

M E M O R A N D U M

September 13, 1999

TO: DIVISION OF RECORDS AND REPORTING

FRO: DIVISION OF LEGAL SERVICES (CALDWELL) *DWC*

RE: DOCKET NO. 990994-TP - PROPOSED RULE 25-4.119, F.A.C., INFORMATION SERVICES; AND PROPOSED AMENDMENTS TO RULES 25-4.003, F.A.C., DEFINITIONS; 25-4.110, F.A.C., CUSTOMER BILLING FOR LOCAL EXCHANGE TELECOMMUNICATION COMPANIES; 25-4.113, F.A.C., REFUSAL OR DISCONTINUANCE OF SERVICE BY COMPANY; 25-4.114, F.A.C., REFUNDS; 25-4.490, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED; AND 25-24.845, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED.

Attached is a Memorandum to All Interested Persons to be issued in the above-referenced docket. (Number of pages in memorandum - 1)

DWC/sa

Attachment

cc: Division of Communications (Kennedy, Simmons)
Division of Auditing & Financial Analysis (Causseaux, Hewitt, Wright)
Division of Consumer Affairs (Durbin)

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Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: September 13, 1999
TO: All Interested Persons
FROM: Diana Caldwell, Staff Counsel, *DWC* Division of Legal Services
RE: Docket No. 990994-TP - Proposed Rule 25-4.119, F.A.C., Information Services; and proposed amendments to Rules 25-4.003, F.A.C., Definitions; 25-4.110, F.A.C., Customer Billing for Local Exchange Telecommunication Companies; 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company; 25-4.114, F.A.C., Refunds; 25-4.490, F.A.C., Customer Relations; Rules Incorporated; and 25-24.845, F.A.C., Customer Relations; Rules Incorporated.

A rule development workshop is scheduled for Tuesday, September 28, 1999 in the above-referenced docket. Interested persons are encouraged to attend, however, a conference call number has been established. Please dial (850) 414-1711 or Suncom 994-1711 promptly at 10:00 a.m. to participate. The number of ports is limited.

The purpose of the rule development workshop is to obtain input from persons who may be substantially affected by the proposed changes to rules relating to customer billing. If you have any questions, please contact me at (850) 413-6175.

DWC:sa

cc: Division of Records and Reporting (Bayó)
Division of Communications (Kennedy, Simmons)
Division of Auditing & Financial Analysis (Causseaux,
Hewitt, Wright)
Division of Consumer Affairs (Durbin)

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