer: _____

Address: _____

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. 

(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. Ted L. Snider, Jr. President

(Typed or printed name and capacity of person signing application)

FILED
SECRETARY OF STATE
DIVISION OF CORPORATIONS
99 MAY 10 AM 9:34

ATTACHMENT II

PROPOSED TARIFF

TITLE PAGE
FLORIDA TELECOMMUNICATIONS TARIFF
OF
CONNECT!LD, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of resold telecommunication services provided by CONNECT!LD, Inc. ("CONNECT!LD") with principal offices located at 124 West Capitol, Suite 250, Little Rock, Arkansas 72201. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

CHECK SHEET

This tariff contains sheets, as listed below, each of which is effective as of the date shown on each sheet. Original and revised sheets as named below comprise all changes from the original tariff.

SHEET	REVISION	SHEET	REVISION
1	Original *	21	Original *
2	Original *	22	Original *
3	Original *	23	Original *
4	Original *	24	Original *
5	Original *	25	Original *
6	Original *	26	Original *
7	Original *	27	Original *
8	Original *	28	Original *
9	Original *	29	Original*
10	Original *	30	Original*
11	Original *		
12	Original *		
13	Original *		
14	Original *		
15	Original *		
16	Original *		
17	Original *		
18	Original *		
19	Original *		
20	Original *		

* Indicates new or revised sheet with this filing

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

TABLE OF CONTENTS

Title Sheet 1

Check Sheet 2

Table of Contents 3

Symbols 5

Tariff Format 6

Section 1.0 - Technical Terms and Abbreviations 7

Section 2.0 - Rules and Regulations 10

Section 3.0 - Description of Service 19

Section 4.0 - Rates 27

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

ALPHABETICAL INDEX

[RESERVED FOR FUTURE USE]

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SYMBOLS

The following are the only symbols used for the purposes indicated below:

D - Delete or discontinue

I - Change resulting in an increase to a Customer's bill

M - Moved from and to another tariff location

N - New

R - Change resulting in a reduction to a Customer's bill

T - Change in text or regulation but no change in rate or charge

When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the above mentioned symbols.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff sheet in effect. Consult the check sheet for sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS**1.1 Abbreviations**

The following abbreviations are used herein only for the purposes indicated below:

FCC	-	Federal Communications Commission
FPSC	-	Florida Public Service Commission
IXC	-	Interexchange Carrier
LEC	-	Local Exchange Carrier
CONNECT!LD	-	CONNECT!LD, INC.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)**1.2 Definitions**

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Commission - The Florida Public Service Commission.

Company or Carrier - CONNECT!LD, INC. unless otherwise clearly indicated by the context.

Customer - Any person, firm, partnership, corporation, or other entity which uses telecommunications services under the provisions and regulations of this tariff and is responsible for payment of charges.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Initial and Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

LATA - Local Access and Transport Area.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd)**1.2 Definitions, (Cont'd)**

LEC - Local Exchange Company

NECA - National Exchange Carriers Association.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Switched Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purposed of rating calls.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fl9900

SECTION 2.0 - RULES AND REGULATIONS**2.1 Undertaking of CONNECT!LD**

CONNECT!LD's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff. CONNECT!LD installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff.

2.2 Applicability of Tariff

This tariff is applicable to telecommunications services provided by CONNECT!LD within the state of Florida.

2.3 Limitations of Service

- 2.3.1** Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.3.2** CONNECT!LD reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** CONNECT!LD reserves the right to discontinue the offering of service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.4 Liability**

- 2.4.1** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.4.2** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.4.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's or Subscriber's apparatus or systems, or (iii) for any act or omission of the Customer or Subscriber, or (iv) for any personal injury or death of any person, or for any loss of or damage to Subscriber's or Customer's premises or any other property, whether owned by Customer, Subscriber or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.5 Payment and Credit Regulations****2.5.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Florida PSC. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

2.5.2 Deposits

The Company does not collect deposits from its Customers.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.5 Payment and Credit Regulations, (Cont'd)****2.5.3 Advance Payments**

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

2.5.4 Taxes

Company reserves the right to bill any and all applicable taxes in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes will be itemized separately on Customer invoices.

2.5.5 Returned Checks

Customers will be charged \$20.00 on all checks issued to the Company which are returned due to insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g. a bank error).

2.5.6 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.6 Refunds or Credits for Service Outages or Deficiencies****2.6.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control or is not in wiring or equipment, if any, furnished by the Customer and connected to Carrier's terminal.

