

ORIGINAL

MEMORANDUM

November 29, 1999

TO: DIVISION OF RECORDS AND REPORTING
FROM: DIVISION OF LEGAL SERVICES (CLEMONS) *DMC*
RE: DOCKET NO. 990861-TL - COMPLAINT OF CALVIN "BILL" WOOD
AGAINST GTE FLORIDA INCORPORATED REGARDING SERVICE.

Attached are documents to be filed in the above-referenced docket.

DMC/anc
Attachment

AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG _____
MAS _____
OPC _____
PAI _____
SEC _____
WAW _____
OTH _____

DOCUMENT NUMBER-DATE

~~14524~~ NOV 29 99

OPSO-RECORDS/REPORTING

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

October 29, 1999


Division of Administrative Hearings
Ms. Ann Cole, Clerk
1230 Apalachee Parkway
Tallahassee, FL 32399

*Re: Case No. 99-3595 - Calvin "Bill" Wood, Petitioner, vs. GTE Florida, Inc.,
Respondent and Florida Public Service Commission, Intervenor*

Dear Ms. Cole:

Enclosed for filing are the original and one copy of the Notice of Service of Intervenor's First Request for Production of Documents (No. 1) to GTE Florida, Inc. in the above case. Please date stamp the additional copy and return in the enclosed postage paid envelope. Thank You.

Sincerely,


Donna M. Clemons
Staff Attorney

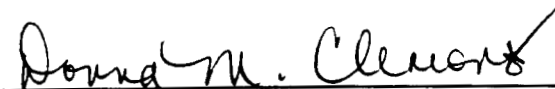
DMC:ac
cc: Division of Records and Reporting

INTERVENOR'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS
(NO. 1) TO GTE FLORIDA, INC.
CASE NO. 99-3595
PAGE 2

but not limited to a book, pamphlet, periodical, letter, memorandum, telegram, report, study, interoffice or intraoffice, handwritten or other notes, working paper, draft, application, permit, chart, paper, graph, survey, index, tape, disc, data sheet or data processing card, computer printout, or any other written, recorded, transcribed, filed or graphic matter, however produced or reproduced.

DOCUMENTS REQUESTED

1. Please provide a copy of all service repair reports for any and all of Mr. Wood's GTE telephone accounts from January 1, 1996 to the present. Please include a detailed practice which explains the report codes.



DONNA M. CLEMONS
Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION
Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6199

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,)
)
Petitioner,)
)
vs.) CASE NO. 99-3595
)
GTE FLORIDA, INC.,)
)
Respondent,)
)
and)
)
PUBLIC SERVICE COMMISSION,)
)
Intervenor.)
_____)

NOTICE OF SERVICE OF INTERVENOR'S FIRST REQUEST FOR PRODUCTION OF
DOCUMENTS (NO. 1) TO GTE FLORIDA, INC.

NOTICE IS HEREBY GIVEN that the Florida Public Service Commission, by and through its undersigned attorney, has served the original and one copy of Intervenor's First Request for Production of Documents (No. 1) to GTE Florida, Inc. via facsimile and U.S. Mail upon Kimberly Caswell, Esq., [Facsimile Nos. (813)204-8870 and (813)360-0716], Post Office Box 110 FLTC0616, Tampa, Florida 33601-0110, on behalf of GTE Florida, Inc.

Donna M. Clemons

DONNA M. CLEMONS
Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION
Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6199

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,)
)
 Petitioner,)
)
 vs.) CASE NO. 99-3595
)
 GTE FLORIDA, INC.,)
)
 Respondent,)
)
 and)
)
 PUBLIC SERVICE COMMISSION,)
)
 Intervenor.)
 _____)

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing Notice of Service of Intervenor's First Request for Production of Documents (No. 1) to GTE Florida, Inc. has been furnished via facsimile and U.S. Mail to Kimberly Caswell, Esquire, [Facsimile Nos. (813) 204-8870 and (813) 360-0716], GTE Florida, Inc., Post Office Box 110 FLTC0616, Tampa, Florida 33601-0110, and by U. S. Mail this 29th day of October, 1999, to the following:

