



ORIGINAL

GTE SERVICE CORPORATION

One Tampa City Center  
201 North Franklin Street (33602)  
Post Office Box 110, FLTC0007  
Tampa, Florida 33601-0110  
813-483-2606  
813-204-8870 (Facsimile)

Marceil Morrell\*  
Assistant Vice President &  
Associate General Counsel  
Region Operations-East

Anthony P. Gillman\*  
Assistant General Counsel

Florida Region Counsel\*\*  
Kimberly Caswell  
M. Eric Edgington  
Ernesto Mayor, Jr.  
Elizabeth Biemer Sanchez

\* Certified in Florida as Authorized House Counsel  
\*\* Licensed in Florida

November 12, 1999

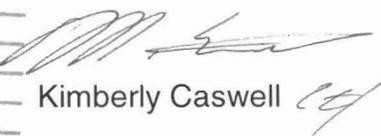
Ms. Blanca S. Bayo, Director  
Division of Records & Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 991376-TL  
Initiation of Show Cause Proceedings against GTE Florida, Inc., for  
Violation of Service Standards

Dear Ms. Bayo:

Please find enclosed for filing an original and one copy of GTE Florida Incorporated's Notice of Service of Responses and Objections to Citizens' First Set of Requests for Production of Documents and First Set of Interrogatories in the above matter. Service has been made as indicated on the Certificate of Service. If there are any questions regarding this matter, please contact me at 813-483-2617.

Sincerely,

  
Kimberly Caswell

KC:tas  
Enclosures

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A part of GTE Corporation

DOCUMENT NUMBER-DATE

13897 NOV 12 99

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

ORIGINAL

In re: Initiation of Show Cause )  
Proceedings against GTE Florida, )  
Inc., for Violation of Service Standards )  
\_\_\_\_\_ )

Docket No. 991376-TL  
Filed: November 12, 1999

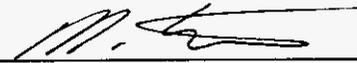
**NOTICE OF SERVICE OF GTE FLORIDA INCORPORATED'S  
RESPONSES AND OBJECTIONS TO CITIZENS' FIRST SET OF REQUESTS  
FOR PRODUCTION OF DOCUMENTS AND FIRST SET OF INTERROGATORIES**

NOTICE IS HEREBY GIVEN that a true and correct copy of GTE Florida Incorporated's Responses and Objections to Citizens' First Set of Requests for Production of Documents and First Set of Interrogatories, which were legally propounded by Citizens on September 20, 1999, were sent via overnight delivery on November 10, 1999, to GTEFL's Tallahassee Office for review by Citizens as of November 12, 1999.

The original and one copy of this Notice were also sent via overnight delivery on November 10, 1999 to the Director, Division of Records & Reporting, at the Commission. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on November 12, 1999.

By:

  
\_\_\_\_\_  
Kimberly Caswell  
Post Office Box 110, FLTC0007  
Tampa, Florida 33601  
Telephone: 813-483-2617

Attorney for GTE Florida Incorporated

- AFA \_\_\_\_\_
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DOCUMENT NUMBER-DATE

13897 NOV 12 99

FPSC-RECORDS/REPORTING

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that copies of GTE Florida Incorporated's Notice of Service of Responses and Objections to Citizens' First Set of Requests for Production of Documents and First Set of Interrogatories were sent via overnight delivery on November 10, 1999 to:

Donna Clemons, Staff Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Charles J. Beck, Deputy Public Counsel  
Office of Public Counsel  
111 W. Madison Street, Room 812  
Tallahassee, FL 32399-1400

  
\_\_\_\_\_  
Kimberly Caswell