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

2.6.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7 Cancellation by Customer

Customers may cancel service verbally or in writing at any time. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Charges may be avoided by dialing another carrier's access code. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.8 Refusal or Discontinuance by Company**

CONNECT!LD may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- 2.8.1** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.8.2** For use of telephone service for any purpose other than that described in the application.
- 2.8.3** For neglect or refusal to provide reasonable access to CONNECT!LD or its agents for the purpose of inspection and maintenance of equipment owned by CONNECT!LD or its agents.
- 2.8.4** For noncompliance with or violation of Commission regulation or CONNECT!LD's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- 2.8.5** For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.
- 2.8.6** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect CONNECT!LD's equipment or service to others.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fl9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.8 Refusal or Discontinuance by Company (Cont'd)**

2.8.7 Without notice in the event of tampering with the equipment or services owned by CONNECT!LD or its agents.

2.8.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, CONNECT!LD may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.8.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling CONNECT!LD's Florida intrastate service must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

2.10 Applicable Law

This tariff shall be subject to and construed in accordance with Florida law.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.11 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time the Company may waive all processing fees for a Customer.

These promotions will be approved by the FPSC with specific starting and ending dates with promotions running under no circumstances longer than 90 days in any twelve month period.

2.12 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Identification Numbers when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 2.0 - RULES AND REGULATIONS, (Cont'd)**2.13 Individual Case Basis (ICB) Arrangements****2.13.1 General Description**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer. The facilities utilized to provide these services are of a type normally used by the Telephone Company in furnishing its other services and shall be comparable with other Telephone Company services, and its engineering and maintenance practices. The requested service or arrangement is subject to the availability of the necessary Telephone Company personnel and capital resources.

2.13.2 Rate Regulations

Rates quoted in response to requests may be different than those specified for such services in this tariff. The customer has one-hundred and eighty (180) days after receiving the ICB rates to order the service requested at the quoted rates.

2.13.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE**3.1 Timing of Calls**

3.1.1 The customer's monthly usage charges for the Company service are based upon the total number of minutes the customer uses and the service options to which the customer subscribes. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when the either party hangs up. If the called station hangs up but the calling station does not, chargeable time ends when the connection is released by automatic timing equipment within the telecommunications network.

3.1.2 No charges apply if a call is not completed.

3.2 Start of Billing

For billing purposes, the start of service is the day following acceptance by the customer of the Company's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 2 of this tariff.

3.3 Interconnection

Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the Company. Service technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other carriers. Any special interface equipment of the Company and other participating carriers shall be provided at the customer's expense.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs. The customer is responsible for taking all necessary legal steps for inter connecting its customer-provided terminal equipment or communications systems with the Company's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.4 Terminal Equipment**

The Company's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinter, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at its premises, including customer personnel, wiring, electrical power, and the like incurred in its use of the Company's service.

The customer shall ensure that its terminal facilities are of the proper mode, band-width, power, data, speed, and signal level for the intended use of the customer, and that the signals do not damage the Company's equipment, injure personnel or degrade service to other customers.

If the customer fails to maintain and operate its terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment or personnel, or impairment to the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, the Company may, upon written notice, terminate the customer's service.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.5 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are currently being used within the industry.

Formula:
$$\sqrt{\frac{(v_1 - v_2)^2 + (h_1 - h_2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% per 100 calls attempted during peak use periods for all Feature Group D (1+) services. The Company will engineer its switching systems on the basis that ninety-nine percent (99%) of the customers accessing their system will be served during the busy hour.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.7 Outbound Switched Service**

Outbound Switched Service is offered to Residential and Business Subscribers for outbound calling. Outbound Switched Service utilizes Customer-provided switched access lines. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fl9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.8 Outbound Dedicated Service**

Outbound Dedicated Service is offered to Residential and Business Subscribers for outbound calling. Outbound Dedicated Service utilizes Customer-provided switched access lines. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.9 Switched Inbound Toll-Free (8XX) Service****3.9.1 General Description**

CONNECT!LD's Switched Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.9.2 Reservation of Toll-Free Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

3.9.3 Toll-Free Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fi9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.10 Dedicated Inbound Toll-Free (8XX) Service****3.10.1 General Description**

CONNECT!LD's Dedicated Inbound Toll-Free Number Service is an 8XX number service available for Customer use twenty-four (24) hours a day, seven (7) days a week. Service is terminated over standard Customer-provided switched access lines. Intrastate service is offered in conjunction with Interstate service. Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

3.10.2 Reservation of Toll-Free Numbers

The Company will make every effort to reserve toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested toll-free number(s) will be available or assigned to the Customer requesting the number.