Calvin "Bill" Wood
10577 Schaefer Lane
Lake Wales, Florida 33853

Debby B. Kampert
GTE Florida, Inc.
One Tampa City Center
Post Office Box 110, FLTC0616
Tampa, Florida 33601-0110

INTERVENOR'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS
(NO. 1) TO GTE FLORIDA, INC.
CASE NO. 99-3595
PAGE 5

Joy Kelly, Bureau Chief, Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Calvin "Bill" Wood
Post Office Box 6352
Nalcrest, Florida 33856-6352

Donna M. Clemons

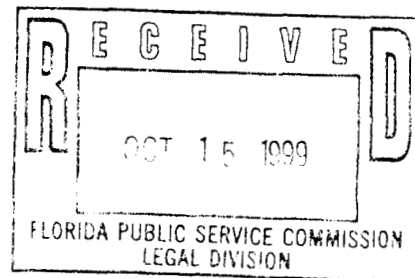
DONNA M. CLEMONS
Staff Counsel

FLORIDA PUBLIC SERVICE COMMISSION
Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
(850) 413-6199

ADMINISTRATION
1999 OCT 15 AM 9:13
FLORIDA
PUBLIC SERVICE COMMISSION

DONNA CLEMONS ESQUIRE
PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-0850

99-3595



STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,)
)
 Petitioner,)
)
 vs.) Case No. 99-3595
)
 GTE FLORIDA, INC.,)
)
 Respondent,)
)
 and)
)
 PUBLIC SERVICE COMMISSION,)
)
 Intervenor.)
 _____)

ORDER OF PRE-HEARING INSTRUCTIONS

This cause having been scheduled for final hearing, it is, therefore,

ORDERED that:

1. Counsel for all parties shall meet no later than 15 days prior to the date for final hearing in this cause and shall:

- (a) Discuss the possibility of settlement;
- (b) Stipulate to as many facts and issues as possible;
- (c) Prepare the pre-hearing stipulation as required by this Order;
- (d) Examine all exhibits (except for impeachment exhibits) proposed to be offered into evidence at the hearing;
- (e) Furnish opposing counsel the names and addresses of all witnesses (except for impeachment witnesses); and
- (f) Complete all other matters which may expedite the hearing in this case.

2. Counsel for Intervenor shall initiate arrangements for the attorneys' conferences. However, all attorneys in this cause are charged with the duty of meeting in such conferences and of complying with the schedule set forth in this Order.

3. The pre-hearing stipulation shall contain:

(a) A concise statement of the nature of the controversy;

(b) A brief, general statement of each party's position;

(c) A list of all exhibits (except for impeachment exhibits) to be offered at the hearing, noting any objections thereto, and the grounds for each objection;

(d) A list of the names and addresses of all witnesses (except for impeachment witnesses) to be called at the hearing by each party, with expert witnesses being so designated;

(e) A concise statement of those facts which are admitted and will require no proof at hearing, together with any reservations directed to such admission;

(f) A concise statement of those issues of law on which there is agreement;

(g) A concise statement of those issues of fact which remain to be litigated;

(h) A concise statement of those issues of law which remain for determination by the Administrative Law Judge;

(i) A concise statement of any disagreement as to the application of the rules of evidence;

(j) A list of all pending motions or other matters which require action by the Administrative Law Judge;

(k) An estimate as to the length of time required for the hearing; and

(l) The signature of counsel for all parties.

ROOM CONFIRMATION COPY:

Dolly Pelletier, City Manager's Office
City Hall
152 East Central Avenue
Lake Wales, Florida 33853
(863) 678-4191
SUNCOM 515-3586

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate in this proceeding should contact the Judge's secretary no later than seven days prior to the hearing. The Judge's secretary may be contacted at the address or telephone numbers above, via 1-800-955-8771 (TDD), or 1-800-955-8770 (Voice) Florida Relay Service.

