

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOP

TO

BELLSOUTH TELECOMMUNICATIONS, INC.

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 960786-TL - Consideration of BellSouth Telecommunications, Inc.'s entry into interLATA services pursuant to Section 271 of the Federal Telecommunications Act of 1996.

RE: DOCKET NO. 981834-TP - Petition of Competitive Carriers for Commission action to support local competition in BellSouth Telecommunications, Inc.'s service territory.

ISSUED: November 12, 1999

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct workshops, in the above-referenced dockets, to which all persons are invited, at the following times and place:

Wednesday, December 1, 1999, 9:00 a.m.
Room 180, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

To participate by telephone, call the following number at 8:55 a.m., Wednesday, December 1, 1999: non-Suncom (850) 921-2583 or Suncom (850) 291-2583. Participants are, however, encouraged to attend in person.

Friday, December 17, 1999, 9:00 a.m.
Room 180, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

To participate by telephone, call the following number at 8:55 a.m., Wednesday, December 17, 1999: non-Suncom (850) 921-2530 or Suncom (850) 291-2530. Participants are, however, encouraged to attend in person.

DOCUMENT NUMBER-DATE
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PURPOSE

The purpose of these workshops is to discuss interim performance metrics and their incorporation into the draft Third-Party OSS Master Test Plan (MTP).

COMMENTS AND PRESENTATIONS

Parties and interested persons are asked to provide written comments and suggestions regarding performance metrics using the September 15, 1999, BellSouth Service Quality Measures as the baseline metrics. Comments and suggestions should be prioritized to the extent possible, and include suggestions regarding performance measures, retail analogs/benchmarks, and statistical methodology. In addition, for each proposed modification to the baseline metrics, please use the following format: 1) the measurement name; 2) the definition of the measurement; 3) exclusions; 4) business rules; 5) calculations; 6) report structure; 7) level of disaggregation; 8) data retained relating to CLEC experiences; 9) data retained relating to BellSouth performance; and 10) the retail analog/benchmark. Furthermore, comments and suggestions should include the rationale for modifications to the baseline metrics. Comments should be filed with the Division of Records and Reporting, Gerald L. Gunter Building, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, on or before November 19, 1999, specifically referencing Docket No. 960786-TL.

At the December 1, 1999, workshop, participants will be allowed to make oral presentations regarding proposed revisions to the baseline metrics, following brief comments by KPMG and Commission staff. The presentations may not exceed 40 minutes. Those wishing to make presentations should forward a brief summary of the presentation to Beth Keating, Division of Legal Services, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850, by 5:00 p.m. on November 23, 1999. Summaries may also be provided via facsimile, (850) 413-6213, or may be e-mailed to BKEATING@PSC.STATE.FL.US. The summary should indicate who will make the presentation and how long the presentation is expected to last. An agenda for the workshop will then be established and distributed to all parties and interested persons on November 29, 1999. The agenda may also be obtained by writing to the Director, Division of Records and Reporting, at the address previously noted. In view of the time limitations of this workshop, parties are strongly encouraged to consider working together to consolidate presentations to the extent possible. It should be noted that the

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time allowed for presentations may be reduced depending upon the number of participants wishing to make presentations.

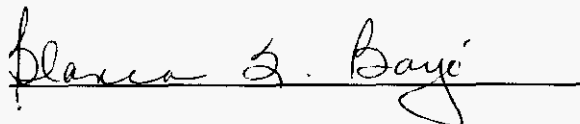
Following the December 1, 1999, workshop, KPMG will submit draft interim performance metrics on December 10, 1999. The December 17, 1999, workshop will address the draft interim performance metrics. Final written comments on the draft interim performance metrics will be due December 22, 1999. The final comments should also be filed with the Division of Records and Reporting, Gerald L. Gunter Building, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, specifically referencing Docket No. 960786-TL.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired, should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Rules 25-22 and 28-106, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission this 12th day of November, 1999.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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