3.10.3 Toll-Free Number Portability

If a Customer accumulates undisputed delinquent charges, the Company reserves the right not to honor that Customer's request for a change in service, including a request for Resp. Org. change, until such charges are paid in full.

The Customer does not retain rights in toll-free numbers which are shared with other Customers of the Company. Shared toll-free numbers are not portable.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 3.0 - DESCRIPTION OF SERVICE, (Cont'd)**3.11 Travel Card Service**

Travel Card Service is available in conjunction with other CONNECT!LD services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Travel Card Service is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate service.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 4.0 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering and/or call duration.

CONNECT!LD services are not time-of-day sensitive. The company does not provide for holiday discounts.

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 4.0 - RATES, (Cont'd)**4.2 Exemptions and Special Rates****4.2.1 Discounts for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

- A. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- B. The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

4.2.2 Emergency Call Exemptions

The following calls are exempted from all charges: Emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. CONNECT!LD will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this exemption on a subsequent bill after verified notification by the billed Customer within thirty (30) days of billing.

ISSUED: August 10, 1999**EFFECTIVE:**

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 4.0 - RATES, (Cont'd)**4.2 Exemptions and Special Rates, (Cont'd)****4.2.3 Operator Assistance for Handicapped Persons**

Operator station surcharges will be waived for operator assistance to a caller who identifies him or herself as being handicapped and unable to dial the call because of the handicap.

4.2.4 Directory Assistance for Handicapped Persons

Pursuant to FPSC rules and regulations, the Company will not charge for the first 50 phone calls made to directory assistance by handicapped Customers.

4.3 Outbound Switched Service

Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

Per Minute Usage: \$0.1500

4.4 Outbound Dedicated Service

Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

Per Minute Usage: \$0.1100

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

SECTION 4.0 - RATES, (Cont'd)**4.5 Switched Inbound Toll-Free (8XX) Service**

Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

Per Minute Usage: \$0.1650

4.6 Dedicated Inbound Toll-Free (8XX) Service

Usage is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds.

There is no minimum monthly billing.

Per Minute Usage: \$0.1250

4.7 Travel Card Service

Travel Card Service is billed in sixty (60) second increments after a minimum call duration of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate service.

Per Minute Usage: \$0.2500

ISSUED: August 10, 1999

EFFECTIVE:

ISSUED BY: Ted L. Snider, Jr., Chief Executive Officer
124 West Capitol, Suite 250
Little Rock, Arkansas 72201

fli9900

ATTACHMENT III

FINANCIAL STATEMENTS

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

Connect!LD has sufficient financial capability to provide the requested telecommunication services in the State of Florida, the financial capability to maintain these services, and the financial capability to meet its lease and ownership obligations.

Connect!LD is a wholly owned subsidiary of Connect Holding Corporation (CHC). CHC does not operate in any jurisdiction and has no independent source of income. CHC has the same ownership and management as Connect Communications Corporation (CCC). Connect!LD is relying upon the financial resources of its affiliate, CCC. Monthly financial information for CCC is attached. CCC is a relatively new enterprise itself, with financial data that only includes 1998 because that is the only year it was in existence. Although CCC is not yet profitable, the company clearly has assets that can sustain the relatively modest investments required of Connect!LD. Like many start up companies, CCC's indebtedness is to owners whose vested interest is to continue to finance operations through to profitability. Connect!LD will not require deposits in Florida, therefore there is a very low risk associated with approval of Connect!LD's operations in Florida. The direct holding company, CHC, has no income or revenue to report and, therefore, has no financial statements prepared to date. All financial bookkeeping is maintained according to GAAP.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

Please see response above.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

Please see response above.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

CONNECT COMMUNICATIONS CORPORATION
STATEMENT OF OPERATIONS
FOR THE YEAR ENDED DECEMBER 31, 1998

Revenues	481,209
Facilities Charges	
Recurring	119,655
One-time	52,691
	<u>172,345</u>
Gross Profit	308,863
Expenses	
Employee costs	205,230
Travel	6,514
Office supplies & expenses	22,664
Taxes, licenses & fees	8,487
Equipment rental	19,943
Legal fees	48,703
Professional services	46,702
Miscellaneous	254
	<u>358,497</u>
Operating Loss	(49,633)
Other Expenses	
Interest expense, net	80,865
Depreciation	109,444
Amortization	1,976
	<u>192,285</u>
Net Loss	<u>(241,919)</u>