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,)
)
Petitioner,)
)
vs.) Case No. 99-3595
)
GTE FLORIDA, INC.,)
)
Respondent,)
)
and)
)
PUBLIC SERVICE COMMISSION,)
)
Intervenor.)
_____)

NOTICE OF HEARING

A hearing will be held in this case at the City Hall, Second Floor Commission Chambers, 152 East Central Avenue, Lake Wales, Florida, on December 8, 1999, at 9:00 a.m., or as soon thereafter as can be heard. Continuances will be granted only by order of the Administrative Law Judge for good cause shown.

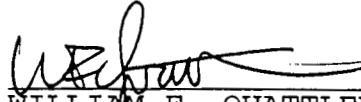
ISSUE: As set forth in the Complaint.

AUTHORITY: Chapter 120, Florida Statutes; and Chapter 28-106, Parts I and II, Florida Administrative Code.

The parties shall arrange to have all witnesses and evidence present at the time and place of hearing. Subpoenas will be issued by the Administrative Law Judge upon request of the parties. All parties have the right to present oral argument and to cross-examine opposing witnesses. All parties have the right to be represented by counsel or other qualified representative, in accordance with Rule 28-106.106, Florida

Administrative Code. Failure to appear at this hearing may be grounds for entry of an order of dismissal or recommended order of dismissal, as appropriate.

October 13, 1999



WILLIAM F. QUATTLEBAUM
Administrative Law Judge
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida 32399-3060
(850) 488-9675 SUNCOM 278-9675
Fax Filing (850) 921-6847
www.doah.state.fl.us

COPIES FURNISHED:

Kimberly Caswell
GTE Florida, Inc.
Post Office Box 110 FLTC0616
Tampa, Florida 33601-0110

Donna Clemons, Esquire
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Debby B. Kampert
GTE Florida, Inc.
One Tampa City Center
Post Office Box 110, FLTC0616
Tampa, Florida 33601-0110

Joe Kelly, Bureau Chief Reporting
Florida Public Service Commission
2450 Shummard Oak Boulevard
Tallahassee, Florida 32399-0850

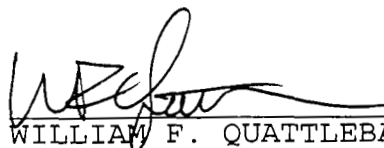
Calvin "Bill" Wood
10577 Schaefer Lane
Lake Wales, Florida 33853

Calvin "Bill" Wood
Post Office Box 6352
Nalcrest, Florida 33856-6352

Service
list

4. The parties shall file their pre-hearing stipulation no later than 10 days prior to the date set for final hearing in this cause. If for any reason the pre-hearing stipulation cannot be executed by all counsel, each attorney shall file and serve a separate proposed pre-hearing statement not later than 10 days before the final hearing with a statement of reasons why no agreement was reached on the stipulation. Failure to comply with the requirements of this Order may result in cancellation of the hearing on the Administrative Law Judge's own motion, or may result in the exclusion of witnesses or exhibits not previously disclosed.

DONE AND ORDERED this 13 day of October, 1999, in Tallahassee, Leon County, Florida.



WILLIAM F. QUATTLEBAUM
Administrative Law Judge
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida 32399-3060
(850) 488-9675 SUNCOM 278-9675
Fax Filing (850) 921-6847
www.doah.state.fl.us

Filed with the Clerk of the
Division of Administrative Hearings
this 13 day of October, 1999.

COPIES FURNISHED:

Kimberly Caswell
GTE Florida, Inc.
Post Office Box 110 FLTC0616
Tampa, Florida 33601-0110

Donna Clemons, Esquire
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

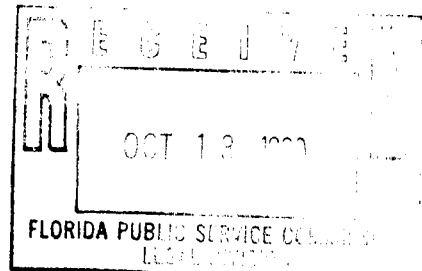
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DONNA CLEMONS
PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BLVD
TALLAHASSEE FL 32399-0850



STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

CALVIN "BILL" WOOD,)
)
 Petitioner,)
)
 vs.) Case No. 99-3595
)
 GTE FLORIDA, INC.,)
)
 Respondent,)
)
 and)
)
 PUBLIC SERVICE COMMISSION,)
)
 Intervenor.)
 _____)

ORDER GRANTING MOTION FOR LEAVE TO INTERVENE

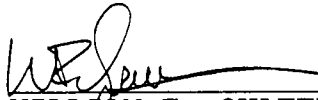
This matter comes on for review of the Motion for Leave to Intervene and the Amended Motion for Leave to Intervene filed by the Florida Public Service Commission. The Petitioner has filed his objection to the Motions.

