

The FLORIDA PUBLIC SERVICE COMMISSION announces a hearing to be held in the following docket, to which all interested persons are invited.

Docket No. 960545-WS - Investigation of utility rates of Aloha Utilities, Inc. in Pasco County.

DATE AND TIME: December 16 and 17, 10:00 a.m.

A customer hearing will be held on Decmeber 16, 1999 at 10:00 a.m. and 6:00 p.m.

PLACE: Clarion Hotel

Ballroom

5316 U. S. Highway 19 North

New Port Richey, Florida

PURPOSE: To permit parties to determine whether the quality of service provided by Aloha Utilities, Inc., is satisfactory and what actions, if any, should the Commission require the utility to take to improve the quality of service, and for such other purposes as the Commission may deem appropriate. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the prehearing conference held on November 15, 1999. All witnesses shall be subject to cross-examination at the conclusion of their testimony. The proceedings will be governed by the provisions of Chapter 120, F.S., and Chapter 25-28, F.A.C. Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and

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RECORDS AND REPORTING - DATE

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Reporting at (850)413-6770 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).