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ORIGINAL

September 20, 1999

Ms. Blanca S. Bayo, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RECEIVED-FPSC  
SEP 20 PM 4:41  
RECORDS AND REPORTING

99-0000-PU

Re: Sprint's Response to FPSC August 3, 1999 Data Request regarding compliance with Sections 364.602, 364.603 & 364.604, Florida Statutes.

CONFIDENTIAL DOCUMENTS ATTACHED

Dear Ms. Bayo:

Enclosed with this letter are documents referred to in Sprint- Florida, Incorporated's Notice and Claim of Confidentiality Pursuant to Section 364.183(1), Florida Statutes, which was filed on this date with the Division of Records and Reporting. No redacted version of the same document is included with this request since all portions of the documents are confidential. A listing of the document(s) follows:

- 1. Unredacted 57 page response to FPSC August 3, 1999 Data Request regarding compliance with Sections 364.602, 364.603 & 364.604, Florida Statutes

Please keep the document(s) confidential pending receipt and action on the Company's Claim of Confidentiality relating to these documents.

Sincerely,

Charles J. Rehwinkel

*Conf. DN 11266-99*  
**This document has been placed in confidential storage pending advice on handling from OPR staff.**

Enclosure

RECEIVED & FILED

*Max*  
FPSC-BUREAU OF RECORDS

*Claim*  
DOCUMENT NUMBER-DATE

11265 SEP 20 99

FPSC-RECORDS/REPORTING

*Confidential*  
DOCUMENT NUMBER-DATE

11266 SEP 20 99

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Claim of confidentiality for Sprint - Florida, Incorporated's unredacted age response to FPSC August 3, 1999 Data Request regarding compliance with Sections 364.602, 364.603 & 364.604, Florida Statutes

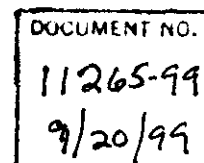
Filed: September 20, 1999

Docket No.

Sprint - Florida, Incorporated's Notice and Claim of Confidentiality Pursuant to Section 364.183(1), Florida Statutes

Sprint - Florida, Incorporated (Sprint) hereby gives notice that it claims certain documents and/or records identified herein to be confidential. The information that is the subject of this Notice is provided only because of and pursuant to a requirement of the Florida Public Service Commission through its August 3, 1999 Data Request(s). As a matter of information, Sprint is asserting its right to confidential treatment since the processes contained in the Customer Service Handbook are proprietary to Sprint and were developed at significant cost. This information would be valuable to competitors seeking to avoid the cost of establishing their own customer service protocols. Therefore, to the extent that Sprint claims that the information is confidential, the information is deemed confidential by operation of law. See, Section 364.183(1), Fla. Stat. Provisions of FPSC Rule 25-22.006, F.A.C. to the contrary do not apply to this information.

The following document is the subject of this request:



1. Unredacted 57 page (excerpts from the proprietary customer handbook) response to FPSC August 3, 1999 Data Request regarding compliance with Sections 364.602, 364.603 & 364.604, Florida Statutes

This Notice requires that the information be treated as confidential while on file at the Florida Public Service Commission and further that the information be returned as required by Section 364.183, Fla. Stat.

RESPECTFULLY SUBMITTED this 20<sup>th</sup> day of September 1999.



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