Upon review of the Motions and the Petitioner's objections, it is hereby

ORDERED that:

The Public Service Commission Motions to Intervene are GRANTED.

DONE AND ORDERED this 12th day of October, 1999, in
Tallahassee, Leon County, Florida.



WILLIAM F. QUATTLEBAUM
Administrative Law Judge
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida 32399-3060
(850) 488-9675 SUNCOM 278-9675
Fax Filing (850) 921-6847
www.doah.state.fl.us

Filed with the Clerk of the
Division of Administrative Hearings
this 12th day of October, 1999.

COPIES FURNISHED:

Calvin "Bill" Wood
Post Office Box 6352
Nalcrest, Florida 33856-6352

Calvin "Bill" Wood
10577 Schaefer Lane
Lake Wales, Florida 33853

Donna Clemons, Esquire
Public Service Commission
2540 Shumard Oak Boulevard
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Post Office Box 110 FLTC0616
Tampa, Florida 33601-0110

Kimberly Caswell
GTE Florida, Inc.
Post Office Box 110 FLTC0616
Tampa, Florida 33601-0110

Joy Kelly
Bureau Chief of Reporting
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.

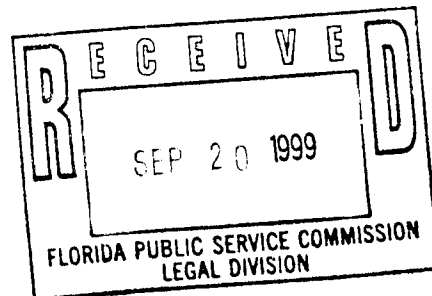


DIVISION OF
TELECOMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

September 20, 1999
CERTIFIED

Ms. Beverly Menard
Director - Regulatory and Industry Affairs
GTE Florida
c/o Mr. David Christian
106 East College Avenue, Suite 810
Tallahassee, Florida 32301-7704



Re: September 16, 1999 request concerning Docket 990861-TL

Dear Ms. Menard:

I have been informed that all requests for information have to be forwarded through the Division of Administrative Hearings. Therefore, please disregard the request made on September 16, concerning this matter.

Thank you,

A handwritten signature in cursive that reads "Clayton Lewis".

Clayton Lewis
Engineer III
Bureau of Service Evaluation

Enclosure

September 16, 1999 staff request

cc: R. Moses - CMU
✓ D. Clemons - LEG
L. Fulwood - CMU
K. Smith - CAF

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULLA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF
TELECOMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

September 16, 1999
CERTIFIED

Ms. Beverly Menard
Director Regulatory and Industry Affairs
GTE Florida
c/o Mr. David Christian
106 East College Avenue, Suite 810
Tallahassee, Florida 32301-7704

Re: Docket 990861-TL - Complaint of Calvin Wood against GTE Florida, Inc. Regarding service.

Dear Ms. Menard:

The Commission has referred this docket to the Division of Administrative Hearings. Therefore, we need to acquire a more extensive account history to prepare for the upcoming hearing. ~~Please provide a copy of all service and repair reports for Mr. Wood's account from January 1, 1996 to the present. Please include a detailed practice which explains the report codes.~~ Mr. Wood's phone number is (941) 696-9542.

Please provide the requested information by **October 15, 1999**. Should you have any questions, please contact me at (850) 413-6578 or fax (850) 413-6579 or Internet mail clewis@psc.state.fl.us.

Sincerely,

A handwritten signature in cursive script that reads "Clayton Lewis".

