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The Florida Public Service Commission announces a staff workshop to be held on Rule 25-22.032, F.A.C., Customer Complaints, at the following time and place.

DATE AND TIME: Thursday, January 27, 2000 at 9:30 a.m.

PLACE: Room 166, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL 32399-0862.

A Notice of Proposed Rule Development and the preliminary text of the rule was published in the November 5, 1999, Florida Administrative Weekly, Volume 25, Number 44, and a rule development workshop was held November 19, 1999. The purpose of this workshop is to consider comments filed by interested persons and proposed changes to the draft rule.

A copy of the agenda may be obtained after January 14, 2000, from Mary Diskerud, Division of Appeals, Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850, (850) 413-6090. If you wish to participate but cannot attend the workshop, please call into Suncom 291-2548 or for Non-Sumcom it is 850-921-2548.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1-800-955-8771

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