



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 2, 1999
TO: Joe Garcia, Chairman
FROM: William C. Keating, Senior Attorney, Division of Legal Services WCK RVE
RE: Docket No. 991155-EI - Complaint of Walter Steiger Against Florida Power Corporation Regarding Electric Service Outages

On August 26, 1999, staff filed a recommendation to dismiss the complaint of Mr. Walter Steiger in the above-referenced docket. Staff's recommendation is scheduled for the Commission's consideration as Item 11 at the September 7, 1999, agenda conference. Based on new information, staff wishes to withdraw its recommendation.

Staff recommended that the Commission dismiss Mr. Steiger's complaint because the complaint stated no basis upon which the Commission could grant relief. Based on its reading of Mr. Steiger's informal conference request, staff believed that Florida Power Corporation had corrected Mr. Steiger's service problem. After filing the recommendation, staff spoke to Mr. Steiger and learned that his service problem had not been corrected. Therefore, staff wishes to withdraw its recommendation and schedule an informal conference for Mr. Steiger's complaint. Mr. Steiger has been notified that the recommendation will be withdrawn and that his informal conference request has been granted.

WCK/js

cc: William D. Talbott
Mary A. Bane
Bev DeMello
Shirley Stokes
Connie Kummer

- AFA
APP
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Recommend Approval
MAB
OK Chairman Garcia FS

DOCUMENT NUMBER-DATE

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#PSC-RECORDS/REPORTING

