

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Joint petition of
Citizens of Florida; Robert A.
Butterworth, Attorney General of
the State of Florida; and
American Association of Retired
Persons to expand lifeline
assistance plan eligibility
criteria so customers with
existing debts to local exchange
companies may no longer be
denied lifeline service as long
as they subscribe to toll
blocking service.

DOCKET NO. 990694-TL
ORDER NO. PSC-99-2503A-PAA-TL
ISSUED: January 4, 2000

AMENDATORY ORDER

BY THE COMMISSION:

On December 21, 1999, we issued Order Number PSC-99-2503-PAA-TL, on the Joint Petition filed in this Docket. As a result of scrivener's errors, it now appears that the following three changes must be made.

On page four of the Order, in the second paragraph, which begins "Section 364.604(4)...", we add to the end of the paragraph the sentence "At present, companies may not disconnect a Lifeline subscriber for non-payment of toll charges." That paragraph will now read:

Section 364.604(4), Florida Statutes, does not address customers who were disconnected for non-payment prior to becoming eligible for Lifeline. Nevertheless, fairness would dictate that such customers should be treated in the same manner as a customer who is already subscribing to Lifeline when the bill becomes delinquent. At present, companies may not disconnect a Lifeline subscriber for non-payment of toll charges.

On page four of the Order, in enumerated item 1., the last phrase, "...or local charges other than basic local service." will be deleted. Accordingly, enumerated item 1 shall read:

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1. LECs will not refuse to connect, reconnect or provide Lifeline service because of unpaid toll charges.

In the first of the ordering paragraphs on page 6, the following phrase shall be added to the end of the paragraph "...for any period of time that an unpaid balance for toll charges remains." Therefore, the first ordering paragraph shall read:

Ordered that all LECs shall provide Lifeline service to eligible customers who have been previously disconnected for non-payment of their telephone bills, provided that those customers also subscribe to toll blocking service for any period of time that an unpaid balance for toll charges remains.

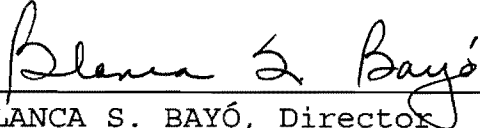
Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Order No. PSC-99-2503-PAA-TL, is amended as set forth in the body of this Order.

It is further

ORDERED that Order No. PSC-99-2503-PAA-TL is reaffirmed in all other respects.

By ORDER of the Florida Public Service Commission this 4th day of January, 2000.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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CLF