

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: August 16, 1999
TO: Division of Records and Reporting *MC*
FROM: Division of Water and Wastewater (Chu) *Chu*
RE: Docket No. 990763-WU - Tariff filing by Floralino Properties, Inc. requesting approval of premises visit charge for visits requested by customers in Pasco County

Attached is the additional information submitted by the utility, please file it in the above referenced docket.

cc: Division of Water and Wastewater (Rendell)
Division of Legal Services (Crossman)

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- PAI _____
- SEC _____
- WAW _____
- OTH _____

DOCUMENT NUMBER-DATE

09740 AUG 16 89

SPAC-RECORDS/REPORTING

FLORALINO PROPERTIES, INC,

5147 MARINE PARKWAY - SUITE C
NEW PORT RICHEY, FL 34652

Phone (727) 843-0064
Fax (727) 846-7306

August 3, 1999

RECEIVED

AUG - 9 1999

Florida Public Service Commission
Division of Water and Wastewater

Mr. Troy Rendell, Public Utilities Supervisor
Division of Water and Wastewater
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

RE: Docket No. 990763-WU - Tariff filing by Floralino Properties, Inc. Requesting approval of premises visit charged for visit requested by customers in Pasco County.

Dear Mr. Rendell:

Pursuant to your letter dated July 27, 1999 regarding our application for proposed rate charge for Premises Visit Fee at request of customer, I am hereby outlining the duties associated with this proposed charge of \$25.00.

AUG 9 8 35 AM '99
ADMINISTRATION
MAIL ROOM

Secretarial costs:

Time spent on telephone with customer regarding request for visit and reason for visit (approx. 10 minutes - \$2.50);

Documenting call and scheduling of appointment for visit (10 minutes - \$2.50);

Preparing work order for field representative and notifying field representative of scheduled appointment (15 minutes - \$3.50);

Preparation of invoice billing customer when work is completed (10 minutes - \$2.50);

Receipt and posting of payment from customer (15 minutes - \$3.50).

Costs include rent, insurance, payroll taxes, trash removal, paper supplies, telephone/cell phones, computer equipment, salaries.

Mr. Troy Rendell
Public Utilities Supervisor
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Field Representative costs:

Receipt and review of work order for scheduled visit (approx.
10 minutes - \$3.00);

Travel time to and from customer's residence (approximately 5 miles
each way) at a cost of \$.31 per mile (\$3.10);

Turn off water (approx. 10 minutes - \$3.00)


Turn water back on (approx. 10 minutes - \$3.00)

Costs include insurance, gasoline and maintenance of vehicles, equipment/tools,
cell phones, and salaries.

PSC tax on \$25.00 charge (4.5% - \$1.13)

As you can see, the proposed charge of \$25.00 is well substantiated. Kindly advise if
this information meets with your approval.

Sincerely,


Anthony Tubolino
President

AT:lb