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September 24, 1999

Via Federal Express

Ms. Blanca S. Bayo
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

ORIGINAL

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1999 SEP 27 AM 10:03
DIVISION OF
ADMINISTRATION
FLORIDA
PUBLIC SERVICE COMMISSION

**Re: Onyx Distributing Company, Inc. d/b/a Florida Comm South
Certificate No. 4757
Docket No. 960987-TX
FL PSC Price List No. 1**

Dear Ms. Bayo:

Transmitted herewith on behalf of Onyx Distributing Company, Inc. d/b/a Florida Comm South are an original and six (6) copies of its FL PSC Price List No. 1.

Please date-stamp the "Receipt" copy of this filing and return it to the undersigned in the enclosed, self-addressed stamped envelope. Please direct any questions regarding this matter to the undersigned.

Respectfully submitted,


Glenn S. Richards
Counsel for Florida Comm South

- AFA _____
- APP _____
- CAF _____
- CMU _____ GSR/sad
- CTR _____ Enclosures
- EAG _____
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DOCUMENT NUMBER-DATE

11604 SEP 27 99

FPSC-RECORDS/REPORTING

ALTERNATIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

TITLE SHEET**FLORIDA TELECOMMUNICATIONS PRICE LIST**

This Price List contains the rules and regulations, service descriptions, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Comm South Companies, Inc. d/b/a Florida Comm South, with principal offices at 6830 Walling Lane, Dallas, TX 75231. This Price List is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: September 27, 1999

Effective: September 28, 1999

By:
Chris Caffey, Senior Vice President
Onyx Distributing Company, Inc. d/b/a Florida Comm South
6830 Walling Lane
Dallas, TX 75231

ALTERNATIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

CHECK SHEET

Sheets in this Price List are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>	<u>EFFECTIVE DATE</u>
1	Original	September 28, 1999
2	Original	September 28, 1999
3	Original	September 28, 1999
4	Original	September 28, 1999
5	Original	September 28, 1999
6	Original	September 28, 1999
7	Original	September 28, 1999
8	Original	September 28, 1999
9	Original	September 28, 1999
10	Original	September 28, 1999
11	Original	September 28, 1999
12	Original	September 28, 1999
13	Original	September 28, 1999
14	Original	September 28, 1999
15	Original	September 28, 1999
16	Original	September 28, 1999
17	Original	September 28, 1999
18	Original	September 28, 1999

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting In An Increase to a Customer's Bill

M - Moved From Another Price List Location

N - New

R - Change Resulting In A Reduction to a Customer's Bill

T - Change In Text or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Florida Public Service Commission (FPSC). For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1- TECHNICAL TERMS AND ABBREVIATIONS

Certain terms used generally throughout this Price List for Advanced Communications Service of this Company are defined below.

Company: Comm South Companies, Inc. d/b/a Florida Comm South.

Customer: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the terms and conditions of this Price List.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC: LEC (Local Exchange Company) refers to the dominant, monopoly local exchange carrier in an area also served by the Company, e.g., Bellsouth Corporation or its subsidiaries.

Premises: The space occupied by a Customer or authorized user in a building or buildings.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continues for the agreed upon duration of the service.

Service Order: The written request for Florida Comm South services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Price List.

User: An Authorized User, Customer or Joint User at whose Premises the Company furnishes interstate common carrier service pursuant to general price list.

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SECTION 2 - RULES AND REGULATIONS**2.1 UNDERTAKING OF CARRIER**

Carrier is a resale common carrier providing intrastate communications services to customers for their direct transmission and reception of voice, data, and other types of telecommunications. This Price List sets forth the service offering, rates, terms and conditions applicable to the furnishing of local exchange telecommunications reseller services provided by Comm South Companies, Inc. d/b/a Florida Comm South to customers within the State of Florida. Service is available on a full-time basis, 24 hours a day, seven days a week, throughout the State of Florida.

2.2 APPLICATION FOR SERVICE

Customers desiring to obtain service from Company must complete the Company's standard service order form(s).

2.3 NOTICE

Notice shall be deemed properly given if delivered in person or when deposited with the U.S. Postal Service.

2.4 PAYMENT

The Customer is responsible for the payment of all charges for facilities and services furnished to the Customer or to authorized or joint users.

