

ORIGINAL

MEMORANDUM

September 28, 1999

TO: DIVISION OF RECORDS AND REPORTING (BAYO)
FROM: DIVISION OF LEGAL SERVICES (JAEGER)
RE: DOCKET NO. 960545-WS - INVESTIGATION OF UTILITY RATES OF
ALOHA UTILITIES, INC. IN PASCO COUNTY.

Please place the attached letter dated September 23, 1999 in the above-referenced docket file.

RRJ/lw

Attachment

cc: Division of Water and Wastewater (Crouch, McRoy, Merchant, Fletcher, Williams, Willis)

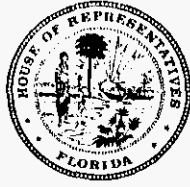
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PAI _____
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OTH _____

DOCUMENT NUMBER-DATE

11738 SEP 28 89

FPSC-RECORDS/REPORTING



Florida House of Representatives

Majority Floor Leader

Mike Fasano

Representative, 45th District

Reply to:

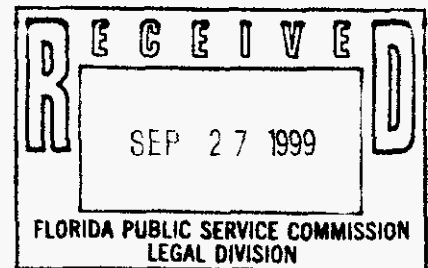
- 8217 Massachusetts Avenue
New Port Richey, FL 34653-3111
(727) 848-5885
- 1101 The Capitol
402 South Monroe Street
Tallahassee, FL 32399-1300
(850) 488-8528

Committees

Chair, Health Care Licensing
& Regulation
Health & Family Services Council
Finance & Taxation
Governmental Operations
Regulated Services

September 23, 1999

Steve Watford, Vice President
Aloha Utilities, Inc.
2514 Aloha Place
Holiday, FL 34691



Dear Mr. Watford:

Enclosed is a copy of a breakdown of bills Sheldon Rose has received from Aloha Utilities since December 1998. Mr. Rose is concerned about the number of bills that Aloha estimates. He is also concerned because there is a discrepancy in what he reads on his meter and what the Aloha reading indicates. (One of your meter readers at first could not find the meter. When Mr. Rose showed him where it was, he took the reading and wrote the number on his hand.)

I would appreciate it if you would work with Mr. Rose and help him straighten out any discrepancies in his account. He lives at 6746 Lassen Avenue in New Port Richey. His Aloha account number is 24136. You can reach him at 727-376-7911.

Thanks in advance for your help. If I can ever do anything for you, please do not hesitate to contact me.

Yours truly,

Mike Fasano
State Representative, District 45
Majority Floor Leader

MF/cmh
Enclosure
cc: Ralph Jaeger, Public Service Commission

ALOMA
937-4275

BILLING DUE	PREVIOUS	CURRENT	AVG	USAGE	\$ DUE
12-31-98	388440	390670		2230	31.95
1-31-99	390670	393200		2550 *EST*	32.64
2-28-99	393200	396980		3780	36.50
3-31-99	396980	399400	$\frac{109600}{2740}$	2420	32.39
4-30-99	399400	399410		10 *WRONG*	26.84
5-31-99	399410	406420		7010	48.03
6-30-99	406420	413430	$\frac{7-10}{410360}$ 3940	7010 *EST*	48.03
7-31-99	413430	420440	$\frac{7-10}{410360}$ 3940 WRATE REND ON HAND	7010 *EST*	64.06
8-31-99	420440	424920	9-13-99 416350	4480 $\frac{4-31-99}{415030}$	71.06

My Reading 8-31-99 415030 ALOMA READING 424920
 9-13-99 416380
 9-23-99 417500

KATIE CALLED 9-23-99 \$51.64

CALLED ALOMA 9-23-99

4-30-99 10 + 2740 = 2750 WATER 7.12
 SAVV 14.75
 CHARGES 8.77
 LIGHT 2.00
 32.64 = } 26.84 PD
 5.80

5-31-99 7010 4-30-99 399400 5-31-99 406420 - 7010 + 2750 PD 6.15
 48.03 PD 7-12
 32.00
 6-30-99 EST 7000 CITAVOS 48.03 REND 7-10 410360
 7-31-99 EST 7010 48.03 REND 8-10 412940
 8-31-99 ALOMA 424920 REND 8-31 415030
 REND 9-22 417500

SHELDON C. ROSE (727) 376 7911

6746 LASSON AVE

NEW PORT RICHEY, FL, 34655

* ALOMA ACCT # 24136

FAX 841-4453