





**Operational Support Systems (OSS)  
Commission Workshop**

May 5 and 6, 1999 - 9:30 a.m.

Room 148, Betty Easley Conference Center

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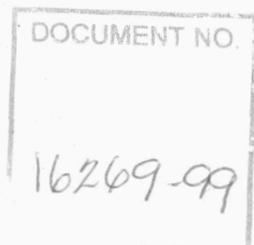
On the first day of this workshop, we will concentrate on the status of the individual ILECs' OSS, any planned enhancements, and compare the ILECs' OSS systems in Florida. The second day of the workshop will be dedicated to presentations by ALECs on their OSS capabilities and interfaces. Additionally, the Florida Competitive Carriers Association (FCCA) and KPMG will make presentations regarding independent third-party OSS testing.

ILEC presentations will be separated into three areas: 1. Service Establish Orders; 2. Move, Add and Change Orders; and 3. Repair Orders. Some additional limited comments are also planned on third-party OSS testing. Thus, each ILEC will make a separate presentation to address each order type for a total of three separate presentations. BellSouth will present first for each category, followed by GTE and Sprint. Please be aware that the times scheduled herein for the ILECs for each of the three categories are only guidelines and are not intended to focus attention on any particular category. The times set forth for the three categories are subject to change as necessary to accommodate ILEC presentations. Due to the expected length of the ILEC presentations, **questions for ILEC presenters should be reserved for the brief Question and Answer Session scheduled at the end of Day 2.**

Presenters are asked to have copies of their presentations available for distribution at the workshop. All presentations, ILEC and ALEC, should follow the format set forth in the Notice of Commission Workshop:

Presentation Format

1. Transaction Type
2. System(s) Used
3. By Step:
  - Function(s) Performed
  - Method (Manual or Electronic)
  - Edit Checks and Fallout Correction
4. Flow-Through/Reliability Measures
5. Time Required to Complete Order (Elapsed Time, Work Time)





*OSS Workshop Agenda, continued*

**ALEC PRESENTATIONS**

<b>9:00 - 11:00 A.M.</b>	<b>AT&amp;T</b>	<i>Jay Bradbury</i>
<b>11:00 A.M. - 12:15 P.M.</b>	<b>MCI WorldCom</b>	<i>Bryan Green</i>
<b>12:15 - 1:00 P.M.</b>	<b>Lunch</b>	
<b>1:00 - 2:00 P.M.</b>	<b>Supra</b>	<i>Carol Bentley Brad Hamilton</i>
<b>2:00 - 2:45 P.M.</b>	<b>TCCF</b>	<i>Cathy Leo Andrea K. Welch</i>
<b>2:45 - 3:00 P.M.</b>	<b>Break</b>	
<b>3:00 - 3:45 P.M.</b>	<b>SEACLEC Alternative Phone TBA</b>	<i>Jeff Roaderick TBA</i>
<b>3:45 - 4:45 P.M.</b>	<b>FCCA</b>	<i>Joe Gillan</i>
<b>4:45 - 5:30 P.M.</b>	<b>KPMG</b>	<i>Steve Minning</i>
<b>5:30 - 5:45 P.M.</b>	<b>Question &amp; Answer Session</b>	<i>All Participants</i>
<b>5:45 P.M.</b>	<b>Conclude</b>	

-----  
From: Beth Keating  
To: Kay Flynn, Rick Moses  
Subject: fwd: Another returned letter  
-----

===NOTE=====1/27/99==12:07pm==  
Here's yet another:

**Guarantel, Inc.**  
7500 San Felipe, Suite 777  
Houston, TX 77063

Fwd=by:=Kay=Flynn=====1/27/99==3:03pm==  
Fwd to: Beth Keating  
CC: Nonnye Grant

.....  
Okay. Thanks.  
Fwd=by:=Nonnye=Grant==1/27/99==3:30pm==  
Fwd to: Kay Flynn

.....  
This one also has been sent to CMU on  
11-2-98. Thanks.