2.5 LIMITATIONS OF SERVICE

2.5.1 Carrier offers service to all those who desire to purchase service from Carrier consistent with all provisions of this Tariff. Customers interested in Carrier's services shall file a service application with the Carrier which fully identifies the Customer and identifies the services required.

2.5.2 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

2.5.3 Carrier reserves the right to discontinue furnishing service, upon a written notice, when necessitated by conditions beyond its control, or when Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or in violation of the law.

2.5.4 Title to all facilities provided by Carrier under these regulations remains with Carrier. Prior written permission from Carrier is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.6 USE OF SERVICE

Service may not be used for any unlawful purposes or for any purpose for which any payment or other

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compensation is received by Customer, except when Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between Customer, authorized user, or joint user to share the cost of the service, as long as the arrangement generates no profit for any participant in the arrangement.

2.6.1 Minimum Service Period

The minimum period of service is three months (90 days), unless otherwise stated in this Tariff.

2.7 LIABILITY

2.7.1 The liability, if any, of the Company arising out of or in any way connected with any defect, error, omission, delay, interruption, suspension or other failure in connection with furnishing service or facilities shall, unless otherwise provided in the schedules, be in an amount not in excess of the charge for the service or facility involved for the period during which the defect, error, omission, delay interruption, suspension or other failure continues.

2.7.2 The Carrier shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the Company and its connecting companies in view of the possibility of errors and the impossibility of fairly fixing the cause.

2.8 INTERRUPTION OF SERVICE

2.8.1 Credit allowance for interruption of service which is not due to the negligence of Customer or to the failure of channels, equipment, and/or communications systems provided by Customer and other carriers are subject to the general liability provisions set forth in Section 2.7 herein. It shall be the obligation of Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not being caused by action or omission of Customer within its control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal.

2.9 RESPONSIBILITY OF CUSTOMER

2.9.1 Customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communications systems provided by others are connected to Carrier's facilities, Customer assumes additional responsibilities. Customers are responsible for the following:

- A. Customer is responsible for placing orders for service, paying all charges for service rendered by Carrier, and complying with all of Carrier's regulations governing the service. Customer is also responsible for assuring that its users comply with Commission regulations.
- B. Customer may not have any long distance charges (including calling card charges) billed to their home telephone number. Customer is responsible for the payment of any long distance or toll charges (e.g., 800, 900, or 976) billed to Customer's telephone number. A \$5.00 penalty will be assessed for each long distance call billing.

2.9 RESPONSIBILITY OF CUSTOMER (Cont'd)

- C. When placing an order for service, Customer must provide:

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1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 2. the name(s), telephone number(s), and address(es) of Customer-contact person(s).
- D. Customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
1. the negligence or willful act of Customer or user;
 2. improper use of service; or
 3. any use of equipment or service provided by others.

2.9.2 Availability of Service for Maintenance, Testing and Adjustment

Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in a satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.9.3 Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when Customer notifies Carrier of the failure or then Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- B. Customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of Customer or in wiring or equipment connected to the terminal.
- C. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
 1. interruptions of service resulting from Carrier performing routine maintenance;
 2. interruptions of service for implementation of a customer order for a change in the service.
 3. interruptions caused by negligence of Customer or his authorized user;
or
 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

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2.9.4 Cancellation by Customer

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- A. Customer may cancel service any time after meeting the minimum service period.
- B. If Customer orders service requiring special facilities dedicated to Customer's use and then cancels the order before the service begins, before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and Carrier, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer. Such charge will be determined on a case-by-case basis.

2.9.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff. Payments will be due upon receipt of the statement. Payments shall be considered delinquent if not paid within ten (10) days after a bill is rendered to Customer. Additionally, a non-recurring 1.5 percent per month penalty fee (unless a lower rate is prescribed by law in which event at the highest rate allowable by law) will accrue on any unpaid amount after the Customer's account becomes delinquent.
- B. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated and/or received at the Customer's number(s); billed to Customer's number(s) via third-party billing; incurred at the specific request of Customer; or placed using a calling card issued to Customer. The initial billing may include the account set-up charge where applicable. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance. In the event of nonpayment of charges, Customer must reimburse Carrier for all costs, including attorneys' fees, for the collection of any unpaid amounts.
- C. For existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Customers may pay for service by credit card or an authorized payment agent.
- E. A charge of Thirty-Five Dollars (\$35.00) or the applicable statutory charge for reconnection of service (if any), whichever is greater, will apply whenever a subscriber requests to be reconnected to the services after the Company has terminated services to subscriber for any reason allowed by this Tariff.

