

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

NOVEMBER 30, 1999

RE: DOCKET NO. 990954-TP - Petition for waiver of Rule 25-24.920(1)(b), (3)(a), (b), and (c), and (4), F.A.C., which requires customer service provisions to pre-paid calling, by Global Tel\*Link Corporation. (Deferred from the 11/16/99 Commission Conference)

Issue 1: Should the Commission grant Global Tel\*Link Corporation's petition for a waiver of Rule 25-24.920(1)(b), Florida Administrative Code, Standards for Prepaid Calling Services and Consumer Disclosure?

Recommendation: Yes. Staff recommends the Commission grant Global's petition for a waiver as long as Global insures the prison provides the required information. Although Global is not providing the required information to the prison inmates, it is providing the required information to the prison facilities. Staff believes that Global has met the intent of the Commission's rule through other means.

**DEFERRED**

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

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REMARKS/DISSENTING COMMENTS:

*Staff to advise*

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NOVEMBER 30, 1999

DOCKET NO. 990954-TP - Petition for waiver of Rule 25-24.920(1)(b), (3)(a), (b), and (c), and (4), F.A.C., which requires customer service provisions to pre-paid calling, by Global Tel\*Link Corporation.

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Issue 2: Should the Commission grant Global Tel\*Link Corporation's petition for a waiver of Rule 25-24.920(4), Florida Administrative Code, Standards for Prepaid Calling Services and Consumer Disclosure?

Recommendation: Yes. Staff recommends the Commission grant Global's petition for a waiver as long as Global insures the prison provides the required information. Although Global is not providing the required information to the prison inmates, it is providing the required information to the prison facilities. Staff believes that Global has met the intent of the Commission's rule through other means.

Issue 3: Should this docket be closed?

Recommendation: Yes. This docket should be closed upon issuance of a consummating order unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of issuance of the proposed agency action order.