Clayton Lewis
Engineer III
Bureau of Service Evaluation

cc: D. Clemons - LEG
L. Fulwood - CMU
K. Smith - CAF

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



99 SEP 10 PM 12:18
DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

September 9, 1999

Division of Administrative Hearings
Ms. Ann Cole, Clerk
1230 Apalachee Parkway
Tallahassee, Florida 32399

RE: Case No. 99-3595 - Calvin "Bill" Wood, Petitioner, vs. GTE Florida, Inc., Respondent

Dear Ms. Cole:

Enclosed for filing are the original and one copy of the Florida Public Service Commission's Amended Motion for Leave to Intervene in the above case. Please date stamp the additional copy and return in the enclosed postage paid envelope. Thank you.

Sincerely,

Handwritten signature of Donna M. Clemons in cursive.
Donna M. Clemons
Staff Attorney

DMC:sa
Enclosures (2)

cc: Division of Records and Reporting
Division of Communications (Lewis)
Division of Consumer Affairs (Smith)

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

99 SEP 10 PM 12:18
ADMINISTRATIVE
HEARINGS

CALVIN "BILL" WOOD)	DOAH Case No. 99-3385
Petitioner,)	990861-TL
vs.)	
)	
GTE FLORIDA, INC.,)	
Respondent.)	
<hr style="border: 0.5px solid black;"/>		

AMENDED MOTION FOR LEAVE TO INTERVENE

COMES NOW the Florida Public Service Commission(Commission), by and through its undersigned counsel, and hereby files this, its Amended Motion for Leave to Intervene, and in support thereof, states as follows:

1. On September 2, 1999, the Commission filed its Motion for Leave to Intervene in the above-styled cause, wherein we stated in Paragraph 9 that we had consulted with both parties, pursuant to Rule 28-106.204(3), Florida Administrative Code, and that the Petitioner, Calvin "Bill" Wood, had no objection to our Motion. In this Amended Motion, we have correctly stated Mr. Wood's objection.

2. This case was initiated by the filing of a complaint with the Commission by Calvin "Bill" Wood against GTE Florida, Inc. (GTE). Mr. Wood complained of the quality of telephone service provided to his residence by GTE.

3. At the Florida Public Service Commission Agenda Conference held July 27, 1999, the Commission voted to refer Mr. Wood's complaint to the Division of Administrative Hearings (DOAH)

for a formal hearing. Section 120.569(2)(a), Florida Statutes, states that once a case is referred to DOAH the "referring agency shall take no further action with respect to the formal proceedings, except as a party litigant," as long as DOAH has jurisdiction over the formal proceeding.

4. GTE offers "two-way telecommunications service to the public for hire within this state by the use of a telecommunications facility," and is, therefore, a telecommunications company as defined in Section 364.02(12), Florida Statutes. Pursuant to Section 364.01(2), Florida Statutes, the Commission has exclusive jurisdiction "in all matters" set forth in Chapter 364 "in regulating telecommunications companies." Thus, the Commission has exclusive jurisdiction over the subject matter of this proceeding, and, therefore, has an interest in the proceeding.

5. The Commission is neither an adversary to, nor advocate for, either party. Pursuant to Chapter 364, Florida Statutes, one of the Commission's primary duties is to protect the public interest.

6. Pursuant to the Commission's Statement of Agency Organization & Operations (1999), subsection entitled "Parties,"

page 11:

The Commission staff may participate as a party in any proceeding. Their primary duty is to represent the public interest and see that all relevant facts and issues are clearly brought before the Commission for its

consideration.

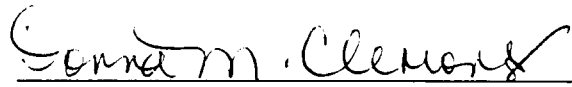
In cases assigned to the Division of Administrative Hearings, the Commission staff's role is to represent the public interest and be neither in favor nor against any particular party, unless the Commission is enforcing rules or statutes through a show cause or similar proceeding, or unless the Commission is a respondent at the Division of Administrative Hearings. Staff is not a party in interest and has no substantial interests that may be affected by the proceeding. Commission staff's role shall be to assist in developing evidence to ensure a complete record so that all relevant facts and issues are presented to the fact finder. Any position that staff has prior to the hearing is preliminary; final positions are based upon review of the complete record. Commission staff may participate as a party in any proceeding involving the jurisdiction of the Public Service Commission. The Commission staff's primary role is to represent the public interest and be neither in favor or against either party. Staff's primary function in participating in proceedings before the Division of Administrative Hearings is to assist in developing evidence to ensure that all relevant factual, legal, and policy issues are presented to the fact-finder. Staff's final positions will be based upon review of the complete record.