2.9.6 Application of Charges

The charges for service are those in effect for the period that service is furnished. If the charge for a service covered by a bill changes after the bill has been rendered, the bill will be adjusted to reflect the new charges.

Comm South Companies, Inc. d/b/a Florida Comm South

FL P.S.C. - Price List No. 1
Original Sheet 11

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2.10 TAXES

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Customer will be billed and is responsible for payment of applicable local, state, and federal taxes, including federal subscriber line charges, assessed in conjunction with service used.

2.11 RESPONSIBILITY OF CARRIER

2.11.1 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.8, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. Customer shall be credited for an interruption of two hours or ore for as long as the interruption continues.
- C. When a minimum usage charge is applicable and Customer fails to meet the minimum usage charge because of a service interruption, a credit shall be applied against that minimum usage charge in the following manner. For each period of two hours that the interruption continues the credit shall equal 1/360th of the monthly minimum charge. Note: in this instance a fractional period of more than one hour shall be treated as a two hour period.
- D. If notice of a dispute as to charges is not received in writing by Carrier within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated.

2.11.2 Cancellation of Credit

Where Carrier cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

2.11.3 Disconnection of Service by Carrier

Carrier may discontinue service or cancel service without incurring any liability for any of the following reasons:

- A. After ten days written notices, in the event of a violation of any regulation governing the service under this Tariff;
- B. Without notice, in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;

2.11.3 Disconnection of Service by Carrier (Cont'd)

- C. Without notice in the event Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction; or
- D. In the event of fraudulent use of Carrier's network, Carrier will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision.

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2.11.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished. Divide that number of days by 30 days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

2.12 RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.13 START OF BILLING

For billing purposes, the start of service is the day following acceptance by Customer of Carrier's service or equipment. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by Carrier of notification of cancellation as described in Section 2.9 of this Tariff.

2.14 INTERCONNECTION

2.14.1 Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitation established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Carrier and other participating carriers shall be provided at Customer's expense.

2.14.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' Tariffs. Customer is responsible for taking all necessary legal steps for interconnecting its Customer-provided terminal equipment or communications systems with Carriers' facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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ALTERNATIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICESSECTION 3 - DESCRIPTION OF SERVICES AND RATES3.1 LOCAL EXCHANGE SERVICE

Carrier's Local Telephone Service provides Customers with the ability to connect to the ILEC's switching network which enables Customers to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic 911 Emergency Service if available in Customer's area;
- Where available, place or receive calls to 800 telephone numbers.

Carrier's service can not be used to place calls tht will result in a charge being billed to Customer's account (e.g., 900 number calls to "psychic advice networks" or 976 number calls to private "chat rooms").

3.1.1 Prepaid Local Exchange Service

3.1.1.1 Prepaid Local Exchange Service is a prepaid, switched, intrastate, telecommunications service which permits customers to establish communications between two locations within Customers' local calling area. Prepaid Local Exchange Service allows customers to place calls within the local calling area, to access "911" and/or "E 911" service, if available, in Customer's local calling area and to place calls to toll-free "800" or "888" numbers. Service will be charged on a monthly basis, and upon payment, a Customer will have unlimited use of the aforementioned service for that month. For an additional charge, Customers may also purchase custom services such as call waiting, call forwarding, three-way calling, speed dial, call return, caller ID, and non-published number service.

Prepaid Local Exchange Service does not include any long distance service or other toll services. The following types of calls and services will be blocked by Carrier: intraLATA, interLATA, interstate or international long distance (e.g. "1+" or "0+" calls); incoming collect calls; operator-assisted, *69 or directory-assisted calls; third number billed calls or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls). Customers are not restricted from placing collect calls, using pre- or post-paid calling cards, or from directly contracting with long distance service providers to make long distance calls, access directory assistnace, or place otherwise restricted toll calls.

A Prepaid Local Exchange Service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified below.

3.1.1.2 One-Time Activation Fee

One-Time Activation Fee	\$ 40.00
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3.1.1.3 Recurring Charges

Monthly Service Charge	\$ 49.00
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3.1.2 Optional Services

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3.1.2.1 Call Forwarding

Allows calls to automatically ring to another phone number.

3.1.2.2 Call Return

The Subscriber may return the last call to Customer's telephone number by dialing a one or two-digit code.