Fwd=by:=Kay=Flynn=====1/27/99==3:31pm==  
Fwd to: Nonnye Grant  
CC: Rick Moses

.....  
Okay. (Rick, FYI.)  
Fwd=by:=Rick=Moses=====1/27/99==3:31pm==  
Fwd to: Paula Isler

.....  
FYI  
-----

M E M O R A N D U M

November 2, 1998

TO: Rick Moses, Division of Communications  
FROM: Nonnye Grant, Division of Records and Reporting *MS*  
RE: Returned Mail

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We have received returned mail from the United States Post Office on the following Company: 1st REQUEST  
GUARANTEEL, INC.- (TX116)

The Post Office returned the mail on the above Company stating the following reason(s):

Addressee Unknown  
 Attempted - Not Known  
 Box Closed - No Order  
 Forwarding Order Expired  
 Insufficient Address  
 Moved, Left No Forwarding Address  
 No Forward Order on File  
 No Mail Receptacle/Vacant  
 No Such Person or Number  
 No Such Office in State  
 No Such Street  
 Not at this Address  
 Refused  
 Return to Sender  
 Return for Better Address  
 Unable to Forward  
 Unable to Locate  
 Unclaimed  
 Undeliverable as Addressed  
 Vacant  
 Verification of Address furnished by Post Office

Please furnish us with a current address, both for mail and location. Also, we need to have new phone and fax numbers since they have moved. Should you not be able to get a current address, can staff initiate proceedings to have the Company's certificate canceled?

Copy of returned envelope attached for your information.

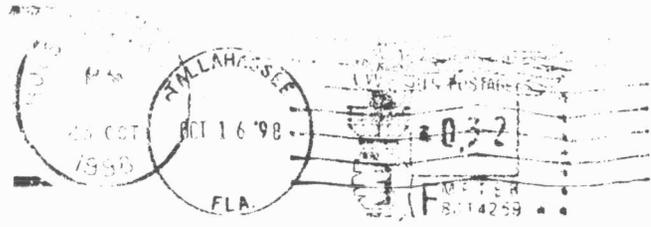
/nbg  
Attachment(s)

**RECEIVED**

NOV. 02 1998

OMU

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0870



*TX 114*



Guarantel, Inc.  
7500 San Felipe, Suite 777  
Houston, TX 77063

*moved*

*1st Reg 11-2-98*

8888/00223

Report of Delinquent Regulatory Assessment Fees

As of 05/21/1999

**TX116:** Guarantel, Inc.  
7500 San Felipe, Suite 777  
Houston, TX 77063

**Liaison:** Ash Huq, Vice President and Secretary, (281) 333-2900

**Certificates:** 5221, Status is active,

**Dates:** Effective Date 09/12/1997  
Inactive Date / /

**RAF Owed:** \$ Unknown 01/01/1998 through 12/31/1998

'97 - PIF

'98 - Unpd. as of 5/21/99

M E M O R A N D U M

August 2, 1999

RECEIVED-FPSC

99 AUG -3 AM 9:41

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (PEÑA) *kmp JB*

RE: DOCKET NO. CANCELLATION BY FLORIDA PUBLIC SERVICE  
COMMISSION OF ALTERNATIVE LOCAL EXCHANGE  
TELECOMMUNICATIONS CERTIFICATE NO. 5221 ISSUED TO  
GUARANTEL, INC. FOR VIOLATION OF RULE 25-4.0161, F.A.C.,  
REGULATORY ASSESSMENT FEES; TELECOMMUNICATIONS COMPANIES.

1483-PAA

Attached is a NOTICE OF PROPOSED AGENCY ACTION ORDER IMPOSING FINE AND REQUIRING PAYMENT OF DELINQUENT REGULATORY ASSESSMENT FEES, OR CANCELING ALTERNATIVE LOCAL EXCHANGE TELECOMMUNICATIONS CERTIFICATE, to be issued in the above-referenced docket. (Number of pages in order - *54*)

KMP/anc  
Attachment  
cc: Division of Communications  
I: 990671.kmp

*sent*

*1 certified*

M E M O R A N D U M

September 1, 1999

RECEIVED-FPSC

99 SEP -1 PM 1:51

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (PEÑA) *kmp CB*

RE: DOCKET NO. 990671-TX - CANCELLATION BY FLORIDA PUBLIC  
SERVICE COMMISSION OF ALTERNATIVE LOCAL EXCHANGE  
TELECOMMUNICATIONS CERTIFICATE NO. 5221 ISSUED TO  
GUARANTEL, INC. FOR VIOLATION OF RULE 25-4.0161, F.A.C.,  
REGULATORY ASSESSMENT FEES; TELECOMMUNICATIONS COMPANIES

1700-CO-TX

Attached is a CONSUMMATING ORDER to be issued in the above-referenced docket. (Number of pages in order - 2)

KMP/anc  
Attachment  
cc: Division of Communications  
I: 990671co.kmp

11/0-