CONNECT COMMUNICATIONS CORPORATION
BALANCE SHEET
DECEMBER 31, 1998

ASSETS

Current Assets	
Cash	3,373
Accounts receivable	368,263
Interest receivable	108,775
Prepays	<u>247,472</u>
	<u>727,883</u>
Fixed Assets	
Telephony equipment	595,715
Office equipment	214,804
Furniture & fixtures	28,637
Accumulated depreciation	<u>(118,074)</u>
	<u>721,082</u>
Other Assets	
Advances to stockholder	2,431,993
Advances to affiliate companies	191,750
Organization costs, net	7,577
Deposits	<u>800</u>
	<u>2,632,120</u>
	<u>4,081,085</u>

LIABILITIES & EQUITY

Current Liabilities	
Accounts payable	213,189
Accrued expenses	108,024
Accrued interest	178,004
Bank note	<u>349,999</u>
	<u>849,216</u>
Note payable to stockholder	3,294,319
Equity	
Common stock	300
Capital contribution	257,879
Retained earnings	(78,710)
Current earnings	<u>(241,919)</u>
	<u>(62,450)</u>
	<u>4,081,085</u>

ATTACHMENT IV

MANAGERIAL AND TECHNICAL CAPABILITIES – EXECUTIVE BIOGRAPHIES

Profiles of Key Management Personnel

TED L. "DUB" SNIDER, Jr. - Chief Executive Officer, Sole Stockholder and Chairman

Mr. Snider has fifteen years of management experience, mostly in telecommunications. While building a company (sold in 1997) that operated radio stations, he also developed Snider Communications Corporation from a start-up to a company which serves over 10,000 customers with state-of-the-art technology and the largest paging system in Arkansas.

He received a Bachelor of Science degree in Systems Engineering from the U.S. Naval Academy as well as a Master of Business Administration degree from UCLA.

R D SAENZ - Chief Financial Officer

Mr. Saenz has twenty-five years of business experience consisting of eleven years with Price Waterhouse, eight years as a senior financial officer (for a regional retail chain and for a company serving the telecommunications industry), three years in senior management positions with a financial services firm, and several years of independent business consulting.

He received a bachelor's degree in accounting, with honors, from the University of West Florida. Professional certifications include Certified Public Accountant and Certified Fraud Examiner.

BILL JESTER - Director of Operations

Mr. Jester has twenty years experience in the business sector, with an emphasis on Business Development and Marketing/Sales. He spent eleven years as president for two companies and has nine years experience in management. He also served 42 years in the U. S. Army and retired as a Major General.

He holds a Bachelor of Science in Business Administration, along with a MBA in management and finance from the University of Arkansas.

DAVID GILL - Engineering Director

Mr. Gill has more than five years of experience in telephone-related technical matters, including extensive hands-on experience with all aspects of telephone engineering. During his time with the Snider organizations, he has worked as a network administrator, field and switch technician, and engineering supervisor. Much of his experience includes the design, installation, programming and maintenance of communications and control systems. Other experience includes world-wide installation of satellite communications systems.

He received a Bachelor of Science degree in physics from Hendrix College and also attended Georgia Tech.

ED MOORE - Director of Regulatory Affairs

Mr. Moore has spent twenty-eight years in the telecommunications industry, fourteen each with Southwestern Bell and AT&T. He worked primarily in the area of network design, planning and administration for Southwestern Bell, and in regulatory and legislative management for AT&T.

He received a bachelor's degree in mathematics and physics from the University of Central Arkansas.

SHANNON LIGON - Human Resources Director

Ms. Ligon has eight years experience in Human Resources. She served as the Vice President of Human Resources for a 500 person manufacturing company and spent over three years with Anderson Consulting as a Manager in the Change Management Group in a variety of industries, including telecom.

She received a Bachelor of Arts degree in Political Science and Business Administration from Vanderbilt University and has her Professional of Human Resource certification from SHRM.

CAL ARNOLD - Director of Marketing

Mr. Arnold spent 26 years managing commercial radio stations including 15 years as an owner. Most recently he served as General Manager of a ten radio station cluster plus a state radio network for Citadel Communications. His overall experience has been in planning, problem solving, operations and sales.

He received a Bachelor of Arts in Radio and Television, and a Master of Arts in Mass Communications, both from Baylor University.