3.1.2.3 Call Waiting

Allows Customer to be notified of an incoming call while Customer is having a conversation with another party.

3.1.2.4 Caller ID

Caller ID is an optional feature which allows the subscriber to see the telephone number of an incoming call displayed on Customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID service works only on calls which originate and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service. The Caller ID box is not included in the rate for the monthly service fee.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers.

Telephone number that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

3.1.2.5 Non-Published Number

Allows Customer to keep his local phone number out of the phone book or directory assistance.

3.1.2.6 Speed Dial

The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.

3.1.2.7 "Three-Way" Calling

Allows Customer to add a third party to a conversation.

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3.1.2.8 Optional Services Rates and Charges

	<u>Monthly</u>	<u>One-Time Activation Fee</u>
Call Forwarding	\$ 5.00	N/A
Call Return	\$ 5.00	N/A
Call Waiting	\$ 5.00	N/A
Caller ID	\$ 10.00	\$ 10.00
Non-Published Number	\$ 5.00	N/A
Speed Dial	\$ 5.00	N/A
Three-Way Calling	\$ 5.00	N/A
All Options Above	\$ 20.00	N/A

3.2 DIRECTORY LISTINGS

Carrier shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area of the Station number which is designated as Customer's main billing number.

- 3.2.1 Carrier reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.
- 3.2.2 Carrier may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of Carrier, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. Carrier, upon notification to Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.2.3 In order for listings to appear in an upcoming directory, Customer must furnish the listing to Carrier in time to meet the directory publishing schedule.
- 3.2.4 Directory listings are provided in connection with each Customer service as specified herein.

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3.3 MISCELLANEOUS

3.3.1 Service Reconnection Fee

Charge for restoral of service after disconnection or for initiation of service subsequent to a customer location move.

Charge: \$ 20.00

3.3.2 Optional Feature Addition Charge

Per request charge for addition of an optional feature or features subsequent to initiation of basic service.

Charge per feature: \$ 15.00

3.3.3 Transfer Fee

Charge for initiation of service subsequent to a customer location move.

Charge: \$ 50.00

3.4 EMERGENCY SERVICES (ENHANCED 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

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ALTERNATIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

3.5 SPECIAL PRICING ARRANGEMENTS - INDIVIDUAL CASE BASIS (ICB)

In lieu of the rates otherwise set forth in this Tariff, rates and charges, including installation, special construction, and recurring charges, may be established at negotiated rates on an Individual Case Basis (ICB), taking into account such factors as the nature of the facilities and services, the costs of construction and operation, the volume of traffic commitment, and the length of service commitment by the Customer, as long as the rates and charges are not less than Carrier's costs of providing the service. Such arrangements shall be considered Special Pricing Arrangements, the terms of which will be set forth in individual contracts or Customer Term Agreements. Specialized Pricing Arrangement rates or charges will be made available to similarly-situated Customers on comparable terms and conditions. Upon reasonable request, Carrier will make the terms of these contracts available to the Commission and its staff for review on a confidential and proprietary basis.

3.6 PROMOTIONS

Carrier may, from time to time, engage in national and/or intrastate promotional offerings or trials, designed to attract new Customers, to stimulate Customer usage, to test potential new services, and/or to increase existing Customer awareness of Carrier services. These offerings may be limited to certain services, dates, times of day and/or locations determined by Carrier. National offerings, the terms of which are set forth in the applicable interstate tariffs governing such programs, may include without limitations, discounts, redeemable points, or cash rewards to Customers. To the extent that these programs extend to intrastate services, the terms of these national offerings are incorporated by reference, herein.

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SECTION 4 - EXEMPTIONS AND SPECIAL RATES**4.1 DISCOUNTS FOR HEARING IMPAIRED CUSTOMERS**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.

For intrastate toll calls received from the relay service, Comm South Companies, Inc. d/b/a Florida Comm South will discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for a call and shall not apply to per call charges such as a credit card surcharge. In case of a Price List which includes either a discount based on the number of minutes or the purchase of minutes in blocks, the discount should be calculated by discounting the minutes of relay use before the Price List rate is applied.

4.2 OPERATOR ASSISTANCE FOR HANDICAPPED PERSONS

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

4.3 DIRECTORY ASSISTANCE FOR HANDICAPPED PERSONS

There is no charge for Directory Assistance for calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

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