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RECORDS AND REPORTING



JACK SHREVE
PUBLIC COUNSEL

STATE OF FLORIDA
OFFICE OF THE PUBLIC COUNSEL

c/o The Florida Legislature
111 West Madison St.
Room 812
Tallahassee, Florida 32399-1400
850-488-9330

November 10, 1999

Ms. Blanca S. Bayó, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RE: Docket No. 990080-WS

Dear Ms. Bayó:

Enclosed is an original and fifteen copies of the Citizens' Notice of Intervention for filing in the above referenced file.

Please indicate receipt of filing by date-stamping the attached copy of this letter and returning it to this office. Thank you for your assistance in this matter.

Sincerely,

Stephen C. Burgess
Deputy Public Counsel

- AFA _____
- APP _____ SCB/dsb
- CAF _____ Enclosures
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- PAI _____
- SEC _____
- WAW _____
- OTH _____

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FPSC-BUREAU OF RECORDS

Done 11/17/99

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Complaint and Request for Hearing)
by Linda J. McKenna and 54 Petitioners)
Regarding Unfair Rates and Charges of)
Shangri-La By The Lake Utilities, Inc. in)
Lake County.)
_____)

Docket No. 990080-WS

Filed: November 10, 1999

CITIZENS' NOTICE OF INTERVENTION

The Citizens of the State of Florida, through their attorney, the Public Counsel, pursuant to Section 350.0611, Florida Statutes, hereby file this Notice of Intervention in the above referenced docket. The Citizens submit:

(a) The agency affected is: The Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

(b) This intervenor is: The Office of the Public Counsel, 111 W. Madison Street, Room 812, Claude Pepper Building, Tallahassee, Florida 32399-1400, (850) 488-9330.

(c) Intervenor has received from the PSC copies of various submissions in this docket.

(d) Intervenor disputes:

- (i) whether proper notice was given to the customers;
- (ii) whether the rate base properly reflects the actual reasonable cost of items dedicated to utility service; and
- (iii) whether the O&M expenses properly reflect the actual reasonable cost to provide utility service.

(e) Intervenor alleges that:

- (i) proper notice was not given to the customers;

DOCUMENT NUMBER-DATE
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FPSC-RECORDS/REPORTING

- (ii) rate base does not reflect the actual reasonable cost of items dedicated to utility service;
- (iii) O&M expenses overstate the actual reasonable cost to provide utility service; and
- (iv) by overstating both capital costs and expenses, the rates being charged to the customers are excessive and warrant a reduction in rates.

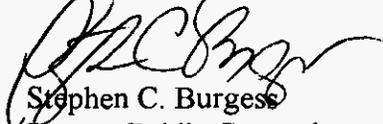
(f) Section 367.081, Florida Statutes, prohibits a utility from collecting excessive or unreasonable rates.

(g) As relief, this Intervenor seeks a reduction in rates to a reasonable level on a going-forward basis, and a refund of all rates improperly collected pursuant to the defective notice.

WHEREFORE, the Citizens of the State of Florida hereby give notice of their intervention in this docket.

Respectfully submitted,

Jack Shreve
Public Counsel


Stephen C. Burgess
Deputy Public Counsel

Office of the Public Counsel
c/o The Florida Legislature
111 West Madison Street
Tallahassee, Florida 32399-1400
(850) 488-9330

Attorneys for the Citizens
of the State of Florida

**CERTIFICATE OF SERVICE
DOCKET NO. 990080-WS**

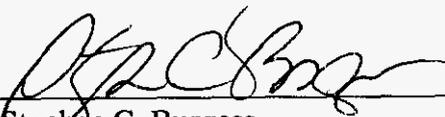
I HEREBY CERTIFY that a true and correct copy of the foregoing Citizens' Notice of Intervention has been furnished by U.S. Mail or *hand delivery to the following parties, this 10th day of June, 1998.

Timothy Vaccaro, Esquire*
Division of Legal Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Martin S. Friedman, Esquire
Rose, Sundstrom & Bentley, LLP
2548 Blairstone Pines Drive
Tallahassee, Florida 32301

Linda J. McKenna
5 Tarkin Hill Road
Raymond, ME 04071

Shangri-La by the Lake Utilities, Inc.
11654 Long Lake Drive
Sparta, MI 49345



Stephen C. Burgess
Deputy Public Counsel