

ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO: 981104-EU

RULE TITLE:

RULE NO.:

Measuring Customer Service

25-6.049

The Public Service Commission notifies all interested persons that the above rule will be considered at the agenda conference scheduled to be held at the following time and place:

TIME AND DATE: 9:30 a.m. - February 15, 2000

PLACE: Florida Public Service Commission, Room 148, The Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL.

PURPOSE AND EFFECT: To consider the record of the rulemaking proceeding for the amendments to the rule and to adopt, reject, or modify the proposed amendments to the rule.

The person to be contacted regarding the rule is Mary Anne Helton at (850) 413-6096.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771 (TDD)

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