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99 OCT 20 PM 3:45

215 SOUTH MONROE STREET, SUITE 701
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TELECOPIERS: (850) 224-4359; (850) 425-1942
INTERNET: www.lawfla.com

RECORDS AND REPORTING

October 20, 1999

BY HAND DELIVERY

Ms. Blanca Bayo, Director
Division of Records and Reporting
Room 110, Easley Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Docket No. 990535-WU

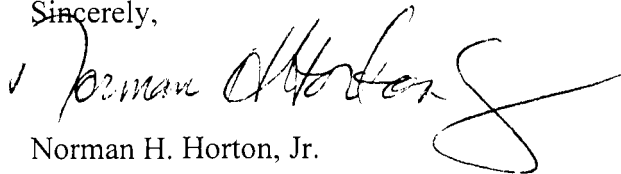
Dear Ms. Bayo:

Enclosed for filing in the captioned docket is an original and fifteen copies of the Notice of Customer Meeting distributed as required by Rule 25-22.0407, Florida Administrative Code, and the original and fifteen copies of the Affidavit of George Bachman that the Notice was mailed to customers.

By copy of this letter, a copy of the notice and affidavit is being provided to the Mayor of the City of Fernandina Beach, the Chairman of the Board of County Commissioners for Nassau County and interested persons.

Thank you for your attention to this filing.

Sincerely,



Norman H. Horton, Jr.

- AFA 3
 - APP _____
 - CAF _____
 - CMUJ _____
 - CTR _____
 - EAG _____
 - LEG 2
 - MAS _____
 - OPC _____
 - PAI _____
 - SEC _____
 - NAW W. J. [unclear]
 - JTH [unclear]
- cc: NHH/amb
Enclosures
- The Honorable Ron Sapp
The Honorable Pete Cooper
Ralph Jaeger, Esq.
Ms. Trish Merchant
Matthew Fiel, Esq.
Office of Public Counsel
Mr. George Bachman
Ms. Cheryl Martin

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

12868 OCT 20 99

FROM THE BUREAU OF RECORDS

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of Florida Public Utilities Company,
Fernandina Beach Division, for an Increase in Water
Rates in Nassau County, Florida

Docket No. 990535-WU

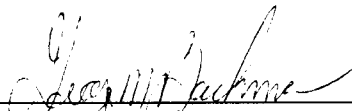
AFFIDAVIT

STATE OF FLORIDA

NASSAU COUNTY

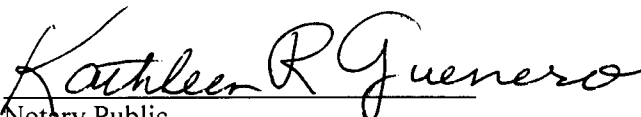
BEFORE ME, the undersigned authority, duly authorized by law to administer oaths and to take acknowledgements, on this day personally appeared George M. Bachman, who, after being duly sworn on oath, deposes and says:

1. That he has personal knowledge of the matters set forth herein:
2. That between October 11, 1999 and October 15, 1999, a copy of the Notice attached hereto was sent by regular U.S. Mail to all customers of record within the service areas of Florida Public Utilities Company, Fernandina Beach Water Division and to all persons in the same service areas who have filed a written request for service within the 12 calendar months prior to and on August 6, 1999, the month the petition for rate increase was filed in this proceeding.



 George M. Bachman
 Controller and Assistant Treasurer
 Florida Public Utilities Company

Sworn to and subscribed before me this 18th day of October 1999 by George M. Bachman who is personally known to me.



 Notary Public
 State of Florida

SEAL:

My Commission expires: 8/26/03



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of Florida Public Utilities Company, Docket No. 990535-WU
Fernandina Beach Division, for an Increase in Water
Rates in Nassau County, Florida

NOTICE OF CUSTOMER MEETING

NOTICE IS HEREBY GIVEN that the Staff of the Florida Public Service Commission will hold a customer meeting regarding the application of Florida Public Utilities Company, Fernandina Beach Division (Applicant), for increased rates and charges for water service, at the following time, date, and location:

6:30 PM, Wednesday, November 3, 1999
Fernandina Beach Recreation Center
Auditorium
2500 Atlantic Ave
Fernandina Beach, Florida 32034

The purpose of the meeting is for the Applicant's customers to provide sworn testimony concerning the quality of service provided by Applicant and such other matters as may pertain to Applicant's application for increased rates and charges.

At the beginning of the meeting, procedures will be set up to establish an order for comments. The Commission staff will be available to coordinate customer comments and to assist members of the public.

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. The meeting will begin as scheduled and will continue until all the customers have been heard.

In addition to the customer meeting to be held on November 3, 1999, the Commission staff will be available the morning of November 4, 1999, to meet with individual customers who desire a more in-depth discussion of the issues. Appointments may be set up by contacting Mrs. Connie Binford of the Commission staff at (850) 413-7011 prior to November 3, 1999, or signing up at the customer meeting on November 3, 1999. All persons who wish to participate in the November 4, 1999 meeting are urged to make an appointment, since the meeting may be canceled if no customers sign up.

Finally, the Commission staff is also attempting to meet with representatives of customer groups and homeowners associations on the afternoon on November 3, 1999. If you are a representative of a customer group or homeowners association and you have not been contacted by the Commission staff, please contact Mrs. Connie Binford of the Commission staff at (850) 413-7011 prior to November 3, 1999.

Any persons requiring some accommodation at the customer meeting(s) because of a physical impairment should call the Division of Records and Reporting at (850) 413-8770 at least five days prior to the meeting(s). Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

Any person who wishes to comment or provide information to the Commission staff may do so at the meetings, orally or in writing. You may call the Commission's toll free number at 1-800-342-3552. You may write to the Commission at the address below or fax your comments to the Commission's toll-free fax line at 1-800-511-0809. Your letter will be placed in the correspondence file of this docket. Any person who is unable to attend and wishes to comment or obtain a copy of the recommendation or the order may do so by writing to:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All written communication should include a reference to Docket No. 990535-WU, which is the docket number assigned to this case.

JURISDICTION

The Florida Public Service Commission is vested with jurisdiction over this matter by virtue of Chapter 367, Florida Statutes. The meeting will be held in accordance with such Chapter and with Chapters 28, 25-9, 25-22, and 25-30, Florida Administrative Code.

This Notice was prepared by Florida Public Utilities Company and approved by the Staff of the Florida Public Service Commission.

NOTICE issuance date: October 11, 1999