7. The Commission has been granted intervention in similar cases that have been referred to DOAH. See, Blanca Rodriguez v. Florida Power & Light Company, Case No. 96-4935; Thomas L. Fuller v. Florida Power Corporation, Case No. 95-4253; Globe International Realty & Mortgage Corporation v. Florida Power & Light Company, Case No. 95-2514; Jory Bricker v. Florida Power Corporation, Case No. 93-5713; Janet Knauss v. Florida Power & Light Company, Case No. 91-4910; Larry Timm v. Florida Power & Light Company, Case No. 91-2755, Arturo Tobaada v. Florida Power & Light Company, Case No. 91-0331.

8. Pursuant to Rule 28-106.204(3), Florida Administrative Code, the undersigned consulted with both parties to the litigation. On August 30, 1999, GTE stated that it had no objection to this motion. Mr. Wood, however, states that he objects to the Commission's intervention in this proceeding due to due process problems.

WHEREFORE, the Florida Public Service Commission respectfully requests that its Motion for Leave to Intervene be granted and the Commission be allowed to intervene in these proceedings while reserving its statement of position pending the evidence developed at the hearing.

Respectfully submitted this 9th day of September, 1999.



DONNA M. CLEMONS, ESQUIRE
Florida Bar No. 0090948
Florida Public Service Commission
Gerald L. Gunter Building
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
(850) 413-6199

COPIES FURNISHED

GTE Florida, Inc.
Kimberly Caswell, Esq.
P.O. Box 110
Tampa City Center
MC-FLTC0007
Tampa, FL 33601

Mr. Calvin "Bill" Wood
P.O. Box 6352
Nalcrest, FL 33856-6352

Ms. Kay Flynn, Chief
Bureau of Rec'ds and Rept'g
Florida Public Service Comm'n
2540 Shumard Oak Boulevard
Tallahassee, FL 32399



GTE SERVICE CORPORATION

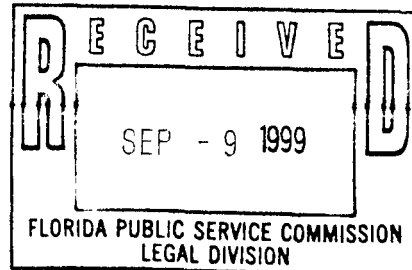
One Tampa City Center
201 North Franklin Street (33602)
Post Office Box 110, FLTC0007
Tampa, Florida 33601-0110
813-483-2606
813-204-8870 (Facsimile)

Marceil Morrell*
Assistant Vice President &-
Associate General Counsel-East Area

Anthony P. Gillman*
Assistant General Counsel

Florida Region Counsel**
Kimberly Caswell
M. Eric Edgington
Ernesto Mayor, Jr.
Elizabeth Biemer Sanchez

* Certified in Florida as Authorized House Counsel
** Licensed in Florida



Ms. Ann Cole, Clerk
State of Florida
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, FL 32399-3060

September 7, 1999

Re: Calvin "Bill" Wood v. GTE Florida Incorporated
DOAH Case No. 99-3595, 990861-TL

Dear Ms. Cole:

Please find enclosed the original and one copy of a Joint Response to Initial Order for filing in the above matter. Copies have been provided to the parties of record. If there are any questions regarding this matter, please contact me at (813) 483-2617.

Sincerely,

Kimberly Caswell
Kimberly Caswell

KC:tas
Enclosures

c: Donna Clemons, Florida Public Service Commission (w/e)
Debby B. Kampert, GTE Florida Incorporated (w/e)
Calvin "Bill" Wood (w/e)

