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DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

August 26, 1999

Mr. Walter Steiger
726 West Norwegian Street
Pottsville, PA 17901

Re: Docket No. 991155-EI - Complaint by Walter Steiger against Florida Power Corporation regarding electric service outages. (Inquiry No. 252382I)

Dear Mr. Steiger:

Your complaint file and request for informal conference were forwarded to me for review. Based on Commission staff's review of this material, we are recommending that the Commission dismiss your complaint because it no longer states a basis upon which the Commission can grant you relief.

Your request for informal conference indicates that Florida Power Corporation (FPC) has corrected the service outage problems that were the subject of your original complaint. Your request also states that you seek an informal conference only on the issue of whether FPC has understated the number of outages that you experienced prior to your complaint. Even if the Commission finds that FPC understated the number of outages you experienced, the Commission will have no basis upon which to grant you relief. Your concerns have been relayed to the Commission staff analysts with oversight of electric service quality.

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- PAI _____
- SEC. 1
- VVAW _____
- OTHH _____

DOCUMENT NUMBER - DATE

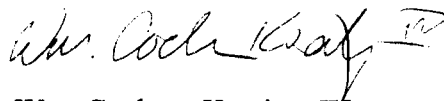
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The Commission staff's recommendation to dismiss your complaint is enclosed with this letter. The Commission will vote on this recommendation at its September 7, 1999, agenda conference. You may participate in this agenda conference in person or by telephone. If you wish to participate by telephone, please call me at (850)413-6193 by 5:00pm on Wednesday, September 1, so that I can make the necessary arrangements. If you have any other questions, please feel free to call me.

Yours truly,



Wm. Cochran Keating, IV
Staff Counsel

WCK:js
Enclosure

cc: Blanca Bayo
Bev DeMello
Shirley Stokes
Connie Kummer
Florida Power Corporation